

Member Satisfaction Survey

Member name (optional) _____

Date Completed _____

1. What was the main reason you joined the club?

- help community
- meet people
- occupy time

2. How long have you been a member?

- 0-1 year
- 2-5 years
- 6-10 years
- 11-19 years
- 20+ years

3. How did you learn about becoming a member?

- Referral
- Attended Event
- Club Newsletter
- Other

Explain: _____

4. Have you referred a member to the club?

- Not yet
- Yes, but did not join
- Yes, did join

5. How active are you in the club?

- Only attend meetings
- Low – participate in minimal activities outside of meetings
- Moderate – active in several committees
- High – on the board and several committees

6. Is there an area within the club you would like to be more involved in (check off all that apply):

- Membership development
- New member orientation
- Public Relations
- Local community projects
- International projects
- Fundraising
- Administration
- Website and bulletin editing

7. How do you feel about the costs of membership in the club?

- Drastically too high
- Slightly too high
- Manageable
- Too low

8. How do you feel about the length of our weekly meetings?

- Too long
- Just right
- Too short and abrupt

9. How do you feel about the meeting time?

- Convenient
- Inconvenient

If inconvenient, indicate a more suitable time:

10. How do you feel overall about the meeting venue (including meal, service, location, parking)?

- Excellent
- Very Good
- Satisfactory
- Unsatisfactory
- Poor

Explain why:

11. How do you find the speaker program?

- Satisfactory
- Unsatisfactory

If unsatisfactory, explain why:

12. How do you feel about the diversity of our club (gender, age, ethnic background)?

- Satisfactory
- Unsatisfactory

If unsatisfactory, explain why:

13. How do you find the fellowship and camaraderie at our club?

- Excellent
- Fair
- Nonexistent
- Poor

If unsatisfactory, explain why:

14. Do you enjoy events hosted by your club?

- Yes
- No

a. If yes, explain why

b. If no, explain why not

15. Do you feel we do enough within the local community (service projects)?

- Yes
- No

a. If no, explain why

16. Do you feel we do enough within youth (Rotaract, Interact, Exchange)?

- Yes
- No

a. If no, explain why

17. Do you feel comfortable raising issues with Club Leaders?

- Yes
- No

a. If no, explain why

18. Any miscellaneous feedback, suggestions for improvement for the club?

Thank you for your feedback! Your responses will help improve our club.