

NORMAN R. SMITH

CONSULTANT FOR REGULATED SAFETY AND SAFETY PROGRAMS |
EMERGENCY MANAGER | REGULATED FACILITY SECURITY PROGRAMS

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📍 Bellingham, WA

DEDICATED TO PROTECTING THE SECURITY, HEALTH, SAFETY, AND WELFARE OF OUR COMMUNITY.

Trusted Emergency Manager and former FSO of the Port of Bellingham and BP Cherry Point reinforces the safety and security of major organizations through proven Emergency and Crisis Management, Maritime Affairs, and Public-Facing Security Compliance. Known as 'America's Maritime Guardian,' employs vast expertise, change management, and decisive leadership to bridge the gap between the public, agencies, contractors, and corporate staff. Decorated U.S. Coast Guard Veteran poised to deliver solutions to safeguard the security, health, safety, and welfare of the Port of Bellingham.

"Without Norm, I would not have been as successful in implementing [the Security, Compliance and Evacuation area project for the BP refinery] to ensure that we could rapidly and accurately account for staff and contractors in the event of a facility evacuation."

Dave S., President, Sawicki Group LLC

CAREER HIGHLIGHTS

- *Rapidly developed comprehensive safety programs for Tidal Vision, LLC, from 2 Safety Documents to 50+ Programs within 6 months, to ensure company met WISHA and OSHA Safety Codes, as well as General Industry requirements.*
- *Innovated Award-Winning Safety Measures to account for 3K+ people at evacuation sites by utilizing existing infrastructure and employee identification swipe cards, as FSO at BP Cherry Point.*
- *Commended for Whole-Refinery Evacuation Accountability Program for Emergency Response, achieving Zero Fatalities or LWDIs, OSHA Rate of 0.69, and Zero Violent Acts in the workplace, as FSO at BP Cherry Point, 2009.*

PROFESSIONAL EXPERIENCE

Port of Bellingham | Bellingham, WA | 2021 to 2024

Privately held, \$5M company is the only commercial scale US-based manufacturer of chitosan, a non-toxic, non-hazmat, biodegradable and proven industrial polymer optimized for industrial applications.

Emergency Manager, Facility Security Officer (FSO) OSHA/Land I Safety Source Matter Expert (SME)

Initiated all site OSHA and WISHA safety programs, training, accident prevention, emergency response plans from the ground up for the rapidly expanding company. Liaised with federal, state, and local agencies to achieve compliance. Oversight of all regulated security plans, emergency plans and incident action plans for the Port.

- *Grew comprehensive safety programs from out of date Safety Documents to 50+ Programs within 6 months, ensuring company meets WISHA and OSHA Safety Codes, as well as General Industry requirements.*
- *Implemented training for internal security staff; developed all training doctrine, classroom and recurrent training*
- *Employee Safety Committee Chair and Safety Programs; served as chairman of the employee safety committee, works with all operational and HR staff to address safety programs and concerns at the Port, chaired monthly meetings for 2 years*
- *Established a uniquely proactive safety culture through systemic change management.*

TIDAL VISION, LLC | Bellingham, WA | 2021 to Present

Privately held, \$5M company is the only commercial scale US-based manufacturer of chitosan, a non-toxic, non-hazmat, biodegradable and proven industrial polymer optimized for industrial applications.

Safety Manager

Initiated all site OSHA and WISHA safety programs, training, accident prevention, emergency response plans from the ground up for the rapidly expanding company. Liaised with federal, state, and local agencies to achieve compliance.

- **Grew comprehensive safety programs from 2 Safety Documents to 50+ Programs within 6 months, ensuring company meets WISHA and OSHA Safety Codes, as well as General Industry requirements.**
- **Established a uniquely proactive safety culture through systemic change management.**

SUDDEN VALLEY COMMUNITY ASSOCIATION | 2018 to 2021

Non-profit Community Association of 7,500 members offers 9 condo associations, marina, golf course, 2 restaurants, community center, fitness center, 40 mi. of road, 2 swimming pools, 18 parks, and 22 trails.

Public Safety Manager

Orchestrated all safety, emergency response, crisis and emergency management, preparedness programs, and operations. Lone certified incident commander as per National Incident Management System (NIMS) and FEMA ICS 300 & 400, and section chief for operations, logistics and planning.

- **Sought after by small cities, mayors, state agencies and congressmen to collaborate issues affecting Sudden Valley.**
- **Established incipient incident management team for Sudden Valley including call of key volunteers to stand up the auxiliary communications system using amateur radio and mobilization of trained CERT volunteers.**
- **Decreased general calls to the Whatcom County Sheriff's office by 20% by dispatching trained community officers.**
- **Hosted and conducted annual tabletop exercises with Whatcom County Dept. of Emergency Management. South Whatcom Fire Authority, Lake Whatcom Water and Sewer District and local Emergency Preparedness Committee.**

Norman R. Smith, p2

Senior Company Manager

COVENANT SECURITY SERVICES | PHILLIPS 66 REFINERY | 2017 to 2018

Set the standard for security models going forward by conducting safety operations that satisfied requirements of the Covenant Security and Safety program, Phillips 66, Department of Homeland Security (DHS), and U.S. Coast Guard. Led Federally Regulated Security Operations (MTSA), Emergency Management, and orchestrated Contracted Security Requirements.

- **Issued a Phillips 66 Challenge Coin as the Security Officer in recognition of competency during a significant oil spill event.**
- **Improved training and achieved a no-incident rate despite small budget.**

"In short, Norm has very significant capabilities related to:

- *Public-Facing Security Compliance*
- *Emergency Management*
- *Maritime Issues in General*
- *Working with the Public, Agencies, Contractors, and Corporate Staff."*

David S, President, The Sawicki Group LLC

PREVIOUS ROLES

Public Safety Manager | SUDDEN VALLEY COMMUNITY ASSOCIATION

Regulatory Compliance, Training Officer & Security Systems | RESOURCE SECURITY SERVICES, INC. | BP CHERRY POINT

MILITARY EXPERIENCE

Chief Petty Officer

U.S. COAST GUARD | STATION BELLINGHAM

Officer in Charge. Led all Coast Guard Missions, Emergency Response, Search and Rescue, and Maritime Law Enforcement.

- **Led the Coast Guard in the post-September 11th, 2001, paradigm shift from the Dept. of Transportation to the newly formed Dept. of Homeland Security.**
- **Safeguarded \$MM public assets including 4, \$1.7M boats, buildings, and personnel.**
- **Led 75 employees in the force protection and escorts for highly valuable national assets including 2 oil refineries, an aluminum processing facility in Whatcom County, and 2 refineries in Skagit County.**

COAST GUARD AWARDS, HONORS, & CERTIFICATIONS

MERITORIOUS SERVICES METAL (*Est. unit as Forever Meritorious*) | COAST ACHIEVEMENT MEDAL (4 AWARDS) | COAST GUARD COMMENDATION MEDAL (3 AWARDS) | NATIONAL DEFENSE MEDAL | HUMANITARIAN SERVICES MEDAL | EXPERT RIFLE AND PISTOL

HAZWOPER | *Computer System Manager Federal Law Enforcement Officer*
Command Afloat | *Surfman on Coast Guard Boats that operate in hazardous sea conditions*
Environmental Operations Response | *OR Marine Deputy FEMA ICA 100 Level, 200 Level, 300 Level, 700 Level*
US Customs Strategic Problem-Solving Conference | *Human Trafficking and Smuggling across international waters*

KEY SKILLS

- Completed OSHA 30 course
- All-Risk/All-Hazards Incident Command
- Budgeting & Contract Management
- Chemical Anti-Terrorism Standards
- Emergency Response Equipment
- FEMA-Certification
- Scenario-Based Training Exercises
- Type I Incident Command
- Safety Program Development
- Decorated, Esteemed Veteran
- Security System Improvements
- Maritime Transportation Security Act (MTSA)

FORMAL EDUCATION

BELLINGHAM TECHNICAL COLLEGE | PROJECT *Management*

“During the turbulent Summer of 2020, Norm and I worked together to identify potential problem incidents from the protests. [...] The information provided by Norm was accurate and actionable in the Bellingham area. [...] If I had to hire an emergency manager into my enterprise, Norm Smith would be my first choice.”

Steve McLaughlin USN, prev. Chair of the WA Region IX Terrorism Early Warning Group (TEW)