



Since this is a date-specific charitable event, refunds will not be offered for cancellations.

To reduce single-use plastics, we are asking visitors to PLEASE bring your own shoe bags. A Holiday House Tour souvenir reusable bag will be available for a small donation.

**A volunteer will be available to answer questions from 9:00 am - 1:00 pm
on the days of the tour at the Niagara Pumpouse.
247 Ricardo Street, Niagara-on-the-Lake, ON L0S 1J0**

Frequently Asked Questions:

How does the day tour work? Where do we start? This is a self-guided tour. You can start at **any** of the **six** main houses to get your stamp and your printed booklet with the map of sites. Once you have your stamp, you can view the sites in any order you wish. Many of the properties are close together and easily walkable if you are fully mobile, however, some distances will require a vehicle. There is plenty of parking in town and in the area, but individual homes will have limited street parking so plan your route accordingly. Please see our parking suggestions. There will be a link to download a pdf of the booklet with the map on the website, so you have a starting point.

Where do we go for the evening tour at the McArthur Estate? Please go directly to 210 John Street East at the time and date on your ticket, and park along John Street. Parking is free.

What if I have limited mobility? Please email us at notl.hht@gmail.com for individualized instructions.

Can I buy tickets at the event? Tickets are available **ONLINE ONLY**.

Is my General Day ticket valid for both days? YES, you can use your **General Day ticket for both days** between 9:30 am and 4:30 pm. A Candlelight Christmas is separate and only for a specific date and time.

Can I get into houses at 4:30 pm? The houses will close at 4:30 pm, so you are advised to be at your last house of the day at least an hour prior. Sometimes line-ups can be long, so it is better to get there early.

What's the refund policy? Your donation benefits local and international projects. View our Projects section on this website to see the organizations we support.

Are there line-ups? We have significantly reduced the number of tickets sold compared to the 2019 tour. Please allow 30 minutes at some of the houses. Sometimes changing the order of the homes

from the listed order can help. **We are adding hourly line-up notifications via email this year to provide options for shorter line-ups.**

Can I bring my pet? Sorry but there are no pets allowed in any of the homes.

What shoes should I wear? All houses have a 'shoes off' policy, so it is advisable to wear shoes that slip on and off easily. Also, you will be standing for long periods so something comfortable is advised.

Can I take photos inside or outside the homes? Photography inside the homes is not allowed except for individuals who have received prior permission for marketing or news purposes. You may take photographs of the homes' exteriors.

Are there listings of the restaurants in Niagara-on-the-Lake?

These links show partial listings of NOTL restaurants.

<https://www.niagaraonthelake.com/restaurants>, <https://www.bookyourstay.ca/plan-your-stay/restaurants/>

Enjoy the 24th Annual Holiday House Tour!!

Watch for updates on our social media pages.

Links are in the footnote of the website.

If you have further questions, please email us at notl.hht@gmail.com.

**Please be courteous to local residents while enjoying the Holiday House Tour.
See our Parking Etiquette section on this page.**

HOLIDAY
HOUSE
TOUR

Rotary 
Club of Niagara-on-the-Lake