Rotary Club of Belleville – Service Above Self

Thank you, Belleville Rotarian, and Club Secretary Brenda Snider and your VIQ team members for stepping up to make things better during the pandemic.

In March VIQ developed a COVID 19 PORTAL using the 211 database platform CIOC. This portal is located on the VIQ website containing links to Essential Service Listings to ensure residents of Hastings and Prince Edward County have access to current information and volunteer recruitment registration form to support programming.

On the information data listings, VIQ utilized their resources and developed a comprehensive listing of over 90 programs and services being delivered in H&PEC. These programs are changing at a rapid speed and therefore a need existed for a dedicated staff ensuring updates are made in real time.

The portal contains a link for volunteers to register and names are added to the COVID 19 listing. When a request is received from an agency VIQ matches volunteers from the database with the appropriate agency and position. They have completed over 165 volunteer referrals to

agencies throughout Hastings and Prince Edward County in the past 3 weeks. The staff work very closely with both the agency and volunteer to ensure the match is effective. Currently there are over 200 volunteers signed up on our COVID19 volunteer database and over 4,000 on the regular volunteer database.

This portal contains links to Essential services and programs in every community indicating how to access, contact info, hours of operation and programs being delivered, link to Volunteer registration form, and links to Municipalities, Federal, Provincial and local Health Unit COVID19 information and Hastings County, and United Way COVID Response Fund link.

This resource is available to all individuals or agencies looking for information: to access go to www.viq.ca a popup portal will provide links regarding COVID19. Individuals can also call 211 to obtain information on programing. This resource is an asset to all Community members.