

## Rotary Club of Belleville – Service Above Self



Thank you, Belleville Rotarian Michael Summers and your Nesda team members for stepping up to make things better during the pandemic.

As a Rotarian and President of Nesda Technologies Ltd.
Michael Summers, describes

what they do and how it became part of the Covid-19 pandemic response.



"My amazing staff at Nesda looks after computers, networks, datacenters, human resources and software. As it relates to Covid-19, we look after more than 200 Community Care and Alzheimer's agencies around Ontario to enable them to look after elderly in their homes. We also look after the technical needs of many



doctors' offices and Health Centers in Ontario. With the pandemic we have had to have technicians onsite to ensure remote workers can work from home and health care workers can access and update information. This has allowed the more than 200 agencies to continue to deliver essential services to the most vulnerable in our

greater community (Ontario). As these sites are dealing with health care workers (both paid and volunteer) and private health information, we have had to provide instruction and support for secure virtual meetings (Microsoft Teams)."

In addition to directly assisting the health care workers with their 'work from home' and 'data access' needs, Nesda has had more than 300 non



health care businesses that have needed to change their systems so their staff can work from home. This includes instruction and support for virtual meetings, large file data transfer systems and Cloud access to Nesda's datacenters.

Unfortunately, the pandemic has also brought out the worst in scams and ransomware. This has led to Nesda having a number of new clients with desperate need for help in protecting and rebuilding what is left after an infiltration, and then securing the network so that workers can continue to work (from home).