



S.U.C.C.E.S.S.

S.U.C.C.E.S.S. Overview





Bridging people to **S.U.C.C.E.S.S.**

Vision & Mission

Vision

A vibrant Canadian society where people thrive and contribute to inclusive community

Mission

S.U.C.C.E.S.S. empowers people on their Canadian journey to achieve their goals through services and advocacy that promote belonging, wellness, and independence



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Organizational Profile

- One of the largest immigrant and refugee-serving agencies in Canada
 - Deliver 172,000+ client-services annually
 - Serve 70,000+ unique clients annually
- 49 years of service history
- 35+ service locations across Metro Vancouver, Northern BC, Toronto, Ontario and Overseas (China & South Korea)
- 900+ staff
- Annual revenues: \$58M (inclusive of the 3 major services)

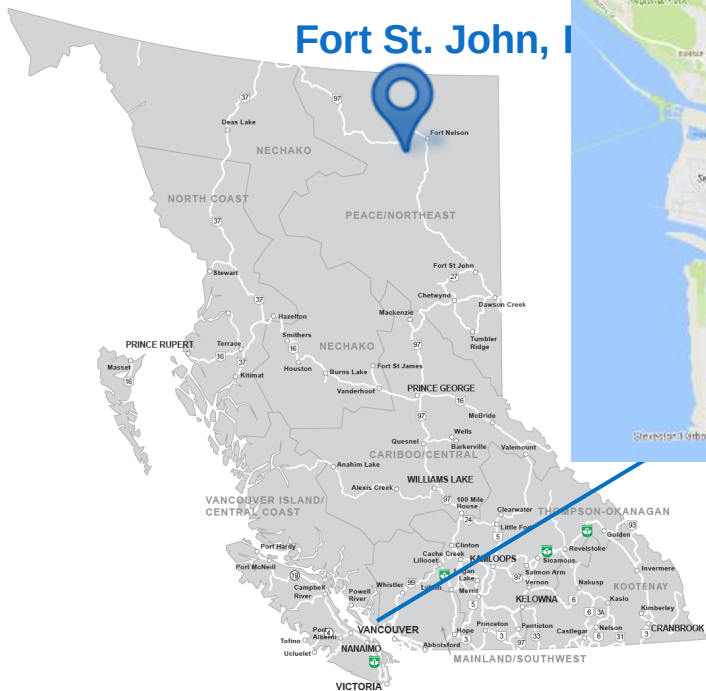
3 Major Services

- Newcomer Services: Settlement & Integration, Language, Employment
- Affordable Housing
- Seniors Care

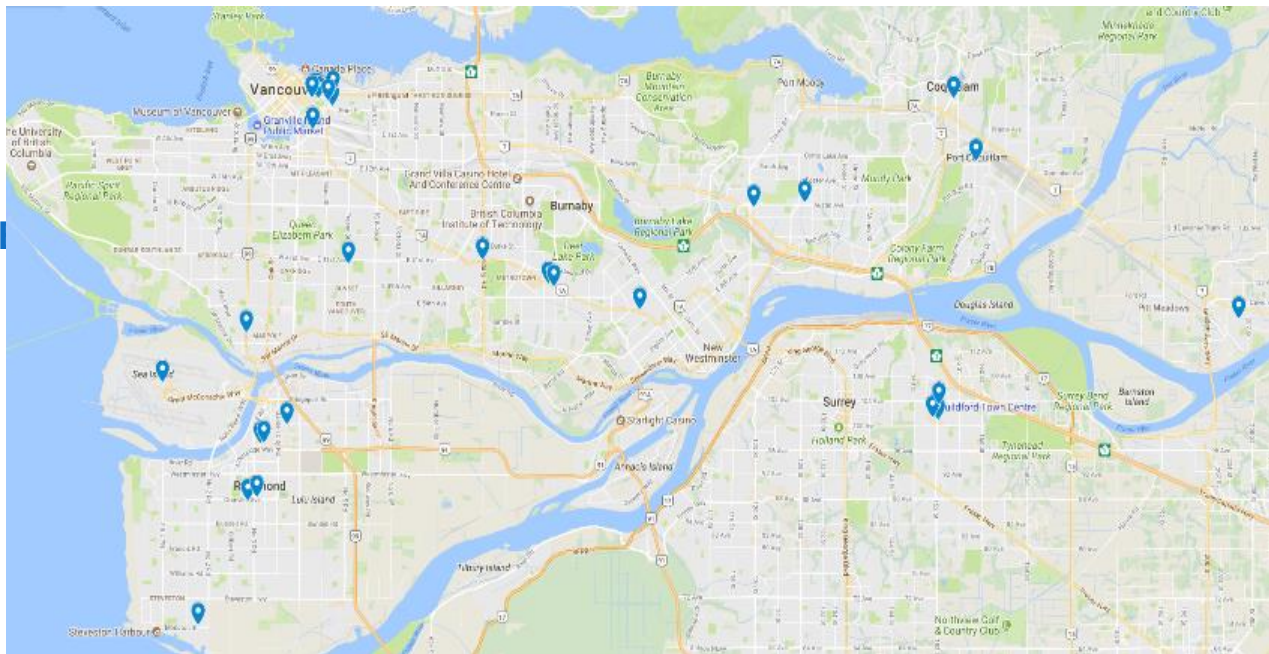


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Fort St. John, B.C.



Vancouver, B.C.





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Integrated Client Service Model





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BC Settlement & Integration Services (BCSIS)

Settlement and integration services for temporary foreign workers, post-secondary international students, refugee claimants, and naturalized citizens across Metro Vancouver and in Fort St. John.

Services address the unique settlement and employment-related needs of target client groups.

Supports provided to temporary residents to navigate immigration pathways.





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Pre-Arrival: Active Engagement and Integration Project (AEIP)



AEIP is delivered through service centres in China & South Korea, in-person outreach, and online services.

7,283+ clients come from 140 countries and receive comprehensive settlement and employment services annually.





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Port of Entry: Community Airport Newcomers Network (CANN) at YVR Served > 1 million people in 25 years



The CANN kiosk is located in the immigration landing room of the international arrivals area at the Vancouver International Airport. CANN provides a one-time service to new immigrants and refugees as they arrive. Over 18,500 families (from 142 countries) are served annually.





Program (ISIP)

/ancouver, Burnaby-New
ies, Richmond and Surrey-Delta-
nent and Community connections
t St. John.
essed our services annually

annually



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Employment & Entrepreneurial Services

- Foreign Credential Recognition (FCR) Loan Project
- Occupation-specific training programs (IT, Office Admin, Retail)
- WorkBC employment programs & Youth employment services
- Entrepreneurship for Immigrant women
- A Chance to Choose (C2)



Affordable Housing

- 770 affordable housing units in Burnaby, Richmond and Vancouver in collaboration with BC Housing and Metro Vancouver municipalities. The residents we serve are from diverse cultural backgrounds and include immigrants, refugees, seniors, people with disabilities, people who were homeless or at-risk of homelessness and families and people living on low incomes. Learn more at: Successbc.ca/affordable-housing.





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Multi-Level Seniors Care

- Adult Day Centres in Vancouver & Richmond: 45 spaces
- Assisted Living in Vancouver & Richmond: 83 units
- Long-Term Care in Vancouver: 114 beds
- 70,352 meals/year partner with BC Care for MOW





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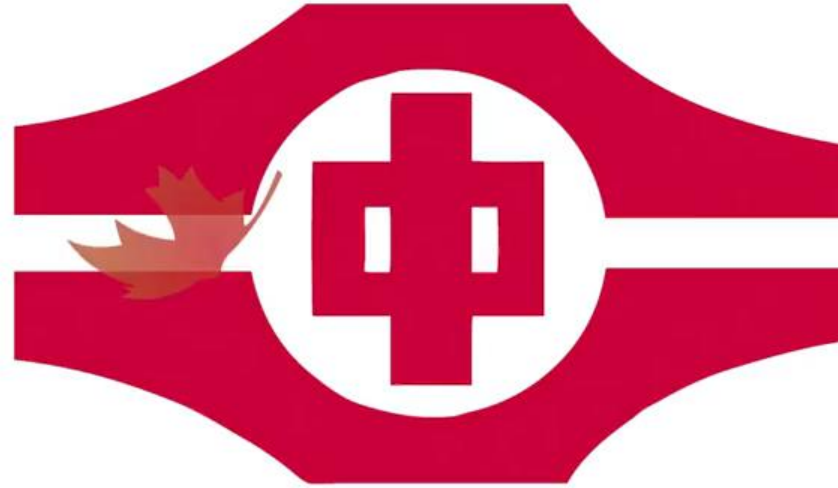


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