



JANUARY 22, 2020

This week's speaker was Lori Marshall, President and CEO of the Chatham-Kent Health Alliance. Lori is a member of our club, married and has three daughters.

Lori previously worked at the Thunder Bay Regional Sciences Centre for 14 years and also worked at the Oshawa General Hospital for 7 years.

She earned her Bachelor of Science in Pharmacy at the University of Toronto and Master of Health Administration at the University of Ottawa.

Lori came to Chatham in 2014 as CEO of CCAC and joined CKHA in 2017.

Lori talked about the vision, strategy and governance of CKHA under her guidance. She is very pleased with the short-term results: increased patient satisfaction, more staff and physician engagement, better fiscal position and more confidence from the community.

Lori has a mission - to change the habits of local citizens.



Guest Speaker, Rotarian Lori Marshall

There are more smokers than average in Chatham-Kent, we consume fewer fruit and vegetables, we have more obese people and more chronic diseases. This mission will be a challenge.

We appreciate having an update on our local hospital alliance and we thank Lori for addressing our club today.



*President Paul Watson
introducing Lori Marshall*



District Governor Sparky Leonard, Guest Speaker Rotarian Lori Marshall and President Paul Watson

Successes in Year 1

Use a Balanced Scorecard approach based on the Quadruple Aim to achieve success in the following areas:

- Avoidable Emergency Department visits
 - Improve rate by 5% to 8.8 visits per 1,000 enrolled patients
- Rate of hospitalization for ambulatory care sensitive conditions
 - Improve rate by 10% to 120.6 per 100,000 patients
- Adoption of Digital First approach in Service Delivery
 - Implement new Cerner electronic health record at CKHA
 - “Percentage of CKOHT residents digitally accessing their health information” a metric in discovery



Happy Notices

BIRTHDAYS

Brad Langford
January 25

CLUB ANNIVERSARIES

Tania Sharpe
9 years Jan 26

Moira Kerr
21 years Jan 27

UPCOMING MEETINGS

January 29
Rotary Annual Meeting

February 5
Rotary Sponsored CK Reads
Andrea Johnson and Megan Cowan
Chatham -Kent Public Library

February 12
Bruce Ross
Dealing With Depression

February 19
Cathy Staal, Sally Joyce
and Sue Cummings
National Nutritional
Lunch Program



*The Rotary Club of Chatham
gratefully acknowledges the support
of Riverview Gaming Centre*