

## Strategic Plan 2019

#### **Values**

We believe we are a level of government closest to the people. Staff and council will fulfill our mandates to the ratepayers and the municipal corporation by:

- Developing a team approach to municipal initiatives
- · Being fiscally and socially responsible
- Providing open communication
- Being community oriented
- · Providing properly running infrastructure

#### Mission

Brighton is a community with dedicated volunteers and staff that will work together to set and achieve our goals.

## Vision

Brighton will be a draw for people and businesses and allow our residents to age in-place.

# <u>Strengths – Weaknesses – Opportunities – Threats</u>

#### **Strengths**

Policies and Plans: The municipality has good policies (human resources, work orders, budgeting, maintenance) and plans (storm water, fire etc.) in place or in progress.

Capital Assets: The municipality has well maintained capital assets including its rolling stock (vehicles), parks, trails, industrial park lands, recently renovated municipal centre and library, water plant (less than 20 years old) with capacity, recent information technology upgrades and a new website.

Staff: The municipality has professional staff with years of experience and a high level of work ethic who keep up-to-date on professional development.

The community: Brighton has a dedicated base of retirees ready to bring their expertise in a volunteer capacity.

#### Weaknesses

Needed upgrades: There are upgrades needed in the municipality including more efficient buildings, bylaws, policies, recreation infrastructure, wastewater pollution control plant, fire truck replacements, audio-visual technology in council, and master plans.

Municipal team: The municipality needs to fill critical positions and prepare a succession plan.

Community and economic development: The municipality lacks community engagement and has lost its partnerships with local business and regional organizations.

Infrastructure needs: The municipality is separated by the 401 and the railroad tracks. These separations create concerns for emergency service response. With fire stations in Codrington and "downtown" there is a concern with emergency response in the south part of Brighton.

### **Opportunities**

E-systems: The municipality could migrate to electronic work order and complaint forms, data and GIS collection.

Certifications: The municipality could on board a Community/Economic Development staff person who is responsible to aid local departments with certifications (firefighters – Industrial Park etc.), aid in grant applications and local partnerships.

Partnerships: The municipality may consider developing partnerships locally (Chamber, DBIA etc.), regionally (Quinte – County) and beyond (associations) to improve resource use, economic development and tourism opportunities.

Access to capital: The municipality has a large loan capacity and healthy reserves.

#### **Threats**

Revenues: Tax revenues remain heavily based on residential taxes.

Services: Our neighbouring communities are well positioned to attract staff, businesses and aging residents.

Behaviours: With populism on the rise and a local demographic with high expectations of service, the municipality has many needs and wants to balance.

### **Strategies**

# Complete statutory mandates and review/implement past plans.

GOALS	RESPONSIBLE	DEADLINE
	DEPARTMENT	DATE
Develop a strategic asset management	Finance /	May 2019
policy	Public Works	
Determine if Brighton will permit retail sales	Administration	January 2019
of cannabis		
Prepare a development charges study	Finance	September 2019
Identify accessibility requirements in facilities	Planning	December 2019

## Promote wellness in the community.

GOALS	RESPONSIBLE	DEADLINE DATE
	DEPARTMENT	
Implement recreation trails master plan	Parks and	December 2020
recommendations	Recreation	
Develop medical space (to accommodate	Administration	January 2024
doctors AND other medical services)		
Prepare a updated recreation facilities	Parks and	January 2021
plan	Recreation	
Promote wellness initiatives for children	Parks and	June 2022
and teens	recreation	
Plan for a dedicated recreation/fitness	Parks and	April 2022
facility that includes opportunities for	recreation	
aquatics		
Create/redevelop space for a new "senior"	Administration	November 2021
drop-in centre		
Assist in funding the skateboard park	Finance	February 2019
Build an outdoor skating rink	Parks and	December 2025
	Recreation	
Plan for new ice surface (arena/curling)	Parks and	January 2021
	Recreation	

## Be a responsible municipal team.

GOALS	RESPONSIBLE	DEADLINE DATE
	DEPARTMENT	
Develop a strategic plan	Administration	February 2019
Hold team building sessions	Administration	July 2019
(staff/council)		
Develop annual budgets	Finance	March (annually)
Fill key staff positions	Administration	June 2019
Create staff positions to aid with	Administration	December 2019
strategic and legislative pressures		
Update the strategic plan	Administration	September (Annually)
Update the asset management plan	Finance	July 2020
Prepare a facilities condition assessment	Public Works	December 2019
report		

# Develop a robust economic development and tourism framework.

GOALS	RESPONSIBLE	DEADLINE DATE
	DEPARTMENT	
Create an Economic Development	Planning	January 2020
committee that includes a specific terms		
of reference and includes the business		
community		
Advocate for and seek opportunities to	Planning	September 2019
help provide stable, reliable and		to September
affordable internet services.		2021
Develop a business attraction, retention	Planning	January 2020
and succession planning committee		
Develop a tourism attraction and return	Planning/Parks	August 2019
plan that includes wifi in downtown	and Recreation	
Continue our commitment to regional	Planning	March 2019
(Quinte & Northumberland) economic		
development		

# Build a workable and livable community.

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GOALS	RESPONSIBLE	DEADLINE DATE
	DEPARTMENT	
Update the comprehensive zoning bylaw	Planning	September 2019
Update the official plan (including	Planning 🛕	March 2020
"affordable" housing)		
Prepare a downtown traffic flow that	Public Works	September 2020
moves traffic and makes pedestrian safety		
a priority		
Develop planning policies that require	Planning	March 2020
developers to build multi-unit / multi-		
residential / "affordable" housing units		
Enhance public transportation	Administration	June 2020
Identify natural heritage assets	Planning	October 2022
Facilitate the redevelopment of the former	Planning	May 2022
gas station (Mac's property Prince Edward		
/ Elizabeth)		
Advocate for rail service/stop	Planning	June 2025
Support ongoing built heritage initiatives	Planning	Ongoing

## Support Fire and Rescue services.

GOALS	RESPONSIBLE DEPARTMENT	DEADLINE DATE
Implement recommendations of the Fire Master Plan	Fire	January 2020
Construct a combined new fire/ambulance station	Fire	September 2021
Plan for an overpass/underpass at John Street (east of No Frills)	Public Works	November 2026
Review and update the Fire Master plan	Fire	June 2022

# Engage with members of the community effectively and more frequently.

GOALS	RESPONSIBLE	DEADLINE DATE
	DEPARTMENT	
Work with youth and young families to	Administration	June 2019
ensure engagement in the community		
Develop a newsletter for	Administration	September 2019
council/community information		•
Develop a customer service policy that is	Administration	October 2020
required for all front-line staff and council		
Update audio-visual technology in the	Administration	January 2021
council chambers		
Study a ward system for the 2022	Administration	December 2021
elections		·
Create a council page program	Administration	May 2019
Create opportunities to develop	Administration	June 2020
community-based council committees		
Develop e-services to provide community	Administration	June 2022
with better access to municipal services		

# Repair and maintain critical infrastructure in a timely and fiscally responsible manner.

GOALS	RESPONSIBLE DEPARTMENT	DEADLINE DATE
Develop an infrastructure / maintenance	Public Works	February
plan that includes funding models for road		(Annually)
replacement		
Continue upgrades to Municipal Centre	Public works	August 2020
Implement the storm water master plan	Public Works	April 2020
recommendations		•
Prepare a water supply continuity plan	Public Works	October 2024
Develop a plan for water/wastewater	Public Works	January 2028
service		-