



Philip Aziz Centre & Emily's House

Presented by Amanda Maragos
Manager of Volunteer Services



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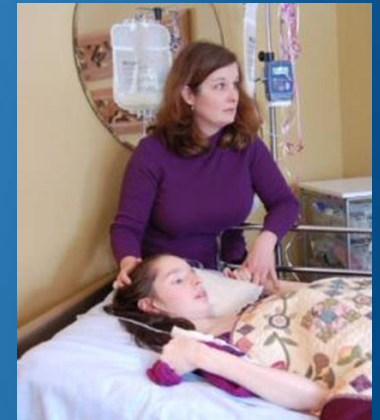
Philip Aziz Centre & Emily's House



History

Philip Aziz Centre & Emily's House

- Philip Aziz was an art teacher living in Toronto who died of an AIDS related illness in 1991
- Emily Yeskoo is a client of PAC, once in our children's program, now is receiving services in our adult program
- Since 1995, Philip Aziz Centre (PAC) & Emily's House (EH), through a team of staff and trained volunteers, has delivered compassionate and skilled hospice care to thousands of adults, children and families



What is Palliative Care?

What is Hospice Care?

A philosophy of care focusing on physical, emotional, practical & spiritual needs of a person with a terminal or life-limiting/chronic illness, and their families.

It's about pain and symptom management.

- Sometimes from diagnosis to bereavement NOT JUST END-OF-LIFE
- Client-centred
- Provided in a person's place of residence (home, long-term care facility etc.)
- Complements professional medical care and other community services

What is Palliative Care?

What is Hospice Care?

- We Provide quality Client-Centered-Care for individuals and their families through Volunteer Services, Case Managers & our Grief & Bereavement counselors in the Spiritual Care Department
- We are not-for-profit, providing non-medical supports (psychosocial, emotional, practical, spiritual, therapeutic, physical)
- Focus on Pain & Symptom Management, complimenting any other medical care

The Need for Hospice Palliative Care

- *Over 245,000 Canadians die each year
(Canadian Hospice Palliative Care Association)*
- *Approximately 5-15% of Ontarians have access
to hospice palliative care services (Hospice
Association of Ontario)*
- *Each death affects approximately 5 more people
(Hospice Association of Ontario)*

The impact of Illness on a Family

- Loss and grief issues
- Financial Hardships
- Roles within the family unit (changes)
- Conflict
- Strained / or Strengthen relationships
- Strengthened or Strained Cultural and / or Religious Belief and Rituals
- Change in location of residence

Volunteer Support

Volunteers provide care that is integrated into the client's goals of care and work alongside the professional health care team, providing:

- practical and emotional support, assistance with errands, daily activities and chores
- accompaniment to medical appointments.
- Companionship
- Respite for caregivers
- Legacy work
- Comfort measures

Volunteer Support

Volunteers are Trained, Screened & Supervised:

- 30 hours of Core Training
- Additional 24 hours of Pediatric Care Training
- Includes Hands-On day of practical care
- Application, Service Agreement, Consent Forms, Reference Checks and Vulnerable Sector Police Checks

Volunteer Support

Client Centered: 1 shift, up to 4 hours, weekly in the Community Program - 3 hours shifts at EH, any day



Volunteer Support



Volunteer Support

Other's Ways to Volunteer:

- Maintenance at PAC & EH
- Admin/Research and Reception
- Fundraising/Events
- Special Projects
- Gardening/Grounds Maintenance at Emily's House
- Youth Advisory Council!





QUESTIONS?

www.philipazizcentre.ca