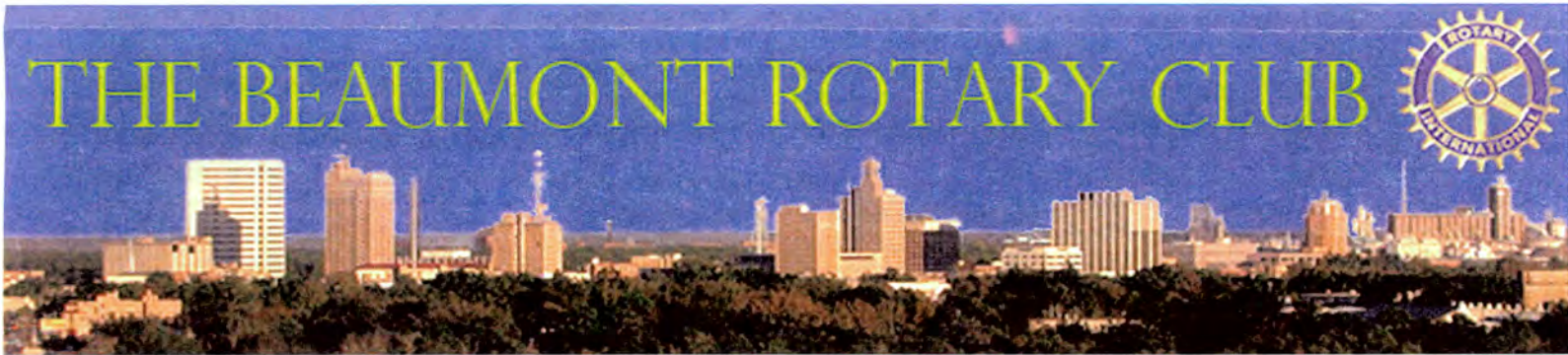


Published by the
 Rotary Club of Beaumont USPS 471-700
 Subscription price \$5.00 per year
 Periodicals postage paid at Beaumont, Texas
 Published weekly, except Christmas week, New Years
 week & two unspecified non-meeting weeks
 POSTMASTER: send address changes to
 MCM Elegante' Hotel, Suite 213
 2355 IH-10 South
 Beaumont, TX 77705



Periodical
 POSTAGE
 Paid at
 Beaumont, TX



A Publication of the Rotary Club of Beaumont, Texas - Club 72

Vol. 96 No. 47, June 20, 2007



The Rotary Club of Beaumont
 invites you and your guest to celebrate
 the installation of Rotary District 5910
 Governor Chuck Mason and
 The District's 2007 - 08
 Officers and Assistant Governors

Saturday, June 30, 2007
 11:00 a.m. - Social Hour
 12:00 noon - Lunch and Program

Mary and John Gray Library
 8th Floor Reception Center
 Lamar University, Beaumont, Texas

Business Attire \$30 Per Person

(Continued on page 3)

DAVID SCHULTZ AGL RESOURCES



David Schultz joined Pivotal in 2005 with responsibility for the company's project development activities, including storage facilities and liquefied natural gas terminals. He will serve as project manager for Golden Triangle Storage, providing overall coordination for the project.

Prior to joining AGL Resources, Schultz was a principal in a boutique energy firm, Energy Transfer, that specializes in power, natural gas, and compression

(Continued on page 3)

HEAD TABLE



INVOCATION
BARBARA METZINGER



PLEDGE
CHARLES GLASS



4-WAY TEST
S.L. GREENBERG



GUEST INTRODUCTION
DESSIE RICHARD

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Future Programs

July
 27th President Gerald's Swan Song

Make-ups

Monday:

No. Port Arthur Holiday Inn Hwy 69
 Vidor Hibernia National Bank

Tuesday:

Spindletop Elegante' Hotel
 Orange Sunset Grove
 Port Neches Pompano Club

Wednesday:

Groves Pompano Club

Thursday:

Port Arthur Holiday Inn Hwy 69
 Hardin CountyCowboy Reds, Lumberton

Friday:

Nederland Holiday Inn Hwy 69

On-line: www.rotaryclubone.org
 (limit 3 times in each quarter)

REVIEW

Last week's speaker Robert M. Stuart, Jr., Southern Franchise President of Capital One Bank, shared his first-hand knowledge of the shortcomings of disaster recovery plans enacted prior to Hurricanes Katrina and Rita.

Before Katrina hit, the staff of the computer operations department moved into the downtown bank building with their families to ride out the storm and keep the computers running until the rest of the bank staff returned. After all, the building had enough emergency generators to keep the computers and the air conditioning on so there would be no problem...right?

Wrong! When the levees broke and the streets flooded, the city's water system failed and the computer cooling system would not longer work. Days later, the staff and their families were evacuated by boat and then by helicopter.

Another aspect of emergency preparedness slipped everyone's mind. The safe deposit box vault had been located in the basement since the bank was built in the 1920s. Even though downtown streets only had a few inches of water and the main floor of the bank escaped the flooding, the basement (and the vault) flooded.

It was two and a half months before the bank could reopen again. Now Mr. Stuart has a new understanding of disaster recovery. He provided us with the following guidelines:

Develop a Written Plan

- To prepare, you need to develop a written plan.
- Make sure you have a hard copy of the plan and a digital copy that you can store on a shared drive.
- Plan for a worst-case scenario, including having no access to phones, sporadic computer access and an extended evacuation.

Mandatory Evacuation

- You don't know how long you may be away from your headquarters if a mandatory evacuation is called.

- Our N.O. main office was surrounded by floodwaters after Katrina and had to be protected by National Guardsmen.
- We were prohibited from moving back for months.

DR Plans:

Always a Work in Progress

- For those companies that already have a disaster recovery program, you should enhance that plan based on lessons learned.
- For example, during Katrina, cell phones with local area code numbers were virtually useless, as networks became overloaded.
- Today, many businesses in the area impacted by Katrina have invested in cell phones that have out-of-state area codes.
- They've also invested in other technology such as satellite phones or two-way radios.
- And they're making sure that employees have back-up email addresses and alternate phone numbers.
- Finally, learn how to use your cell phone to text message. It may become your only way to communicate.

Establish a DR Team

- Businesses large and small should establish a disaster-recovery team of employees who know the business best, and they should assign them responsibilities for specific tasks.
- The team should consist of people from different areas of your company – including information technology and related operations areas, HR, sales, communications and accounting.
- The disaster recovery team should be led by a relatively small decision-making group. Our bank's philosophy is to keep the decision team small, but have them communicate widely.
- During Katrina and Rita, our incident management team met at least twice daily.

Strategic Planning

- Your DR team should identify the kinds of disasters your company is most likely to experience.
- For example, in Beaumont, hurricanes are a threat; in Oklahoma, ice storms

(Continued on page 3)

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(Continued from page 1)
opportunities.

He has more than 20 years of experience in the energy industry including senior positions in the power generation and natural gas pipeline sectors. In power generation, he held lead positions in the development of more than \$5 billion of advanced technology gas turbine power generation projects. In the natural gas industry, he has been instrumental in the development, permitting and construction of \$2 billion in pipeline expansion projects.

He currently is playing a key role in the development and commercialization of a natural gas compression technology that is poised to capture a large percentage of the compression market. Schultz has worked for a number of major energy companies, including San Diego Gas & Electric, Pacific Gas & Electric, PanEnergy, Duke Energy and Reliant Energy, on power, natural gas and water development projects.

Schultz holds a bachelor's degree in political science from San Diego State University where he also did his graduate studies in the same field.

(Continued from page 2)

- and tornadoes are more common.
- The DR team needs to identify the most critical business functions and how quickly they must be recovered.
- In a bank, for example, access to financial information and cash are essential.
- If online banking and ATMs are affected by a storm, they have to be restored as soon as possible.
- So ask yourself what are your critical business functions and how will you get them up again quickly.
- Because evacuation may be necessary, it makes sense to arrange temporary housing in advance for key employees, their families and pets.
- Also, consider accelerating payroll to help employees get through the emer-

BIRTHDAYS

20th Roger McCabe (81)
Shareholder,
Mehaffy Weber



Born in Taylorville, Illinois, he is a graduate of Marquette University and the University of Iowa. He and his wife Sharon are the parents of Danny, Michael and Jonathan, and are members of St. Anne's Catholic Church. He enjoys hunting, water sports and travel. Roger is a Paul Harris Fellow.

25th Willis Mackey (06)
Deputy Superintendent,
Beaumont Independent School District



Born in Luling, he is a graduate of Southwest Texas State University, Prairie View A&M University and Texas A&M University. He and his wife Patricia are the parents of Willis, Jr. and Brittany. He enjoys fishing and hunting.

gency.

- I believe it's also important for executive management to physically be located in the same place during or immediately after a hurricane.
- For Katrina and Rita, all of the members of our bank's executive management team were in Baton Rouge, which made it easier to make decisions.
- We also moved other critical operations to markets within our footprint.
- Finally, make sure to update and test your disaster plan at least once a year.

Back-up Operations Site

- After Katrina, some companies with operations near the Gulf Coast, including ours, moved certain back-office functions to markets such as Dallas that are less vulnerable to hurricanes.
- A lot of small businesses can't relocate operations, but they might be able to establish a back-up operations site.
- You may want to lease space in markets far from the coast, or if you already have facilities in those markets, consider building out space to accommodate workers who evacuate there.
- If you're a small business, consider partnering with a non-competing business in another city.
- Or, identify a base where you can set up your offices quickly.
- A back-up site should have critical equipment, files and supplies, such as:
 - Computers and software.
 - Power generators.
 - Critical computer data files, such as payroll, accounts payable, accounts receivable, customer orders and inventory.

- A back-up site also should have phones, radios, TVs and common supplies, plus order forms and other supplies that are unique to your business.
- Every business should develop plans to safeguard the equipment and records at their main site and at other buildings that are in the path of a major storm.

Communicate Effectively

- The ability to effectively communicate before, during and after an emergency is essential.
- One of the top priorities of a disaster recovery team should be to gather and distribute current contact information.
- This information should include home phone numbers, cell numbers and personal email addresses for:
 - Employees.
 - Key customers.
 - Important vendors, suppliers and business partners.
 - Insurance companies.
 - News media.
 - And any other individuals or companies that you depend on to conduct business.
- Well before a potential disaster strikes, businesses should make sure their employees have access to multiple and reliable methods of communications, such as:
 - An emergency toll-free hotline.
 - A company website.
 - Cell or satellite phones.
 - Pagers and BlackBerrys.
 - Two-way radios.
 - Email.
 - And text messages

We can rest assured that Capital One Bank will be better prepared for disaster next time and all of us should be!

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