



## Valley Metro Services



- Local and commuter bus
- Light rail
- Neighborhood circulators
- Rural route
- Paratransit
- Vanpool
- Commuting alternatives
- Customer service & marketing





# System Facts: Major Milestones

- 1985 Proposition 300 approved
  - 1986 Regional Public Transportation Authority (RPTA) is established
  - 1989 "Valtrans" is presented to voters but fails
  - 1996 Tempe voters approve a dedicated transit tax
  - 2000 Phoenix voters approve a dedicated transit tax
  - 2001 Glendale voters approve transportation tax
  - 2002 Valley Metro Rail, Inc. was established
  - 2004 Maricopa County voters approve Proposition 400 half-cent sales tax (1/3 dedicated to transit)
  - 2012 Valley Metro RPTA and Valley Metro Rail Boards of Directors select a single CEO for both agencies
  - 2013 East Valley bus service is unified with one transit service provider
  - 2015 Phoenix voters approve increase and extension of dedicated transit tax (T2050)
- Operates 365 days a year
  - 62 local routes
  - 21 Express/RAPID routes
  - 18 circulator routes
  - 28 miles of light rail
  - 450 vanpools
  - 37.4 million revenue miles
  - 32,000+ Bus runs each week
  - 65 million passengers/year
  - 91% of the fleet is alternatively fueled



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# COVID 19 Impact on Transit



# Federal CARES Act



- **Signed by President Trump on March 27**
- **Provides \$25 billion for public transportation**
  - Intended to support on-going operations
    - 100% federal funds
  - Maintain workforce
  - Fund additional expenses
  - Address economic conditions and lost revenues
- **Local transit impact**
  - Metro Area - \$198 million
  - Valley Metro - \$90 million
  - Phoenix - \$105 million



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# Bus Operations



- **Ridership: Express/RAPID: Down 75%, Local: Down 37%**
- **Changes Made:**
  - PPE for operators & enhanced cleaning: 3/1 & 3/18
  - Local Bus Rear-Door Boarding: 3/21
  - Reduced Express/RAPID service: 4/6
  - Reduced ORBIT (Tempe) frequency: 4/6
  - Rear Door Boarding for ORBIT & BUZZ (Mesa)
  - Suspended POGO (Peoria): 4/9
  - ZOOM (Avondale) Rear Door Boarding: 4/13
  - Limiting bus ridership to maintain social distancing: 4/13
  - Installing enhanced driver area plastic barriers: 4/20



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## Rail Operations



- **Ridership: Down 45%**
- **Changes Made:**
  - PPE for operators & maintenance staff: 3/9
  - Implemented social distancing for security: 3/13
  - Persistent fogging of vehicles & buildings: 3/22
  - Peak frequency increased from 12m to 15m: 4/11
  - Eliminated service after 11:00 pm: 4/15







## Paratransit / RideChoice



- **Ridership: Down 40%**
- **Passenger & Driver Protections**
  - Providing enhanced PPE to drivers and riders
  - Encouraging riders to follow CDC guidelines
  - Suspending shared trips
  - Disinfecting vehicles between passengers
  - Suspended ADA Eligibility Process for 30 days = Presumptive Eligibility
  - Providing grocery & medicine delivery to ADA customers to reduce high-risk travel



Paratransit – One Regional System



Construction Projects





# Light Rail System – 2020



# Light Rail System – 2024



Streetcar Vehicle





# South Central / Downtown Hub



- LEGEND**
- Valley Metro Rail
  - South Central Extension/Downtown Hub
  - Under Construction Starting in October 2019**
    - 5th St (Washington - Jefferson)
    - McKinley St (Central - 1st Ave)
  - Under Construction Starting in January 2020**
    - Central Ave (Jefferson - Lincoln)
    - 1st Ave (Jefferson - Lincoln)
    - Washington (Central Ave - 1st St)
  - Under Construction Starting in March 2020**
    - Washington (1st Ave - Central Ave)
    - Jefferson (1st Ave - Central Ave)
  - Under Construction Starting in 2<sup>nd</sup> Quarter 2020**
    - Washington (3rd Ave - 1st St)
    - Jefferson (1st Ave - 3rd Ave)
    - 3rd Ave (Washington - Jefferson)
    - Jefferson (4th St - 5th St)

*Dates are approximate and subject to change.*



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## Northwest Extension Phase II



- 1.6 mile extension
- 1 park-and-ride
- 1 transit center
- 3 stations
- 3 bridges

## Metrocenter – Facing South



## Metrocenter – Facing Northeast





