

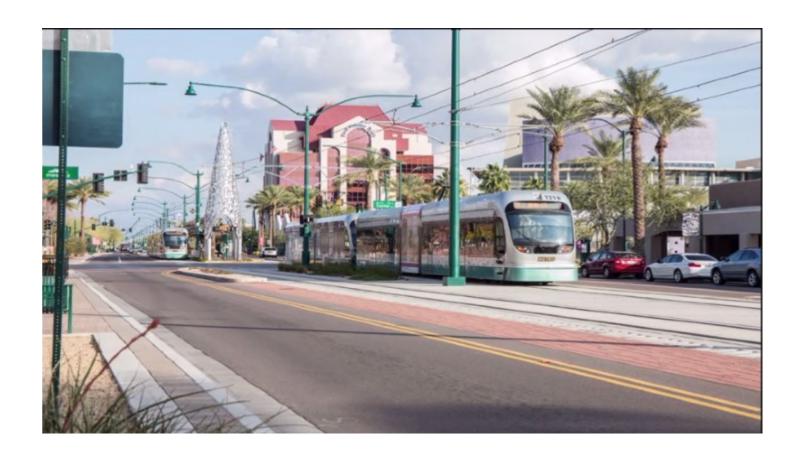
Valley Metro Services



- · Local and commuter bus
- Light rail
- · Neighborhood circulators
- Rural route
- Paratransit
- Vanpool
- · Commuting alternatives
- · Customer service & marketing









System Facts: Lones



1985 Proposition	Operates	365 day	vs a year
------------------	----------	---------	-----------

1986 Regional Public Transportation Authority (RPTA) is establishe 62 local routes

1989 Vallrans 21 Express/RAPID routes

• 18 circulator routes

2001 Glendale vo 28 miles of light rail

2002 Valley Metho450 vanpools

2004 Maricopa County voters approve Proposition 400 half-cent sal 37.4 million revenue miles

valley Me 32,000+ Bus runs each week

2013 East Valley 65 million passengers/year

2015 Phoenix • 91% of the fleet is alternatively fueled

400/2007

10

Major Milestones



1986 Regional Public Transportation Authority (RPTA) is established

1989 "Valtrans" is presented to voters but fails

1996 Tempe voters approve a dedicated transit tax

2000 Phoenix voters approve a dedicated transit tax

2001 Glendale voters approve transportation tax

2002 Valley Metro Rail, Inc. was established

2004 Maricopa County voters approve Proposition 400 half-cent sales tax (1/3 dedicated to transit)

2012 Valley Metro RPTA and Valley Metro Rail Boards of Directors select a single CEO for both agencies

2013 East Valley bus service is unified with one transit service provider

2015 Phoenix voters approve increase and extension of dedicated transit tax (T2050)







COVID 19 Impact on Transit





Federal CARES Act



- Signed by President Trump on March 27
- Provides \$25 billion for public transportation
 - · Intended to support on-going operations
 - · 100% federal funds
 - Maintain workforce
 - · Fund additional expenses
 - Address economic conditions and lost revenues
- Local transit impact
 - Metro Area \$198 million
 - Valley Metro \$90 million
 - Phoenix \$105 million





...

Bus Operations



- · Changes Made:
 - PPE for operators & enhanced cleaning: 3/1 & 3/18

Ridership:Express/RAPID: Down 75%, Local: Down 37%

- Local Bus Rear-Door Boarding: 3/21
- Reduced Express/RAPID service: 4/6
- Reduced ORBIT (Tempe) frequency: 4/6
- Rear Door Boarding for ORBIT & BUZZ (Mesa)
- Suspended POGO (Peoria): 4/9
- ZOOM (Avondale) Rear Door Boarding: 4/13
- Limiting bus ridership to maintain social distancing: 4/13
- Installing enhanced driver area plastic barriers: 4/20







Rail Operations

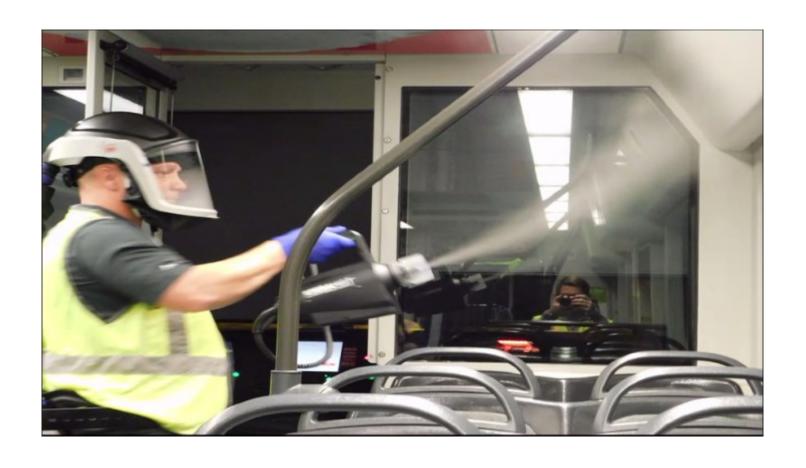
· Ridership: Down 45%

· Changes Made:

PPE for operators & maintenance staff: 3/9
Implemented social distancing for security: 3/13
Persistent fogging of vehicles & buildings: 3/22
Peak frequency increased from 12m to 15m: 4/11
Eliminated service after 11:00 pm: 4/115











Paratransit / RideChoice



- Ridership: Down 40%
- Passenger & Driver Protections
 - o Providing enhanced PPE to drivers and riders
 - o Encouraging riders to follow CDC guidelines
 - o Suspending shared trips
 - o Disinfecting vehicles between passengers
 - Suspended ADA Eligibility Process for 30 days = Presumptive Eligibility
 - Providing grocery & medicine delivery to ADA customers to reduce high-risk travel







Light Rail System - 2020





HETROCENTER THE HEARD MUSEUM Phoenix Tempo Streetcer Tempo S









Northwest Extension Phase II





- 1.6 mile extension
- 1 park-and-ride
- 1 transit center
- 3 stations
- 3 bridges









