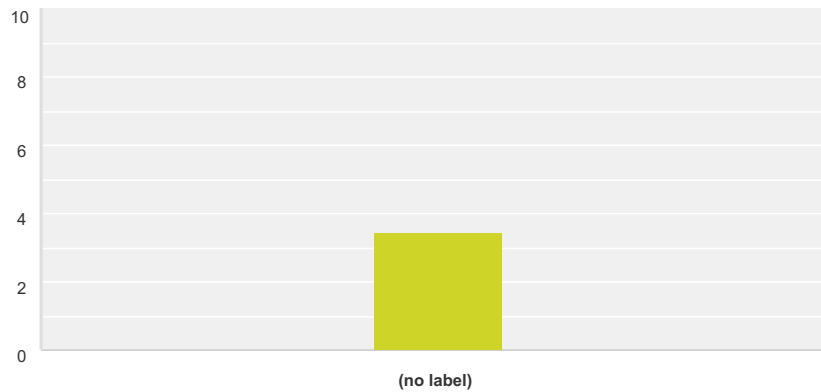


## Q1 Do you believe that we are a friendly Rotary Club?

Answered: 31 Skipped: 0

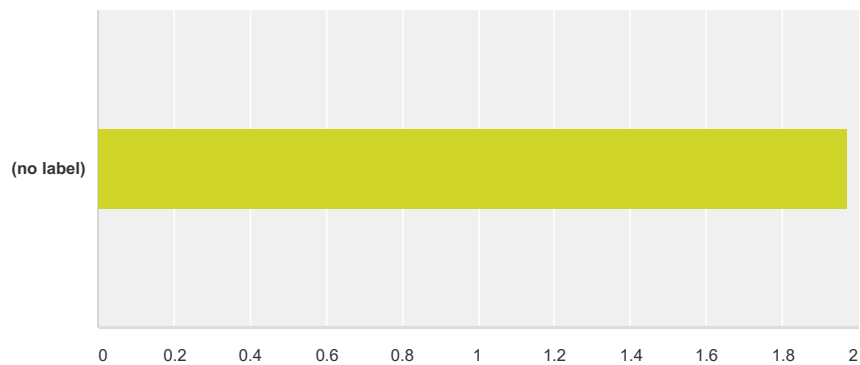


	No	Sometimes	Most of the time	Yes	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	54.84% 17	45.16% 14	31	3.45

#	If you have selected No, please explain further.	Date
1	Fellowship seems to have dropped off in recent times, particularly in relation to welcoming members and guests. There have been numerous times where a guest or guest speaker has turned up on their own and no-one has approached them. One of the reasons for this is that members assigned to Meet and Greet either don't turn up on time or forget that they have been rostered on. Also, one of the first tasks that we used to assign to new members was to partner with an older member on Fellowship. In that way, the new member would get to know their colleagues. The new member was also assigned the job of Corporal to collect fines.	5/2/2016 12:43 PM
2	Occasionally, there are people visiting the club and are left standing at the front. All members do not seem to make an effort to go and welcome guests as much now as when I originally joined.	5/1/2016 1:41 PM

## Q2 Do you feel able to share your concerns with club leaders?

Answered: 31 Skipped: 0

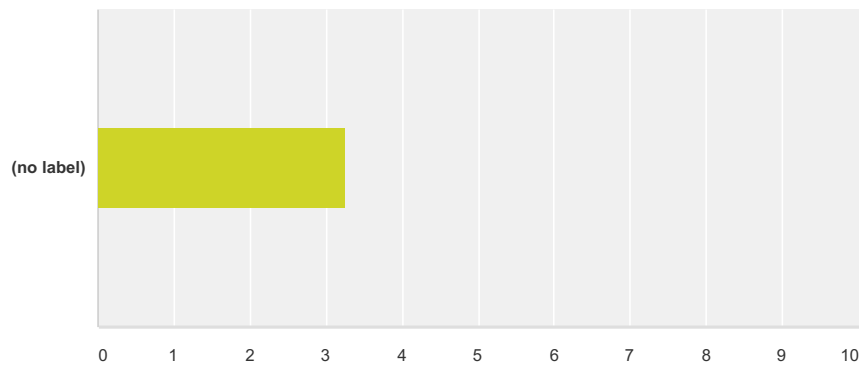


	No	Yes	Total	Weighted Average
(no label)	3.23% 1	96.77% 30	31	1.97

#	If you have selected No, please explain further.	Date
1	It really depends on the issue. If the matter is more sensitive and personal, I may be a bit more cautious or reticent to say anything.	5/2/2016 12:43 PM
2	This comment is not specially based on current Club Leaders - also looking at past leaders / future leaders (based on their prior behaviours). Some Club leaders are set in their own ways, say they are open to suggestions, but ultimately push their own view, and wear others down. We need to focus that the Club needs to move forward as a whole, and any leader is only one vote.	4/27/2016 9:18 PM

### Q3 How long have you been in Rotary?

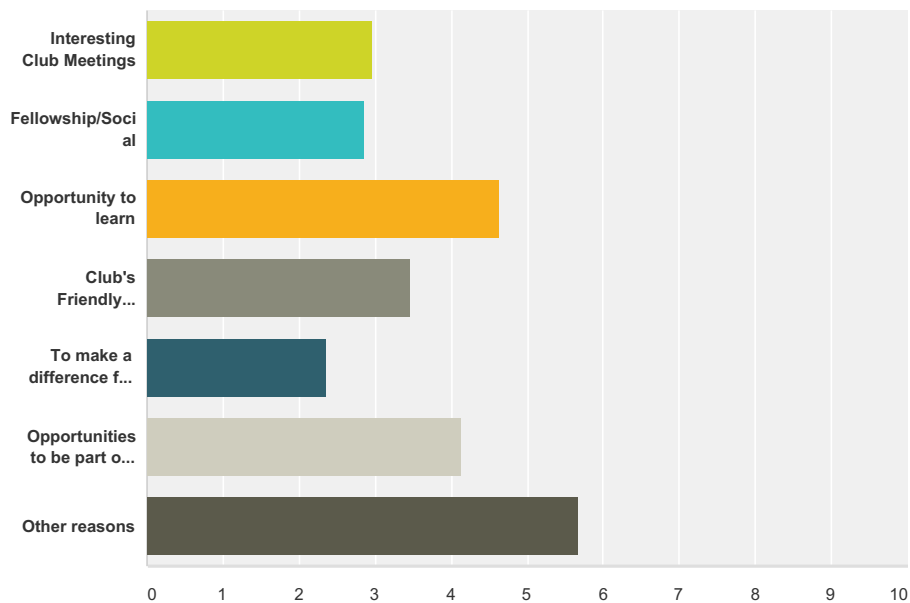
Answered: 31 Skipped: 0



	Less than 1 year	2 to 5 years	6 to 10 years	More than 10 years	Total	Weighted Average
(no label)	12.90% 4	9.68% 3	16.13% 5	61.29% 19	31	3.26

**Q4 What are the most important thing for you as a Rotarian, Please rank 7=most important. 1=least important**

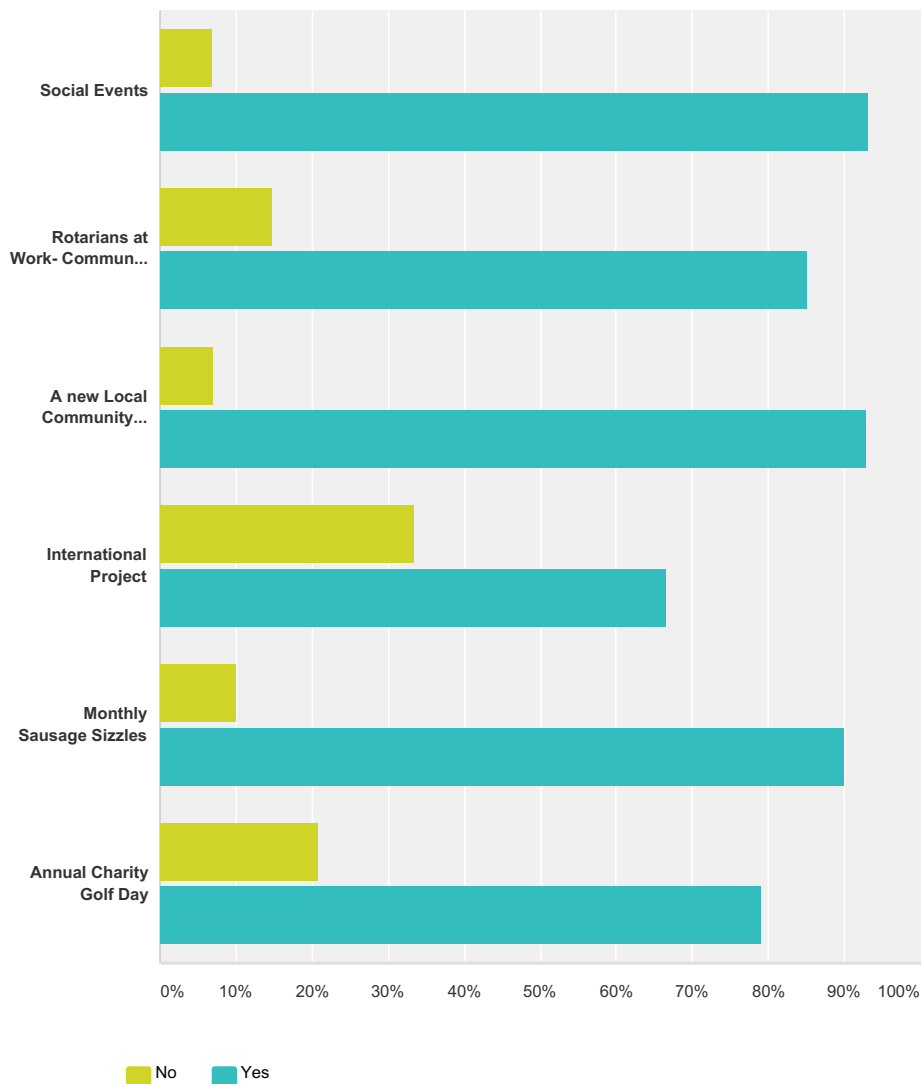
Answered: 31 Skipped: 0



	1	2	3	4	5	6	7	Total	Score
Interesting Club Meetings	0.00% 0	4.35% 1	17.39% 4	4.35% 1	34.78% 8	21.74% 5	17.39% 4	23	2.96
Fellowship/Social	4.76% 1	0.00% 0	4.76% 1	14.29% 3	23.81% 5	47.62% 10	4.76% 1	21	2.86
Opportunity to learn	4.55% 1	22.73% 5	27.27% 6	22.73% 5	22.73% 5	0.00% 0	0.00% 0	22	4.64
Club's Friendly Environment	4.17% 1	8.33% 2	12.50% 3	25.00% 6	16.67% 4	20.83% 5	12.50% 3	24	3.46
To make a difference for others in need	3.57% 1	7.14% 2	7.14% 2	10.71% 3	3.57% 1	10.71% 3	57.14% 16	28	2.36
Opportunities to be part of a committee/ leadership or management team	3.33% 1	26.67% 8	20.00% 6	13.33% 4	13.33% 4	13.33% 4	10.00% 3	30	4.13
Other reasons	68.18% 15	9.09% 2	0.00% 0	0.00% 0	4.55% 1	4.55% 1	13.64% 3	22	5.68

**Q5 What projects and activities would you like to participate in the next Rotary Year (or over the next 2 years)?**

Answered: 31 Skipped: 0

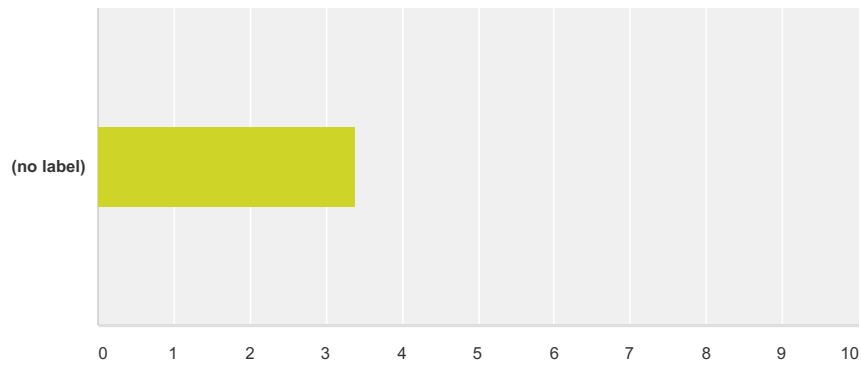


	No	Yes	Total
Social Events	6.90% 2	93.10% 27	29
Rotarians at Work- Community Fun Day	14.81% 4	85.19% 23	27
A new Local Community Project	7.14% 2	92.86% 26	28
International Project	33.33% 8	66.67% 16	24
Monthly Sausage Sizzles	10.00% 3	90.00% 27	30
Annual Charity Golf Day	20.83% 5	79.17% 19	24

#	Other (please specify)	Date
1	Breakfast Club.	5/3/2016 5:07 PM
2	More projects that involve other Clubs and service organisations	5/2/2016 10:02 PM
3	police community involvement projects	5/1/2016 2:54 PM

## Q6 How often do you participate in club projects and activities

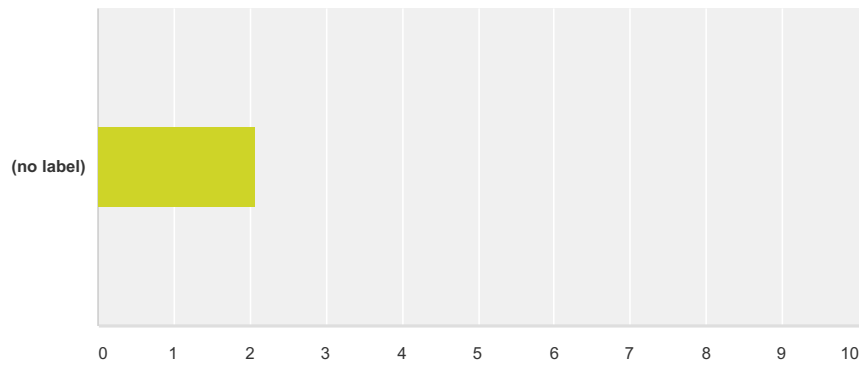
Answered: 31 Skipped: 0



	Only when I'm interested	Once every 6 months	Once every 3 months	Once every month	Total	Weighted Average
(no label)	12.90% 4	3.23% 1	16.13% 5	67.74% 21	31	3.39

**Q7 The amount of Werribee Rotary Club content (about what is going on) in our weekly meetings is**

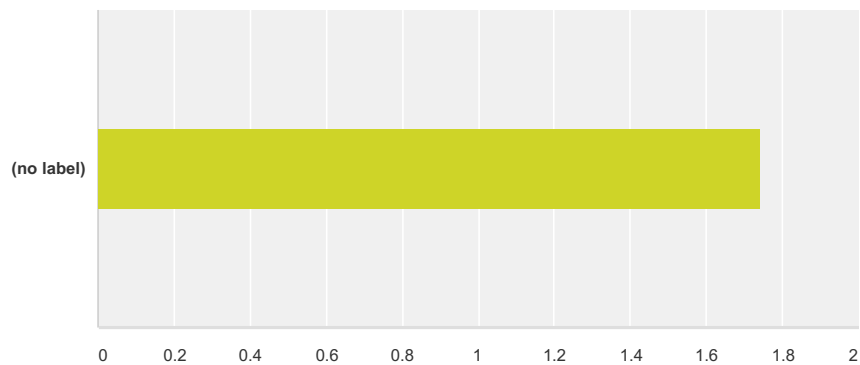
Answered: 31 Skipped: 0



	Minimal	Adequate	I would like to hear more	Total	Weighted Average
(no label)	16.13%	61.29%	22.58%		
	5	19	7	31	2.06

## Q8 The amount of Rotary 9800 District Information in our weekly meetings is

Answered: 31 Skipped: 0



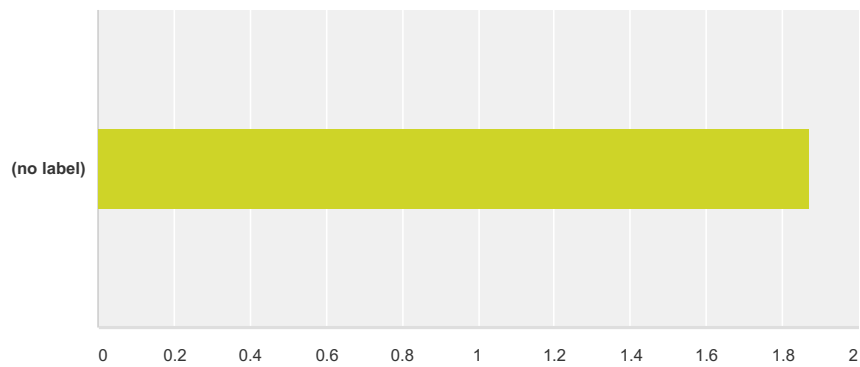
	Minimal	Adequate	I would like to hear more	Total	Weighted Average
(no label)	35.48%	54.84%	9.68%	31	1.74
	11	17	3		

#	Other comments	Date
1	But can be improved	5/2/2016 10:02 PM
2	More information/snippets from other clubs	5/1/2016 2:54 PM
3	Next to nothing	4/27/2016 5:47 PM
4	needs more but needs to be very selective	4/27/2016 4:41 PM



## Q9 The amount of Rotary International information in our weekly meetings is

Answered: 31 Skipped: 0

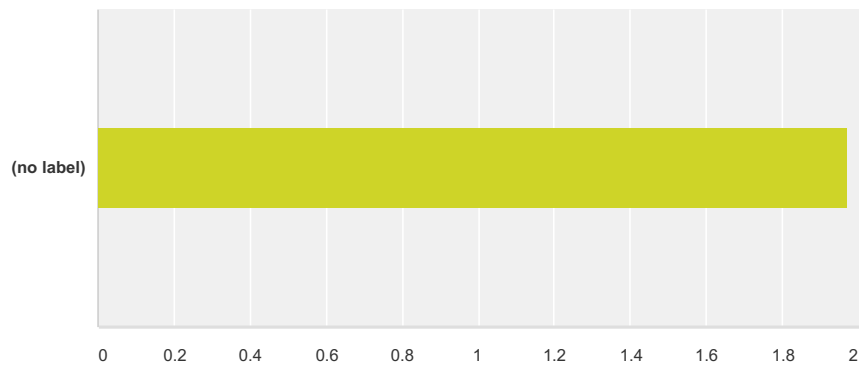


	Minimal	Adequate	I would like to hear more	Total	Weighted Average
(no label)	29.03%	54.84%	16.13%	31	1.87
	9	17	5		

#	Other comments	Date
1	more on RI avchievements eg POLIO etc	5/1/2016 2:54 PM
2	Only what is appropriate	4/27/2016 5:47 PM
3	agains needs a balanced view / approach	4/27/2016 4:41 PM

## Q10 Club weekly meetings duration is

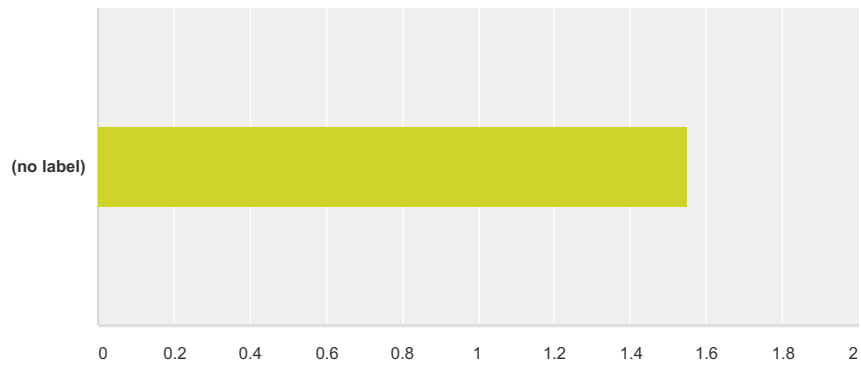
Answered: 31 Skipped: 0



	Too short	About right	Too long	Total	Weighted Average
(no label)	3.23% 1	96.77% 30	0.00% 0	31	1.97

### Q11 Should we have guest speakers every week?

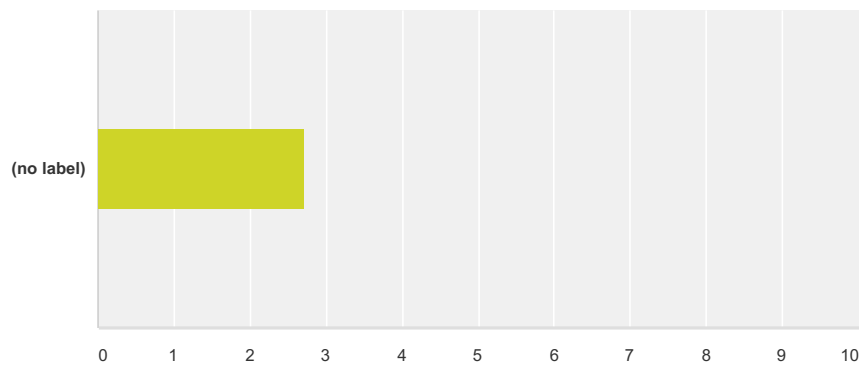
Answered: 31 Skipped: 0



	No	Yes	Total	Weighted Average
(no label)	45.16% 14	54.84% 17	31	1.55

**Q12 Should we have one or two meetings per month or continue with a weekly meeting ?**

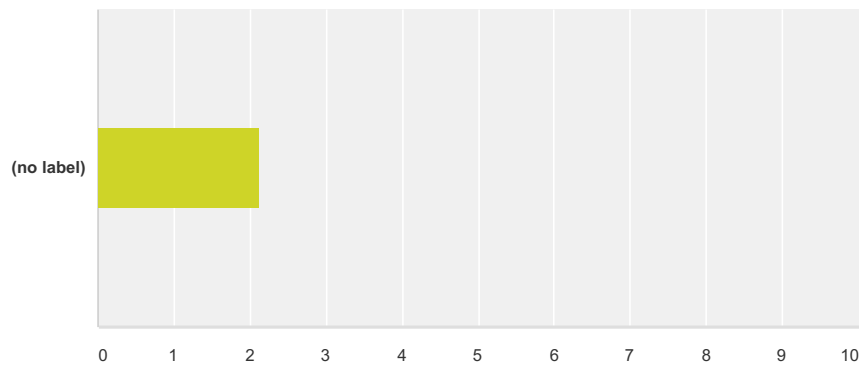
Answered: 31 Skipped: 0



	One per month	Two per month	Weekly meeting	Total	Weighted Average
(no label)	3.23%	22.58%	74.19%		
	1	7	23	31	2.71

### Q13 Our Weekly Bulletin is

Answered: 31 Skipped: 0

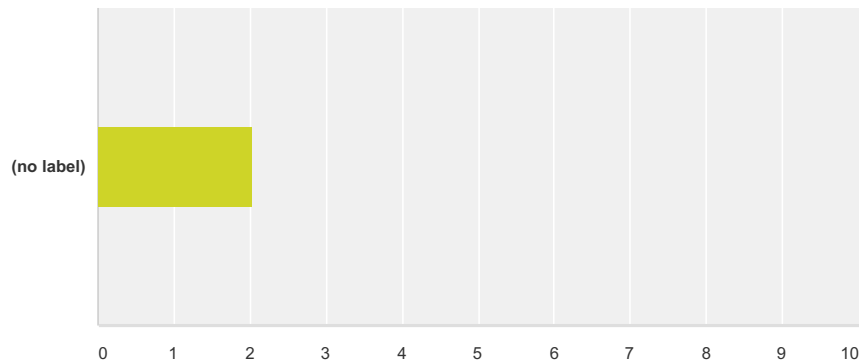


	Boring	Informative	Useful	Total	Weighted Average
(no label)	19.35% 6	48.39% 15	32.26% 10	31	2.13

#	Other content I would like to see in the weekly bulletin is	Date
1	rotary information	5/2/2016 1:34 PM
2	More about "other" projects, or success within our district	5/1/2016 2:54 PM
3	I would like to see more on current projects each week and report on progress	5/1/2016 1:41 PM
4	Always something important missing.	4/27/2016 5:47 PM
5	At the moment It is a little light on content - a balance of club views and activities together with other opportunities and perhaps bigger picture information. maybe even some 'training' and personal development around Rotary	4/27/2016 4:41 PM

## Q14 Our meeting venue at the Italian Social Club is

Answered: 31 Skipped: 0

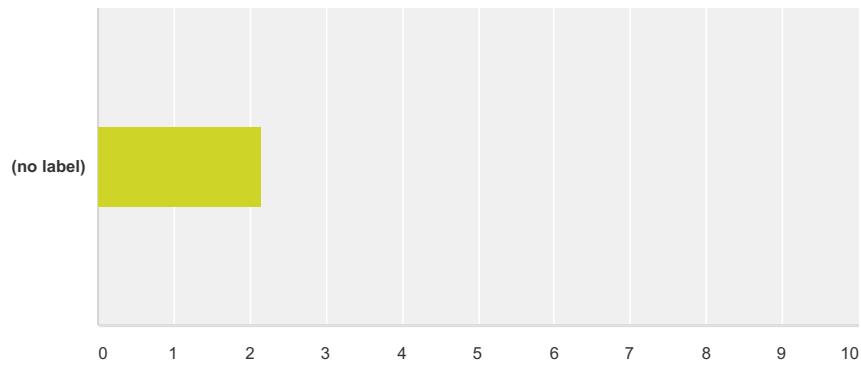


	Inadequate	Adequate	Good	Excellent	Total	Weighted Average
(no label)	32.26% 10	32.26% 10	35.48% 11	0.00% 0	31	2.03

#	Could you suggest a viable alternative venue?	Date
1	we need a bigger more private room	5/9/2016 8:26 PM
2	Park Hotel	5/3/2016 4:03 PM
3	The committee and the Club made a decision 9 months ago to move to ISCW... until something better comes along, just get on with it.	5/2/2016 10:02 PM
4	I would not mind changing nights if a better venue could be found.PARK Hotel, etc would be fine	5/1/2016 2:54 PM
5	Park View hotel , even if the club night needs to change to a Wednesdays so as costs of meal is not prohibitive	5/1/2016 1:41 PM
6	a venue ie pub or restaurant in CBD would be better -It's worth looking at the Commercial Hotel OR trying to get a deal at the Park Hotel that would be acceptable to both the hotel and our club	4/29/2016 3:57 PM
7	We should have one meeting at the Park Hotel and let members guage if it is suitable.	4/27/2016 5:47 PM
8	Has reasonable to good facilities however don't believe the current venue is providing the inclusive atmosphere we have come to expect over the years. The X factor is missing. I don't have any suggestions at this time. Very difficult to find the perfect home nowadays.	4/27/2016 4:41 PM
9	RSL, PARK HOTEL,	4/27/2016 3:25 PM
10	park hotel/rls club we are rotary club of werribee not wyndham	4/27/2016 11:45 AM
11	Football club	4/27/2016 11:09 AM

### Q15 The meals we have at the Italian Social Club are

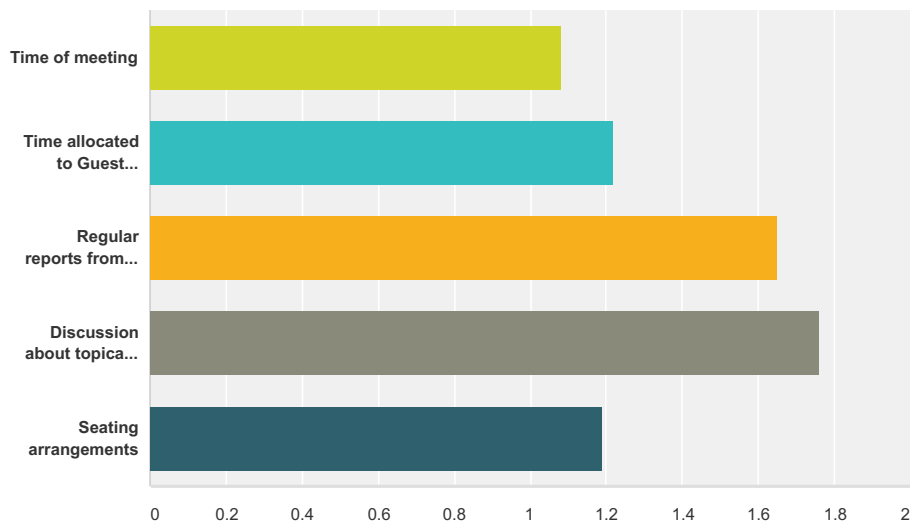
Answered: 31 Skipped: 0



	Inadequate	Adequate	Good	Excellent	Total	Weighted Average
(no label)	19.35% 6	48.39% 15	29.03% 9	3.23% 1	31	2.16

## Q16 Which aspects of our club meetings can we change or improve on

Answered: 31 Skipped: 0



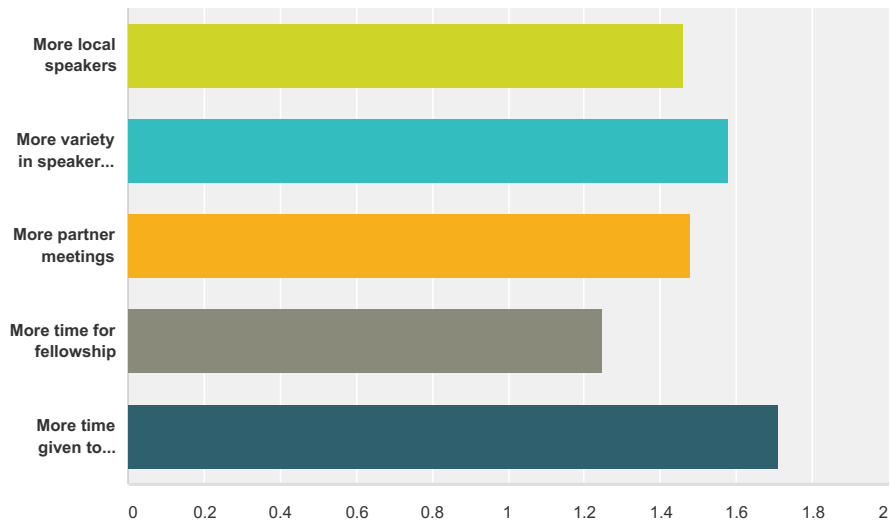
	No	Yes	Total	Weighted Average
Time of meeting	92.31% 24	7.69% 2	26	1.08
Time allocated to Guest Speaker	77.78% 21	22.22% 6	27	1.22
Regular reports from Directors/Project Chairs	35.48% 11	64.52% 20	31	1.65
Discussion about topical issues	24.14% 7	75.86% 22	29	1.76
Seating arrangements	80.77% 21	19.23% 5	26	1.19

#	Any other suggestions?	Date
1	I think it's great but I'm the newest member and have nothing to compare this to. I've actually been impressed with the speakers I've heard so far!	5/9/2016 1:12 PM
2	Biggest problem is we never know how many are coming ... how can we plan or negotiate a better meeting?	5/2/2016 10:02 PM
3	Drop the Toast, More front end organisation, i.e welcoming, announcements of guests visitors, drop attendance records for non attendance	5/1/2016 2:54 PM
4	Welcome team each night with a list of guests to expect. a list of guests in order of introduction given to the president prior to the commencement of the meeting.	5/1/2016 1:41 PM
5	Basic information is not given at the close of a meeting. Who is next weeks guest speaker, who is on badges, corporal & chairman.	4/27/2016 5:47 PM
6	Recent meetings have been lacklustre and almost 'hamy'. The 'formality' to the proceedings has been wanting of late; and I don't mean grace and toast either. Control of the meetings also wayward at times, needs more structure. I believe the environment is a major factor in the scheme of things. Very poor ambience in a Rotary sense.	4/27/2016 4:41 PM



### Q17 Which of the following would improve the content of our club meetings?

Answered: 31 Skipped: 0

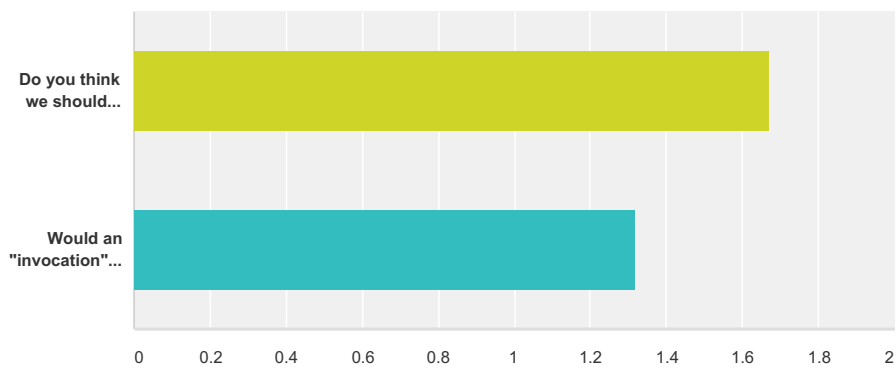


	No	Yes	Total	Weighted Average
More local speakers	53.85% 14	46.15% 12	26	1.46
More variety in speaker topics	42.31% 11	57.69% 15	26	1.58
More partner meetings	52.00% 13	48.00% 12	25	1.48
More time for fellowship	75.00% 18	25.00% 6	24	1.25
More time given to learning about what else is happening in Rotary	28.57% 8	71.43% 20	28	1.71

#	Any other suggestions?	Date
1	Comments as above	5/9/2016 1:12 PM
2	committees are not informing the club enough on their activity and plans. this would involve the club members more	5/1/2016 2:54 PM
3	Content is about right, perhaps some improvement in the variety of speakers and perhaps more vocational talks and visits. The meetings need more oomph!	4/27/2016 4:41 PM

## Q18 Rotary Grace and Loyal Toast

Answered: 31 Skipped: 0

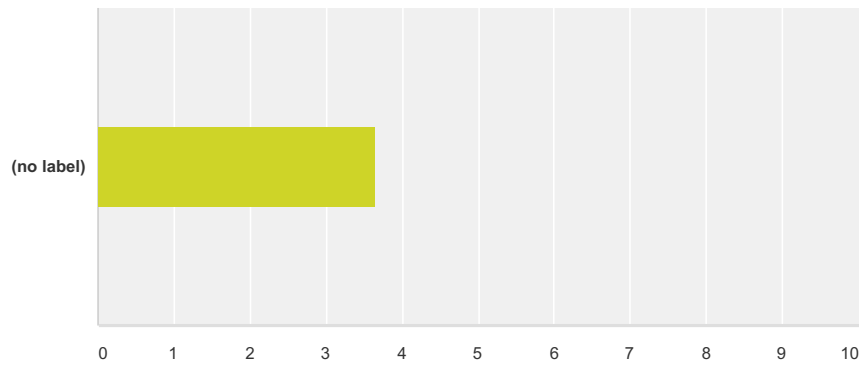


	No	Yes	Total	Weighted Average
Do you think we should continue with the Rotary Grace and Loyal Toast?	33.33% 10	66.67% 20	30	1.67
Would an "invocation" that is topical but short be acceptable?	68.00% 17	32.00% 8	25	1.32

#	If YES , why should we do this?	Date
1	need to move with the times and become a little more relevant	5/2/2016 10:02 PM
2	To keep up with the times and appeal to younger members.	5/2/2016 6:18 PM
3	Invocations to reflect a particular time or event	5/1/2016 2:54 PM
4	Brings as together to remember what we are about...our common goal.	5/1/2016 1:41 PM
5	some reverence and formality is a good way to begin the proceedings	4/29/2016 3:57 PM
6	The current one is basic & fairly informal. Seems to be about right.	4/27/2016 5:47 PM
7	The meeting does not revolve around the saying of Grace and Toast and contrary to many beliefs that removing both will improve our meeting is just plain false. The problem is that if we are going to do them both then they should be done properly and with some dignity. At the moment they are not - they make for a very bad start I am afraid.	4/27/2016 4:41 PM
8	More modern	4/27/2016 11:09 AM

**Q19 When was the last time you looked at the club website?**

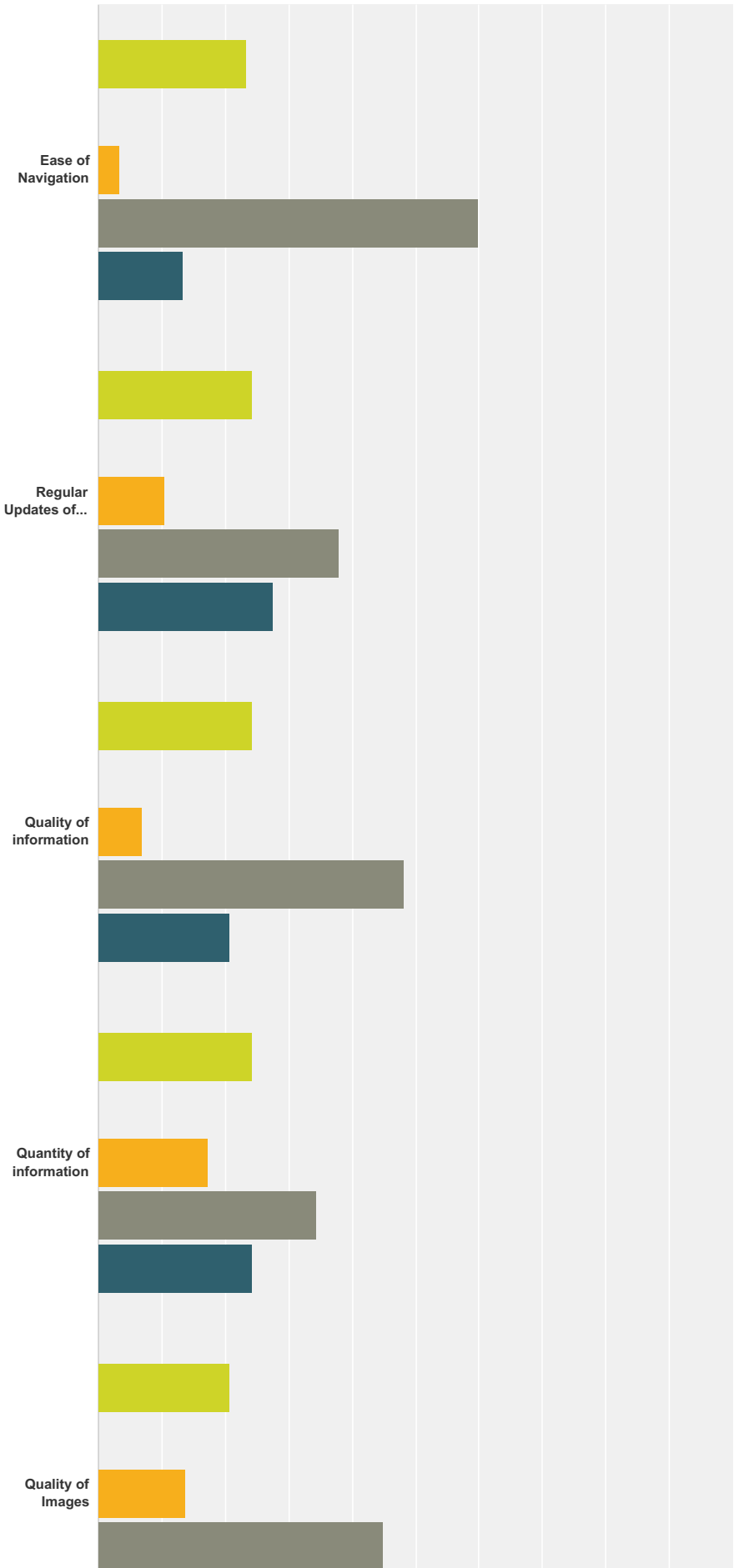
Answered: 31 Skipped: 0



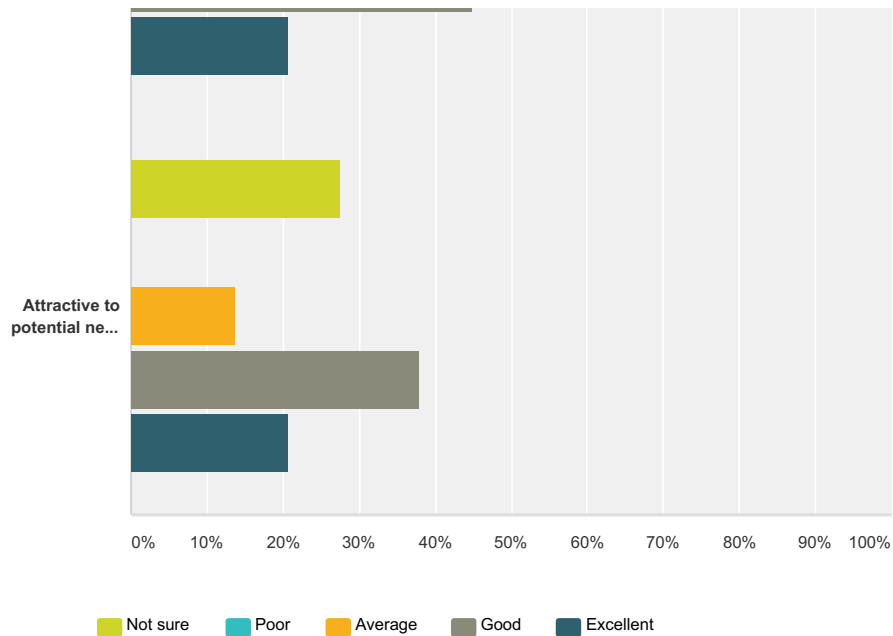
	Not at all	Last 12 months	Last 6 months	Last month	Last week	Total	Weighted Average
(no label)	12.90%	9.68%	16.13%	22.58%	38.71%	31	3.65
	4	3	5	7	12		

Q20 Feedback on our website

Answered: 30 Skipped: 1



## Werribee Rotary Club Member Survey May 2016

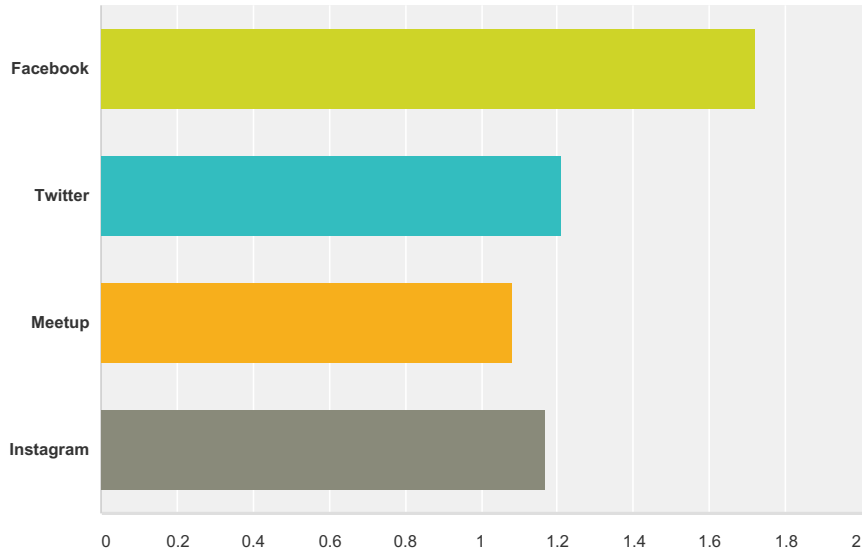


	Not sure	Poor	Average	Good	Excellent	Total
Ease of Navigation	23.33% 7	0.00% 0	3.33% 1	60.00% 18	13.33% 4	30
Regular Updates of Content	24.14% 7	0.00% 0	10.34% 3	37.93% 11	27.59% 8	29
Quality of information	24.14% 7	0.00% 0	6.90% 2	48.28% 14	20.69% 6	29
Quantity of information	24.14% 7	0.00% 0	17.24% 5	34.48% 10	24.14% 7	29
Quality of Images	20.69% 6	0.00% 0	13.79% 4	44.83% 13	20.69% 6	29
Attractive to potential new members	27.59% 8	0.00% 0	13.79% 4	37.93% 11	20.69% 6	29

#	What things can be done to improve the website?	Date
1	Very new to this I'm sorry. I'd need to have a better look before I could add value here	5/9/2016 1:12 PM
2	Perhaps a list of members names but check for privacy	5/3/2016 6:38 PM
3	Congratulate the website manager - great	5/2/2016 10:02 PM
4	I applaud the work that Ian is doing and would not like to criticise, as he is making some valuable changes .It is a work in progress, and Ian is taking on board suggestions from The club members.	5/1/2016 1:41 PM
5	Make sure Ian Hovey doesn't quit.	4/27/2016 5:47 PM
6	Well done webmaster - good work	4/27/2016 4:41 PM
7	I did not tick Excellent as no one is perfect.	4/27/2016 3:25 PM

**Q21 It is becoming clear that the use of Social Media is important in spreading the word about activities and events in Rotary. Which of the following media sites do you visit/use?**

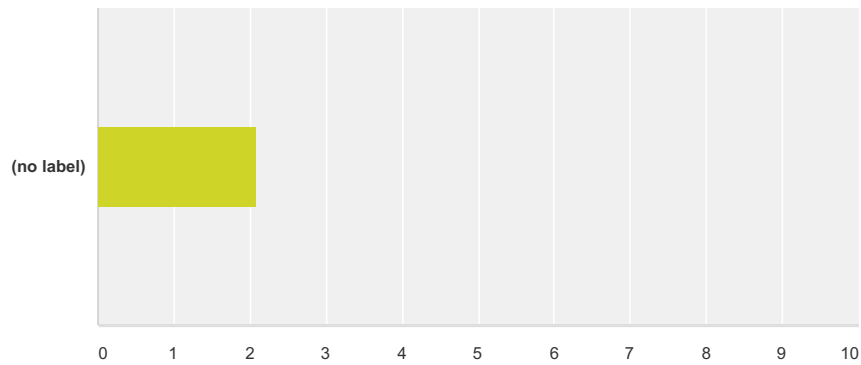
Answered: 29 Skipped: 2



	No	Yes	Total	Weighted Average
Facebook	27.59% 8	72.41% 21	29	1.72
Twitter	79.17% 19	20.83% 5	24	1.21
Meetup	91.67% 22	8.33% 2	24	1.08
Instagram	83.33% 20	16.67% 4	24	1.17

**Q22 I do not use any of the media listed in Question 21 because**

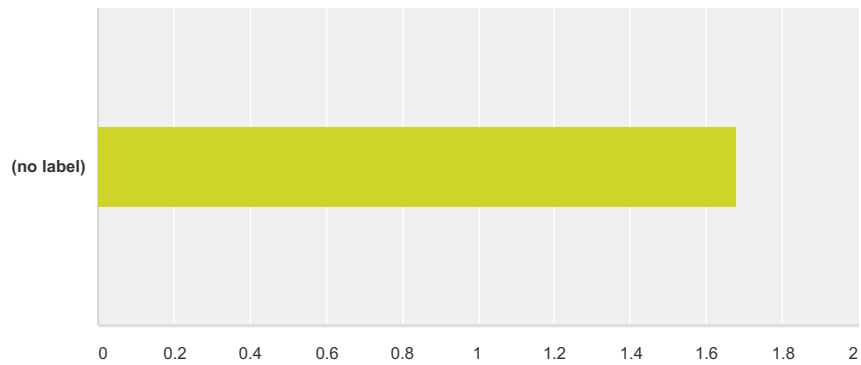
Answered: 13 Skipped: 18



	I am not interested	See no value	Do not know how to use them	Total	Weighted Average
(no label)	30.77% 4	30.77% 4	38.46% 5	13	2.08

**Q23 if we organised a tutorial one night on Social Media would you be interested?**

Answered: 31 Skipped: 0

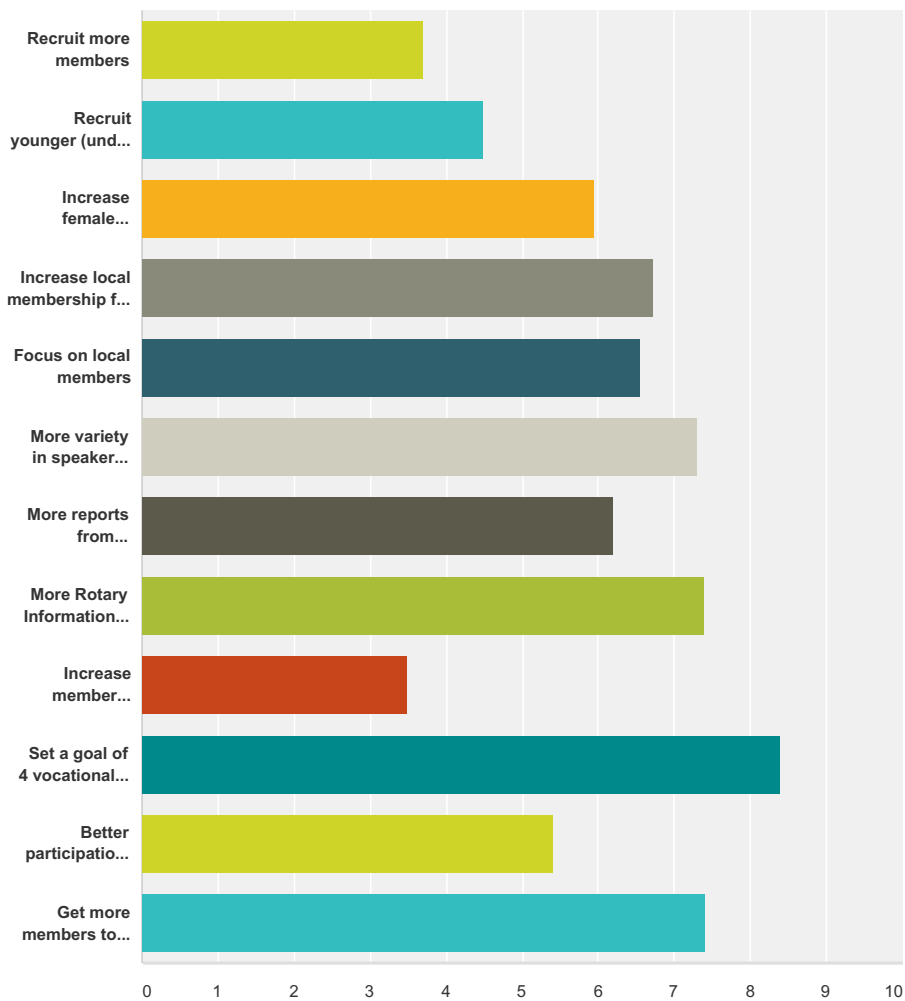


	No	Yes	Total	Weighted Average
(no label)	32.26% 10	67.74% 21	31	1.68



**Q24 Which things should we strive to achieve in the next 2 years? 12=Most Important 1=Least Important**

Answered: 31 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	11	12	Total	Score
Recruit more members	4.35% 1	4.35% 1	0.00% 0	0.00% 0	0.00% 0	8.70% 2	8.70% 2	4.35% 1	8.70% 2	8.70% 2	21.74% 5	30.43% 7	23	3.70
Recruit younger (under 40 ) members	9.52% 2	0.00% 0	0.00% 0	0.00% 0	4.76% 1	14.29% 3	0.00% 0	19.05% 4	4.76% 1	0.00% 0	33.33% 7	14.29% 3	21	4.48
Increase female membership	10.00% 2	10.00% 2	10.00% 2	0.00% 0	0.00% 0	5.00% 1	10.00% 2	10.00% 2	10.00% 2	20.00% 4	5.00% 1	10.00% 2	20	5.95
Increase local membership from local community groups	4.55% 1	4.55% 1	4.55% 1	13.64% 3	13.64% 3	13.64% 3	18.18% 4	9.09% 2	0.00% 0	9.09% 2	4.55% 1	4.55% 1	22	6.73
Focus on local members	4.55% 1	0.00% 0	13.64% 3	9.09% 2	13.64% 3	4.55% 1	13.64% 3	18.18% 4	9.09% 2	9.09% 2	0.00% 0	4.55% 1	22	6.55
More variety in speaker topics	4.35% 1	13.04% 3	13.04% 3	8.70% 2	21.74% 5	4.35% 1	4.35% 1	0.00% 0	17.39% 4	4.35% 1	4.35% 1	4.35% 1	23	7.30
More reports from Directors/Committee chairs / Event Chairs	4.17% 1	4.17% 1	8.33% 2	8.33% 2	4.17% 1	20.83% 5	12.50% 3	12.50% 3	4.17% 1	4.17% 1	4.17% 1	12.50% 3	24	6.21

## Werribee Rotary Club Member Survey May 2016

More Rotary Information about the world outside of Werribee	4.35% 1	8.70% 2	13.04% 3	13.04% 3	13.04% 3	17.39% 4	4.35% 1	13.04% 3	0.00% 0	4.35% 1	4.35% 1	4.35% 1	23	7.39
Increase member engagement with the club, participation in projects and activities	0.00% 0	0.00% 0	0.00% 0	8.70% 2	0.00% 0	4.35% 1	8.70% 2	8.70% 2	8.70% 2	17.39% 4	13.04% 3	30.43% 7	23	3.48
Set a goal of 4 vocational visits	30.43% 7	13.04% 3	8.70% 2	0.00% 0	13.04% 3	4.35% 1	0.00% 0	0.00% 0	17.39% 4	13.04% 3	0.00% 0	0.00% 0	23	8.39
Better participation fellowship / social activities	0.00% 0	0.00% 0	12.00% 3	4.00% 1	4.00% 1	16.00% 4	4.00% 1	12.00% 3	20.00% 5	20.00% 5	8.00% 2	0.00% 0	25	5.40
Get more members to respond to requests- emails, event invitations etc	7.41% 2	22.22% 6	3.70% 1	14.81% 4	7.41% 2	0.00% 0	11.11% 3	7.41% 2	7.41% 2	11.11% 3	3.70% 1	3.70% 1	27	7.41

**Q25 What projects and/or activities would you like our club to become more involved in the next 2 years which you would be prepared to support? This means either as a committee member or actively participate at the event.**

Answered: 19 Skipped: 12

#	Responses	Date
1	Helping children in need in the local community	5/10/2016 3:52 PM
2	no suggestions	5/9/2016 8:26 PM
3	Local Community Projects	5/9/2016 3:01 PM
4	hospital projects	5/9/2016 10:55 AM
5	The Club should finish with the homeless youth programme which it has supported for a number of years as I believe it should move on as it has done in the past with most of its projects. Little feed back is received on this project.	5/3/2016 6:38 PM
6	I will support any projects and Activities ,put forward by my club, to the best of my ability.	5/3/2016 5:07 PM
7	Local Community projects which involve other local service organisations. Keeping the river clean is a good one... Landcare.	5/2/2016 10:02 PM
8	Something for Australian's that makes a significant contribution to a needy area.	5/2/2016 6:18 PM
9	police community projects partnerships with Werribee Football club for projects	5/1/2016 2:54 PM
10	Homelessness in Wyndham Werribee hospital involvement Werribee police outreach programs Aged care Philippines orphanage ..I would like to see our club take the orphanage Lorry is involved with become our project , so as to strategically plan how we can help .. i.e foundation grants, FAIM trip .	5/1/2016 1:41 PM
11	A major fund-raising activity - perhaps based at the Werribee Mansion	4/30/2016 9:48 PM
12	any community project as a committee member and to actively support	4/29/2016 3:57 PM
13	nothing specific	4/27/2016 9:18 PM
14	For a club our size, we don't do enough projects in all 4 avenues of service. Hoppers & Wyndham are half our size, but do more projects than Werribee.	4/27/2016 5:47 PM
15	Nothing specific - a broad range is the secret, a smorgasbord is the key to success. Give me a range to pick from	4/27/2016 4:41 PM
16	A bigger local project	4/27/2016 4:02 PM
17	Social Media	4/27/2016 3:53 PM
18	Social events, fellowship, movie nights	4/27/2016 11:45 AM
19	Local activities	4/27/2016 11:09 AM

**Q26 Do you have a specific project or activity you would like to promote locally?**

Answered: 20 Skipped: 11

#	Responses	Date
1	No	5/10/2016 6:34 PM
2	Not in particular	5/10/2016 3:52 PM
3	no	5/9/2016 8:26 PM
4	no	5/9/2016 3:01 PM
5	No	5/9/2016 11:54 AM
6	no	5/9/2016 10:55 AM
7	no	5/3/2016 6:38 PM
8	Rotary club OP Shop..... Soon to open in Railway ave, Werribee.	5/3/2016 5:07 PM
9	Mentoring young people looking for work.. helping unemployed	5/2/2016 10:02 PM
10	Yes, two. 1. Another club supports a town in a farming community in Victoria that are doing it tough due to drought conditions. They provide support to the farmers and their families by providing things such as day trips for the children (to the zoo or other interesting event), special pamper packs for women, moral support for the men etc. Perhaps catered picnic days held in the town. I would like to investigate this further to see what we could do in this area. 2. Another program that would be good to coordinate with the other local Rotary Clubs is RYDA. I have participated in this program before and it significantly changes a young persons perspective on speeding and road trauma.	5/2/2016 6:18 PM
11	Family Violence in Werribee - assess reasons and number of incidents and identify ways we can help.	5/2/2016 12:43 PM
12	mental health homelessnes	5/1/2016 2:54 PM
13	volunteer reflexology for aged care	5/1/2016 1:41 PM
14	Training young people for leadership	4/30/2016 9:48 PM
15	would like to get the RYDA project happening.It requires support from the cluster.I	4/29/2016 3:57 PM
16	no	4/27/2016 9:18 PM
17	Training youths for entry into the workforce.	4/27/2016 5:47 PM
18	More assistance for homeless/people with disabilities. Last night's Guest Speaker Storm is financially challenged and struggles to afford his physio treatment	4/27/2016 4:02 PM
19	Instagram to recruit more members	4/27/2016 3:53 PM
20	no	4/27/2016 11:45 AM

**Q27 Do you have a specific project or activity you would like to promote internationally?**

Answered: 20 Skipped: 11

#	Responses	Date
1	No	5/10/2016 6:34 PM
2	Not in Particular	5/10/2016 3:52 PM
3	no	5/9/2016 8:26 PM
4	no	5/9/2016 3:01 PM
5	NO	5/9/2016 11:54 AM
6	no	5/9/2016 10:55 AM
7	no	5/3/2016 6:38 PM
8	Bahay ni San Jose Orphanage ..... Philippines.	5/3/2016 5:07 PM
9	The orphanage in Phillipines sound interesting but needs teasing out plus support from local Club	5/2/2016 10:02 PM
10	ROMAC	5/2/2016 6:18 PM
11	Offer learning opportunities to kids in third world countries who don't have the chance to go to school due to high costs or a lack of local facilities.	5/2/2016 12:43 PM
12	Complete the Ugandan project in its entirety	5/1/2016 2:54 PM
13	Orphanage in Phillipines	5/1/2016 1:41 PM
14	Providing support for disabled people in Cambodia/Vietnam/Laos/Thailand	4/30/2016 9:48 PM
15	no	4/29/2016 3:57 PM
16	no	4/27/2016 9:18 PM
17	Keep the activities / projects within our area of interest and our spam of control. Projects that return at least some value to our club and its members; not just programs and activities that use the opportunities that our club and the Rotary branding make available to others outside the organisation. Make em relevant to us!	4/27/2016 4:41 PM
18	No	4/27/2016 4:02 PM
19	no	4/27/2016 3:53 PM
20	no	4/27/2016 11:45 AM