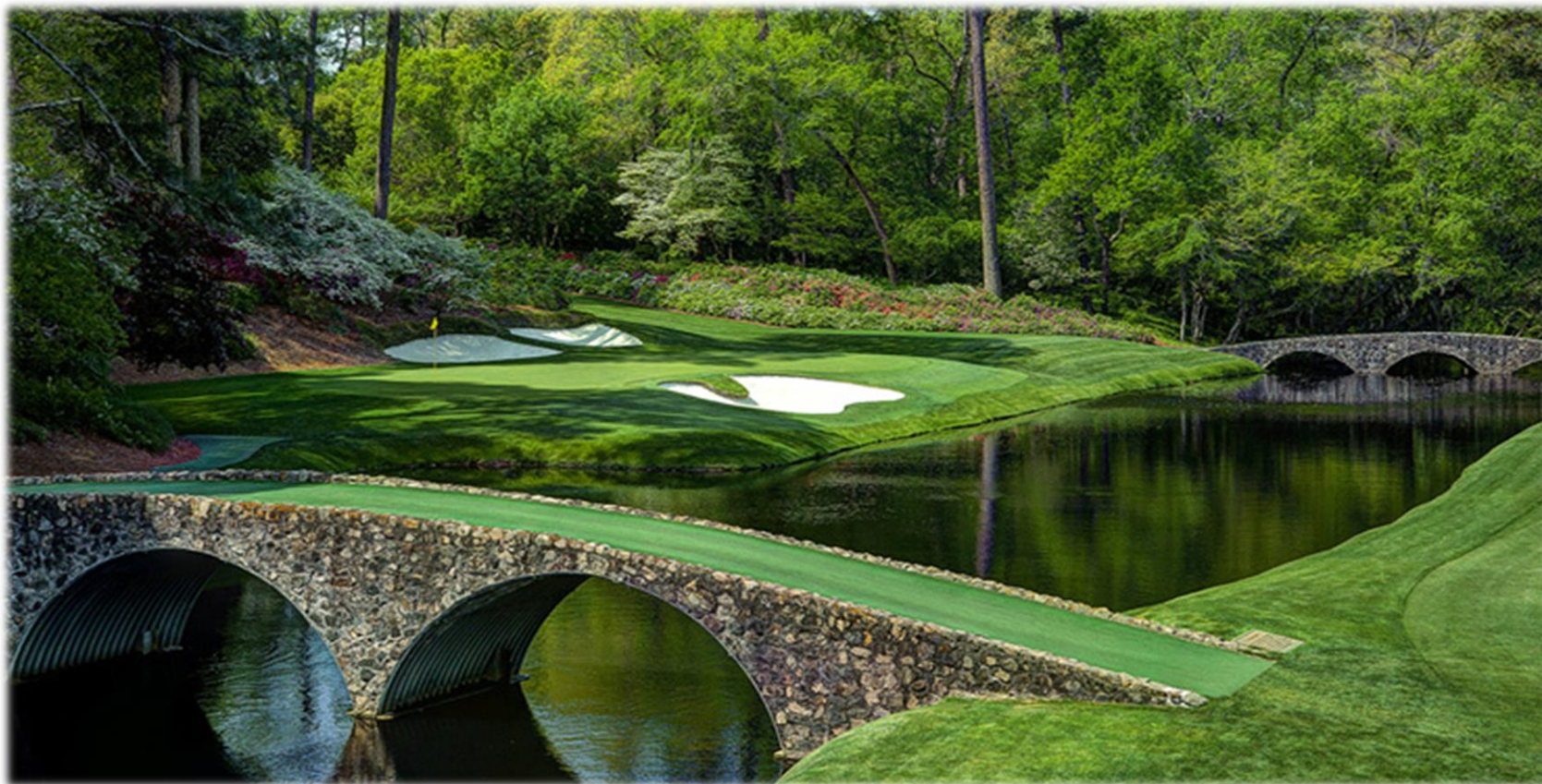




Playing
by the
Rules



The purpose of Etiquette is to make people feel comfortable.

You do that by being kind and
using your common sense.

- ▶ When making decisions if you use 70% kindness and 30% common sense, you'll make a good decision.
- ▶ I like to practice “every day” etiquette. Manners change over time but the principles stay the same.

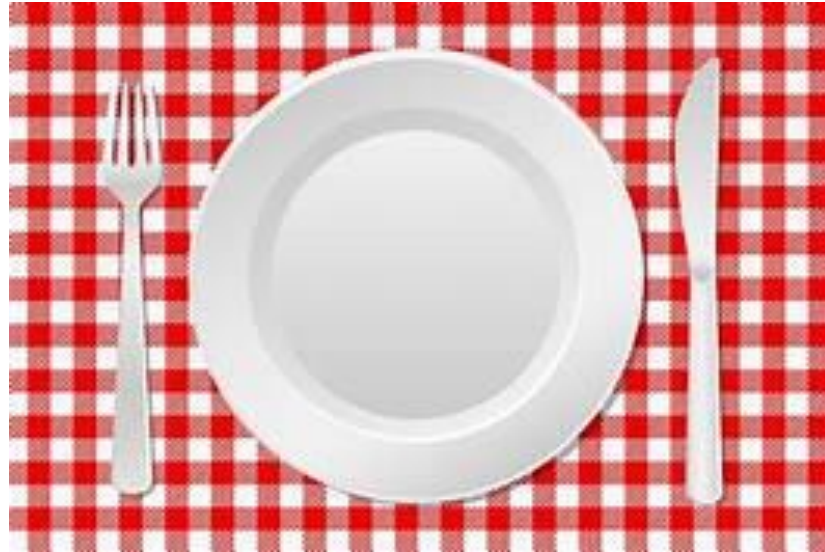


As Rotarians and business professionals, we understand the importance of making a good first impression.

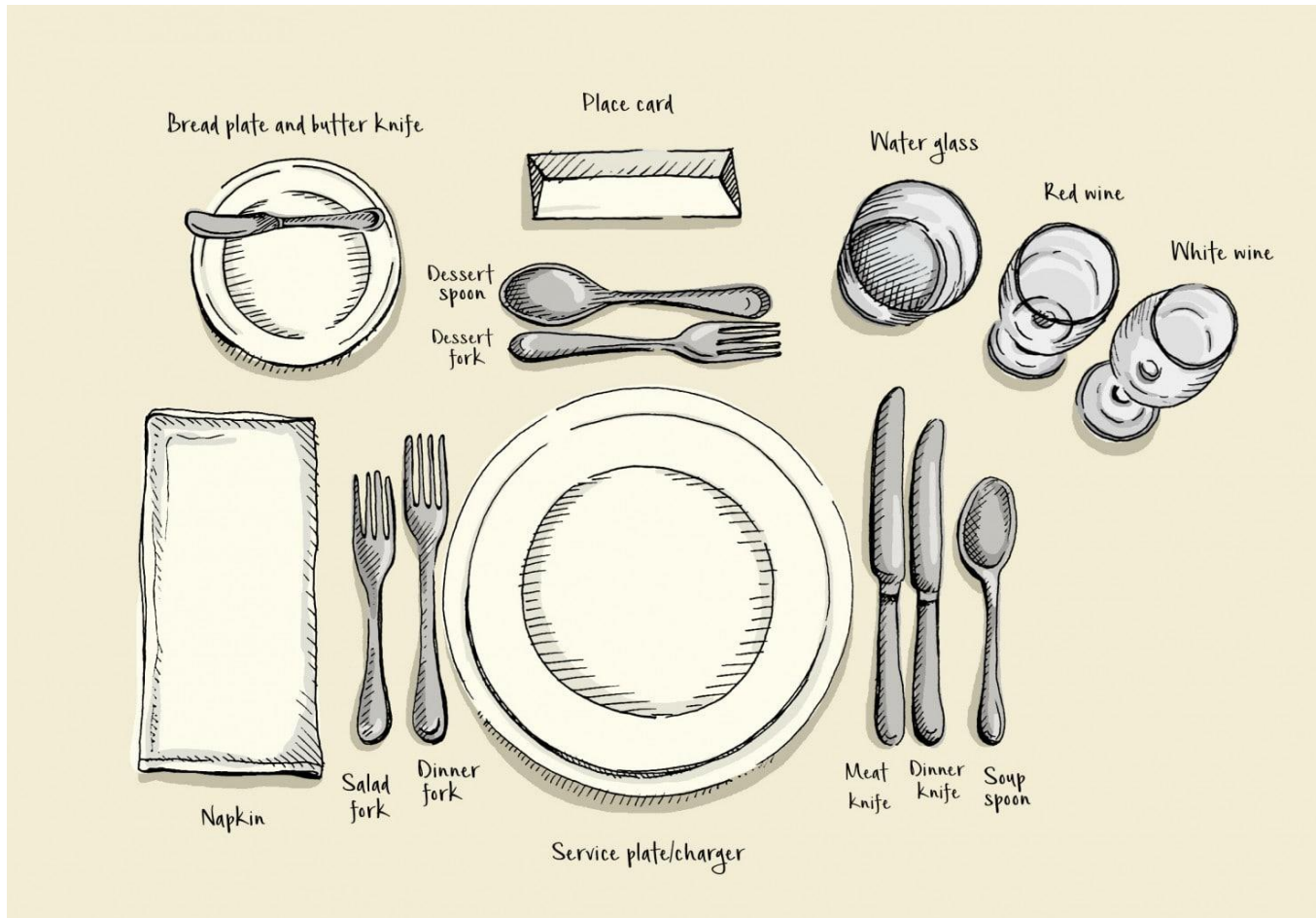
- ▶ Technology usage
- ▶ Introductions
- ▶ Nametags



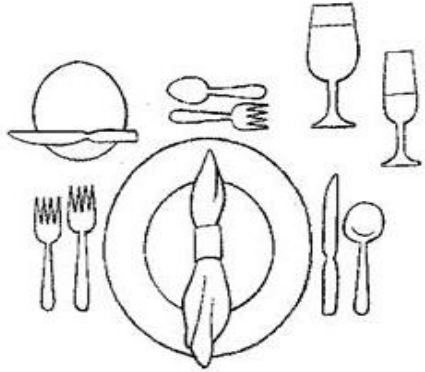
Casual place setting



Elaborate place setting



Dining do's:



Dining don'ts:



RSVP – respond quickly & don't use Regrets only!



La Crosse Downtown Rotary Quiz

1. Purpose of Etiquette is to make people feel _____
2. If you make decisions based on 70% _____ and 30% _____; you'll make a good decision.
3. If you're not waiting for a _____, then your phone should be off when you're with other people.
4. Nametags are always placed on _____ side.
5. Always wait for your host to start eating, but another good rule of thumb is less than _____ you wait.
6. A place setting has the fork on _____ and knife and spoon on _____
7. Do you hold your fork like a pencil or toothbrush?
8. Up to how many pieces of food do you cut at one time?
9. If you're asked to pass the bread, which way does it go?
10. What's the most important part of an invitation?



Thank you for inviting me!

Congratulations on your 100 years of service to
our community and the world!



▶ References:

- *Panache that Pays*, by Ms. Maria Everding, President and founder of The Etiquette Institute, St. Louis, Missouri.
- *Emily Post's Etiquette (18th Edition)*, by Peggy Post
- *The Essentials of Business Etiquette*, Ms. Barbara Pachter
- *The Balance*, Alison Doyle
- *The Power of Presence: Unlock your potential to influence and engage others*, Kristi Hedges

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