

Rotary Club of Hays

MEMBER SATISFACTION SURVEY

This survey focuses on your typical experiences in our Club. Your input is valuable and will be used to make the club even better for everyone. There are no right or wrong answers, so simply offer your honest opinions. **Your responses are confidential. Please complete the survey no later than Sept. 14, 2026, and return it at the meeting, or through email to Club Secretary, Ashli Leiker, arleiker@outlook.com.** Thank you for taking this survey!

1. Overall, how satisfied are you with being a member of our club?

- ☐ Satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Dissatisfied

2. Thinking about our club's **culture, members, and meetings**, indicate how much you agree with the following statements.

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
I enjoy our club meetings.	☐	☐	☐	☐	☐
My club does a good job involving new members.	☐	☐	☐	☐	☐
Members of my club care about each other.	☐	☐	☐	☐	☐
My club is as diverse as our community.	☐	☐	☐	☐	☐

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
Members are involved in ways that match their interests and skills.	☐	☐	☐	☐	☐
The number of fundraising activities is appropriate.	☐	☐	☐	☐	☐
Our club has a welcoming environment.	☐	☐	☐	☐	☐
I can freely express myself among our club members.	☐	☐	☐	☐	☐
I'm proud to belong to this club.	☐	☐	☐	☐	☐

Comments and suggestions:

3. How do you rate the following aspects of club meetings?

	Excellent	Good	Fair	Poor	Very poor	Not applicable
Rotary International updates	☐	☐	☐	☐	☐	☐
Length	☐	☐	☐	☐	☐	☐
Frequency	☐	☐	☐	☐	☐	☐
Format (online, in person, or hybrid)	☐	☐	☐	☐	☐	☐
Time for socializing	☐	☐	☐	☐	☐	☐
Professional connections and networking	☐	☐	☐	☐	☐	☐
Content variety	☐	☐	☐	☐	☐	☐
Location	☐	☐	☐	☐	☐	☐
Meeting time and day	☐	☐	☐	☐	☐	☐
Meals or other food options	☐	☐	☐	☐	☐	☐
Opportunities to offer input and have discussions	☐	☐	☐	☐	☐	☐

Comments and suggestions:

4. What do you think about these aspects of our club's **service projects**?

	Just right	Too many	Too few
Total number of projects	☐	☐	☐
Number of local projects	☐	☐	☐
Number of international projects	☐	☐	☐

	Agree	Disagree	No opinion
Our projects are well-organized.	☐	☐	☐
Our projects make a difference in the community or the world.	☐	☐	☐
Our projects are meaningful to me.	☐	☐	☐

Comments and suggestions:

5. Thinking about **communication** and **responsiveness** in our club, indicate how much you agree with the following statements.

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
My club is good at communicating with members.	☐	☐	☐	☐	☐
My club is good at listening to members.	☐	☐	☐	☐	☐
My club seeks input and ideas from members.	☐	☐	☐	☐	☐
My club regularly acts on input and ideas from members.	☐	☐	☐	☐	☐
My club updates our processes and rules to meet the needs of our members.	☐	☐	☐	☐	☐
I'm comfortable with the pace of change in my club.	☐	☐	☐	☐	☐

Comments and suggestions:

6. Indicate how much you agree with the following statements about being a member.

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
I am welcome in my club.	☐	☐	☐	☐	☐
I can be myself around members of my club.	☐	☐	☐	☐	☐
My club members know me and value me.	☐	☐	☐	☐	☐
I make valuable connections through my club.	☐	☐	☐	☐	☐
My club provides opportunities to use my talents and skills.	☐	☐	☐	☐	☐
I have access to leadership opportunities in my club.	☐	☐	☐	☐	☐
My Rotary experience is worth the cost.	☐	☐	☐	☐	☐
My experience as a member is worth the time I commit to Rotary.	☐	☐	☐	☐	☐

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
My family understands the value I place on my Rotary membership.	☐	☐	☐	☐	☐
My friends understand the value I place on my Rotary membership.	☐	☐	☐	☐	☐
Through Rotary, I make a difference in my community.	☐	☐	☐	☐	☐
Through Rotary, I make a difference in the world.	☐	☐	☐	☐	☐

Comments and suggestions:

7. Indicate how much you agree with the following statements about club engagement.

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
I invite my friends, family, and colleagues to club events.	☐	☐	☐	☐	☐
I invite prospective members to join my club.	☐	☐	☐	☐	☐
I frequently participate in my club's activities, projects, and programs.	☐	☐	☐	☐	☐
I'm proud of my club.	☐	☐	☐	☐	☐

Comments and suggestions:

8. Think about the costs associated with being a club member and rate these factors.

	Too low	Just right	Too high	Not applicable
Club dues	☐	☐	☐	☐
Food	☐	☐	☐	☐
Club fees	☐	☐	☐	☐
Requests for donations for service projects	☐	☐	☐	☐
Requests for contributions to The Rotary Foundation	☐	☐	☐	☐

Comments and suggestions:

9. What didn't we ask about that you'd like to start, stop, or continue in your club?