# **Palo Alto Rotary Pinion**

# July 29, 2019

## **Reporter SALLY TOMLINSON**

### **Editor: LYLE CONNELL**

President DANA TOM called the meeting to order with a reminder that annual dues are due. And you are getting a bargain – this is a leap year so at \$365, that comes to less than a dollar a day! You can mail a check, pay on a Monday by check or credit card, or pay online. https://squareup.com/market/rotary-club-of-palo-alto

#### **VISITING ROTARIAN:**

Lalit Sawhney is the President of the Rotary Club of Gurgaon



Harmony Iberis. His club is new, and he was happy to have come to our meeting on a day when he could learn from the results of our member satisfaction survey. Visiting Rotarians bring the world to us: Gurgaon is a satellite city of Delhi, with a population of over 875,000!



#### THOUGHT FOR THE DAY:

MIKE PATRICK shared the inspiration he gained from his law mentor and now best friend. He was bright and held himself and others to high standards. Mike learned a lot from this person, and still channels him when he thinks through problems.

#### ANNOUNCEMENTS, REPORTS AND REMINDERS

TGIF news: KATIE SEEDMAN thanked **HELEN and TOM GRACON for hosting our** 

first TGIF of the year. Everyone had a great time. Next month TGIF

(last Friday of the month, 5:30-7) will be at Dana's house.

### WE CARE:

TODD LEWIS let us know that DICK BUSH is struggling more than we had anticipated. He appreciated the card we sent last week. Another card was circulated and will be personally delivered to him.

SALLY TOMLINSON gave a brief overview



of the August lineup of programs. By

serendipity, August is "compassion" month, with speakers who will help us think about how others experience the world, and the final program is our bi-annual all hands on deck service project. A good month to bring a guest to learn about what it means to be a Rotarian.

YAY BOARD! DANA introduced all the members of the Board of Directors, to a round of appreciative applause.

BE INSPIRED at the ROTARY INTERNATIONAL CONVENTION: DANA wants everyone to know that in addition to the President-Elect, the first four members who register for the Rotary International Convention will have that fee paid by our club, once, at the rate on December 15, whenever registration happens.

The 2020 RI Convention will be in Honolulu June 6-10, 2020. http://www.riconvention.org/en/honolulu. Dana suggests registering early and getting your hotel reserved as well.

#### PRESIDENT'S CLUB:

IN HONOR OF THE GILROY POLICE: GINNY LEAR joined the President's club to honor Gilrov Police Chief Scot Smithee, who is a Rotarian and is at the center of the shooting tragedy that just took place at the Gilroy Garlic Festival.



PROGRAM: DANA TOM and the Board of Directors, Incoming President's Program.

President DANA TOM chose this occasion to share the results of the Membership Satisfaction Survey that was e-mailed to all members to be completed during the past two months. Overall, Dana is happy with the results. There were no red flags. In a glance:

- 49 people responded, which is 38% of our members.
- 88% of those responding are satisfied with our club.
- Over 85% of respondents look forward to meetings, feel welcomed (98%!), enjoy the social events, and feel their engagement in Rotary is worthwhile and a source of pride. Similar percentages of people also consider that the dues and suggested contribution amounts are reasonable.



Areas for improvement (with less that 50% enthusiastic responses) include involving new members, varying the people we sit with at lunch, and inviting guests and prospective new members.

As for service projects, more people thought there were too few rather than too many. 29% of respondents would like to see more local service projects.

Nobody can agree on singing!

After Dana presented the overview, he asked each table to discuss what 1-2 things were surprising, and what 1-2 things the table would recommend to improve. Many tables were surprised by the low response rate, and several noted the need for improvement bringing in and welcoming new members. There were suggestions to improve the survey response rate, and some tables suggested ways to engage new members. Dana and the board will take the results and get back to the club with some plans. He concluded by suggesting that we all think of who we can invite to our meetings and social events.