



# SERVICE PLUS COMMUNITY MANAGEMENT

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# TALLJOE

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# COMMUNITY ASSOCIATION/HOA MANAGEMENT

## COMMUNITY ASSOCIATION MANAGEMENT IN COMMUNITIES:

- SELF-MANAGED SOLELY BY A BOARD OF DIRECTORS MADE UP OF VOLUNTEERS FROM THE COMMUNITY OR HIRED STAFF
- SPECIALIZED COMMUNITY ASSOCIATION MANAGEMENT COMPANIES
- COMBINATION OF ABOVE

## PURPOSE:

PLANNING, ORGANIZING, LEADING AND MONITORING THE AFFAIRS OF THE ASSOCIATION TO DELIVER THREE CORE SERVICES TO THE MEMBERSHIP (OWNERS):

- COMMUNITY SERVICES-
- GOVERNANCE SERVICES-
- BUSINESS SERVICES-

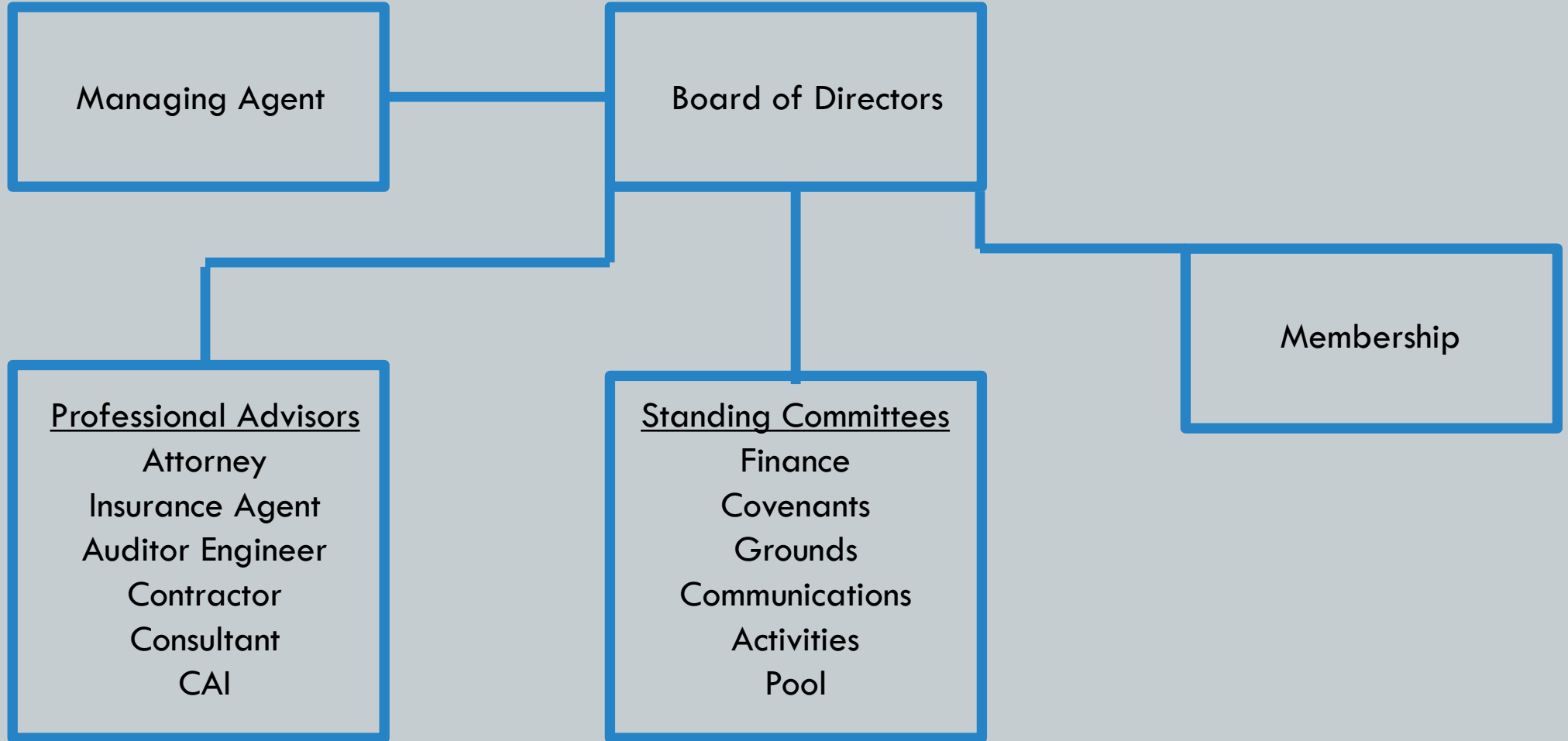


WHO DOES THE HOA THINK  
THEY ARE ANYWAY?

SAYS HERE WE  
ARE THE HOA



# ORGANIZATIONAL CHART



- Act as professional advisors to the Board
- Implement Board policy
- Financial management: Maintain the Association's books and records
- Solicit bids and assist in overseeing contractor performance
- Resident relations/communications
- Maintain Association amenities and property
- Enforce Association rules and regulations
- Facilitate communications





# SERVING YOU LIKE A BOSS

Where we answer the phone,  
respond to the text,  
reply to the email,  
and shake your hand when we see you.  
Because we really are happy to be serving you.



**SERVICE PLUS**  
COMMUNITY MANAGEMENT