

From: "Rotary Club of Central Melbourne-Sunrise" <mailservice@clubrunner.ca>  
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Reach Within to Embrace  
Humanity

## Rotary Club of Central Melbourne-Sunrise

### eBulletin

Wednesday, August 31, 2011

 [Club Web Site](#)

Hello Bernie! This email has been generated just for you as a member of our club. We hope you enjoy receiving this newsletter!

**Editor:** Rebecca RIEBELING  
 If you have any comments or questions, email the editor.

**Our Speaker Next Tuesday is Phil Rutheven, Chairman and Founder of IBIS World.**  
 by ILOTT, John

#### Future Speakers

##### Sep 6 2011

Phil Ruthven, Chairman and Founder IBIS World.  
 ""After Our Turbulent 2011, Prospects for 2012 and Beyond""

##### Sep 13 2011

Andrew MacLeod.  
 "Principles for Social Investment"

##### Sep 20 2011

Ed Stockdale et al  
 "From Keats to Banjo"

##### Nov 8 2011

Dr Peter Ewer  
 "Storm over Kokoda - remembering the Air Force heroes of 1942"

#### Upcoming Events

##### Guess Who is Coming to Dinner

Sep 3 2011

##### UN GLOBAL COMPACT - MELBOURNE SECRETARIAT.

Sep 13 2011

##### WORKING BEE Donations in Kind 17th September

Sep 17 2011

##### Melbourne Marathon

Oct 9 2011

##### Vocational Visit

Nov 18 2011 - Nov 18 2011

##### Club Christmas Party

Dec 20 2011

##### Steam Rally with Rotary Club of Echuca Moama

Jun 9 2012 - Jun 11 2012

#### "AFTER OUR TURBULENT 2011, PROSPECTS FOR 2012 AND BEYOND"

Debt crisis, brinkmanship in the USA, carbon reduction initiatives, snail-pace retail sales in 2011. So what could we expect in 2012 and later years in the decade?

Phil Ruthven is the founder and chairman of IBISWorld, Australia's best-known business information, forecasting and strategic services corporation. He is also a director of other companies, advisory boards and charitable organisations.  
 < div style="padding-top: 0px; padding-right: 0px; padding-bottom: 0px; padding-left: 0px; margin-top: 0px; margin-right: 0px; margin-bottom: 0px; margin-left: 0px; ">He continues to be one of the nation's most frequent and prolific commentators in demand by the media, and he is widely considered Australia's most respected strategist and futurist on business, social and economic matters.

Phil is a science graduate from the University of NSW. He added to these qualifications with further studies in management and economics at various universities and institutes He was a recipient of a Rotary Club award in the USA in the late sixties.

#### Duty Roster 6th September 2011

by STEVENS, Kay

**Note:** Duty people are expected to be on duty at RACV at **Zam** as many guests start arriving from this time.

**Please note; if unable to attend please arrange to swap your role with another member.**

<b>Chairperson</b>	<b>Neil Salvano</b>
<b>Sergeant</b>	<b>Tony Thomas</b>
<b>Reporter</b>	<b>Justine Murphy</b>
<b>Door</b>	<b>Kathy Ilott / Bruce McBain</b>
<b>Photographer</b>	<b>John Meehan</b>
<b>Greeter</b>	<b>Terry Cocks</b>

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**NO BOOKING - NO BREAKFAST! 13th September meeting.**  
by JONES, David

### All members please note:

Our regular meeting for 13th September will be a Special Breakfast and we are required to give firm numbers of attendance to the caterers. Please register your attendance via the web site -'Events' facility or directly with David Jones by email [ [david@leisuretheme.com](mailto:david@leisuretheme.com) ] or by telephone [03] 9899 8676.

If you are unable to attend this meeting we would appreciate you indicating on the 'Event' registration page of the web site.

Cut off date for registrations and cancellations is **TUESDAY 6TH SEPTEMBER**

Your registration is your commitment to pay - the club is required to pay for all ordered breakfasts. Cost is \$40.00.

Late registrations are very limited in number and IF they can be accommodated by the caterers will incur an additional \$10. making total cost \$50.00.

**STOP PRESS: RCCMS KNIGHT IN SILVER HAIR RESCUES ERITREAN FAMILY**  
by JONES, David



*Rescued from \$300.00 bill.*

#### The story so far:

A year or two ago our former member Roger Thornton kindly donated an HP laptop and printer to an Eritrean family living in immigrant flats at Ascot Vale, so they could talk on Skype to their family who are living in Khartoum.

This was all successful.

*But, as told to our reporter by our intrepid traveller and helper of people around Ascot Vale [also noted for helping Rhino helpers and listening to Ombudsman talks];*

"A fortnight ago we got a call from Amira (the mother) to say they had got an excess usage charge from Optus of \$300, because they had exceeded their 7 gig per month plan in July by 2 gigs. They couldn't believe this bill was correct.

Their laptop by now was doubtless full of viruses as they had not kept up their anti-virus protection. For this or other reasons, the laptop was crushingly slow and took about 1 minute to load just one page of the internet, so we knew there was no way they could have used up 9 gigs (9000MB) in a month.

On checking their usage history, we found the whole 9 gigs had been run up in 3 days in early July. Their normal usage is about 1 gig or less per month (largely emailing).

We called Optus (Mumbai call-centre) and after prolonged negotiation, got their bill cut to \$150 but no further. We then aired the topic on-line with our computer user group and were advised to push the fight further to the Telecom's Ombudsman, which we did.

Today we got the happy news from the Eritreans that Optus had called them to say the bill would now be cancelled altogether, ie zero excess usage charge.

*And that's not all;*

Meanwhile we had appealed to the user group to find someone with an unwanted iMac computer. In no time someone had offered one and we also got further offers of a wireless router and a printer. The iMac is now installed at their flat and is a 1000% improvement on the old laptop.

Despite much labour, we didn't succeed in getting the wireless router set up correctly but the iMac is running happily on ADSL wiring.

We are delighted to have 'made a difference' in this way to two hard-working and ambitious Eritreans. All they need now is a 3-bedroom house if any RCCMS has one to donate"

*Editor's note. We have respected our bashful 'Knight in silver hair' request for anonymity.*

*Photo. One happy Amira and son Yamen.*

#### **"Hands On". Working bee Saturday 17th September 1.30pm**

*by DRIVER, Allan*

Rotary Donations in Kind Store needs US

Working Bee - Our club only.

Saturday 17th September 2011 1.30pm to approx 4.30pm, followed by a BBQ.

For more information and register see 'Event' on home web page.

#### **September is New Generations Month**

*by LAPINA, Michael*

Rotary International offers four programs for young people (ages 12-30) that promote leadership, professional development, and service.



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## **Bernie's Commitments**