



Question
Summaries



Data
Trends



Individual
Responses

PAGE 1

Q1

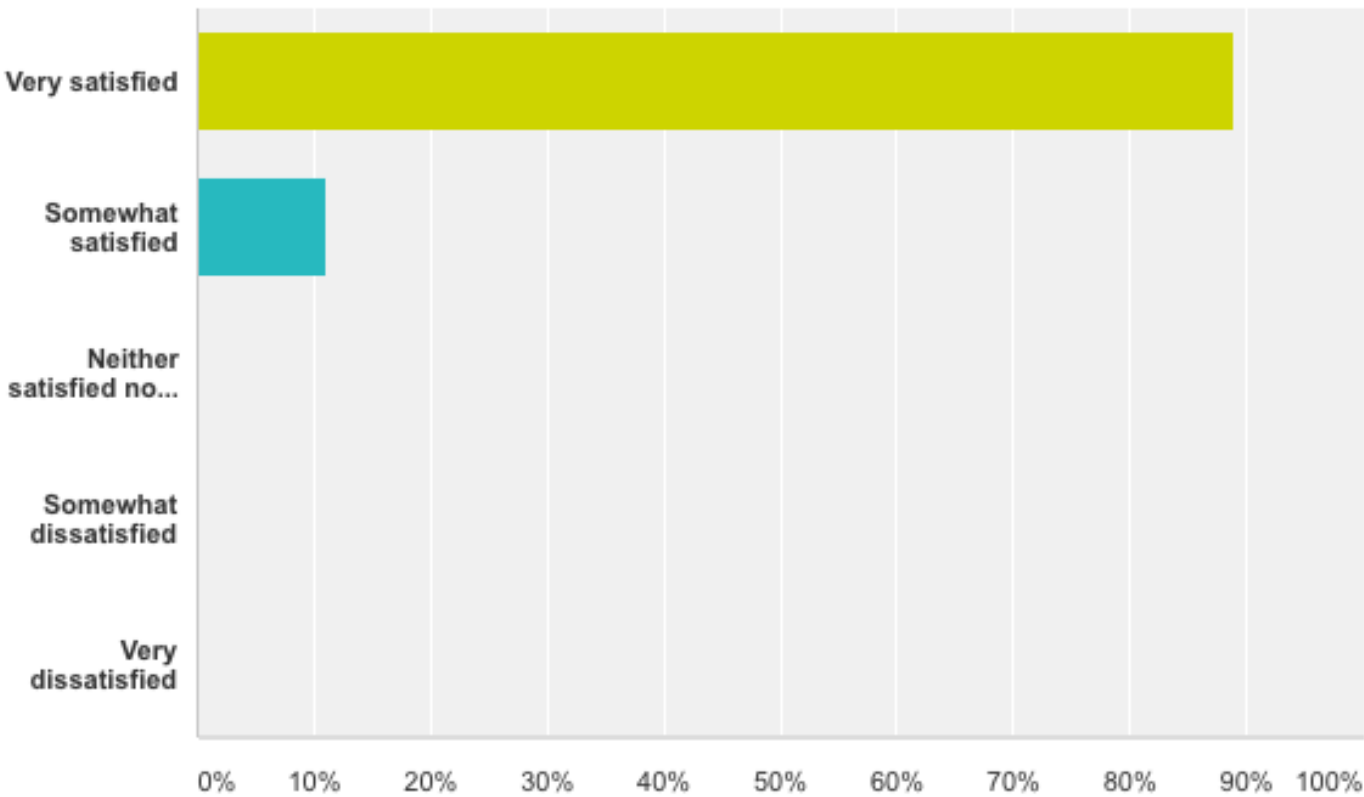
Show Benchmark ▾

Customize

Export ▾

Overall, how satisfied or dissatisfied are
you with Rotary Passport Club?

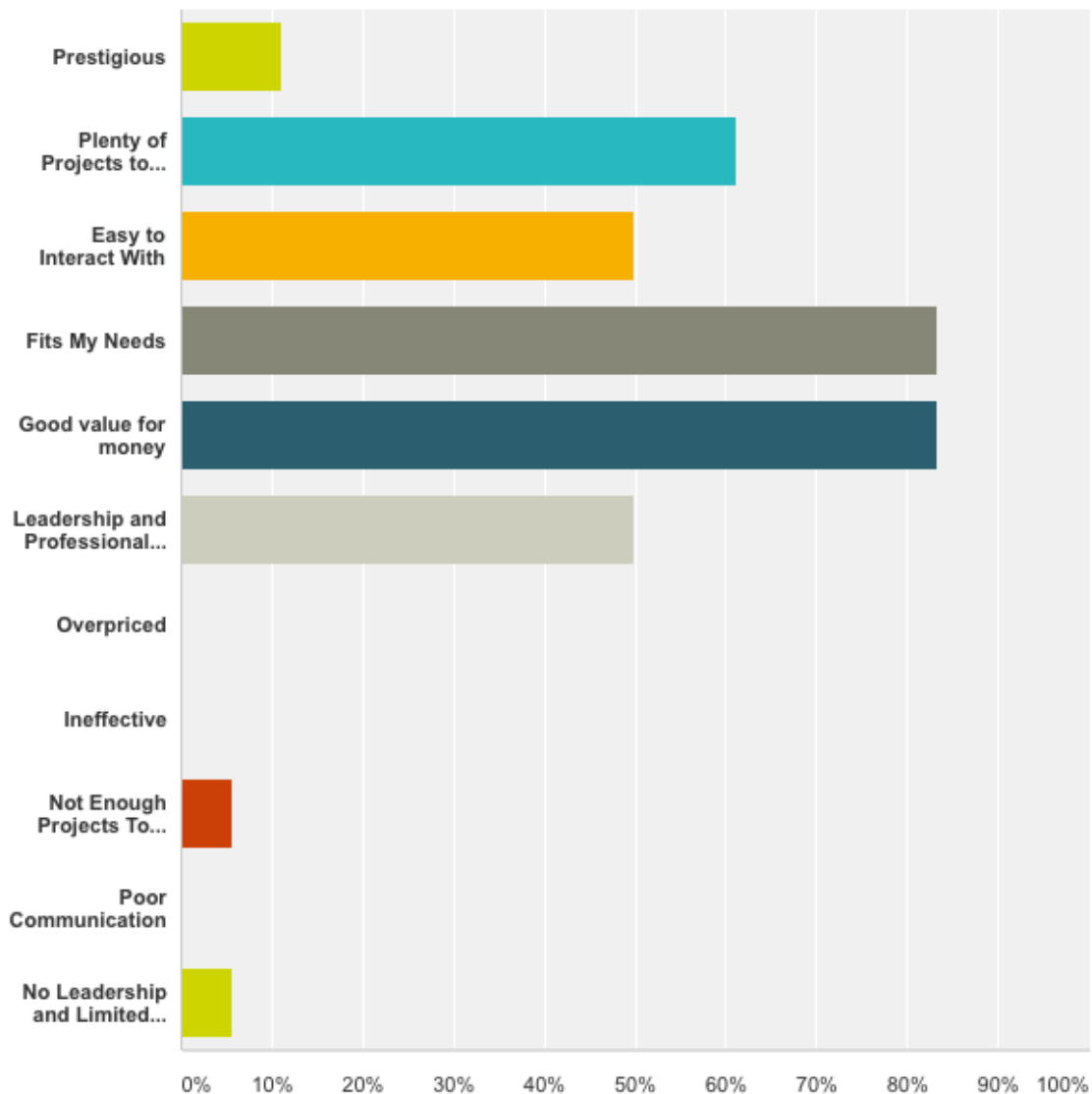
Answered: 18 Skipped: 0



Answer Choices	Responses	
Very satisfied	88.89%	16
Somewhat satisfied	11.11%	2
Neither satisfied nor dissatisfied	0.00%	0
Somewhat dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
Total	18	

Which of the following words would you use to describe your membership? Select all that apply.

Answered: 18 Skipped: 0

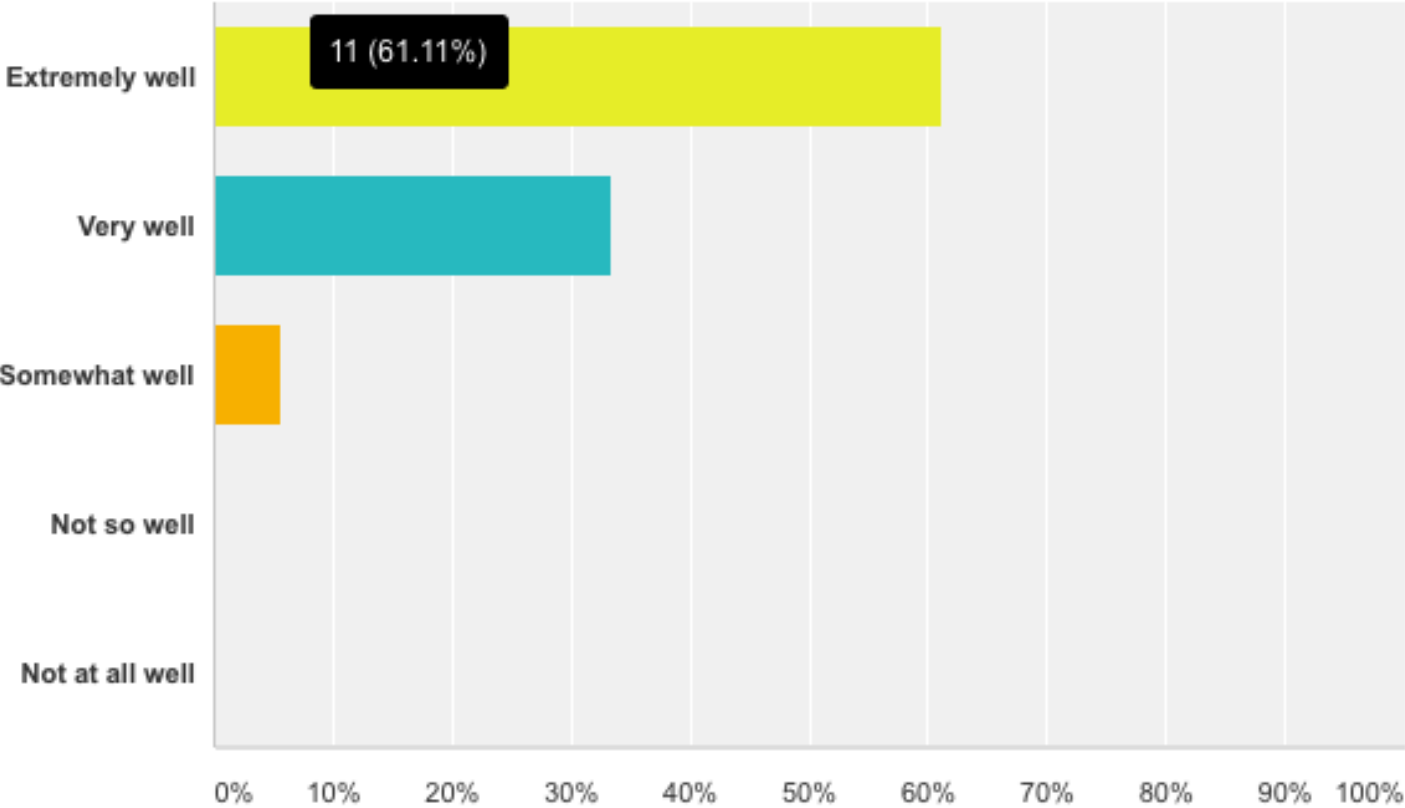


Answer Choices ▾	Responses ▾
▾ Prestigious	11.11% 2
▾ Plenty of Projects to Choose From	61.11% 11
▾ Easy to Interact With	50.00% 9
▾ Fits My Needs	83.33% 15
▾ Good value for money	83.33% 15
▾ Leadership and Professional Growth Opportunities	50.00% 9
▾ Overpriced	0.00% 0
▾ Ineffective	0.00% 0
▾ Not Enough Projects To Choose From	5.56% 1
▾ Poor Communication	0.00% 0
▾ No Leadership and Limited Opportunities for Growth	5.56% 1



How well does our club meet your needs?

Answered: 18 Skipped: 0

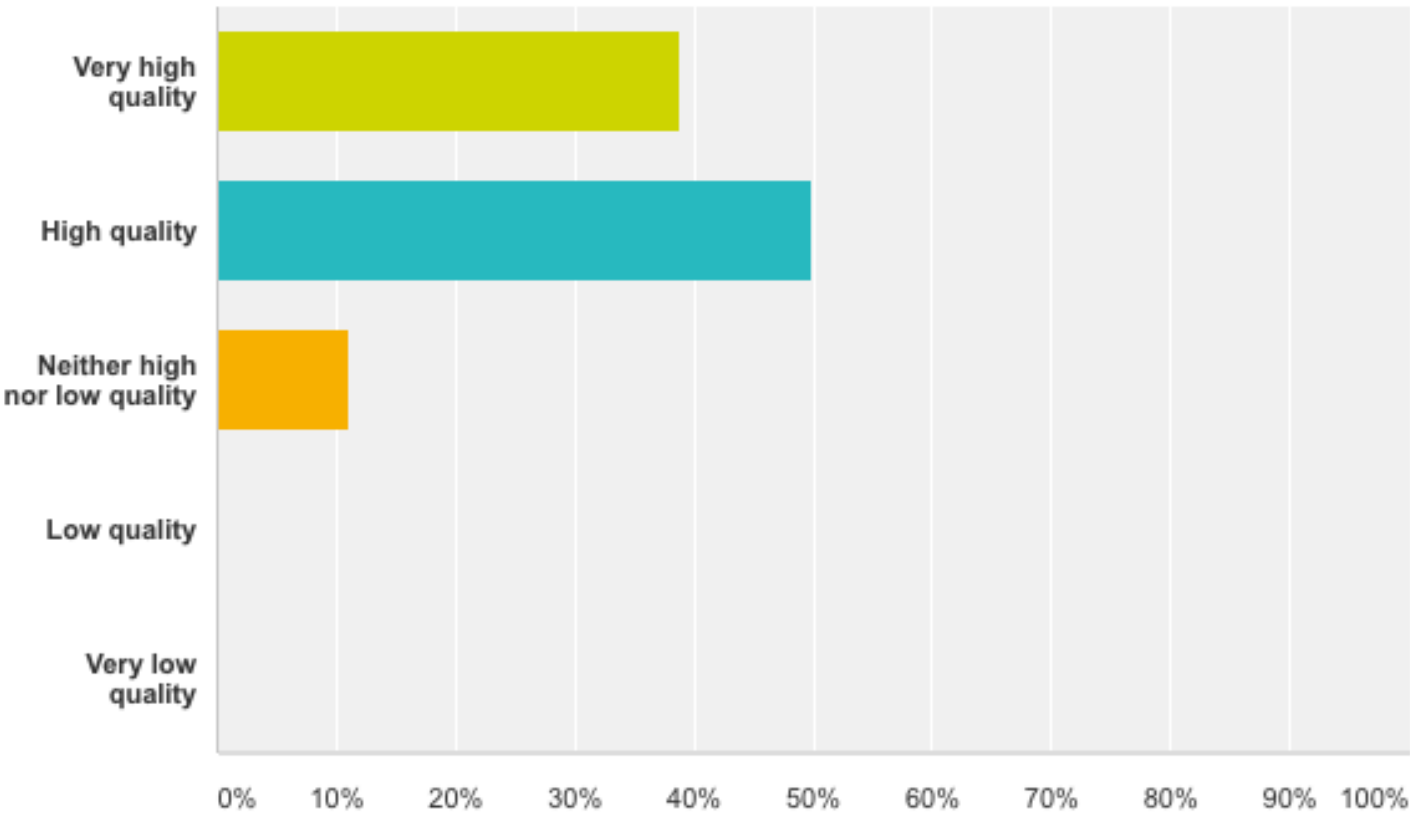


Answer Choices	Responses	
Extremely well	61.11%	11
Very well	33.33%	6
Somewhat well	5.56%	1
Not so well	0.00%	0
Not at all well	0.00%	0
Total		18



How would you rate the quality of your membership?

Answered: 18 Skipped: 0

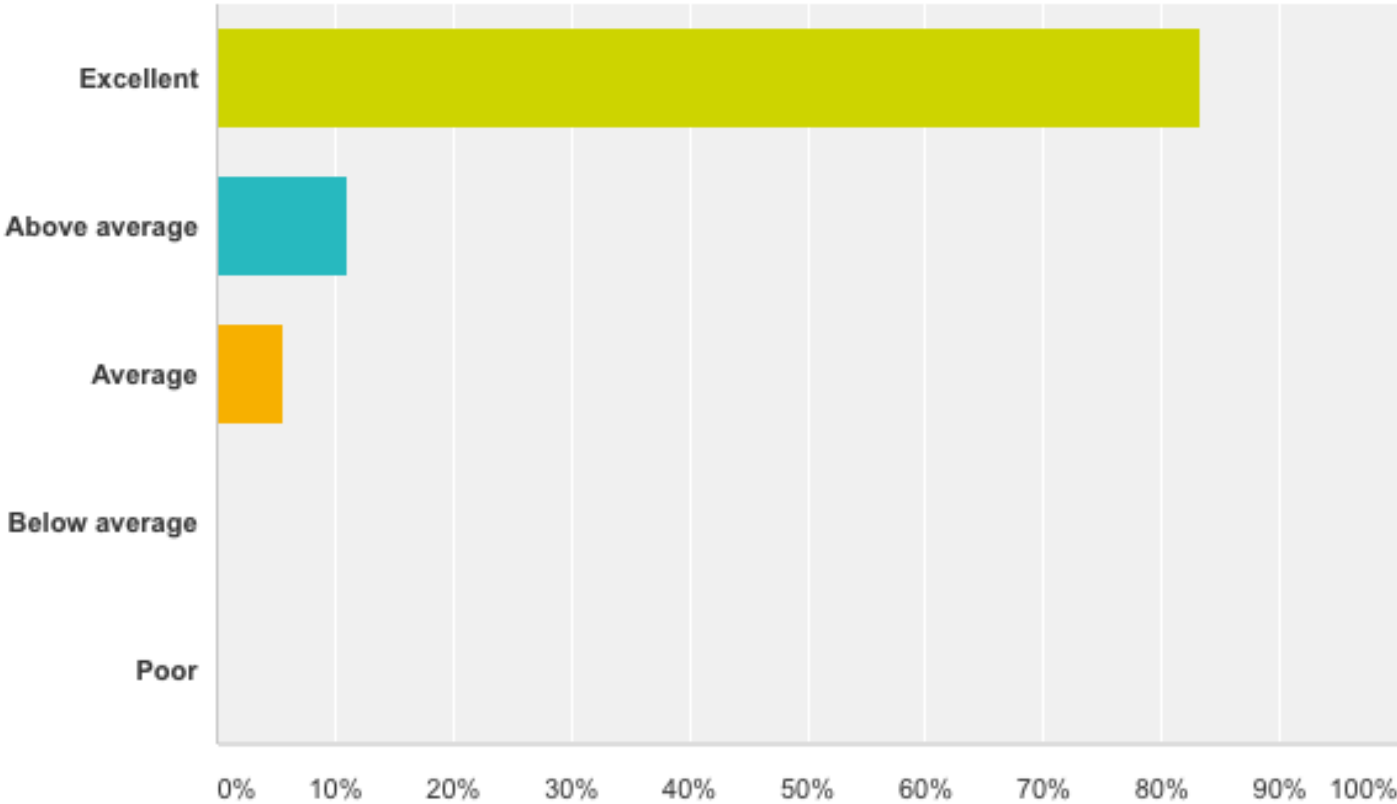


Answer Choices	Responses	
Very high quality	38.89%	7
High quality	50.00%	9
Neither high nor low quality	11.11%	2
Low quality	0.00%	0
Very low quality	0.00%	0
Total		18



How would you rate the value for money of your membership?

Answered: 18 Skipped: 0

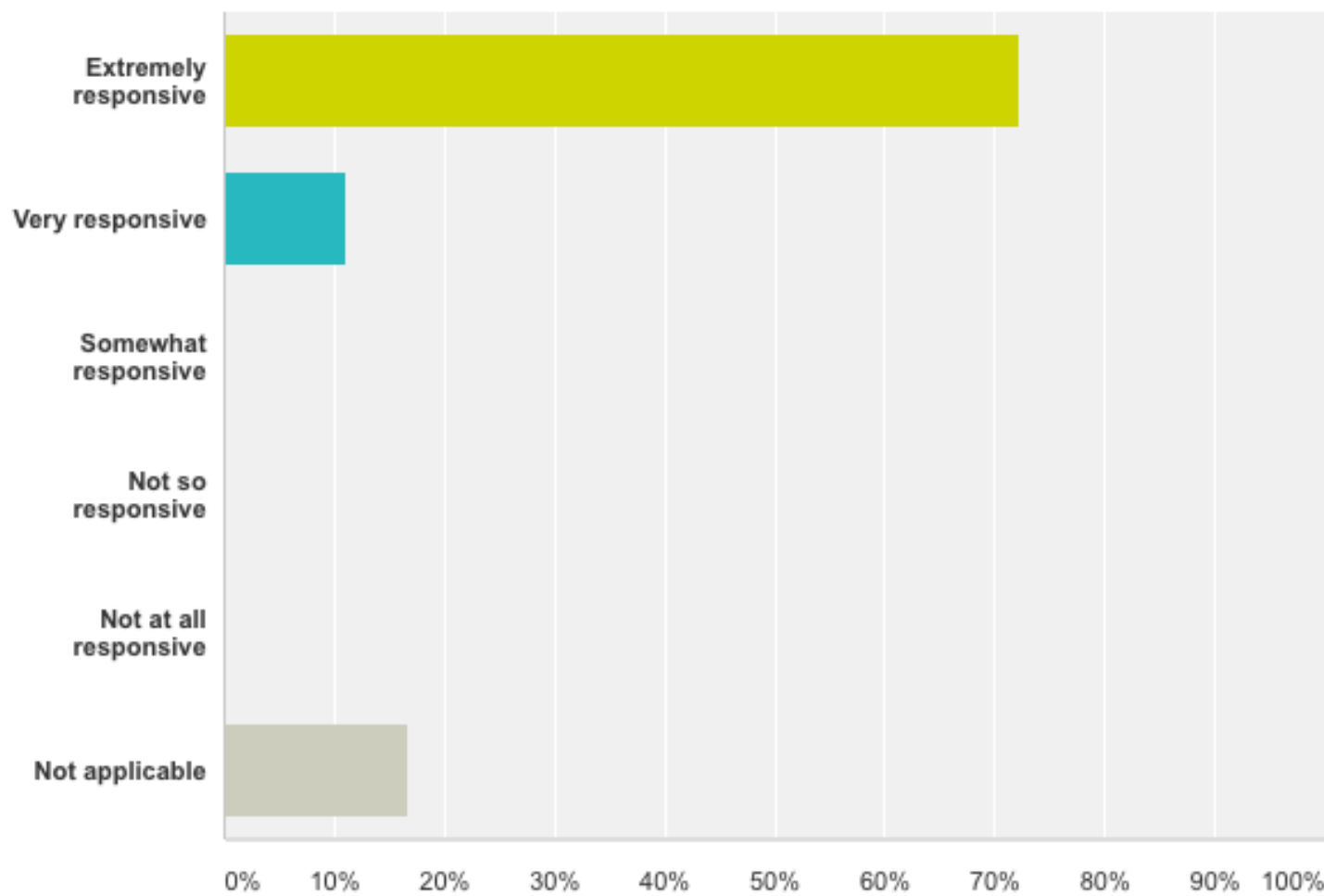


Answer Choices ▾	Responses ▾	
▾ Excellent	83.33%	15
▾ Above average	11.11%	2
▾ Average	5.56%	1
▾ Below average	0.00%	0
▾ Poor	0.00%	0
Total		18



How responsive have we been to your questions or concerns about your membership?

Answered: 18 Skipped: 0

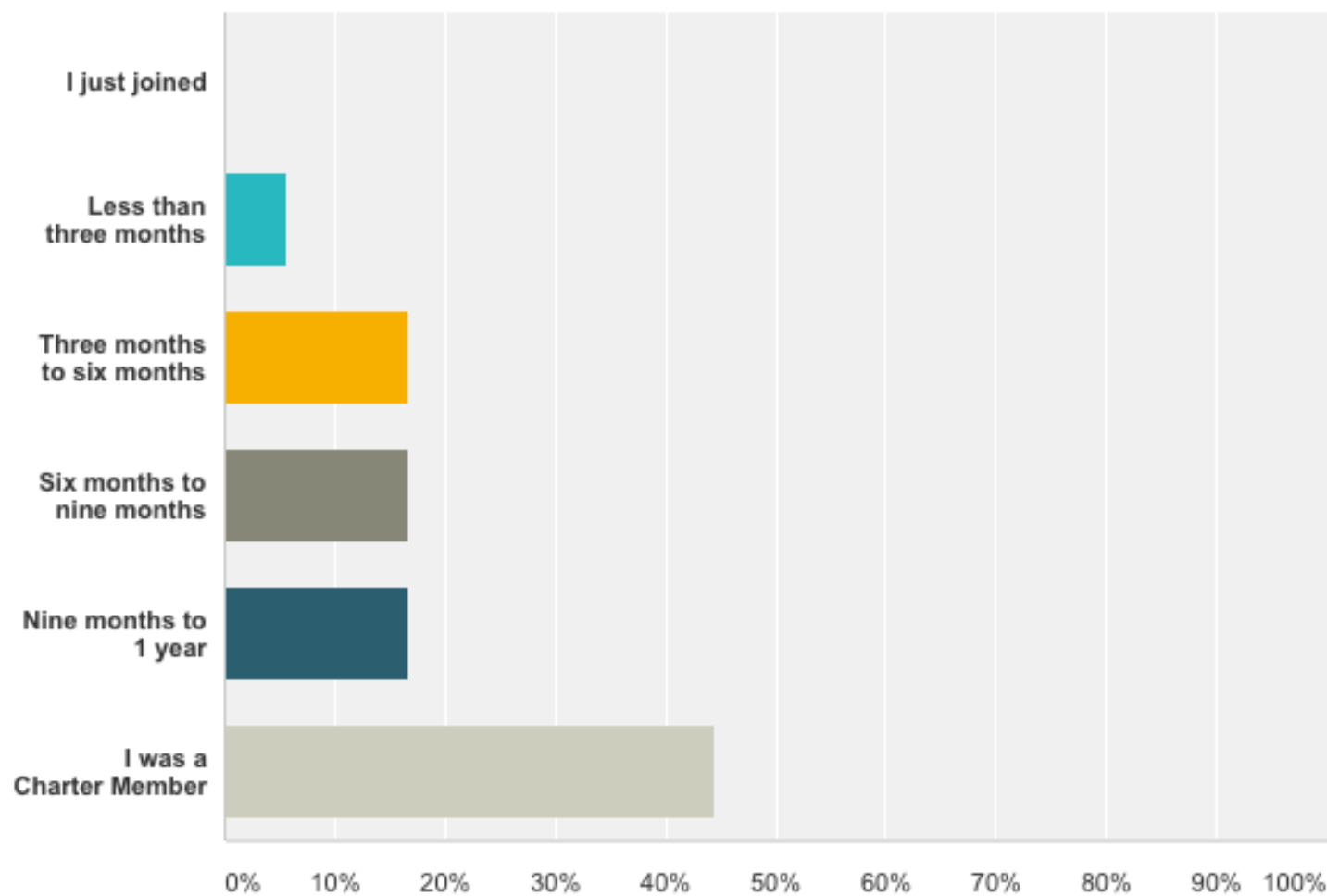


Answer Choices	Responses	
Extremely responsive	72.22%	13
Very responsive	11.11%	2
Somewhat responsive	0.00%	0
Not so responsive	0.00%	0
Not at all responsive	0.00%	0
Not applicable	16.67%	3
Total		18



How long have you been a member of the Rotary Passport Club?

Answered: 18 Skipped: 0

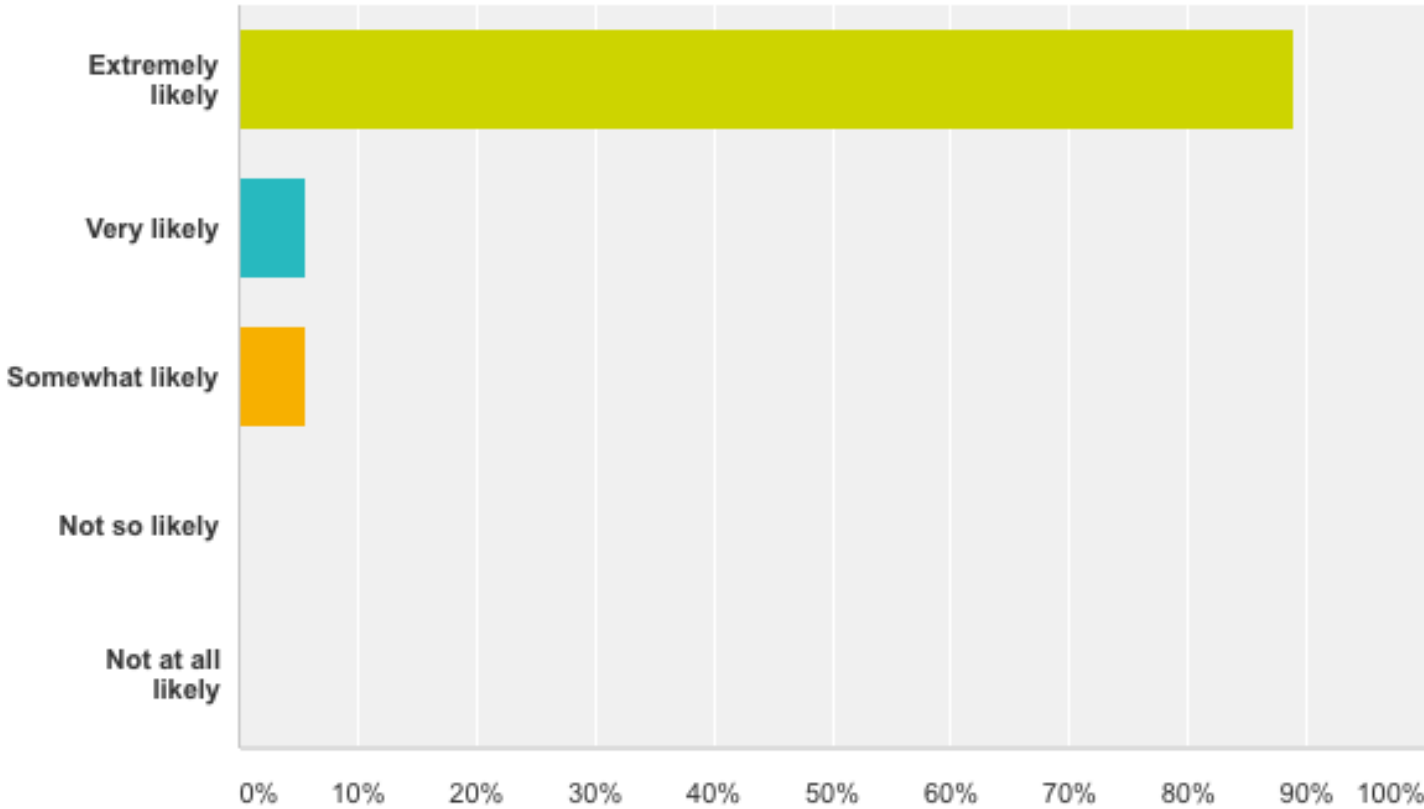


Answer Choices	Responses	
I just joined	0.00%	0
Less than three months	5.56%	1
Three months to six months	16.67%	3
Six months to nine months	16.67%	3
Nine months to 1 year	16.67%	3
I was a Charter Member	44.44%	8
Total		18



How likely are you to renew your membership?

Answered: 18 Skipped: 0



Answer Choices	Responses	
Extremely likely	88.89%	16
Very likely	5.56%	1
Somewhat likely	5.56%	1
Not so likely	0.00%	0
Not at all likely	0.00%	0
Total		18



How likely is it that you would recommend
the Rotary Passport Club to a friend or
colleague?

Answered: 18 Skipped: 0



Detractors (0-6)	Passives (7-8)	Promoters (9-10)	Net Promoter® Score
0	11%	89%	89
0	2	16	