

Gympie Muster Volunteer – Frequently Asked Questions

Rotary Club of Toowoomba Metropolitan

What is the Gympie Music Muster?

The Gympie Music Muster is an iconic festival that brings together the best of Aussie country, blues, and rock music in a family friendly atmosphere. Set against the picturesque backdrop of Amamoor Creek State Forest in Queensland (just up the road from the Sunshine Coast), our festival offers something for everyone. Enjoy live performances from a diverse lineup of artists, see the bull riding action of the rodeo, and explore various unique food and craft stalls, learn to line dance plus more.

Offering a vibrant community spirit, free camping, caravan facilities plus family-friendly activities, the Muster provides an authentic and immersive experience for all ages. It's not just about the music; it's about creating lasting memories with loved ones and making new mates while enjoying the unique camaraderie that only the Muster can offer.

What is the volunteer opportunity?

The Rotary Club of Toowoomba Metropolitan Inc. has been contracted by the Gympie Muster to place and remove rubbish bins in the festival precinct and stall holder areas. This involves work shifts pre- and post-festival, as well as coverage for the festival dates. Work will commence for all volunteers on Wednesday 27 August 2025 and conclude on Monday 1 September 2025.

Who can volunteer?

Any individual who is fit, well, and looking to engage with community service whilst having some fun is welcome to volunteer. You can volunteer as an individual, or get 4 or 5 of your family, friends, colleagues or club members to come along to volunteer and enjoy the free camping and festival atmosphere. Volunteers who are aged 18 years or younger on 27 August 2025 must be accompanied by a parent and/or legal guardian to undertake a work shift.

What is required in a work shift?

- All volunteers are required to attend a safety briefing prior to commencing a work shift and must sign in and sign out using the QR code required.
- Placement and removal of 240l general rubbish wheelie bins; Change Exchange collection bins; and stall holder rubbish bins (from and to the bin depot).
- Three bin depots will be positioned around the festival and stall holder precincts, with an anticipated distance of 200m between a bin depot and placement site.
- Minimum commitment to a 6-hour shift at an allocated time.
- Pre- and post-festival volunteer shifts will commence at 7:00am and continue until work is completed.
- During the festival, there will be three shifts (6:00am – 12:00; 11:30 – 17:30; and 17:00 – 11:00).
- Volunteers will be required to bring (and wear) a hi-vis vest, closed in shoes, cloth gloves, their own refillable water bottle, hat and sunscreen.

Can I attend the festival when I'm not on shift?

Yes. Volunteers who register with RCTM will be provided with a festival e-ticket. The number of e-tickets issued to each volunteer will be dependent on the number of shifts they complete. For example, if you volunteer for the pre-, festival, and post-festival shifts you will be provided with the full 4-day festival e-ticket and save \$495.00! Register by 30 June to secure your allocation.

You must provide complete information, including your full name, email address and mobile phone number to be provided with a festival e-ticket. (Refer the Volunteer Registration Form). When on-site, you will be provided your e-ticket after your work shift, which you exchange for an armband at the Festival Gate (near the Crowbar) or the Back Gate.

What accommodation is available?

Free camping is available for all RCTM volunteers. You may arrive on-site ahead of the festival from Saturday 23 August to fit in some rest and relaxation ahead of the event. Gympie Muster have set aside 60 camp sites for RCTM volunteers within Area 9 ([campground map](#)). Bring your swag, tent, camper trailer or caravan. You can even sleep in the back of your car! The weather will be cool overnight, so remember to bring ground sheets and/or flies to avoid heavy moisture if you are planning on camping on the ground.

Free toilets and showers will be available onsite. RCTM will also set up a basic camp kitchen with gas cooking facilities. Please bring your own cooking utensils, crockery, cutlery, camp chair. It would be appreciated if you can bring some potable water to share for washing up, etc.

Are campfires permitted?

Yes. Campfires are encouraged – but only in the campfire rings provided. You can bring your own firewood, or buy from one of the vendors onsite.

Can I use a generator?

Yes. You can run a generator from 6:00am to 10:00pm within the camp grounds.

Is alcohol permitted in the campground?

Alcohol consumption is permitted in moderation. Note: There is a no glass policy within the campground. All volunteers must also abide by the Alcohol and Substance Use Policy whilst onsite in the festival and in the campground.

Are animals permitted at the Muster?

No. As the event is held in a State Forest, domestic animals are not permitted within the festival site or campgrounds. (Sorry, Rover – you have to stay home 😞)

What is the cashless purchasing system?

The Muster operates a cashless purchasing system for bar and food stalls. Your festival wrist band will include a chip that can be 'pre-loaded' at one of the three Exchange Booths on site. These are open 8:00 – 14:00 every day. All market stalls and the merchandise store will use both the wrist band and EFTPOS.

What if there is an emergency?

There is a dedicated medical centre at the festival and security staff patrol the site 24/7. Police and fire services will also be onsite. For all emergencies call 000.

What should I bring?

- A great attitude!
- Accommodation of your choice
- Suitable clothing for cold weather overnight, cool-warm during the day
- Food and refrigeration (if not using the onsite food vendors)
- Own cooking utensils, plates, bowls, cups, knife and fork, etc.
- Personal Protection Equipment: Sturdy cloth gloves, suitable closed in footwear for volunteer shift, hi-vis vest, hat, and sunscreen.
- Personal hygiene requirements: towel, toiletries, thongs for showering.

How do I get there?

The easiest way to find directions to the site is to set your GPS device (or smartphone with GPS capability) to the Amamoor General Store & Post Office, 4 Busby Street, Amamoor, Queensland. From this location, there will be signs directing you to the Gympie Music Muster site.

Be wary of Google! It likes to direct you to the office in Gympie so please make sure your map takes you to Amamoor State Forest.

Looking for further information?

Visit the Gympie Music Muster website muster.com.au

Are you are a NFP community club that is able to assist with volunteers and would like to speak with us about using this opportunity to raise funds for your own club?

Contact Volunteer Coordinator Annmaree Jackson. Email: thejacksons2@optusnet.com.au or Mobile 0413 609 212 (after business hours, or leave a message and I'll get back to you).