

Good afternoon everyone.

Just wanted to make contact and to give everyone our best wishes through this next stage of lockdown.

We are sure that you share our frustration in missing our friends and family, missing significant events in the lives of our loved ones, missing the opportunity to travel and dealing with the continued period of uncertainty as we ride this problem out.

We would also like to express our sincere thanks to everyone for your calls, messages, waves and toots and for your wonderful support and best wishes.

The one thing we must continue to do is to ask each other the question RUOK?

We have three positives that help to get us through –

- (a) We have incredible memories from past travels
- (b) We are in the best country in the world
- (c) None of our clients commenced journeys that saw them in danger, or stranded, throughout the hectic situation at the beginning of the year.

There is still an enormous amount of work for us to do to “undo” everything that we had in place for your future travels.

We just want to assure you all that we are here to ensure that the best outcomes possible are achieved.

Some suppliers have been very efficient but unfortunately others have been far from it. We still have hundreds of outstanding items on the books which we are constantly chasing and monitoring.

It may be some time before we can venture anywhere other than within Victoria so we still plan to run some lovely regional tours to get us out and about and to support the regional areas of our state that have been so severely impacted by bushfires and Covid-19 when we are able to do so.

We would also ask that, when the necessity to shop presents itself, that you please think about small, local retailers.

The village in which we are located has Andrew the butcher, Sam at the Village Café, Signorelli's fruit and veg, Salzano deli, Bakers Delight, Mozart Patisserie, Amcal Pharmacy, Commonwealth Bank, Post Office, Newsagency, Lemon Grass Chickens and more – no massive queues, all well stocked with great quality food and produce and they are always there to support the local community. Now would be a great time to return the favour and forget the supermarkets.

May brighter days be sooner rather than later, that first beer/glass of wine when we can get together again will taste bloody wonderful!

Best wishes and good health



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**140 days in lockdown. I'M
FINE. Thanks for asking.**