

■ YOUR RESPONSIBILITIES

What You Need to Know

If you have been impacted by a declared disaster and deemed eligible for support then:

- 💡 You must have (or create) an Airbnb account
- 💡 You must follow Airbnb terms and house rules
- 💡 You must vacate the property on the agreed date
- 💡 The program is for emergency housing only (not holidays or long-term living)

WHAT IS NOT COVERED

- Food and transport
- Pet fees or optional services
- Damage, penalties, or overstays
- Nothing in addition to the 28 days of approved Airbnb stay

Key Conditions

- ✍ Accommodation is temporary only
- ✍ Extensions beyond 28 days are not available
- ✍ You must comply with all rules and laws during your stay
- ✍ Sign an agreement detailing the conditions

Talk to Us

RAWCS Contact Information

(for clubs and Districts)

Email: airbnb@rawcs.org.au

Tel: 13000 RAWCS

+61 1300 072 927

Airbnb Contact Information

(for clubs/Districts and beneficiaries)

Email: airbnb-org-support@airbnb.com

Tel: 02 7201 8175

■ PROGRAM IN A NUTSHELL

🔥 DISASTER OCCURS IN AUSTRALIA

- Government (local, state or federal) officially **DECLARES** a disaster.
- Rotary Club / District contacts RAWCS to request temporary Airbnb accommodation for affected people.
- RAWCS reviews request and engages Airbnb.org to arrange support.
- Airbnb.org reviews and (where possible) approves the request and informs RAWCS and Rotary Club/District.
- Rotary Club / District then identifies eligible beneficiaries, verifying eligibility and confirming impact and need.
- Rotary Club / District completes a Smartsheet with beneficiary details and get them to sign agreement.
- Beneficiary details are captured in the live Smartsheet visible to Airbnb.org.
- Airbnb.org approves and issues accommodation credits directly to beneficiaries listed in the Smartsheet.
- Beneficiaries receive credits in their Airbnb account and book their own accommodation.

✅ TEMPORARY ACCOMMODATION PROVIDED

A Partnership for Impact



[airbnb.org](https://www.airbnb.org)



Australian
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Districts



[airbnb.org](https://www.airbnb.org)

Emergency Accommodation Program

Short-term, free accommodation for people displaced by disaster — and for the volunteers supporting them.

www.rawcs.com.au

■ ABOUT THE PROGRAM

What is the RAWCS-Airbnb Emergency Accommodation Program?

This program provides short-term, free accommodation to individuals and families displaced by disasters, as well as volunteers supporting response efforts.

RAWCS acts as the facilitator, Rotary Clubs and Districts act as the referrer, and Airbnb.org provides accommodation credits directly to approved beneficiaries.

Who is eligible?

Rotary Clubs/Districts may refer:

- Individuals or families displaced by Natural disasters (e.g. bushfires, floods) who are experiencing hardship due to these events
- Critical workers supporting disaster response (in certain cases)

Role of clubs & districts

Rotary plays a critical frontline role by:

- Identifying and verifying affected individuals
- Confirming eligibility and genuine need
- Collecting required information and consent
- Submitting beneficiary details via a simple Smartsheet to RAWCS

■ IF YOU HAVE BEEN AFFECTED

What support is Available?

If you have been impacted by a declared disaster, you may be able to receive:

- ✓ Free temporary accommodation (up to 28 nights)
- ✓ Flexible booking through Airbnb
- ✓ Ability to choose accommodation suitable for your needs

How It Works

- 1 Contact your local Rotary Club or District if affected by a declared disaster
- 2 Your details are submitted to RAWCS and Airbnb.org
- 3 If approved, you receive Airbnb credit.
- 4 Sign the agreement declaring conditions.
- 5 You book your own accommodation through your Airbnb account
- 6 You stay for the approved period and check out on time

■ KEY PROGRAM DETAILS

28 nights of accommodation, maximum, per beneficiary

14 days to begin a stay - localised events

30 days to begin a stay - mass displacement events

- Airbnb credits issued directly to beneficiaries
- Accommodation must be short-term and non-luxury
- No tenancy is created

IMPORTANT NOTES

- RAWCS does not provide accommodation directly – it facilitates access to Airbnb credits
- Availability is subject to Airbnb.org approval and supply
- RAWCS does not cover additional costs (transport, food, damages, etc.)
- Program support cannot exceed approved duration

Emergency Accommodation Program

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