

2017/2018
KGH FOUNDATION

ImpactReport



Giving Changes
Everything.

KGHFOUNDATION

KGH is becoming
one of the most
advanced medical
and health science
centres in the
country.

LETTER FROM THE CHAIR



Peter MacPherson
Board Chair

The KGH Foundation has had the privilege of working with the community on a number of exciting projects over the past year.

Early in the year, we experienced an enormous outpouring of support for Foundry Kelowna, a unique service delivery strategy for youth dealing with mental health issues. Our partnership with CMHA Kelowna allowed Foundry to see over 900 youth in the first 6 months of operations. More importantly, 60% of these youth have never previously accessed services for their mental health struggles. The Foundation is proud to be able to support such an impactful and meaningful project and help create this level of world class innovation for our community.

With the campaign for Foundry complete, we began working with the community to generate support for the Better Together campaign supporting JoeAnna's House. The expression of support from the community has been inspiring. Gifts to make JoeAnna's House a reality have come from all across the interior of British Columbia. If all goes according to plan we will break ground in the fall of 2018 and welcome our first guests in late 2019.

The Foundation has also had the opportunity to improve stays at KGH. Whether bringing music to the wards, or helping families support the passing of a loved one, we have been able to support a number of unique and inspirational programs at KGH and in the community.

I know my fellow Directors are equally proud of what we have been able to accomplish on behalf of our community. In our role as Directors we encourage gifts from the community and ensure that those gifts have the greatest impact on our healthcare.

On behalf of the Board of Directors I want to express my gratitude for everyone who has supported the KGH Foundation over the past year. The Board is a group of highly committed individuals who work to support our community. You are the reason we can make a difference. You are the reason giving changes everything.

A handwritten signature in dark ink, consisting of a stylized 'P' followed by a 'M' and a period.

Peter MacPherson

THE WISHING WELL PROJECT

ICU NURSES AT KGH CHAMPION
COMPASSION FOR FAMILIES

As nurses in the Intensive Care Unit (ICU) for nearly a decade, Robyn Goplen and Sybil Hoiss have spent countless hours at the bedsides of Kelowna General Hospital's most critically ill, helping to ease the end of life transition for both the patients and their families.

Indeed, coming to terms with losing a beloved family member or friend is one of the most difficult times a family will face. Witnessing this hardship first-hand, day after day, the two ICU nurses wanted to help address the families' longing for end of life rituals to process their loved one's imminent passing. And so, in 2017, the Wishing Well Project at KGH was born to help create meaningful end of life memories and keepsakes with loved ones in the ICU before they pass.

After researching similar initiatives at other health care sites in Canada, Robyn and Sybil applied for and were awarded a \$5,000 Patient and Family Centred Care Grant, supported by the KGH Foundation. They developed a grass roots plan that they could implement themselves.

First, they designed a portable 'Comfort Cart' that can be easily wheeled into the hospital room and holds basic niceties to support families while they maintain their bedside vigil - coffee, tea, journals, tissues and other necessary items. Then they sourced vendors that could supply beautiful, personalized keepsakes they could offer families, including Smallprint Okanagan, which creates pendants engraved with the loved ones finger print.

"The response from families has been overwhelming," notes Robyn. She recalls a recent experience that touched the ICU nurses deeply.

Early in 2018, a young woman was involved in a tragic avalanche incident and flown to KGH. Once here, it was determined that her injuries were such that recovery would not be possible, and her family made the courageous decision to

consent to organ donation. Throughout the week they were in ICU, family and friends filled the hospital room with beautiful stories of their daughter and friend's life. Through their grief, they were supported by the comforts and keepsakes the Wishing Well provided and were able to remain close to the young woman at all times. It was an incredibly meaningful ritual for all that were at the bedside during that time, including the staff.



Fingerprint pendant; one of the offerings provided to families through the Wishing Well project

For the nurses and other health care providers, the Wishing Well project has provided them with a real sense of belonging, beyond just tending to a patient's medical need. It gives them the opportunity to enact the values that brought them to their profession in the first place, and facilitates a positive connection to the values of patient care that Kelowna General strives to embody.

Thanks to the generosity of donors, since November 2017,

ICU nurses have provided over 40 families with comforting environments and memorable keepsakes to honour their loved ones at the end of life.

With continued donor support, the future of the Wishing Well project looks bright. The goal is to expand the initiative to other units at KGH with palliative care beds. Robyn and Sybil are developing an education plan and training protocol for caregivers and staff.

By giving to support the Wishing Well Program, donors have changed the story families share about their loved one's end of life experiences at KGH. Giving really does change everything.

**"The response from families
has been overwhelming."**

Robyn Goplen ICU Nurse, KGH

Wishing Well founders, ICU nurses Robyn Goplen and Sybil Hoiss with the Wishing Well 'Comfort Cart' - providing bedside care items to families of dying patients.



KGH FOUNDATION COMMUNITY EVENTS

Our community is truly incredible and came together to host 38 independent fundraising events last year contributing over \$223,000 for a variety of areas including perinatal and pediatric care, youth & family mental health, critical care and JoeAnna's House. Thank you all for your dedication to improving health care.

April 2017

Bands, BBQ, Beers and Balding
Divas & Diamonds

May 2017

Blossom Time Fair
KSS Dodgeball Tournament

June 2017

KGH Day of Giving
Bike n' Braai
The Mortgage Group Golf Tournament
Sandra Schmirler Golf Tournament
Save On More Points Drive
Wentworth Music - Canadian Rock Tribute
KGH ICU Nurses Basketball Fundraiser -
Critical Care Arrest Fest
St. Joseph Catholic Elementary School Bake Sale
KSS Relay For a Reason
Gasoline Alley Harley-Davidson Bike Wash Fundraiser
250 Spin Co. Spin Class Fundraiser

July 2017

Stutters Disaster Kleenup Golf Tournament
Chicks with Sticks Charity Golf Tournament
Wibit Waterpark Fundraiser
Shannon Lake Elementary School - CanSave Program
Hungarian-Canadian Cultural Society Langos Sales

September 2017

KGHF Classic - Tennis & Bocce by the Lake
We are Kelowna - KPMG & City of Kelowna

October 2017

KK Management - More Than Beautiful
Shopper's Drug Mart - Growing Women's Health

November 2017

Aviva Studios - Business, Family & Christmas
Portrait Sessions
Hotel Eldorado Innkeeper's Celebration
The Industry Project
100 Men Who Give a Damn

December 2017

Kelowna Rockets Teddy Bear Toss
IGA Children's Care Fundraiser
Casorso Elementary - Mr. Beaudry's
Grade 6 Class Fundraiser
Kelowna Canadian Italian Club New Year's Eve Party
Rotaract Club of Kelowna Hay Wagon Ride
Sun Life Financial - Critical Illness Awareness 50/50 Draw
Okanaganville Vineyards and Events Wine Shop Donations

January 2018

Noir 2018
Denim Dancing for JoeAnna's House

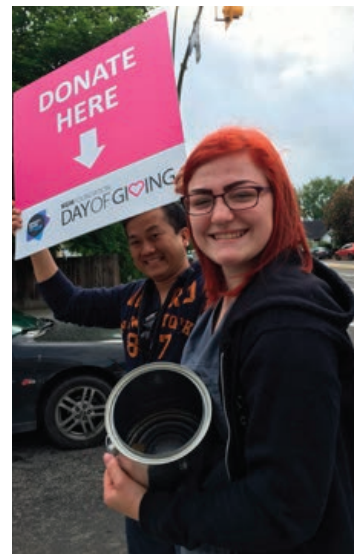
February 2018

Wentworth Music: The Beatles vs. The Rolling Stones
COIN Coffee Club Challenge

March 2018

BC Coroner's Office Jeans Day Fundraiser
Kelowna Right to Life Society Wireless
Fetal Monitor Fundraiser
Fun Bugs Playground 3rd Anniversary Party

42 fundraising events last
year contributed \$388,405
to advance health care.



Bands, BBQ, Beers and Balding



2017 Bike n' Braai



· FOUNDRY ·

WHERE WELLNESS TAKES SHAPE

Lisa Fletcher with husband, Jeff and
children, Kaelum and Kennedy.

925

Youth welcomed to
Foundry since opening.

3,000

Visits in total in the first 6 months
since the doors opened.

12-15

Youth access walk-in
counselling services daily.



“Having one child unsuccessfully maneuver through the mental health system prior to the Foundry opening, and then my second having this deeply safe space, was not just eye opening, but powerful. Both of my children now use the Foundry, bring friends to the Foundry, and are proud to be a part of the missing link that we didn’t even know was needed in our community... until we needed it.”

Lisa Fletcher Mother, Kelowna, BC

FOUNDRY UPDATE

‘NOT ALONE’ IN HER RELIEF & GRATITUDE

This past April, the KGH Foundation and the Canadian Mental Health Association (CMHA) Kelowna held a first-of-its-kind ‘Live Impact Report’ on the campus of the Kelowna General Hospital. Those in attendance were able to hear first-hand the profound impact that their gifts to the ‘Not Alone’ campaign to build and open Foundry Kelowna had made since the revolutionary integrated care centre opened its doors in September 2017.

Indeed, the statistics shared by CMHA Kelowna, the local agency responsible for operating Foundry, were remarkable. Every day, between 12 and 15 young people, aged 12 – 24 are accessing walk-in counselling services at the Foundry, and nearly two-thirds of them are seeking help for the first time ever. In its first six months, Foundry welcomed over 925 youth, for a total of over 3,000 visits to all services.

While the numbers clearly demonstrate the need for Foundry Kelowna’s early intervention, integrated care model, perhaps even more telling than the statistics are the stories of the families saved.

Among the speakers that day was Lisa Fletcher, a Kelowna mother of two children, both of whom have battled ongoing challenges to their mental well-being. Mental illness has always been a part of Lisa’s life; with many family members, including her mother, suffering throughout their lives. When Lisa’s second child began to show signs of severe anxiety, Lisa tried everything to get him the help he needed, to no avail. Her son was very sick and it deeply impacted the entire family, not just him.

“Honestly, we wanted to be the emotional support our son needed, but it felt like we were drowning and desperately just trying to breathe,” said Lisa. “You just reach and grasp for anything you think might help.”

“Before Foundry, sometimes our only option was to take him to Emergency,” she continued. “It is a very scary place for a child, but he needed help and we didn’t know what else to do.”

Since Foundry has opened, everything has changed for Lisa and her family. In addition to her son finally getting the right kinds of resources and tools he needs to help him cope with his mental illness, Lisa has also found the support she needs.

“The relief is immense,” says Lisa. “I know that my children aren’t going to just wake up one day and be ‘better’ but I do know the Foundry is there for them, and for me. It has filled a huge gap in our system.”

Lisa is not alone in her gratitude for Foundry Kelowna. For months, similar stories have been pouring in from parents.

“We are so grateful to the team at Foundry,” echoes Tammy G., another local mother. “We feel safe and not alone for the first time in years.”

“It’s not always just about the analytics,” concludes Lisa. “But if you want some, here is what I can tell you. Two children saved, one marriage strengthened, and one mom’s peace of mind restored.”

It's often said that
a house is built by
many hands, but
a home is built by
many hearts.

Keeping families together is critical, especially when you have a little one that's sick.

JOANNA'S HOUSE

RALLYING STRONG TO KEEP FAMILIES TOGETHER

When little Charlotte Palmer of Penticton was born in June, 2015 at just 29 weeks gestation, she weighed only 2.6 lbs. Like other infants born pre-term, Charlotte was required to spend the first several weeks of her life in the Neonatal Intensive Care Unit (NICU). With time and the advanced medical care provided in the NICU, most premature infants grow strong enough to be released from hospital in an average of 17 days.

But Charlotte was different. By the age of one, she was diagnosed with MIRAGE syndrome, an extremely rare genetic disorder that leaves Charlotte prone to infection, sporadic heart rhythm and incapable of feeling pain or regulating her body temperature. Charlotte's is the only known case of MIRAGE syndrome in Canada. She has spent much of her life in hospital.

Due to the complexity of Charlotte's health, time at home as a family of four is rare and Christina Palmer, who is on leave from her job as an RCMP officer, must regularly transport Charlotte to either Vancouver (BC Children's Hospital) or Kelowna (KGH) for treatment.

While a trip to Kelowna may seem ideal (compared to Vancouver) for a family living in Penticton, Charlotte's dad, Rob, tells a different story.

"When Charlotte stays in Vancouver, we are almost always accommodated at the Ronald McDonald House," says Rob. "Christina can stay right there, able to respond quickly if she's needed, and my son and I can visit on weekends. While Kelowna General Hospital is closer, we are not able to stay onsite."

In addition, the trips to KGH often occur when emergencies arise from Charlotte's condition, which can happen at any time of the day or night. Particularly in winter, the highways are not always in great condition. The drive back in forth can be harrowing at the best of times, let alone when there is a very sick child needing urgent medical care involved.

Then there is the emotional toll of being separated from the rest of the family.

"Keeping families together is critical, especially when you have a little one that's sick," says Christina. "The stress of being away from your home is one thing, and then the stress of having a sick child is another. So when you put them both together, it's really overwhelming."

Since 1908, Kelowna General Hospital has been serving the needs of a diverse and growing regional population in British Columbia's southern interior. Its establishment came as a result of a gift – a donation of twelve acres of land by the Kelowna Land and Orchard (KLO) Company for a new hospital for the newly incorporated (1905) town of Kelowna.

Throughout the decades, KGH has grown significantly from its original 19 room. Now, in 2018 it is the leading referral hospital for the regions' over 750,000 residents. At any given time, one out of every four beds at KGH is occupied by someone outside the central Okanagan.

... continued on next page



**Rob & Christina Palmer
with Rylan and Charlotte**

As Kelowna General continues to advance its capacity to provide specialty medical services and cutting edge surgical environments, more and more patients from across the southern interior are being transferred to Kelowna, rather than to a hospital in Vancouver, Victoria or Calgary.

From emergency trauma to acute mental health, neonatal to cardiac, the reasons for health related travel vary vastly. But one fact remains; in difficult times, families are better together. Parents want to stay close to their sick children, husbands and wives don't want to be apart.

Research shows that patients heal faster when surrounded by their loved ones.

In the fall of 2017, the KGH Foundation announced an ambitious campaign to raise \$8 million to build JoeAnna's House, a home away from home for regional families just like the Palmers, and Charlotte became the face for the hundreds of patients from across the interior of

B.C. who travel to KGH for advanced medical care. The campaign, aptly named, Better Together, continues to rally communities across the region.

While housing the families of infants and children will be prioritized, JoeAnna's House will also be available to those supporting adult loved ones receiving treatment at KGH, including elderly couples who suffer heart-breaking emotional hardship upon being separated from one another in addition to being away from their homes.

Donors have immediately understood the need for JoeAnna's House when considering the plight of families from outside the central Okanagan, who must travel to KGH for advanced medical treatment.

From elementary school classes to large corporate organizations, philanthropic families to other hospital foundations from around the province, the need to build JoeAnna's House is hitting home for so many. Friends, families, colleagues, community groups and classmates



Charlotte's first weeks
of life in NICU

are working together to raise the funds necessary to build and operate JoeAnna's House, proving once again that when we work together, we can accomplish big things.

"To stay near Charlotte while she's at KGH, just like we do when she's at Children's Hospital in Vancouver, would mean so much to our family," says Christina. "JoeAnna's House will change everything."

As the campaign pushes forward into its second year, it is evident that 'Better Together' is much more than just a good campaign slogan. When donors are asked why they choose to support JoeAnna's House, there is a common thread woven through their responses centring on core family values and the responsibility we share in this community to take care of one another when the chips are down. And though they might not say it too loud, being the humble Canadians they are, there is a deep sense of pride in the community that is evolving here in the southern interior of British Columbia. JoeAnna's

House represents the values we share; family, compassion and working hard for the things that matter most.

It is often said that a home is built by many hands, but a home is built by many hearts. And when the doors finally open at JoeAnna's House, it will be because of the many, many caring and generous hearts in our donor family.



**JoeAnna's
House**
Better together.



CPS program volunteers from left to right

Justin Loewen – Brazil;

Trevor Wiebe – Kansas;

Jaden Ensz – Kansas;

Tucker Haynes – Michigan.

KGH FOUNDATION VOLUNTEERS

YOUNG MEN ON A MISSION

They're not hard to spot at Kelowna General Hospital, all of them fresh-faced, friendly, humble young men. Amongst the doctors and nurses, the injured, sick and the aged that make up the majority of those milling about the hospital common areas, their youth and vitality stands out. Some are wearing red coats, greeting patients and guests as they come through the doors at KGH. Some are serving coffee and pastries at KGH's on-site café, the Perking Lot, or hot soup and sandwiches at the Royal Bistro.

They are a long way from home. They have come to Kelowna with a purpose. Their faith and commitment to the betterment of humanity has called them and they have landed here at KGH.

"Our mission is to help the needy and cheer the downhearted," says Tucker Haynes, a young man from Carson City, MI.

They belong to the Civilian Public Service (CPS) program, funded and managed by the Church of God in Christ Mennonite (CGCM). They come from across North and South America. The Kelowna unit, a group of four young men, was organized in 2013, making it the third unit in Canada, with the other two located in Montreal and St. John's Bay, Newfoundland.

The origin of their volunteer work goes back long before these young men were even born to World War II. At that time, CPS was a plan of service provided under the

Our mission is to help the needy and cheer the downhearted.

Tucker Haynes KGH Foundation Volunteer



United States Selective Service and Training Act of 1940 for conscientious objectors, a designation given to those persons whose conscience forbade them to perform military service, allowing them to serve in a non-violent way. In the six and a half years that men were drafted under this law, nearly 12,600 were assigned to CPS camps to perform “work of national importance.” Of these, nearly 40% were Mennonites.

Realizing that the program was not only helping our countries but also instilling the spirit of giving to the young men serving, the CGCM chose to adopt the program permanently. Today, all young men who are members of the CGCM have the opportunity to give time in the CPS program.

Just like their CPS predecessors the young men are designated conscientious objectors.

Hailing from Oklahoma, Pennsylvania, Mississippi, Iowa, Texas, Ohio, North Carolina, South Dakota, Florida, Nebraska, California, Wisconsin, Alabama, Illinois, Georgia, Saskatchewan, Manitoba and Alberta, they volunteer at KGH for a six month period, and as one leaves another comes. To date, the KGH Foundation has welcomed 43 in total.

They volunteer in the Perking Lot and the Bistro, as well as the KGH Intensive Care Unit (ICU), Digital Imaging, Emergency Department and other areas of the hospital.

They also volunteer for the Gospel Mission, Central Okanagan Community Food Bank and Restore. They sing at Cottonwoods Care Facility and other residential homes when asked.

The word is out within the Mennonite Community across Canada and the United States that the Perking Lot is the best place to volunteer.

They have become favorites within the KGH volunteer community (now over 400 strong) and each young man adds a little of his own personality to his shift.

“They are gentle, funny, engaging and deeply compassionate,” says Nancy Wells, Director of Business Ventures for the KGH Foundation and volunteer manager. “Their youth and energy really helps the older volunteers with the duties in the Perking Lot and the Royal Bistro.”

Yet despite all that they give to support KGH, they express profound gratitude for the opportunity.

“I am thankful that Kelowna General and the KGH Foundation gives people the opportunity to volunteer,” says Trevor Wiebe from Durham, KS. “It’s very rewarding giving others a helping hand.”

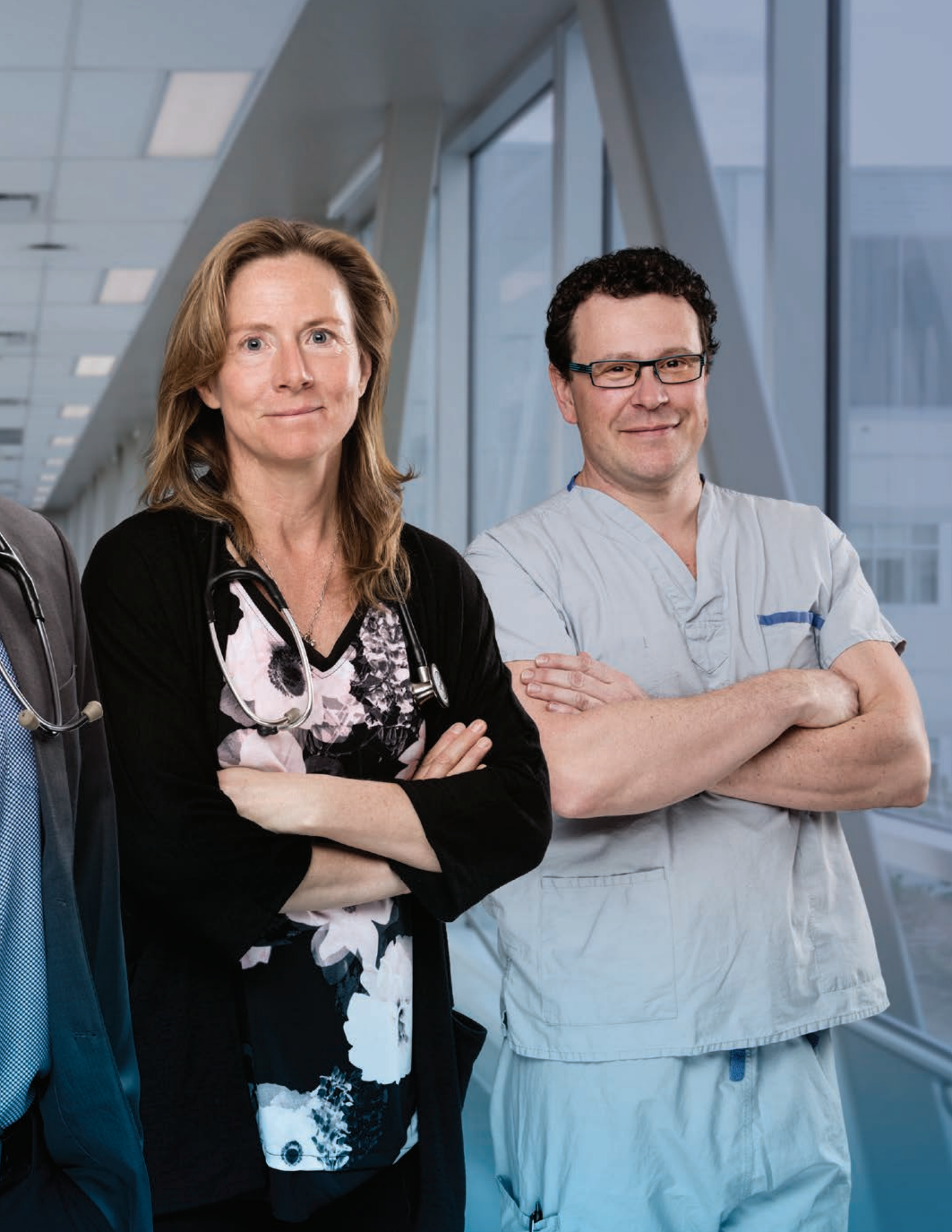
Echo’s Haynes, “It’s good work and I can tell I will really enjoy my time volunteering here. I’m a lucky guy and it’s a great feeling to be able to give back.”

The contributions of the Mennonite Boys, as they’ve come to be affectionately known, and of KGH Foundation volunteers in general, continues to play a vital role in funding advanced medical equipment and world-class patient care at KGH. Every four hour volunteer shift represents an \$84 donation.

Last year, KGH Foundation volunteers alone were responsible for raising over \$850,000.

A photograph of two male physicians standing in a modern hospital corridor. The physician on the left is wearing light blue scrubs, a black necklace, and a black watch. The physician on the right is wearing a dark brown blazer over a blue checkered shirt, with a stethoscope around his neck. The background shows a bright, modern hospital interior with large windows and white structural beams.

KGH is home
to some of the
brightest physicians
in the country.



Our supportive community organizations who have generously donated \$500 or more in 2017/18

YOUR SUPPORT ORGANIZATIONAL GIVING

1042975 BC Ltd.	Enactus Okanagan College	Lenwyn Holdings	Royal Canadian Legion Branch 69
250 Spin Corporation	Falcon Powder Coating	Loblaws	Russell Investments Canada
Aberdeen Hall Preparatory School Society	Farris, Vaughan, Wills & Murphy LLP	Longhedge Foundation	Rutland Hospital Auxiliary to KGH Foundation
ACT/UCT Kelowna West Council #1003	Felsen Foundation	M.R.L.B. Enterprises	Sandra Schmirler Foundation
Adele Anne Wooldridge Legacy Fund	FH & P Lawyers	Monashee Manufacturing Corporation	Shaw Communications
Alfonso Law Corporation	Fireside Minerals and Allan Family	Mr. and Mrs. P.A. Woodward's Foundation	Shoppers Drug Mart
Andrew Peller	Forstrong Global Asset Management	Newport Private Wealth	Spiritual Assembly of the Baha'is of Kelowna
Ann Allan Holdings	Freelance Electrical	Nicola Wealth Management	Springfield Dental Centre
Anonymous Donor through the Victoria Foundation	Fripp Warehousing	Northside Industries	St. Joseph Elementary School
Aon Risk Solutions	Fun Bugs Playground	Okanagan Oral Surgery Associates	Starlight Children's Foundation Canada
Aqueduct Foundation - The McCutcheon Foundation	Gloria Di Dio Foundation (K.L. Stutters)	Okanagan Prostate Resource Centre Society	Stepping Stones Counselling
Artistic Awning	Gorman Brothers Lumber	Okanaganville Vineyards and Events	Strico Excavating
B Family Foundation	Grant Thornton LLP	OKAPED	Sun Life Financial
B.C.G.E.U. AREA 07 CROSS COMPONENT COMMITTEE	Harmony Honda	Oliver Family Foundation	TB Vets Charitable Foundation
Bank of Montreal	Hogarth's Clinic Pharmacy	Order of the Royal Purple - Kelowna Lodge No. 56	TD Bank Group
Baron Insurance Broker Group	Hospice House Volunteers	Overwaita Food Group	TELUS Community Ambassadors Okanagan
BC Jewels	Innov8 Digital Solutions and the Brosseau Family	Pacific Roof Centre	Terracom Systems
Be Human	Intact Financial Corporation	PDC Business and Tax	The B.C. Muslim Association - Kelowna
BeachteK	Interior Savings Credit Union	Peachland Auxiliary to KGH Foundation	The Industry Project
Bear Land Development Services	J.D. McAfee Law Corporation	Peachland Lions Club	The Jim and Laverne Popowich Foundation
Begrand Fast Design	Kapler-Carter Foundation	Peggie Collins Design	The Keg Steakhouse and Bar
Bell Let's Talk Community Fund	Kelowna Actors Studio	Penderfund Capital Management	The Mortgage Group
Bell Media	Kelowna Auxiliary to the KGH Foundation	Per Kjell Sundin Foundation	The Okanagan Sikh Temple & Cultural Society
Benson Law LLP	Kelowna Canadian Italian Club	Pihl Law Corporation	The Renton Family Foundation
Beta Omega	Kelowna Canoe and Kayak Club	Platinum Luxury Auctions	The Tong And Geraldine Louie Family Foundation
Blossom Time Fair	Kelowna Cycle	Plenary Group	The Vibrant Vine
Board of Trustees-School District No. 23	Kelowna Hyundai, Kot Auto Group and Buy Direct Trucks	McFadden Buttar & Associates CPAs	The Wright Family Valley Mitsubishi
Callahan Developments	Kelowna Lioness Club	Prestige Collision Service	Torys LLP
Canadian Center For Aboriginal Entrepreneurship	Kelowna Okanagan Mission Rotary Club	Prestige Hotels and Resorts	Urban Concrete
Canyon Lumber Company	Kelowna Professional Fire Fighters	Prosperity Planning	Urban Systems
Central Okanagan Foundation	Kelowna Right to Life Society	R S Cook and Associates	Valley First
Central Okanagan Medical Education Society	Kelowna Royal Purple Past Presidents	Rayburn's Marine World	Variety the Children's Charity
Christ Lutheran Frauenverein Society	Kelowna Toyota	RBC Dominion Securities	Victorian Hospital of Kaslo - Auxiliary Society
Cops For Kids Charitable Foundation	Kelowna Water Park	RBC Royal Bank	Vocantas
Corporate Accord Realty	Kelowna Water Park	Remedy's Corporate Holdings	Volcanic Hills Estate Winery
Creative Roots Landscaping	Kel-View Developments	RMSA Holdings	Wentworth Music
Crowe MacKay LLP	Keystone of Life Foundation	Rockets Alumni Association	Westbank Lions Club
Cypress Management	Kimco Controls	Rogers' Family Charitable Trust	Whiski-Jack's Pub
Darcy Nyrose Personal Real Estate Corporation	Kiwanis Clubs of Kelowna	Rohde & Liesenfeld Canada	Winfield Auxiliary to KGH Foundation
DIRTT Environmental Solutions	Knights of Columbus - Father DeLestre Council 6233	Rotaract Club of Kelowna	Your Dollar Store With More
Dyck's Pharmacists	Knights of Columbus - St. Charles Garnier Council, No. 9845	Rotary Club of Kelowna Foundation	
Economical Insurance	Kootenay Boundary Regional Hospital Foundation	Rotary Club of Kelowna Morningside	
	Ledcor Construction Limited	Royal Canadian Legion Branch #25	
		Royal Canadian Legion Branch 288	
		Ladies Auxiliary	



Lauren Mercier, Kaitlyn Dickie,
Madeline Swordy & Shadae Kishor

The Industry Project (T.I.P.) began with a few servers donating a portion of their tips to a local charity, and is growing to be an industry wide foundation. With 1% of sales donated last November, collectively over \$10,200 was raised for JoeAnna's House.



In August of 2017,
there were over
5,400 patients on
the waitlist.

With the goal of reducing wait times in mind, Interior Health's Senior Executive Team requested support from KGH Foundation donors....

GIVING CHANGES EVERYTHING

DONORS VS. WAITLISTS

The reality of being a regional, tertiary care hospital that serves over 750,000 residents (and growing) in the southern interior of B.C. means demand for some medical services often outpaces the capacity to deliver in a 'timely' manner.

Being placed on a waitlist for a necessary procedure causes many patients increased anxiety and distress, and can make for a negative impression of KGH. Reducing the time patients spend on waitlists is a high priority and the solution is based on increasing the funding resources and equipment available.

With the goal of reducing wait times in mind, Interior Health's Senior Executive Team requested support from KGH Foundation donors for two specific areas of need in the hospital: endoscopic procedures for colonoscopy screening in the Gastrointestinal Lab, and Echo Ultrasound diagnostics for the cardiac department.

The KGH GI Lab is currently funded to run four general endoscopy rooms daily and performs 10,000 endoscopy (colonoscopy and gastroscopy) procedures per year. Patients awaiting endoscopy exams are either struggling with symptoms or have been told that they require further endoscopy testing to ensure they don't have pre-cancerous or cancerous changes in their colon. In August of 2017, there were over 5,400 patients on the waitlist.

With funding for staffing and supplies for a fifth endoscopy room at KGH already approved, the equipment required to operationalize the room was fully funded by donors. As a result, in less than a year, the waitlist has been reduced by 75%.

Similarly, the growing and aging population in the southern interior has resulted in an increased volume of patients requiring Echo ultrasound procedure. Patients are most often presenting with risk factors for symptoms of heart disease: high blood pressure, palpitations, and chest pain. At KGH, the need for echo ultrasound diagnostics was outpacing the cardiac department's ability to accommodate the demand with the existing cardiac sonography machines.

This past spring, over \$430,000 was donated to KGH's cardiac department specifically for the acquisition of two brand new sonography machines to specifically address the waitlist issue. With the promise of new equipment on the way, wheels started turning for ideas to further reduce wait times, and the cardiac team suggested an innovative approach. One additional machine was added at Kelowna General, while the other was installed at the cardiologist's clinic off-site. This approach was the first of its kind in B.C.

The result was a massive reduction in wait times for the echo procedure – from 18 months just one year ago, to now, only one month.

"We literally just celebrated getting the wait time down to one month," says Dr. Frank Halperin, Head of KGH Cardiology. "It's a huge milestone and it changes everything – for our patients, and for us. We are incredibly grateful."

When donors take on waitlists, everyone wins.

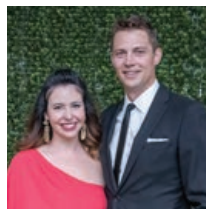
YOUR SUPPORT INDIVIDUAL GIVING

Individuals who have generously donated
\$500 or more in 2017/18

Bruce and Norma Abell
Robert and Kim Adria
Diane and Edward Aizen
Pat and Linda Aldous
Gregg Alfonso and Rhonda Jensen
Ove Andersen
Beverley Arscott
Theresa Arsenault, Q.C.
Bonnie Bailey
Rob, Dawn, Brooklynn & Adrianna Balic
Bruce Ball
Adair Banerd
Jim and Shirley Banman
Dan Barclay
Brian and Bev Barkman
Richard and Patricia Bartel
Dan and Judy Basso
Mark Batchelor
Lori Becker
Nicole Begrand-Fast
Gord and Bev Bennett
The Families of Brad, Kevin, Steve and Greg Bennett
Don Berger
Jan Beringer
Anna Hunt-Binkley and Manse Binkley
Greg Bishop
Garth and Sylvia Bishop
Caroline Blais
The Blenk Family
Christine Boisseau
Eileen Borge
M. Audrey Bouchard
Peter and Teresa Bouchard
Dora Jean Brady
Cadence Brett
Roger and Donna Brett
Richard and Deb Brodsky
The Honorable John Brooke
Barbara Brookes
Pat and George Brownlee
Jody Bruce
Shirley Buchan
Gary and Agda Buckborough
Beverly Jean Busch
Dr. Darren and Laura Buschel
Maria and John Byland
John and Susan Cabral

Bob and Linda Callahan
Lloyd Callahan
Dr. Donald Campbell
Robert and Susan Campbell
Barb Carpenter
Sasha and Greg Carter
Peter and Carol Chalick
Dr. Grant Chamberlain
Jennifer and Gordon Charles
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Dr. Mark Clark
Dr. Douglas and Barbara Cochrane
Terry Colbon
Bert Cole
Helmut and Erika Colius
Milton and Kathleen Cook
Bill and Charlene Corbett
Kari Court
Brianna Creelman
Bernard and Pearl Danis
Roy and Val Davidson
Anne-Marie De Vos
Mario DeCrescentis and Marion Boyd
David and Kelly Demeyere
Baljit Deol
Lionel and Margaret Desharnais
Gary Dewhurst
Manas Dichow
Beryl Dionne
Bill Doerksen
Doty Family
Connie Douma

Aaron and Lindsay-Anne Dow



Elizabeth Downey
Peter Dranchuk
Frank and Erica Draxinger
John Duff
Alastair and Kathy Dunn
Ralph and Elaine Durst

Jim Eccott



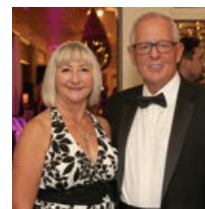
John and Linda Edwards
Ben and Merle Eldridge
Rodger Elias
Christopher and Sandra Elliott
David Elton
Nettie Engbrecht
Russ Ensign and Family
Nancy and Frank Estergaard
Dennis Evans
Pat Evans
Mary T. Fabris and Paul Chappie
Dr. Steven and Gayle Faigan
Allan Farrar
Robert Farvolden
Isabelle Faulkner
George and Kathy Ferguson
George and Jeanette Fish
Bob and Darlene Fisher
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Douglas and Jean Flintoft
Yvonne Flock
Aniela Florczynski and Gary Darychuk
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Harriet Foltinek
Alex Fong
Kevin Fougere
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Trent Gillespie
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Richard and Martha Person
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Vicki Presley
Andrew Prior and Lesley Hobden

Colin and Lois Pritchard



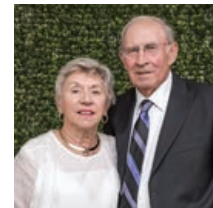
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Vincent and Louise Voyer
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Dr. Sybil Wahl and Harold Duncan
Nicole and Kelly Watson
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David and Priscilla Weir
Jack Whittle
Harry and Lily Wiede
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Audrey and Scott Wilson
Jean Wilson
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Heinz and Elite Zdralek
Beverley Zelinski
Susanne Zimmermann

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A candy striper and cadet visit
a young patient at KGH, 1980.

A historical gift,
ensuring the health
of our children for
generations to come.

ENDOWMENT FUND INSURING FUTURES

KIWANIS GIFTS \$4 MILLION TO KGH FOR KIDS HEALTH

Last fall, the Kiwanis Clubs of Kelowna established a \$4million endowment with the KGH Foundation to benefit child and youth health care in the Central Okanagan. It's the single largest gift the Kelowna General Hospital has received in its 109 year history of serving this community.

When a gift is made to an endowment fund at the KGH Foundation, it is incredibly valuable as it provides a never-ending source of income to support patient care in the area designated by the donor. The Foundation maintains the investment capital to preserve and grow; while annually allocating the income generated to the area identified. An Endowment fund is a beautiful way to provide a gift in perpetuity.

In this case, the funds have been designated to the establishment of a Kelowna Kiwanis Legacy Fund, an endowment guaranteeing that the health and well-being of our community's children is supported in perpetuity.

This landmark gift came as a result of the December 2016 sale of the Kiwanis Tower to Lawrence Holdings Ltd. At the time, Bob Bissell, President of the Central Okanagan Kiwanis Community Service Society (COKCSS) indicated that the proceeds from the sale would be dedicated to helping children and youth.

Kiwanis is well-known to local parents and children in the Central Okanagan for their support of arts and cultural events such as the Kelowna Kiwanis Festival, an annual celebration of

youth amateur performance arts. "Encouraging and enriching the childhood experience has always been at the heart of the Kiwanis mandate," says Bissell. "We are so happy to be able to re-invest these funds back into supporting local kids."

Wendy Falkowski, President of Kiwanis Club of Kelowna – Summit, echoes this sentiment. "Establishing this legacy endowment is an investment not only for our children today, but in the future of health and well-being of our community." Kiwanis is celebrated its 70th anniversary in Kelowna in 2017.

The COKCSS was the sole owner and manager of the Kiwanis Tower, located at the corner of Lawrence and Gordon. Built in 1976, at thirteen stories, it was the tallest building in Kelowna at the time. The high rise was designed to provide affordable housing to low-income seniors and was managed by Kiwanis Clubs of Kelowna for over 40 years until the sale last year. The COKCSS volunteer board is made up of Bob Bissell, President and directors: Wendy Falkowski, Marion MacNeil, Eric Reitsma and Jane Stockell.

Keeping the funds local and maintaining a direct connection to the KGH Foundation is a top priority for the Kiwanis executive team.

We applaud Kiwanis' leadership in championing the wellbeing of our kids for over 70 years, and now, in perpetuity. We are honored and inspired by their dedication, commitment and thoughtfulness. This monumental gift insures the future health of our children for generations to come.

KGH FOUNDATION ENDOWMENT FUNDS

Adolescent Psychiatry Endowment
Cancer Care Endowment
Children's Health Endowment
Cochran Family Endowment
Cottonwoods Extended Care Endowment
Critical Care Endowment
Dean & Mary Miller Endowment
Dr. James Hector Moir and Family Endowment
Dr. Walter Anderson Memorial Endowment Fund
General Endowment
James and Anna Stuart Endowment
Jessica & Peter Blyth – Renal Endowment Fund
Jim and Isabella Lind Endowment
Johanna & Eugene Helm Endowment
Kelowna General Hospital Auxiliary Endowment
Kelowna General Hospital Doctors' Memorial Endowment
Kelowna Kiwanis Legacy 2017 Endowment Fund
Mary Gouchee Endowment
Mazzoli Family Memorial Endowment
Ogden Endowment
Patient Emergency Support and Comfort Endowment (AKA the ANGEL Fund)
Ross Gorman Endowment
Rutland Hospital Auxiliary Endowment
Sean Almond Memorial Endowment
George & Dora Rozier Memorial Endowment
Patricia Maxine Lorraine Melley-Coolahan Endowment
Eric Heck Endowment
Denis & Dorene Shepherd Endowment

YOUR SUPPORT ESTATES

The KGH Foundation is honoured to have received gifts from the estates of the following thoughtful individuals in 2017/18.



Barbara DeLisle

Estate of Bela Baliko
Estate of Philip Edward Briard
Estate of Barbara Christian
Estate of Kaj Forss
Estate of James Gorman
Estate of Robert F. Marriage
Estate of Emanuel Pinsky
Estate of Sheila Pitchford
Estate of Kathleen Mary Rock
Estate of George James Rozier
Estate of Marjorie Ward

YOUR SUPPORT LEGACY

The following donors have made a current or deferred legacy gift and have a leaf engraved with their names on the KGH Foundation's Legacy Tree.

David and Deborah Adel
Catherine and Gord Almond
Fritz and Rose Altmann
Kerry and Eleeta Armit
Anonymous Arnason
Helen Arneson
Theresa Arsenault, Q.C.
Odette Banerji
Peter Benmore
Anonymous Bishop
Joan Bousquet
Carole and Peter Bowen
Doyle and Susan Bray
Roger and Donna Brett
Bernice Brodie
Beverly Jean Busch
Grace Campbell
Robert and Susan Campbell
Aurele and Louise Campeau
Betty-Ann Catcher
Theresa L. Cole
Bill and Charlene Corbett
Jim Davies
Alan and Margaret Dawson
Joseph and Mary Degrazio
Jessica Dichow and Tyrel Hansen
Bill Dishaw
Mike Duncan

Linda Dunlop
Rick Dyer
Jim Eccott
Bob and Cheryl Elliott
Anonymous
David and Celeste Fabris
Herb and Dawn Fallow
Allan Farrar
George and Jeanette Fish
Randy and Enid Fleischhacker
Yvonne Flock
Ute and Ekhard Freitag
Gerald and Kay Geen
Jacqueline Gilbertson
Anonymous
Lillian Halberg
Rendina Hamilton
Gisela Harding
Jean Harrod
Eugen and Johanna Helm
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Lori Kavanagh
Sonja Kischel
E. Marie Knight
Dennis Krause
George and Cornelia Kroker
Robert and Evelyn Krushe
Dennis and Linda Langevin
Roy and Lois Lashmar
Chris Lefavre
(tbd - sc)Walley and Marietta Lightbody
Isabella Lind
Reid Liske
Barbara Liversidge
Sonny (Vic) and Michele Lockhart
Alex Lye and Chi-Fui Chong
Clare Mallow
Jacob Martens
Ian and Margaret McGown
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Art and Kathleen Sakamoto
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Barbara E. Sekela
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Steven
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Dorothy E. Thomson
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Charles Volkart and Anne Warnock
Grace Wainwright
John and Andrea Wallin
David and Priscilla Weir
Seymour and Joan Zidle

YOUR SUPPORT

MEMORIAL GIFTS

The KGH Foundation is honoured to have received gifts in memory of those listed below in the last fiscal year.

Brian Abraham
Roberto Accili
Edwin Alabaster
Irene R. Alabaster
Doris Anderson
Christine Archibald
Melvin Arnold
Antonin Audy
Gary August
Doreen Bain
Alice A. Baldwin
Linda Barclay
Al Beach
Joe Beaumont
Sydney Bednarik
Robert Bell
Betty Bennett
Patricia Binnington
Andreas Blenk
Menno Bosma
Ruth Bowers
David Brant
Bernadette Braun
Mabel Bridgeman
Daphne M. Brooker
Pat Brownlee
Dwight Browns
Glen A. Brundige
Pasquale Bruno
Brady Byron
Robert Caldwell
Larry J. Callens
Ken Carragher
Patrick Carragher
Ruth Carragher
Henry Carsience
Mike Cassidy
Debra Lee Chaykowski
Mary Chew
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Josephine Chiulli
Velma R. Combs
Dorothy Copithorne
Rita Cornett
Doug Crowell
Frances Curk
William Currie
Steven D'Andrea
Robert Daniels
John Dmytriw
Samuel D. Dombowsky

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Steve J. Dubay
Michael Duncan
George A. Elliot
Lesley Anne Elmas
Robert B. Emslie
Gordon Evans
Rozel Evanson
Christopher Farr
James Fisher
David Fralick
Doug Fralick
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Mary E. McGugan
Denyse McKay
Dorothy McMurtrie
Evangeline Miller
Beverly Mills
Beryl Moar
John E. Moore
Shirley Morris
Beverly Morris
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May Murray
Diane Murray
William L. Myers
Tse W. Nam
John Neufeld

John Newman
John Nixon
Peter Nott
Stanley Nykoliation
Joycelyn Oxenham
Linda Pabsdorf
Nick Paley
Ellerington Park
Norma R. Parker
Bea Parkes
Joan Parr
Richard Parsons
Donald Payne
Morgan M. Peacock
Maria Peterson
Tara Pollard
Carmine Pomponio
Maureen E. Powell
Leverne Prozny
Genowefa Ptaszniak
Frank Pulko
Jack Purvis
Mildred A. Radiff
Phyllis Rampone
Louis Rampone
Albert Redschlag
Ian Rennie
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Nicholas Romanchuk
Dora Ronaghan
Dolly Rosario
Derek Royle
Rudolf Ryll
Michael Sali
Daisy Sameshima
Donald H. Sandberg
Randall Sanderson
David Sankey
Lois E. Sayers
Christel Schauer
Linda Schindel
Rudolf Schneider
Albert Schock
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Hendrika Zydeveld

At the KGH Foundation we take great care with your gifts. The KGH Foundation's operational costs are significantly lower than the national average for a foundation of our size, averaging 21% over the past 3 years.

YOUR IMPACT FINANCIAL INFORMATION



Donations	\$9,570,234
Fundraising & Other	\$552,404
Auxiliary Operations	\$2,517,956
Investment Income	\$1,084,325



Donation Disbursements	\$3,274,647
Fundraising & Other	\$311,942
Auxiliary Operations	\$1,387,326
Amortization, Administrative, Salary/Benefits	\$1,849,115

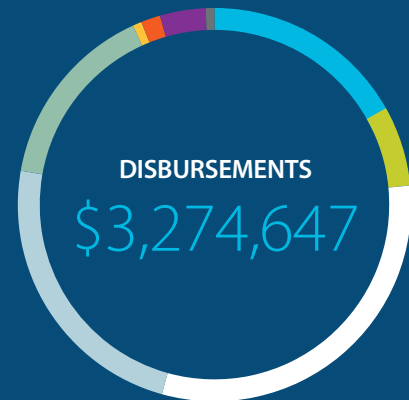


Invested in Capital Assets	\$484,573
Restricted for Specified Purposes	\$11,839,985
Restricted for Endowment Purposes	\$18,139,732
Unrestricted	\$4,467,605

YOUR IMPACT

EQUIPMENT & COMFORTS

Every year the KGH Foundation works with Interior Health to identify priority areas of need that won't receive support from government funding. Thanks to the many generous supporters throughout our community, the items listed below are a few of those purchased in 2017/18.



CAPITAL EQUIPMENT SELECTED ITEMS

LASAR Posture Static Alignment Tool – Orthotics/ Prosthetics
SimMan interactive mannequin – Medical School
Colonoscopes & gastroscope – Pediatrics
3 head teaching microscope – Microbiology Lab
Treadmills & blood pressure cuff – Cardiac Rehabilitation
Insufflation management system - GI
Vein viewer - Pediatrics
Puff Tonometer for Glaucoma Testing - ED
Portable ultrasound - Hemodialysis
Phacoemulsifier unit to remove cataracts - Eye Care Centre
EBUS system processor - GI
Anesthesia machine - MRI

BE A LIFESAVER CAMPAIGN IHSC ITEMS

CT Scanner
Cavitron - Ultrasound Surgical Aspirator

GIVING GIGGLES CAMPAIGN PERINATAL ITEMS

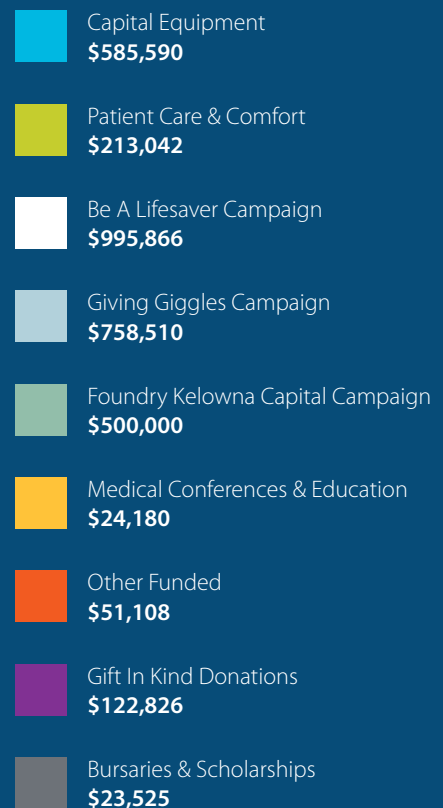
Phototherapy spotlights
Cribs
Sigma spectrum pumps
Cardio respiratory monitors
Wireless fetal monitors
Hard cribettes
Infant warmer
Bedside tables
Neopuff infant resuscitator
Dopplex fetal probes
IV poles
Digital diaper scales
Waterless milk warmers
Birthing chimes and lights
Glucose meter
Kangaroo chairs
Bassinets

FOUNDRY KELOWNA CAMPAIGN SELECTED ITEMS

Renovate 7,000 square feet to establish Foundry
2 General Practitioner exam rooms
Teaching kitchen and youth lounge
7 Counselling meeting rooms
2 Student observation/training rooms
Youth Brief Interventionalist position
Family support services

PATIENT CARE & COMFORT SELECTED ITEMS

Stroller, baby formula, crib and mattress
Pulse oximeter with pediatric sensor
Shingles vaccines for low income seniors
Prosthetic feet for trial - Rehab
TV's for the 72 Hour Unit
Cushions for patio furniture - Hospice House
Cadder Court landscape design - Cottonwoods
Musicians in Healthcare throughout the hospital
Arts & crafts supplies - Pediatric Unit
Patient education iPads - Renal Services
Liftware feeding set – Occupational Therapy
Cellphone charging stations - ICU, ED & Centennial Lobby
Toys & activities - ICU waiting room
Temporal thermometers - Pediatrics
Cot with mattress - 4 East
Adjust-a-sink - Brookhaven
Drumming & Yoga classes - Adolescent Psychiatry Unit
Asthma camp
Delores - external voice amplifier
Leather recliner - Pediatrics
Psychotherapy.net online subscription
Bariatric wheelchairs
Nintendo gaming system with accessories



The KGH Foundation's volunteer Board of Directors helps to build strategic partnerships in the community and raise vital funds to help save lives. We are deeply grateful for their commitment to KGH and to our community.

2017/2018

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CEO, KGH Foundation
Ex-officio



Bruce McAuliffe

Past Chair

STATISTICS

KGH QUICK STATS

9,030

Number of inpatient surgical cases. Most common is for knee joint implantations.

1 in 4

Inpatient and surgical day care cases come from outside the Central Okanagan.

25,790

Number of surgical day care cases. Nearly half are cystoscopy/endoscopy.

749,853

Population figure for our region.

82,881

Unscheduled Emergency Department visits.

215,422

Area (sq. km) of Interior Health's region.

6.9 days

Average length of stay in days for inpatients.

21%

Population growth in ages 75+ in our region.

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