

## **EVALUATE YOUR ROTARY BRAND EXPERIENCE**

The Rotary Brand Experience is part of everything we do!

The following questions are a starting point to help you better understand your club's Rotary Brand Experience and opportunities that may exist to strengthen your club.

Yes	First Impressions:
	Our club has signage with clear Rotary club identity inside and outside the meeting.
	All guests are warmly welcomed and introduced to officers and members.
	Our club tracks guests with contact information and has a process to follow-up.
	All visitors would feel comfortable attending our meeting in this location.
	Guests and speakers are considered as potential members.
	Our club has a brochure that explains the benefits of membership.
	Our website and social media are up-to-date, including clear Rotary identity and an easy way to contact club leadership.
Yes	New Member Orientation:
	Our club inducts new members in a personalized and meaningful way, including the "new" Rotary pin and member information.
	Our club has a written mentorship plan; we assign a mentor for each new member.
	New members' needs are assessed when engaging them in club activities and they are personally encouraged to do so.
	We use an objective method to measure new member satisfaction.
	The club president meets personally with new members to assess satisfaction and engagement.
Yes	Fellowship, Variety and Communications:
	Our meetings are relevant for both Rotarians and our guests, as well as publicized in advance.
	Our club has regularly scheduled social events which may include inter-club events.
	Our website and social media pages are updated regularly to include photos of Rotarians as People of Action.
Yes	Program Planning and Meeting Organization:
	Members are asked to complete a club evaluation at least each year.
	Our club promotes ongoing Rotary education.
	We encourage members to sit at different tables each week.



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Yes	Membership Strength:
	Our membership application process is well documented and readily available to all members.
	Our club's net membership grows each year.
	Our club has a membership retention program and our membership retention is very high.
	Our long-term members stay active in the club.
	Our club is promoted in the community.
	New members' sponsors, spouses, partners and family members of club members are recognized and appreciated in our club.
	We hold regular membership-building programs.
	We have a protocol for following up with members who are not engaged in club activities or have missed several meetings in a row.
	Club member needs and wants are assessed to determine future club projects and activities.
	Our club is flexible to help members stay in the club.
	I know the names, occupations and passions of all our club members.
	Our club regularly shares the impact of The Rotary Foundation and encourages annual participation by each member

es	Recognizing Accomplishments:
	Our club has a recognition awards program for members.
	We share progress reports and impact of projects with the membership to keep all members informed.
	Our members' personal, community and vocational achievements are specially recognized by the club.
	Members' Rotary Foundation contributions are specially recognized by the club.
	The club participates in district and Rotary recognition programs.

**HOW MIGHT YOUR CLUB ADD MORE "YESES" TO YOUR LIST?**