



Appendix 3: Resigning Member Questionnaire

We regret that you are leaving our club. This questionnaire will help us assess your satisfaction with your experience as a member of our club. The information you provide will benefit current and future club members. Please return the completed questionnaire to the club secretary.

Why are you leaving our club? (Please mark all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Relocating to a new community | <input type="checkbox"/> My fellowship expectations were not met |
| <input type="checkbox"/> Lack of time | <input type="checkbox"/> My service expectations were not met |
| <input type="checkbox"/> Competing priorities | <input type="checkbox"/> My networking expectations were not met |
| <input type="checkbox"/> Financial constraints | <input type="checkbox"/> Did not feel included |
| <input type="checkbox"/> Other _____ | |

If you are moving, would you consider joining a Rotary club in your new place of residence or occupation? Yes No

Did you feel welcome in our Rotary club? Yes No

If no, why not? (Please mark all that apply)

- I felt demographically isolated: (Please mark/circle all reasons that apply)
- Other members were OLDER / YOUNGER / DIFFERENT GENDER / DIFFERENT ETHNICITY.
- Other demographic reason _____
- I did not make an effort to meet other members.
- Other members did not make an effort to interact with me.

Did you feel comfortable sharing concerns with club leaders? Yes No

If no, why not? (Please mark all that apply)

- Club leaders had so many responsibilities, I did not want to burden them.
- Club leaders had their own agenda and were not interested in other ideas.
- I was not a member long enough to feel comfortable approaching club leaders.
- I did not want to be perceived as a complainer.
- Other _____

Did you participate in club projects and activities? Yes No

How did you become involved? I volunteered I was asked

I was VERY SATISFIED / SATISFIED / DISSATISFIED with my participation in club activities and projects. (Please circle the appropriate response.)

If you were dissatisfied, why? (Please mark all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Insufficient knowledge | <input type="checkbox"/> Lack of resources |
| <input type="checkbox"/> Personality conflicts | <input type="checkbox"/> Lack of support from other members |
| <input type="checkbox"/> Cost | <input type="checkbox"/> Insufficient family involvement |
| <input type="checkbox"/> Personal time conflicts | <input type="checkbox"/> Other _____ |

How do you feel about the level of our club's involvement in the following types of activities?

ACTIVITY	LEVEL OF CLUB INVOLVEMENT			
Membership Development	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware
Member Orientation	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware
Local Service Projects	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware
International Service Projects	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware
Club Public Relations	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware
Fundraising	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware
The Rotary Foundation	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware
Fellowship	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Insufficient	<input type="checkbox"/> Not Aware

How do you feel about the following additional costs associated with membership in our club?

TYPE OF COST	PERCEPTION OF COST		
Club dues	<input type="checkbox"/> Excessive	<input type="checkbox"/> Reasonable	<input type="checkbox"/> Inadequate
Cost of weekly meetings	<input type="checkbox"/> Excessive	<input type="checkbox"/> Reasonable	<input type="checkbox"/> Inadequate
Amount of club fines/assessments	<input type="checkbox"/> Excessive	<input type="checkbox"/> Reasonable	<input type="checkbox"/> Inadequate
Voluntary contributions to service projects	<input type="checkbox"/> Excessive	<input type="checkbox"/> Reasonable	<input type="checkbox"/> Inadequate
Voluntary contributions to The Rotary Foundation	<input type="checkbox"/> Excessive	<input type="checkbox"/> Reasonable	<input type="checkbox"/> Inadequate

Did you enjoy our weekly meetings? Yes No

Please circle the appropriate response in the following questions:

The amount of Rotary content in our meetings was ADEQUATE / EXCESSIVE / INSUFFICIENT.

The length of our meetings was ADEQUATE / EXCESSIVE / INSUFFICIENT.

Our club should have held MORE / SAME AMOUNT / FEWER fellowship activities.

Our club bulletin contained SUFFICIENT / EXCESSIVE / INSUFFICIENT Rotary information.

Our club bulletin was (please circle all that apply)

INTERESTING / USEFUL / INFORMATIVE / BORING / LIMITED / UNINFORMATIVE.

Our meetings were WELL ORGANIZED / POORLY ORGANIZED.

Our meeting time was CONVENIENT / INCONVENIENT.

Suggestion for change (if appropriate) _____

The location of our meeting was CONVENIENT / INCONVENIENT.

If inconvenient, suggestion for a different venue _____

Which of the following aspects of our meeting place do you find to be unsatisfactory?

(Mark all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Service | <input type="checkbox"/> Décor/atmosphere |
| <input type="checkbox"/> Meal quality | <input type="checkbox"/> Meal variety |
| <input type="checkbox"/> Parking availability | <input type="checkbox"/> Safety of the area in which it is located |
| <input type="checkbox"/> Other _____ | |

Suggestion(s) for change _____

The following changes would improve club meetings:

- | | |
|--|---|
| <input type="checkbox"/> Better speakers | <input type="checkbox"/> More focus on fellowship |
| <input type="checkbox"/> Increased variety of program topics | <input type="checkbox"/> Increased emphasis on vocational information |
| <input type="checkbox"/> More involvement of family | <input type="checkbox"/> Better time management |
| <input type="checkbox"/> More service opportunities | <input type="checkbox"/> More leadership opportunities |

How did your spouse/partner/family feel about your involvement in Rotary?

- | | |
|---|---|
| <input type="checkbox"/> Proud of my involvement | <input type="checkbox"/> Felt it took too much of my time |
| <input type="checkbox"/> Wanted to know more/be involved | <input type="checkbox"/> Felt it was too expensive |
| <input type="checkbox"/> Sought interaction with other Rotary spouses/partners/families | |
| <input type="checkbox"/> Other _____ | |

Is there anything that our club could have done differently to meet your needs?

Would you like us to contact the Rotary club in your new place of residence to notify them that you are interested in joining their club? Yes No

New place of residence:

City State/Province Country

Thank you for taking the time to complete this questionnaire and for your commitment to improving our club.