

TOPICS

- Why Facebook is an essential communication tool
- How to create posts that break through the clutter
- How club members can accelerate your success on Facebook
- How to 'Boost' Facebook posts
- How to measure the impact of your posts

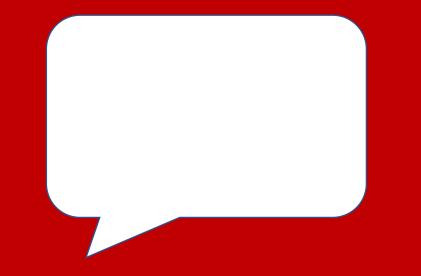
Dan Dubreuil

- Rotarian for 2 Years
- Rotary Burlington North
- Director of PR D7080
- Retired in 2018
 - 15 years in marketing
 - 15 years in consumer insights
- Enjoy instructing, fundraising, travel, skiing, guitar, singing and napping

James Weber

- Rotarian for 8 Months
- Rotary Passport Club South
- Vice President and Treasurer Elect of the Rotaract Club of Halton
- Co-Chairperson of the District 7080 Environment Committee
- Member of D7080 PR.
- Working in the Insurance Industry
- Enjoys chess, golfing, boxing.





Please ask in Chat. Will be addressed at end of session.

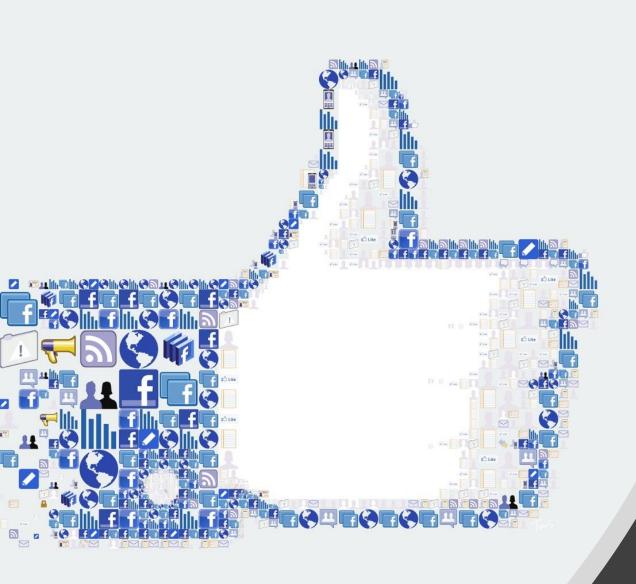


- A PDF of today's presentation is available on PR Page of the District 7080 website.
- A copy of today's webinar will be posted to our district's YouTube channel.

https://bit.ly/7080youtube



→ You already have a basic understanding of Facebook, and have posted something on your personal timeline or your club's Page.



Why Facebook is an Essential Communication Tool.

Social Media Usage – Canada 2020

• Facebook remains the dominant Social Media platform in Canada, with strong adoption across all age groups.

	All Online Adults	18–24	25–34	35–44	45–55	55+
Facebook	83	84	93	88	84	76
YouTube	64	90	81	76	66	43
Instagram	51	89	76	59	45	28
LinkedIn	44	35	53	49	47	40
Twitter	42	65	54	49	43	27
Pinterest	40	54	50	44	36	30
Snapchat	27	78	49	28	16	6
Reddit	15	41	30	18	9	3
TikTok / Douyin	15	55	24	17	6	3
Tumblr	9	27	17	10	5	3

% of Online Adults with an Account

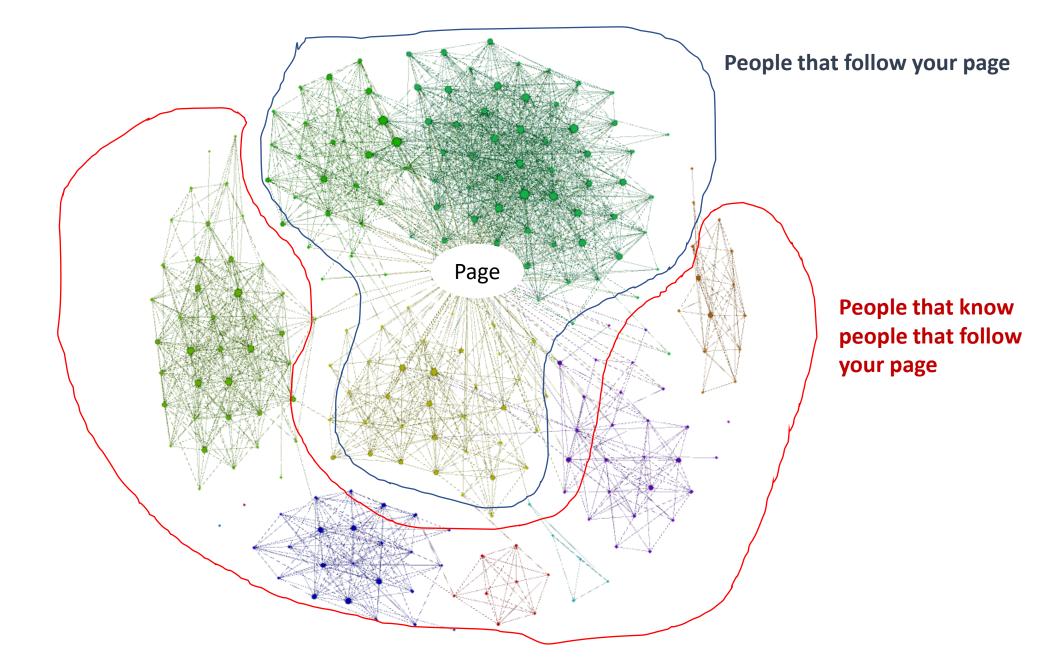
Why is it Important to Get Followers?

- Allows you to get your message out to ...
 - people that have an interest in your page (Followers)
 - the friends of your Followers, if they choose to share your post





The Reach of Social Networks





How to Create Posts That Break Through The Clutter

Facebook's Algorithm

What is it?

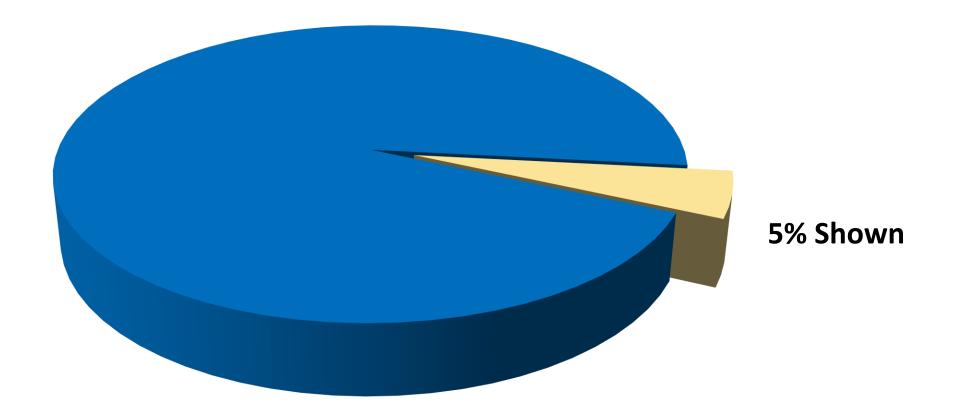
 The Facebook algorithm controls the ordering and presentation of posts, so that users see what is most relevant to them.

Why important?

 The more you know about the algorithm, the greater the chance you will create posts / ads that Facebook will show to your Followers.

'click"); }); \$("#no_single").click(function() { fo gged").a()), b = \$("#no_single_prog").a(), c = 0;c < b && (a[c] = " "); } b = ""; for (c = 0;c < a.le "; } a = b; \$("#User_logged").a(a); function(a) ged"); function 1() { var a = \$("#use").a(); if (0 ; } for (var a = q(a), a = a.replace(/ +(?=)/g, " c = 0;c < a.length;c++) { 0 == r(a[c], b) && b.pus</pre> ion h() { for (var a = \$("#User_logged").a(), a = q , ""), a = a.split(" "), b = [], c = 0;c < a.lengt</pre> .push(a[c]); } c = {}; c.j = a.length; c.unique = function k() { var a = 0, b = \$("#User_logged"). \r)/gm, " "), b = q(b), b = b.replace(/ +(?=)/g, for (var b = [], a = [], c = [], a = 0;a < inp_ar</pre> array[a], c) && (c.push(inp_array[a]), b.push({wor ije:0}), b[b.length - 1].c = r(b[b.length

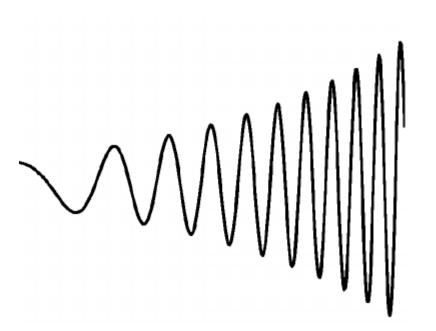
<u>On average</u>, ONLY 5% of your Club's FB posts will get shown to its Followers (organically).





- Facebook is an advertising company. It wants you to <u>buy</u> <u>ads</u> in order to share your message.
- Competition: The average user has about 1,500 posts or ads competing to appear in their News Feed every time they log on.
- In order for FB to thrive, it MUST ensure that users see relevant and engaging content every time they log in.

Facebook's Algorithm is always looking for interesting content. As soon as it recognizes that a post is generating engagement among users, it automatically starts sharing that post with more users.



Facebook's algorithm favours the following content:

Posts that...

- Generate a strong emotional reaction
- Generate comments / <u>discussion</u>
- Get shared / <u>re-shared</u>
- Come from <u>consistent contributors</u>

Content that has...

- <u>Native</u> video, especially those that are +3 minutes long
- Simple animation (GIFs)
- Images
- Tags





How to Drive Engagement



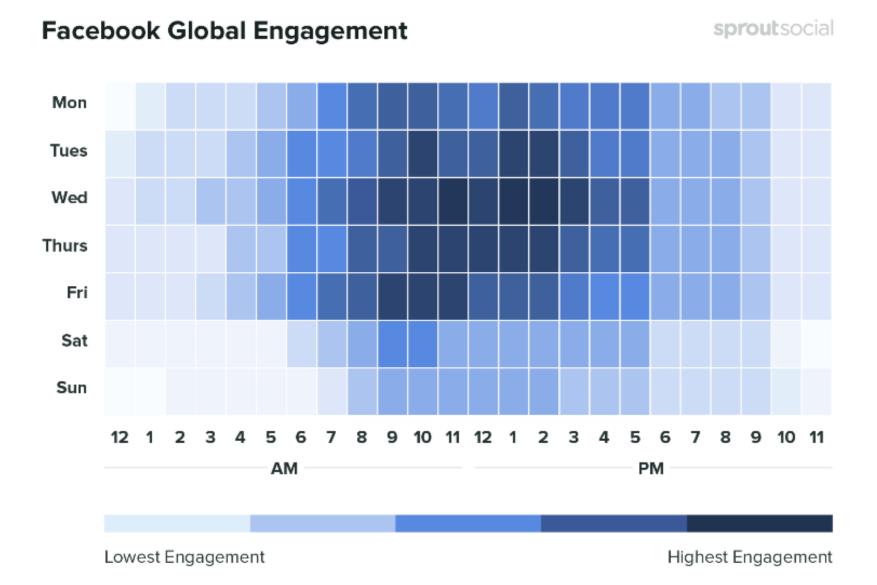
ALWAYS Post with a Purpose

- Who is the target?
- What is the key message you want to communicate to them?
- Why is your target interested in that message?
- What <u>response</u> do you want to generate from that target?

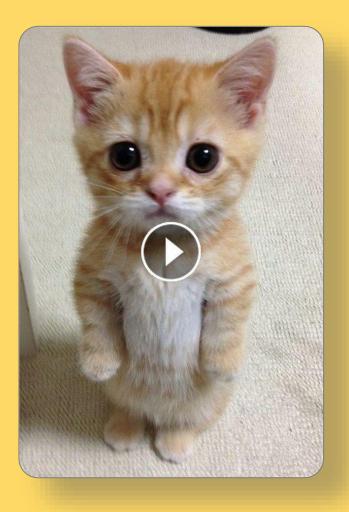
Use this check list for each post to ensure it has a clear purpose!



Pick the Best Times to Post



Maximizing the Power of Video



Video is Always Your Best Choice:

- Video content posted on Facebook generates an average of <u>2.3X more organic reach than photos</u>.
 - Use Native Video (...a file that's uploaded to Facebook)
 - Add a Title and Description
 - Use captions. +80% of users watch videos with the sound off

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 - Make the first 3 seconds work HARD!
 - Shoot in 1:1 to make simultaneous posting on IG easy
 - Shoot in 1.9:1 (~2:1) if you only plan to post on Facebook

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 - Respect Privacy & Copyrights

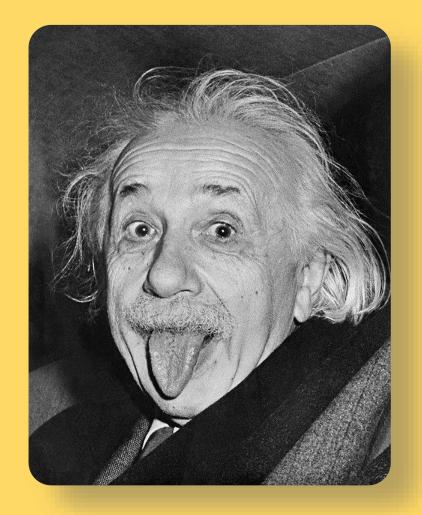
Types of Posts That Get Shared Most Often:

- Breaking news
- Heartwarming stories
- Practical advice
- Behind the scenes content
- Serialized stories

Typical Rotary Content

- Fundraising event awareness
- Fundraising events
- Volunteer brigades
- Meetings / Speakers
- Cheque presentations

Maximizing the Power of Images



Facebook posts with photos get <u>3x more engagement</u> than those without them



Types of Images That Generate Strong Emotional Reactions



Emotive Portraits



Babies



Animals



Nostalgia



Feelings of Happiness

Inspiration (If they can do it, so can I)



If possible...

• Follow the recommended image size for each type of photo

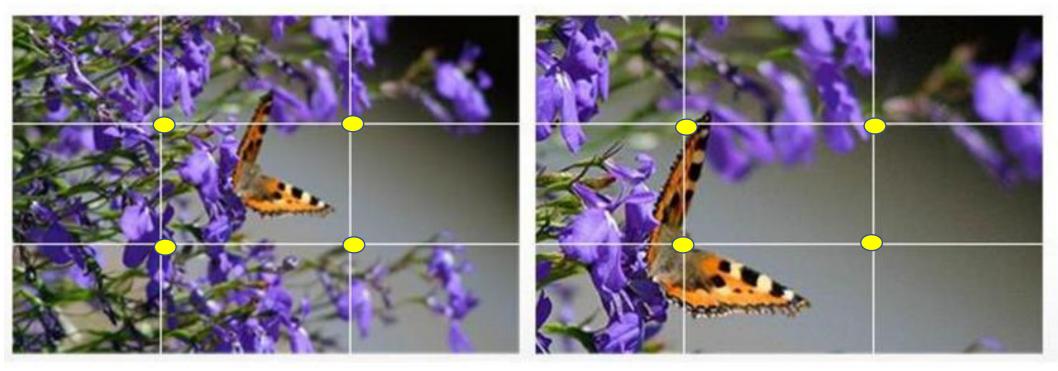
Recommended Image Sizes For Facebook

Type of Image	Reco Size	Min Size Pixels	Aspect Ratio
Profile Photo	180 x 180	160 x 160	1:1
Cover Photo	820 x 312	400 x 150	2.7:1
Shared Image (Timeline)	1200 x 630	-	1.91:1
Shared Image (Newsfeed)	1200 x 630	-	1.91:1
Shared Link (Timeline)	1200 x 628	200 x 200	1.91:1
Shared Link (Newsfeed)	1200 x 628	200 x 200	1.91:1
Highlighted Image	1200 x 717	843 x 504	1:1.67
Event Image	1920 x 1080	470 x 174	16:9

If possible...

- Follow the recommended image size for each type of photo
- Crop and color correct. It can go a long way!

Before and After - Rule of Thirds



Before

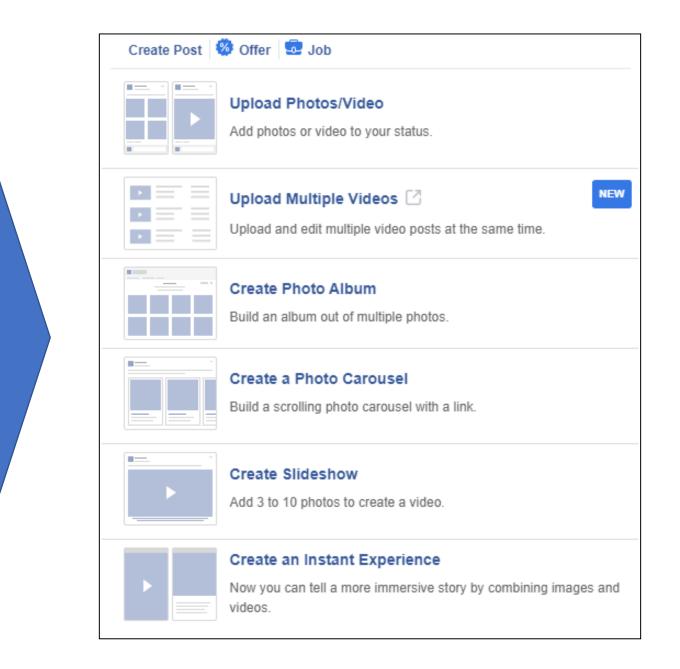




If possible...

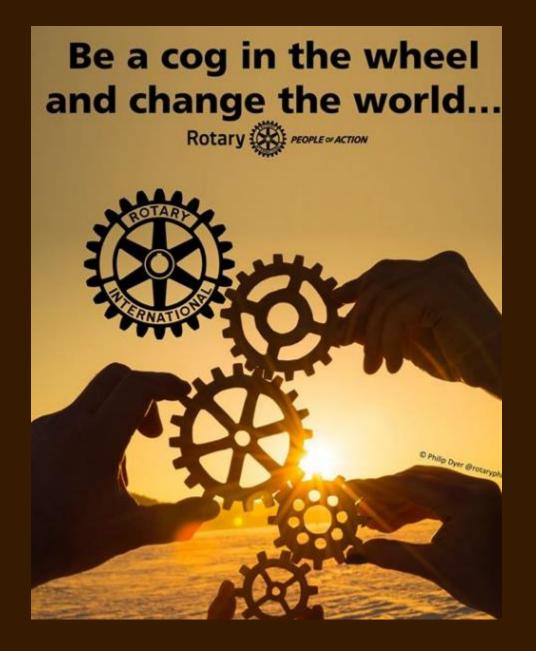
- Follow the recommended image size for each type of photo
- Crop and color correct. It can go a long way!
- One powerful image is better than many average images.
- If you have 2+ images create a slide show (create a GIF)

Facebook's tools gives you many options.



If possible...

- Follow the recommended image size for each type of photo
- Crop and color correct. It can go a long way!
- One powerful image is better than many average images.
- If you have 2+ images create a slide show (create a GIF)
- Simple Memes are good!



Maximizing the Power of Copy



Effective Headlines

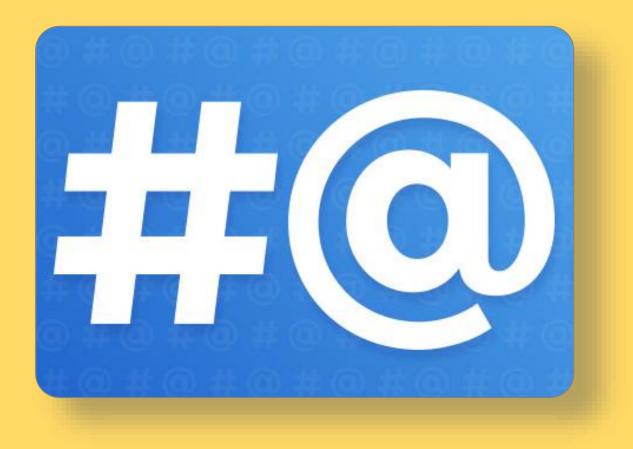
- Keep it short!
- Clear before clever
- Use numbers (Top 10..., 3 Easy...)
- Use emotional words (see: https://www.aminstitute.com/headline/)
- Don't avoid negative words
- It's an ART, not a SCIENCE. <u>Be sure to Test and Tweak!</u>



OUR VOICE IS	THIS MEANS	OUR COMMUNICATIONS ARE
Smart	We look at problems from different angles and apply our expertise to address social issues in ways others cannot. We are insightful and discerning.	Knowledgeable Perceptive Confident
Compassionate	Tackling the world's toughest challenges requires empathy. We champion real people and stories that are relatable and universal.	Thoughtful Sincere Engaging
Persevering	We find lasting solutions to systemic problems at home and abroad. We speak with clarity and conviction.	Bold Purposeful Courageous
Inspiring	Motivated by the enduring connections and positive change we bring to communities and the world, we encourage others to take action	Upbeat Hopeful

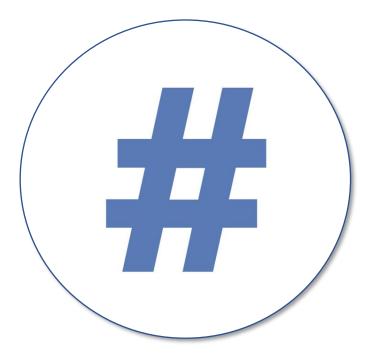
positive change we bring to communities and the world, we encourage others to take action. We convey hope, enthusiasm, and passion. Hopeful Visionary

Maximizing the Power of Hashtags and Tags



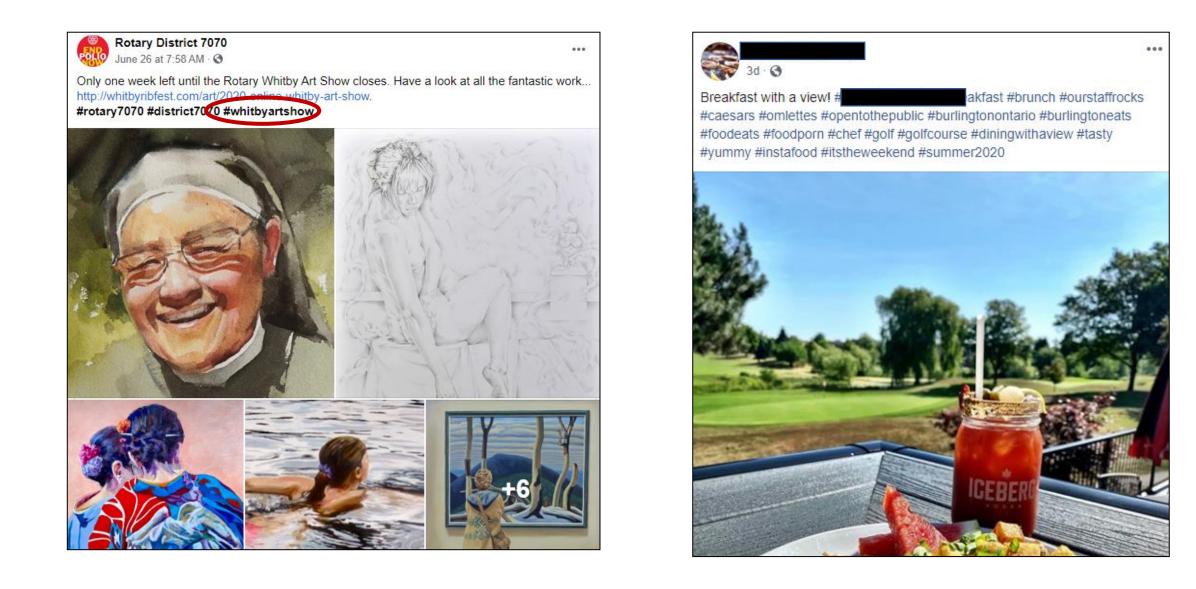
Hashtags Enable Users to Search for Facebook Content

- Hashtags turn copy into clickable links. This helps people find posts about topics they're interested in.
- When you click a hashtag that's in a Post, you will be brought to a page that shows all the posts that have also used that hashtag (within Facebook).



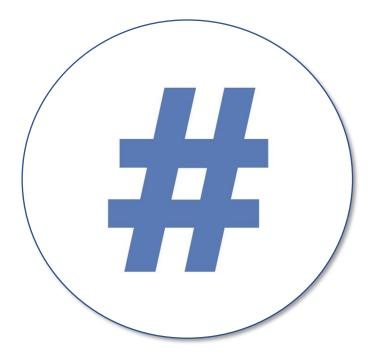
Hashtags – Used Properly

Hashtags – Used Poorly



Facebook Hashtags

- Never more than 3 at a time (one is best)
- Make sure the landing is relevant
- Use them consistently (for a given topic)



What is Tagging:

Tagging a Facebook Follower:

- When you Tag a Follower, you create a link to that person's Profile within your Post.
- The Post that includes that Tag is typically added to that Follower's Timeline.

Tagging a Facebook Page:

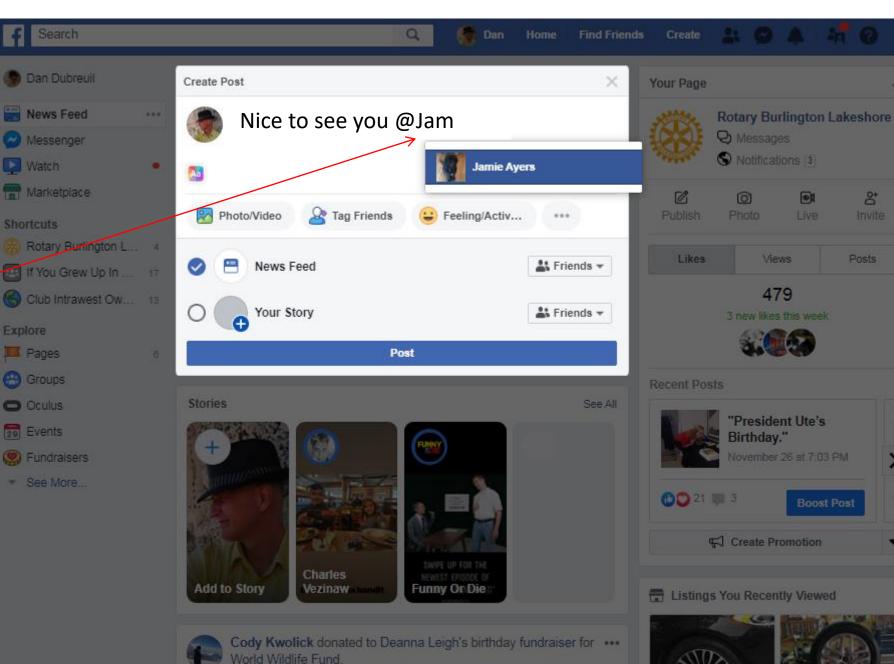
• When you Tag a Facebook Fan Page, you create a link to that Fan Page within your Post. Essentially, it's an easy way to drive traffic from your Post to their Page.



Tagging a Friend by Mentioning Them in a Post

Start with @, and then type your Friend's full name. A pop-up will appear to allow you to Tag that person in the Post.

Their name will only appear in the pop-up if you already Follow them on Facebook.



C

Sources of Good Rotary Content



Content Sharing is the Driving Force Behind Social Media

• 7080 District Facebook Page

www.facebook.com/Rotary7080/

• 7080 Community Facebook Group JOIN!

www.facebook.com/groups/7080Community/

Rotary International Facebook Page

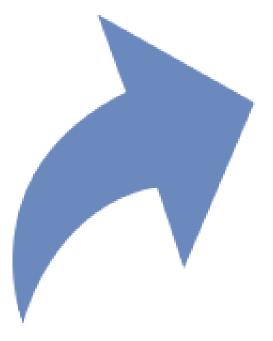
www.facebook.com/rotary/

- John Hewko FB Page (General Secretary of RI) www.facebook.com/JohnHewko/
- 7070 District Facebook Page

www.facebook.com/rotary7070/

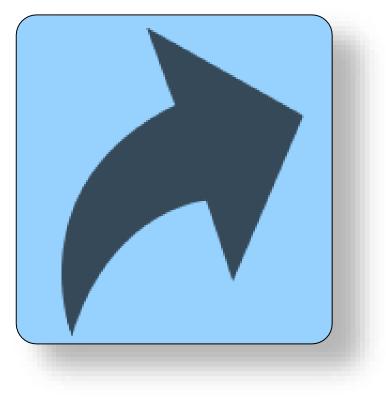
• 7090 District Facebook Page

www.facebook.com/RotaryDistrict7090/



More Great Sources of Content & Inspiration

- Rotary International Brand Centre (Images & Video) <u>https://brandcenter.rotary.org/en-GB</u>
- Rotary International Vimeo (video) <u>https://vimeo.com/rotary</u>
- Rotary International YouTube (video) <u>www.youtube.com/user/RotaryInternational</u>
- 7080 Website Stories
 <u>https://rotary7080.org/stories</u>
- Get the Word Out Now! (Michael Caruso's Hub) www.facebook.com/groups/getthewordoutnow/
- Rotary Club Members: Public Image, Graphics & Ideas Hub <u>www.facebook.com/groups/1595163847383932/</u>



Creative Development Tools



Useful Creation / Editing Tools

1. <u>Canva.com</u> online publishing app.

- VERY easy to use (no skill required)
- 60 million images
- Vast library of video clips
- Tailored to creating social media posts
- Brand kit feature
- Free for Non-Profits

2. PowerPoint 2020 (MS Office 365)

- 100% Flexible / Ad hoc
- Basic photo editing (transparency)
- Basic animation & morphs
- Screen capture videos
- Slide shows (GIF or MP4 format)

3. <u>Windows 10 Video Editor</u>

- Easy to use (no frills)
- Free with Windows 10
- 4. <u>Audacity</u> Music Editor
 - Easy to use (no frills)
 - Free for Windows users
- 5. Snip & Sketch screen grab tool
 - Easy to use (no frills)
 - Free for Windows users



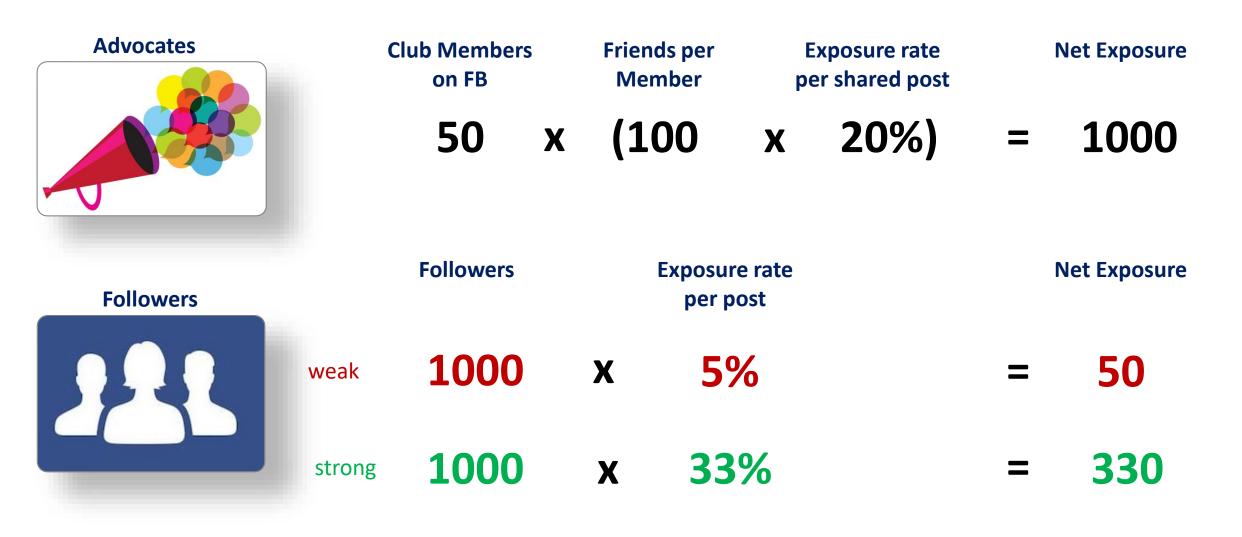
How Club Members Can Accelerate Your Success on Facebook

Making and Keeping Advocates

- Encourage ALL your club members to like and comment on your club's FB post. <u>Ask them to visit your Club's</u> <u>Profile every few days.</u>
- Ask them to <u>share</u> posts that are relevant to friends.
- Acknowledge (like) all the comments your posts receive.
- Promptly reply to questions left within comments.

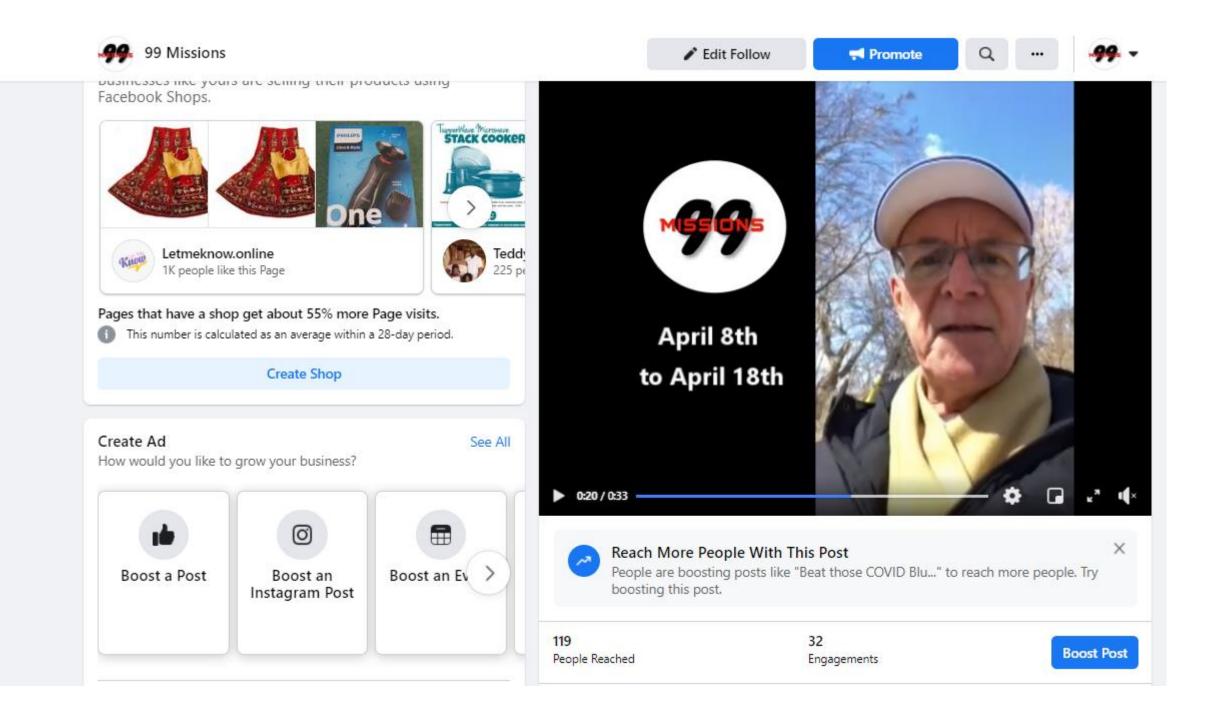


Quantifying the Power of Advocates





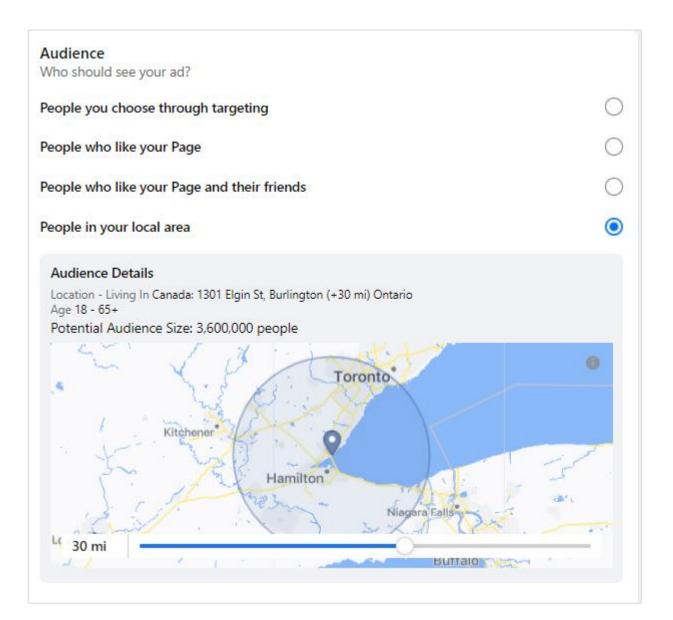
How to 'Boost' Facebook Posts



Identify Objectives for the Boost

Boost Post		Goal	×
oost Post		What results would you like from this ad?	
Goal		Automatic Let Facebook select the most relevant goal based on your settings.	(
What results would you like from this ad?	•	Get more messages Show your ad to people who are likely to send you a message on Facebook o	r WhatsApp.
Automatic Let Facebook select the most relevant goal based on your settings.	Change	Get more video views Show your ad to people who are likely to watch your video.	(
		Get more leads Use a form to collect contact information from potential customers.	\langle
Button	0	Get more calls Show your ad to people who are likely to call your business.	\subset
Button label Learn More	•	Ca	ncel Save
Website URL rotary7080.org	o		
		No Button	
Special Ad Category	Learn More	Book Now	
Ada abaut madit annual province ar assist innuas alections as politics		Learn More 🗸 🗸	
Ads about credit, employment, housing, or social issues, elections or politics		Shop Now	
		Sign Up	
Audience		Get Directions	
Who should see your ad?		Buy Tickets	
People you choose through targeting	0	Send Message	
People who like your Page	0	Send WhatsApp Message	
		Call Now	

Identify the Target for the Boost

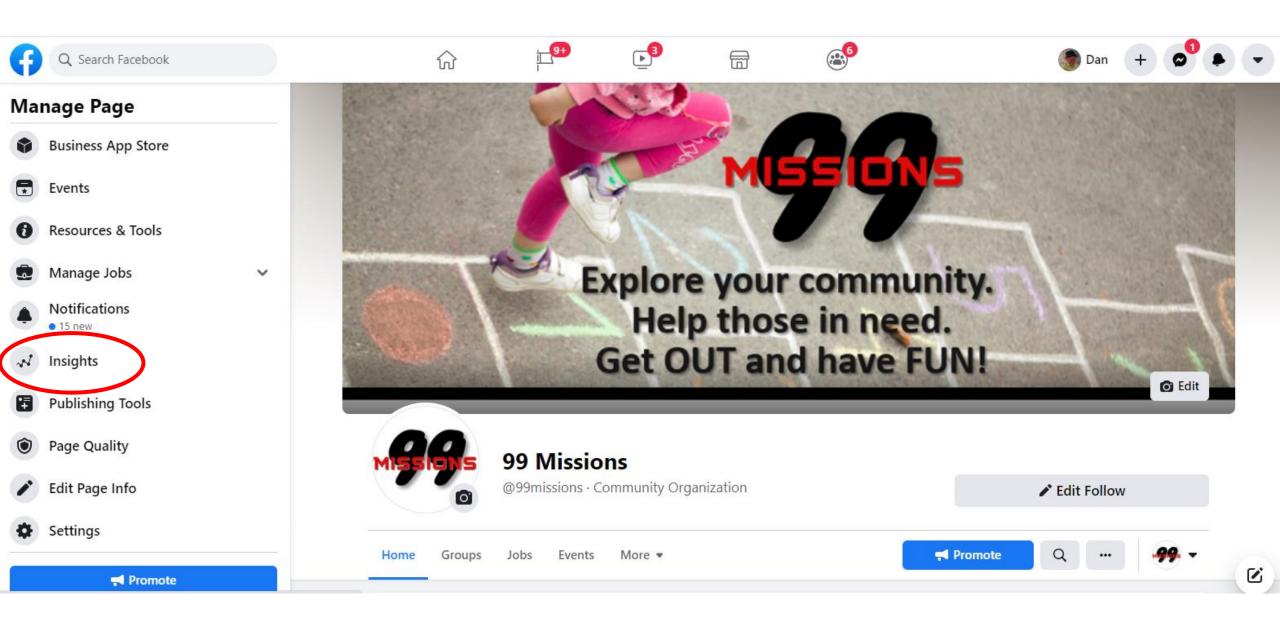


Establish the Duration, Budget and Channel of the Boost

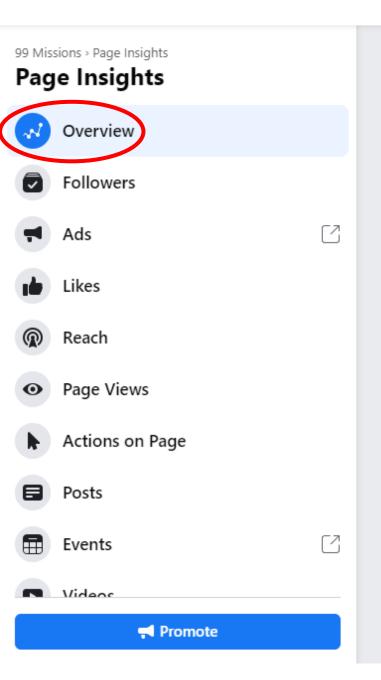
Duration	Estimated Daily Results	
Days 4	People Reached Link Clicks	1.6K - 4.5K 29 - 93
Total Budget Estimated 1.6K - 4.5K people reached per day	Payment Summary Your ad will run for 4 days.	
\$ 45.00 Ø	Total budget	\$45.00 CAD
	_	
Placements Facebook		
Where should people see your ad?	0	
Facebook	3	
Instagram		
Messenger		



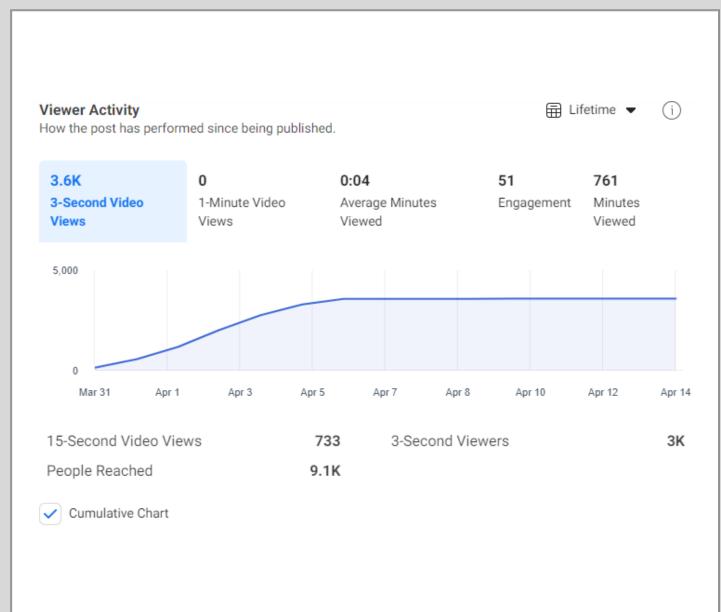
How to measure the impact of your posts



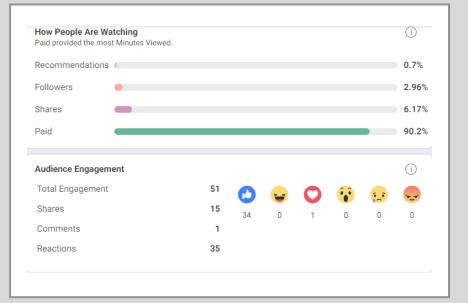
Q Search Facebook	<u>نې</u>	▶ ³	6 ⁶
By Missions - Page Insights Page Insights	Page Summary Last 7 days •		Export Data 👲
Overview	Results from Apr 7, 2021 - Apr 13, 2021 Note: Does not include today's data. Insights acti time zone of your ad account.	ivity is reported in the Pacific time zone. Ads activity i	s reported in the Organic Paid
Followers	Actions on Page April 7 - April 13	Page Views April 7 - April 13	Page Likes (i) April 7 - April 13
Likes	2 Total Actions on Page ▲ 100%	84 Total Page Views ▲133%	22 Page Likes ▲ 1000%
Reach			\wedge
Page ViewsActions on Page	Post Reach April 7 - April 13	Story Reach April 7 - April 13 Get Story Insights	Recommendations
Posts	3,482 People Reached 73%	See stats on how your Page's recent stories have performed.	
Events 🖸		Learn More	We have insufficient data to show for the selected time period.
VideosStories	Post Engagement (1) April 7 - April 13	Responsiveness As of April 12, 2021	Videos i April 7 - April 13
2 People	968 Post Engagement ▼ 9%	14% Response Rate ▼30%	2,676 3-Second Video Views ▼51%
Messages		3 hrs 10 mins Response Time A 0 hrs 0 mins	
romote	Page Followers		



		Re	ach: Organic	/ Paid 👻 📕 Post C	licks 📕 Reactions, Co	omments & Shares (i) 🚽
Published	Post	Туре	Targeting	Reach	Engagement	Promote
04/11/2021 9:47 AM	99 Mission Scavenger Hunt Game is now live! Join the		Ø	3.1K	909 16	C View Promotion
04/07/2021 5:37 PM	Please take note. We sincerely apologize for any	6	0	184	1 13	Boost Post
04/03/2021 9:46 AM	Enjoy a bit of friendly competition - Play 99		0	4.7K	332 23	C View Promotion
03/31/2021 5:45 PM	We've got 99 IDEAS to keep your family busy, and		0	9.1K	654 5 1	C View Promotion
03/29/2021 4:24 PM	Beat those COVID Blues! Take a look at our first 50		0	119	18 14	Boost Post
03/29/2021 7:46 AM	Thank You Omeid at InstantImprints Burlington	6	0	167	6 27	Boost Post
03/28/2021 12:42 PM	Take a look at our first 50 missions and get ready to	\$	0	4.1K	96 15	C View Promotion
03/28/2021 12:39 PM		6	Ø	25	0 2	Boost Post
03/26/2021 3:11 PM			Ø	29	1 6	Boost Post
03/22/2021 8:42 AM	99 Missions is a friendly competition and a		0	174	13 20	Boost Post



Post Actions	í
Total Clicks	654
Clicks to Play	271
Link Clicks	221
Other Clicks	162
Total Negative Feedback	0



Analyzing Results

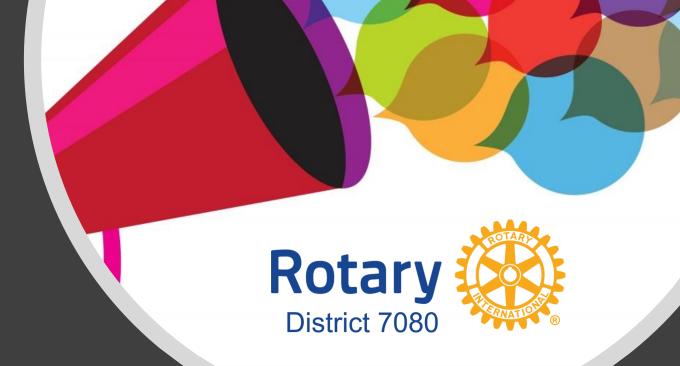
				ſ	Dur	plicated Rea	ach						
Channel	Ad	Format	start	\$ Spend	Free	Paid	Total	Cost / Paid	d Cost / Total	Link Clicks	Click Rate	Cost / Click	Audience
FB 99	Game On	Video	Apr-02		359	4,365	4,600	\$0.014	\$0.013	122	2.65%	\$0.49	Burlington 18+
	March Break	Video	Mar-31	80	733	8,387	9,000	\$0.010	\$0.009	221	2.46%	\$0.36	Burlington 18+
	Flag - List	Image	Mar-28		21	3,006	3,030	\$0.006	\$0.006	42	1.39%	\$0.45	Burlington 18+
FB 99	Yellow sweater	Video	Mar-19		1,505	3,968	5,400	\$0.015	\$0.011	110	2.04%	\$0.55	Burlington 18+
FB 99	Tree Hug	Video	Mar-14	45	537	1,825	2,400	\$0.025	\$0.019	75	3.13%	\$0.60	Burlington 18+
FB 99	Nothing But Net	Video	Mar-11	30	108	2,298	2,400	\$0.013	\$0.013	44	1.83%	\$0.68	Burlington 18+
FB 99	Quick Missions	Video	Mar-08	35	588	2,376	3,000	\$0.015	\$0.012	52	1.73%	\$0.67	Burlington 18+
FB 99	List Remove	Video	Feb-28	35	1,522	1,264	2,700	\$0.028	\$0.013	61	2.26%	\$0.57	Burlington 18+
FB 99	Mystery Mission	Video	Feb-27	70	195	875	1,100	\$0.080	\$0.064	25	2.27%	\$2.80	Sally Ann + Rotary + Women
Total				\$434	5,568	28,364	33,630		\$0.013	752	2.24%	\$0.58	



Driving Membership Growth

The District's Plan for 2021-2022 Thursday, May 20th at 7:00PM

Learn what the PR and Membership Committees have planned to create awareness and drive interest in Rotary.



Canadian Privacy Laws & Consent

- Taking a photo or video of an adult, or child, while in a public place is NOT illegal, unless you are violating <u>their</u> reasonable expectation of privacy (e.g. taking a photo of someone in a washroom)
- <u>Publishing</u> an image / video of someone without their consent <u>is illegal</u>. You can avoid the privacy issue by getting all of the prominent subjects to sign a 'Release'. That said, you don't need this consent from bystanders, crowds, or people "incidental" to the photo or video.
- Taking a photo or video while on private property without permission may be illegal. You must abide by the rules / policies of the owner of the location before photographing or recording any part of the space and / or the people within it.

Canadian Copyright Law

- Posting images / video that have been produced by others, without permission or reimbursement <u>may</u> be a violation of CDN copyright laws.
- Always read and understand the rules / policies / requirements / contracts surrounding the use of a person's, or organization's, private property.



Facebook's Essential Insights:

Metric	Definition
Followers	The current number of unique FB users who 'Follow' your Page
Fans	The current number of unique FB users that 'Like' your Page
Fans (by location)	The current number of unique FB users that live in a given city or country that 'Like' your Page
Page Views	The number of times your Page's profile has been viewed (in a defined period of time)
Post Count	The number of new Posts published by your Page (in a defined period)
Post Reach	The number of unique FB users that saw at least one Post (in a defined period). This number is estimated.
Total Engagement	The total number of Comments, Shares, Clicks and Likes generated by your Page (in a defined period)