Membership: 7 Secrets Revealed

Kevin Crosby, Director of Membership





What's your most important job as club president?



Hint:







We lose as many members as we gain – often more.

Exit



We lose as many members as we gain – often more. So retention is as important as recruitment. Rotarv

Best of Friends

We lose as many members as we gain – often more. So retention is as

important as recruitment. Rotarv

Best of Friends

(Take-away: Don't take retention for granted.)





Your club needs to be ready to attract new members – especially younger prospects.



Secret #2 (continued)

What impression would your club make on a 30-yearold visitor?

(Take-away: Examine your culture & traditions.)





Most people who leave Rotary do so in the first year.





Secret #3 Most people who leave Rotary do so in the first year. Your on-boarding process is critical to engagement & retention.



Secret #3 Most people who leave Rotary do so in the first year. Your on-boarding process is critical to engagement & retention.

(Take-away: Have a systematic process for on-boarding.)





Most people join Rotary to do local community service.





Most people join Rotary to do local community service. **Provide ample opportunities** for hands-on service.



Most people join Rotary to do local community service. **Provide ample opportunities** for hands-on service.

(Take-away: Think about collaborating with other clubs for projects.)







2016 COL gives clubs great flexibility re: meeting frequency, attendance, membership types.



What adjustments can your club make to accommodate prospective members?

- Substituting other forms of participation for meeting attendance?
- Reducing meal costs?
- New membership categories e.g., corporate, family, associate?
- Satellite club?



What adjustments can your club make to accommodate prospective members?

- Substituting other forms of participation for meeting attendance?
- Reducing meal costs?
- New membership categories e.g., corporate, family, associate?
- Satellite club?

(Take-away: Think outside the box.)





Collaborating with other Rotary clubs in your area may be a more cost-effective approach to:

- Public image campaigns
- Recruitment events
- On-boarding
- Service Projects



Collaborating with other Rotary clubs in your area may be a more cost-effective approach to:

- Public image campaigns
- Recruitment events
- On-boarding
- Service Projects

(Take-away: Join forces with other clubs.)





Our district and RI have great resources to help you!





Our district and RI have great resources to help you! We have guidelines, best practices, videos, webinars, workshops, etc.



Our district and RI have great resources to help you! We have guidelines, best practices, videos, webinars, workshops, etc. Rotary

Best of Friends

(Take-away: Reach out to me for support.)

1. Don't take retention for granted



- 1. Don't take retention for granted
- 2. Examine your culture & traditions



- 1. Don't take retention for granted
- 2. Examine your culture & traditions
- 3. Have a systematic process for on-boarding



- 1. Don't take retention for granted
- 2. Examine your culture & traditions
- 3. Have a systematic process for on-boarding
- 4. Think about collaborating with other clubs for projects



- 1. Don't take retention for granted
- 2. Examine your culture & traditions
- 3. Have a systematic process for on-boarding
- 4. Think about collaborating with other clubs for projects
- 5. Think outside the box (meeting frequency, attendance, membership types)



- 1. Don't take retention for granted
- 2. Examine your culture & traditions
- 3. Have a systematic process for on-boarding
- 4. Think about collaborating with other clubs for projects
- 5. Think outside the box (meeting frequency, attendance, membership types)
- 6. Join forces with other clubs



- 1. Don't take retention for granted
- 2. Examine your culture & traditions
- 3. Have a systematic process for on-boarding
- 4. Think about collaborating with other clubs for projects
- 5. Think outside the box (meeting frequency, attendance, membership types)
- 6. Join forces with other clubs
- 7. Reach out to me for support





