

# ROTARY GLOBAL REWARDS: FREQUENTLY ASKED QUESTIONS

## WHAT IS ROTARY GLOBAL REWARDS?

The Rotary Global Rewards program offers Rotary club members discounts on products and services for travel, entertainment, and merchandise. Rotarians can access the Rotary Global Rewards program from the [Member Center](https://www.rotary.org/myrotary/en/member-center/rotary-global-rewards/offers#/offers) (<https://www.rotary.org/myrotary/en/member-center/rotary-global-rewards/offers#/offers>)

## WHY WAS THE PROGRAM CREATED?

Rotary President K.R. Ravindran and Rotary's Board of Directors developed the idea for the rewards program to help clubs enhance member satisfaction and retention. The program is also a way to thank members for their service and their generous support of The Rotary Foundation.

## WHO IS ELIGIBLE TO PARTICIPATE IN THE PROGRAM?

Every active Rotarian is automatically eligible to participate in the Rotary Global Rewards program.

## HOW CAN I SIGN UP?

If you're an active Rotarian with a My Rotary account, you already have access to all special offers and discounts. If you need help creating an account, review the [How to Create a My Rotary Account guide \(PDF\)](#) (attached).

## WHAT REWARDS ARE AVAILABLE TO ME?

Initially, the program will include discounts on car rentals, hotels, dining, and entertainment. More products and services from companies around the world will be added over time.

## IS THE PROGRAM AVAILABLE TO SPOUSES AND OTHER FAMILY MEMBERS OF ROTARIANS?

The rewards program is for Rotary club members only.

## IS THE REWARDS PROGRAM AVAILABLE IN LANGUAGES OTHER THAN ENGLISH?

For now, offers from participating companies will be listed in English only. As we expand the program, we'll add offers in more languages.

## CAN I REDEEM REWARDS FROM MY MOBILE PHONE?

Yes. Simply sign in to your My Rotary account using your smartphone or tablet.

## WHAT IF I HAVE A PROBLEM REDEEMING AN OFFER?

For questions related to a specific offer, please contact the company directly using the contact information in the offer. If you're unable to resolve the issue with the company, please tell us so we can troubleshoot the problem. Select the flagged link under **Claim Offer**.

## WHICH BROWSER SHOULD I USE?

For the best experience, use a modern browser such as Chrome, Firefox, Safari, or Internet Explorer 10 to redeem rewards.


## STILL HAVE QUESTIONS?

[Contact us.](#)

# HOW TO CREATE A MY ROTARY ACCOUNT



1

Rotary  Get Involved

My Rotary Club Fi

First go to [www.rotary.org](http://www.rotary.org).

Then click on My Rotary.

**WELCOME TO ROTARY**

This screenshot shows the top navigation bar of the Rotary website. A large blue circle with the number '1' is on the left. A blue speech bubble points to the URL 'www.rotary.org'. Another blue speech bubble points to the 'My Rotary' link in the top right navigation bar. The main header area features the Rotary logo and the text 'Get Involved'. Below the header is a banner image of two men smiling, with the text 'WELCOME TO ROTARY' overlaid.

2

**WELCOME TO ROTARY'S COMMUNITY**

Click on Sign In/Register.

**SIGN IN / REGISTER** EXPLORE SITE

This screenshot shows the sign-in/register page of the Rotary website. A large blue circle with the number '2' is on the right. A blue speech bubble points to the 'SIGN IN / REGISTER' button, which is highlighted with a yellow border. The main header area features the text 'WELCOME TO ROTARY'S COMMUNITY' and the 'EXPLORE SITE' button. The background is a blurred image of people.

3

If you are not a first time user, enter your email address and password. Then click on Sign In.

### SIGN IN

**SIGN-IN EMAIL \***  
  
[Forgot email?](#)

**PASSWORD \***  
  
[Forgot password?](#)

REMEMBER ME [?](#)

**SIGN IN**

If you are a first time user, click on Create account.

#### WHY CREATE AN ACCOUNT?

Signing in to My Rotary gives you a customized experience and easier access to tools and information that are relevant to you.

Anyone can create an account and sign in. Existing Member Access users can re-register with their current user ID. For tips on registering and using the site, see our [website resources](#). For assistance, [contact us](#).

**CREATE ACCOUNT**

### ACCOUNT REGISTRATION

\*Required

**FIRST NAME \***

**LAST NAME \***

**SIGN-IN EMAIL \***

**ARE YOU 18 YEARS OLD OR OLDER? \***

YES  
 NO

Fill in the Account registration information and click on Continue.

**CONTINUE**

4

5

ROTARY.ORG > MY ROTARY



You will be informed that an e-mail has been sent to you.

### ACCOUNT REGISTRATION

Thank you for registering, you've completed the first step in the process. You will receive an email sent to your sign-in email with a link to activate your account.



## Complete your Rotary.org registration

Hello

You're just one step away from completing your profile. You can connect with Rotary leaders, exchange ideas, and take action.

Activate my [account](#)

Check your email for the address you provided in the step above. You will receive this message. Click on the blue link to finalize the process.

### ACCOUNT SET-UP

Thank you for activating your account. Just a few more steps to complete the process.

\* Required

#### CREATE PASSWORD \*

Your password must be at least eight characters and contain one lowercase letter and one uppercase letter, and cannot contain any part of your sign-in email address.

#### CONFIRM PASSWORD \*

#### SECURITY QUESTION \*

#### ANSWER \*

(The answer to your security question must be at least four characters.)

**CREATE ACCOUNT**

Fill in all the mandatory information and click on Create account.



### ACCOUNT SET-UP

Congratulations, your account was successfully created.

Your profile has been created.

As part of becoming a registered user of My Rotary, you've also created a profile. Once you sign in you can complete your profile and review or change your privacy settings to control who sees your information.

You are a member of the community.

You can also participate right away in the Rotary community by joining discussion groups and connecting to other members.

REMEMBER ME

**CONTINUE**

[MY PROFILE](#)

Click on Continue.



## ROTARY.ORG > MY ROTARY

Rotary



My Rotary

Learn & Engage

Congratulations! You have created your My Rotary account.



## MY ROTARY