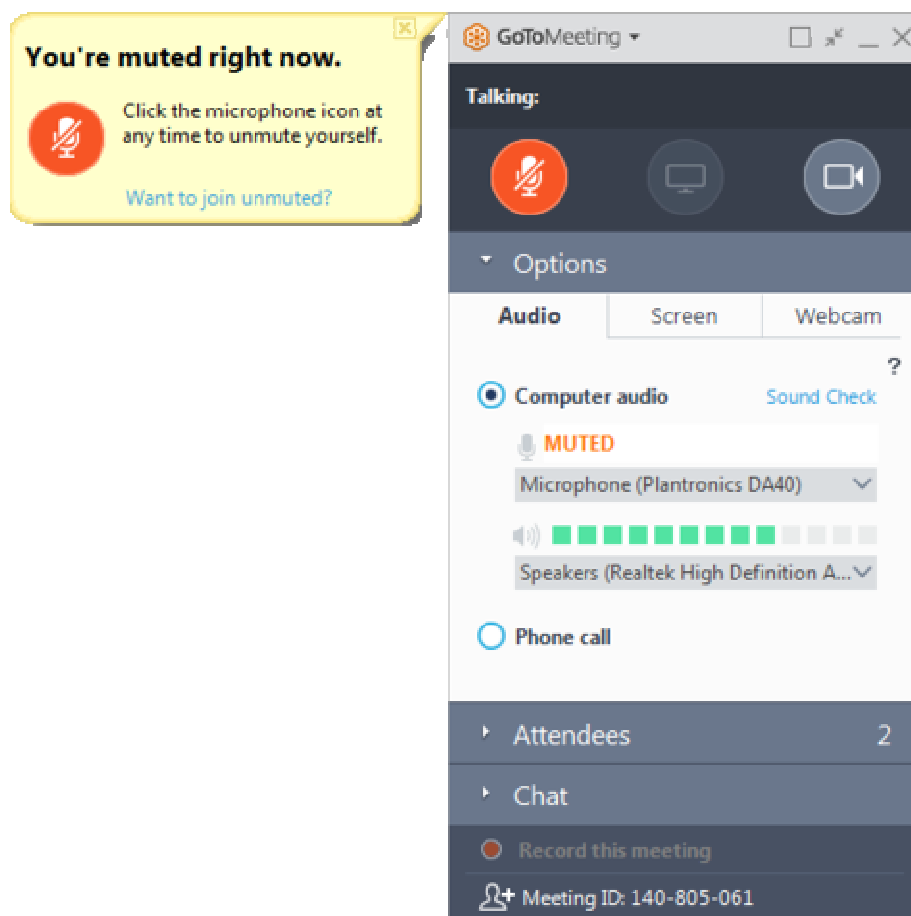
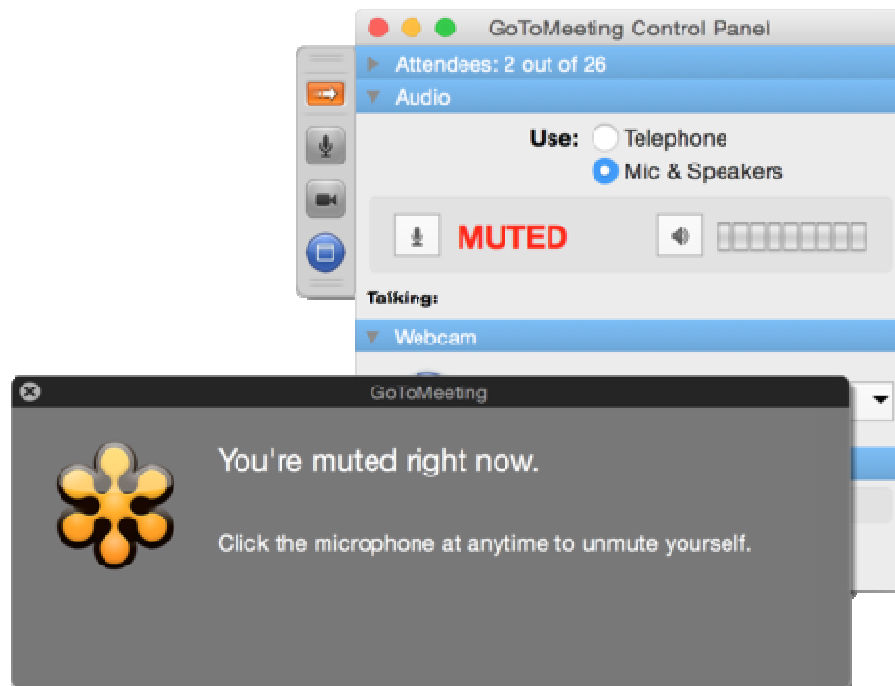


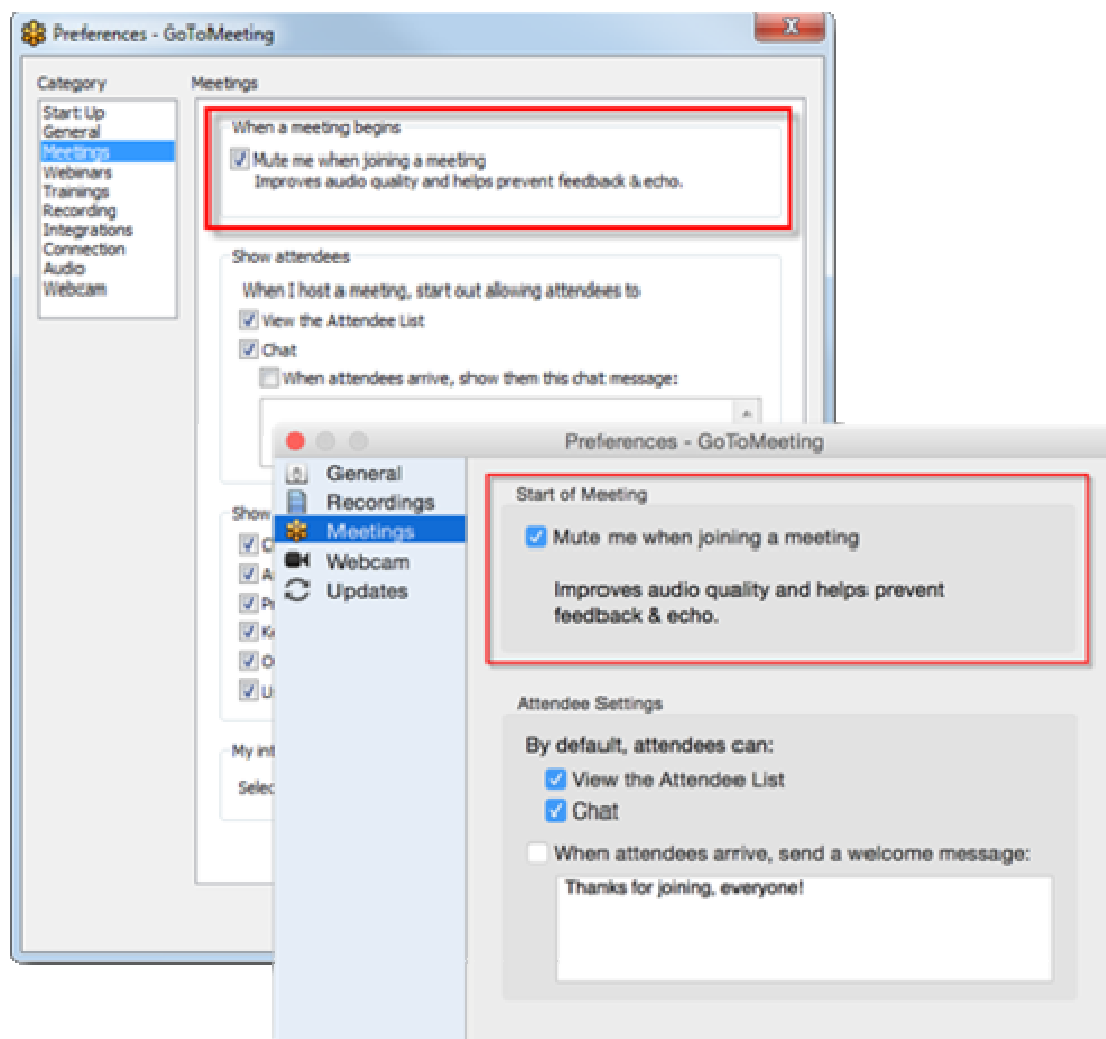
## Mute Attendees When Joining Meetings (VoIP)

- When GoToMeeting attendees join a session in computer audio mode (VoIP) via the desktop app, they will now be automatically muted by default (which will help improve audio quality by preventing feedback and echo). They will also see a tip notifying them that they are currently muted and can click the Mic icon to unmute themselves at any time, as well as a link to change their join preferences for future sessions. (GTMNKCC-2924)
  - **Note:** Attendees who join muted will be treated the same as when they mute themselves during a session, meaning that organizers will not be able to initially unmute them (either individually or by clicking "unmute all") until the attendee first unmutes themselves.



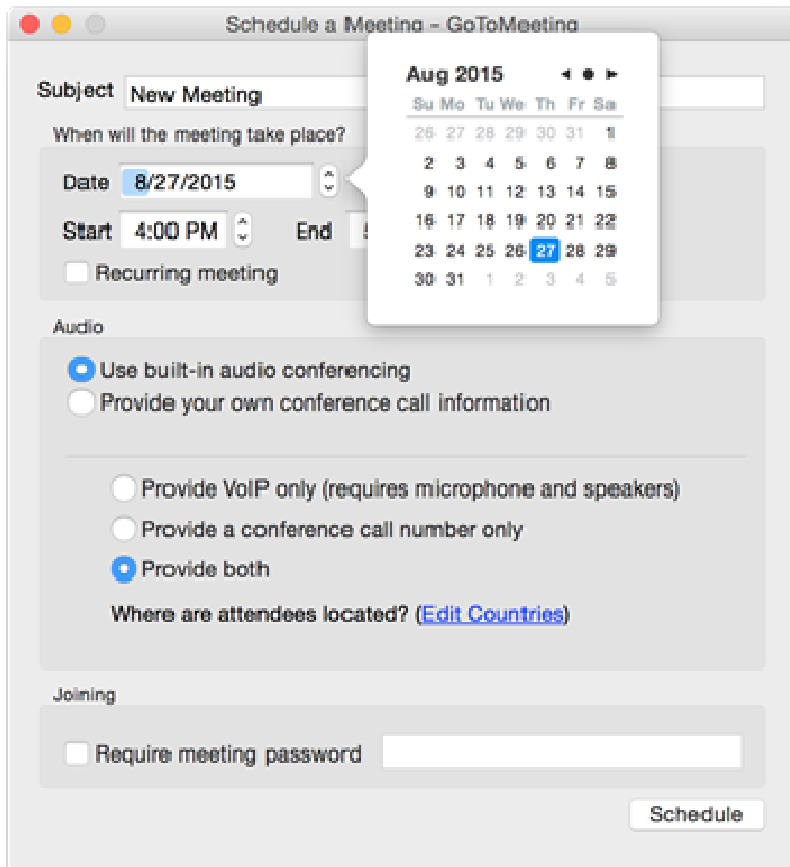


- Users can disable the "Mute upon join" setting if desired (it is enabled by default). To do so, they can go to Preferences > Meetings and disable the "Mute me when joining a meeting" check box.



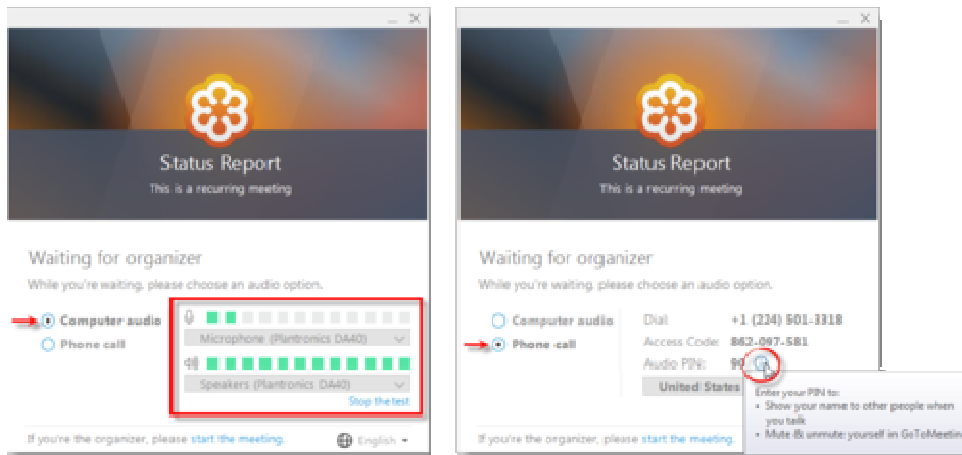
## Date Picker for Mac "Schedule Session" Window

- When Mac organizers schedule a meeting using the desktop app, they will now be able to select their date using a pop-up calendar. Previously, they had to use the arrow buttons to select a date or type it in manually. (COLLABEP-7912)



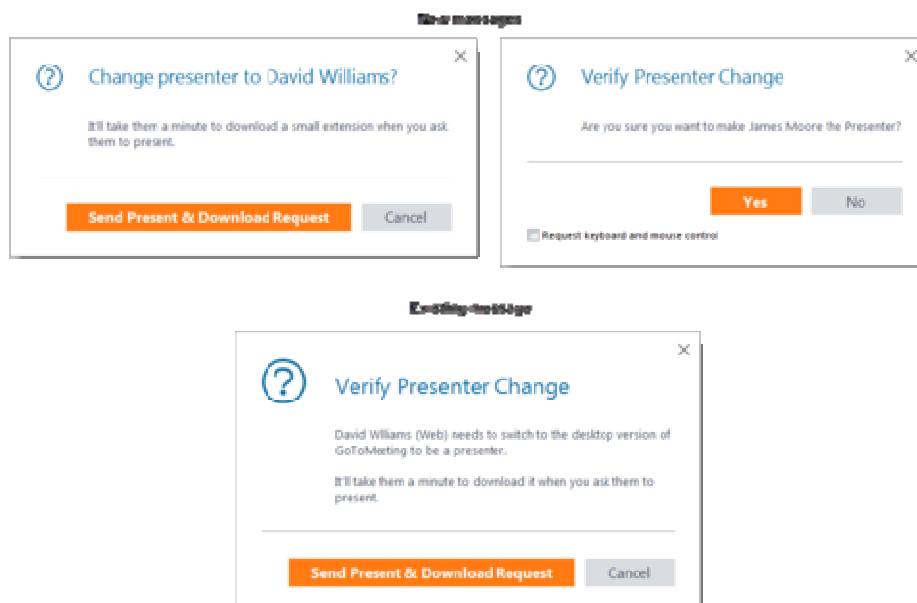
## Test Audio Device Connection from the Hallway

- The "Choose audio option" section of the Hallway window has been improved as follows:
  - When attendees select Computer Audio, they now see the device selection drop-down menus, which makes it easier for attendees to select and test their audio devices before the session begins. Previously attendees had to click Test your sound, which would open the Preferences window (from which they could select and test devices).
  - When attendees select Phone call, they can now hover the mouse over the new Info icon to see an explanation of what the Audio PIN is used for (e.g., to display your name to other participants and to enable muting/unmuting). (GTMNKCC-2920)



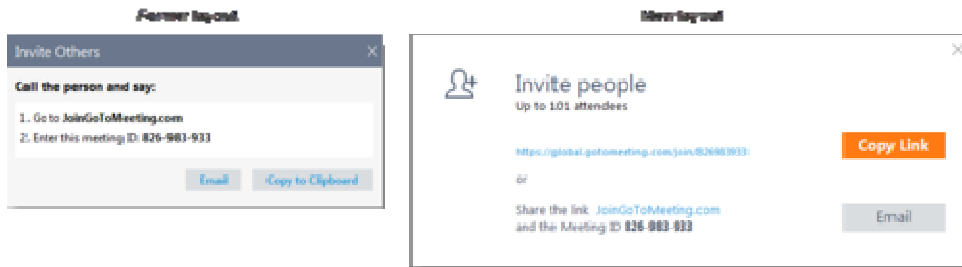
## Revised Messages for Making Instant Join Attendees Presenter

- When an organizer promotes an Instant Join attendee to Presenter, they will now see revised messaging the better reflects the behavior of GoToMeeting (as follows):
  - If the attendee is running Google Chrome and has not yet downloaded the GoToMeeting Pro Screen sharing browser extension** (which is required for Instant Join attendees to Present), then organizers will now see the following message: "Change presenter to ? It'll take them a minute to download a small extension when you ask them to present." They can then click Send Present & Download Request to continue.
  - If the attendee is running Google Chrome and has previously downloaded the browser extension**, then organizers will now see the following message: "Verify presenter change. Are you sure you want to make the Presenter?". They can click Yes to continue.
  - If the attendee is running a browser other than Google Chrome**, then organizers will continue to see the existing message: "Verify presenter change."
- Previously, the message for promoting Instant Join attendees running Chrome to Presenter incorrectly stated that the attendee would need to first switch to the desktop app before becoming Presenter, even though the ability for Instant Join attendees on Chrome to share their screens using a browser extension was introduced last year. (GTMNKKCC-3393)



## Cosmetic Updates to "Invite Attendees" Window

- The Invite Attendees window has been given a new layout, as well as a new look and feel. (GTMNKCC-2897)
- This includes the following changes:
  - The window is now titled "Invite people" (previously "Invite others").
  - The maximum number of attendees that can join is now listed at the top of the window.
  - The Join URL is listed directly on the window (previously, users had to click one of the buttons to see it).
  - The Copy button now copies only the Join URL itself (previously it copied all of the session information).



## GoToTraining only:

### Bring Desktop App to Front after Breakouts

- Once a breakout has been ended, attendees who joined the training via the Windows desktop app will now see the Viewer window return to the forefront of their screen. Previously the Windows Viewer window was not automatically brought forward, so some attendees were confused about how to rejoin the main session (the Mac version always had this behavior in place). (GTT-3450)

### Open My Recordings Page for Scheduling Organizers Only

- At the end of a training that is being recorded using online recordings, the My Recordings page will be automatically opened only for the scheduling organizer. Previously, all co-organizers were also directed to the My Recordings page at the end of the session, even though they did not have access to the recording. (GTT-3469)

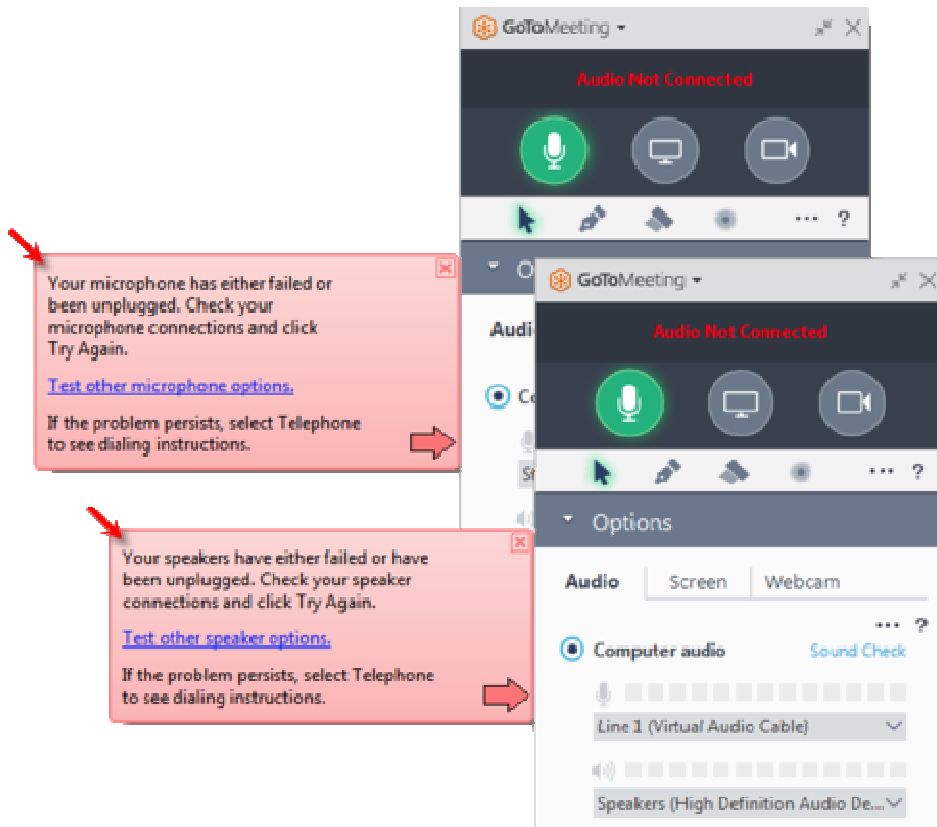
## GoToMeeting, GoToWebinar and GoToTraining:

### Updated Voice Audio Engine (v1.6.2, b193) and Media Processing Library (v8.0.1)

- The Voice Audio Engine used to connect session participants to the audio conference has been updated to the newest version (v1.6.2, b193). This new version includes multiple changes and fixes, including "'Audio Device Failed' Notification" and the bug fixes described below. (COLLABEP-9484; -9507)

## "Audio Device Failed" Notification

- Participants will now see a notification if their audio device fails to connect (e.g., "Your microphone has either failed or been unplugged"). They can also click Test other options to open the Sound Check window. (RAE-1130)



## Bug Fixes:

### Voice Audio Engine and Media Processing Library fixes:

- Fix for distorted audio with Conexant audio drivers on Windows 10 (RAE-1348)
- Fix for crash caused by logging format for an audio device which is not accessible (RAE-1376)
- Fix for Audio Issue Reporting sample recording not working on iOS 64 bit (RAE-1196)
- Fix for crash caused when trying to access an invalid audio device (RAE-1294)
- Fix for audio not working with 22.05kHz output devices (e.g., Barco ClickShare) (RAE-1249)
- Fix for crash caused when using 22.05kHz input devices (RAE-1278)
- Fix for audio engine crashing instead of shutting down gracefully (and causing the desktop app to crash as well) (RAE-1304; -1341)
- Fix for the Recording Manager sometimes getting stuck at 60% when transcoding local recordings and then crashing (MP-513)

## **General fixes:**

- Fix for meeting participants who join a session while Audio Issue Reporting is in progress not being notified that recording was in progress and not having their audio included in the sample recording (COLLABEP-9042)
- Fix for some applications not being included in the drop-down list of options when trying to share an application as Presenter (such as TRAK 2015) (COLLABEP-9038)
- Fix for external or promoted webinar organizers being prompted to sign in when they try to end Practice Mode and start the webinar (COLLABEP-9755)
- Fix for attendees no longer being able to use drawing tools if the Presenter stops and then restarts screen sharing (GTMNKCC-3402)
- Fix for some tabs in the Control Panel not being displayed properly (missing information, distorted formatting, etc) (GTMNKCC-3276)
- Fix for Chat pane inadvertently undocking itself from the Control Panel if the user moves their mouse pointer over the title bar of the pane (GTMNKCC-3456)
- Fix for Webcam button becoming stuck in the wrong state if the webcam is paused, then hidden, and then shown again (IPX-855)
- Fix for desktop app attendees who are connected to audio via VoIP being inadvertently switched to PSTN mode when they joined a breakout (GTTJOIN-587)
- Fix for parts of the Presenter's shared screen sometimes being left behind on the desktop when viewing from Windows 10 if Virtual Desktops are used (COLLABEP-8176)
- Fix for issue that caused Presenter rights to be taken away from the current Presenter if the original Presenter recovers after network connection issues (COLLABEP-9307)
- Fix for clicking the Close icon on any pre-session window (hallway, messages) not causing the window to close (GTMNKCC-2900)
- Fix for Presenter's "Share application" drop-down list showing applications that have been closed or are running on a different virtual desktop (Windows 10) (COLLABEP-9617)

## **Crash fixes:**

- Fix for Mac desktop app crashing instead of closing gracefully (COLLABEP-9669)
- Fix for crash caused by meeting password window (GTMNKCC-3268)

## **Cosmetic fixes:**

- Change to update branding colors for GoToMeeting pre-session windows (hallway, messages) to match Flexo style (GTMNKCC-2665)
- Fix for clipped localized text in Preferences window (GTMNKCC-3174)