- We used to be popular, now we are unpopular
- Things that use to work don't seem to work now
- Stubbornness and refusal to change
- Rejection of differing opinions and new ideas
- Policies based on the whims of the minority
- Making statements we cannot backup



- Inability to "pass on the reigns"
- Dichotomy of Opinion on the Product:
 A product that garners both unwavering pride and embarrassment simultaneously





A guest watching how fines are extracted from willing members



- Inability to "pass on the reigns"
- Dichotomy of Opinion on the Product:
 A product that garners both unwavering pride and embarrassment simultaneously
- Lack of atmosphere
- Denial that anything is wrong
- Cannot accept informed, objective, expert advice
- No delivery





THANK YOU!