

COVID-19 - SPECIAL EDITION
~ ENGAGEMENT ~

'RECHARGING YOUR ROTARY BATTERY'

Article by RC PDG Adrian Roach

While it has been a very busy month attending two awesome multi district PETS in Creswick, VIC and Auckland, and taking a quick trip to my Club's project in the highlands of Papua New Guinea, it has been time well spent reviving and recharging my Rotary battery.



It was exciting to be with the enthusiastic President's Elect and assist them all with their planning. My personal thanks go out to the many people behind the scenes that put these successful training days together. To bring together the presenters, keynote speakers and attendees is an amazing feat. Having multi district events allows us to bring in speakers of the calibre of Jennifer Jones and husband Nick Krayacich. Jennifer and Nick not only captured the attention of attendees with stories of their Rotary work, they provided ideas for extending our own work.



I believe the most important parts of both weekends were the networking and fellowship, learning from each other and exchanging ideas. It was pleasing to learn that many Rotarians are using <https://my.rotary.org/en> and especially accessing Rotary's learning and reference materials <https://my.rotary.org/en/learning-reference>. Now with many Rotary and other community events cancelled, we all have some extra time to "poke around" and learn some more.

Deepening our impact by expanding membership is a top priority for Rotary. I'd like to pose a challenge for everyone to use the resources below to help your Club grow:

- [Assess your club](#)
- [Engage current members](#)
- [Connect with prospective members](#)
- [Follow your membership leads](#)
- [Make new members feel welcome](#)
- [Develop your club](#)

Having just visited my Club's, Paul Tunn Dental Project in Papua New Guinea, I was again enthused to see the positive impact being made for the people of the Jiwaka Province in the PNG highlands (<https://www.facebook.com/jiwakadental/>). It was so pleasing to witness the support from the Rotary Club of Nondugl in assisting the 300,000 community (60,000) children access oral health care with modern up to date facilities, and how Rotary has enabled a local Dentist to improve his skills through training with a Gold Coast based Dentist working with the project.



I am a firm believer that people join Rotary to help a cause or community. Ask members of the community to be involved in your Club projects, they will want to join and current members will want to stay.

I know after spending a week in PNG working with such a talented, dedicated team, and experiencing the leadership at the multi district events, my Rotary battery is charged and ready again for action.

In this issue:

1 Recharging Your Rotary Battery

2 Regional Membership Officer Update

3 - Engage Members in our COVID-19 World
- During the Coronavirus Pandemic

4 - Replies to the Article of page 3
- COVID-19 and Meetings

5 - Connecting
- Connect with Prospective Members
- Rotary Video

6 - Taking your Club Online for Meetings
- Business Casual

7 - Prepare your First Zoom Meeting
- Great ABC Article
- Ways to Connect

8 - Embracing Virtual Meetings
- The Team



'REGIONAL MEMBERSHIP UPDATE'

Article by **Barbara Mifsud**, *Regional Membership Officer, Membership Development, South Pacific and Philippines Office*, barbara.mifsud@rotary.org, <https://www.facebook.com/barbara.mifsud.1>



Rotary's Coronavirus Response

Rotary is closely monitoring the pandemic of COVID-19, the illness caused by the novel coronavirus, and continuously assessing the potential impact on Rotary operations, events, and members. We encourage clubs to follow the guidelines set by the World Health Organizations and your national, regional and local health authorities. [Read here](#) how RI is responding to COVID-19.

During this time, when many people around the world are practicing social distancing, it's important that we find alternative ways to engage with and support our Rotary community. Here is a [document](#) that offers tips and ideas for holding online meetings. If you know of clubs and districts who are using new and innovative solutions, please let me know. In addition, most Rotary staff members will be working remotely from home during this time. If you need anything, you can reach out to me as usual via email or phone.

NEW! Club and District Membership Profile Reports

Looking for a better way to analyse membership trends at the district and club level? The District Membership Profile and Club Membership Profile reports provide an in-depth overview of district and club membership trends by presenting various data over a five-year period. In the report, you can see the recent yearly progress a district or club is making towards achieving their membership goals, membership gains and losses, a list of reported reasons for member terminations, and the average membership length of terminated members. Zone, district and club leaders can now access this report on My Rotary. Need assistance? Feel free to reach out to me with questions or feedback regarding the report.

NEW! Diversity, Equity, Inclusion Course on the Learning Center

How do we ensure that our clubs reflect the communities that we're working to serve? By committing to create a club environment that actively practices inclusivity and respect for all members. To support clubs in cultivating this culture, we've created the online course, [Committing to Diversity, Equity, and Inclusion](#), now available in the Learning Center. Take this course yourself to learn more about diversity, equity and inclusion, and be sure to share this new course with both club leaders and members.

Membership Leads report

Membership leads that are submitted to rotary.org/join are first sent to the district leadership team. It's essential that the district leadership team have an established process for quickly and effectively managing leads and connecting these prospective members with the right club. Find out how many leads your district has received this year, what percentage of leads haven't been followed up on by districts and clubs and how many have been admitted to Rotary:

[Australia](#)

[New Zealand and Pacific Islands](#)

Membership statistics as at 29 February 2020

[Worldwide Comparison to 1 July](#)

[Zone 8 Comparison to 1 July](#)

[Zone 8 Demographics](#)

Shout out!

This month's shout out goes to **D9800** who, along with many other districts, have responded to the COVID-19 situation decisively and empathetically, supporting and encouraging their members to remain connected and engaged. Here are some things that the district and its clubs have put into place:

- The district has set up a twice weekly Zoom meeting open to all Rotarians in the district to discuss and brainstorm issues. You can check out their [Facebook page](#) to see recordings of past meetings
- District has developed the informative [Guide for maintaining engagement during COVID-19](#), filled with ideas about on-line meetings and ways to stay connected from afar, utilizing other social media platforms, and spreading goodwill. These ideas can also be found on their [Staying Connected](#) page on the website.
- DG Grant Hocking was recently interviewed on ABC radio about ways Rotary is assisting the local community at this time and how to get involved. Listen to the [interview](#).
- The [Rotary Club of Melbourne](#) launched their first and very successful Facebook Live broadcast of their meeting with guest speaker Nobel Laureate Professor Peter Doherty talking about COVID-19.
- [Rotary E-Club of Melbourne](#) sent an open invite to all Rotarians to join them for one of their meetings and get an insight into how an e-club works. The club, together with the Rotaract E-Club of Melbourne, urged clubs and committees to contact them through the email address: connectwithus@rotaryclubofmelbourne.org.au, if they needed assistance setting up on-line meetings.

'WHAT ARE YOUR DISTRICT AND CLUBS DOING TO ENGAGE MEMBERS IN OUR COVID-19 WORLD?'

Article by RC PDG Tim Moore



As in the rest of the world, in Australia, NZ and Pacific Islands we are cancelling our district conferences, our leadership training, president preparation and now our club meetings in response to the virus escalation. Most of these are prescribed by our governments and, of course, we must take the best advice and caution to look after our fellow Rotarians.

Many clubs are taking a recess in meetings in the next 2 months – how are we going to keep our connections with our membership, our communities in this difficult time? How long is it going to be for? In the words of ARC Brian Coffey, “perhaps, this will give some the exit door they have been waiting for, and we could see a mass exodus of members who were sitting on the fence. Engagement, and the indication of caring for your members, could dramatically change any such interpretation of their value to their club and Rotary”.

Imagine the disconnect for members if they are not involved – imagine the potential drain of members, particularly our older ones, who lose their fellowship and community connection and decide in June not to renew their Rotary membership. This could be our biggest membership challenge to be faced ever!

What is your club and district doing about this potential but real threat?

This list of ideas is not exhaustive and I would welcome your feedback on what you are doing to reduce the possible effect on your clubs and members:

- Hold meetings online using Zoom, Skype – many districts have licenses you can use for free.
- Hold district webinars weekly that clubs can share with their members (this could be zone or worldwide)
- Use key conference presenters, many whom are keen to present still, in short webinars, blogs or YouTube that can be shared. Our regional magazine is looking at facilitating this via their website
- Use social media apps, such as WhatsApp, as a closed group, to help your members keep in touch and communicate with other – that feeling of belonging!
- Use Board 'Buddies' – i.e. board members connect directly with a group of members each week. That feeling we care.
- Find ways to contribute to projects that can be done online, at home in small groups, via social media – to feel we still can continue our great service.
- An example: D9800's www.rotaryvolunteer.org.au

Some great tips and tricks from our Rotary friends in District 6690 in Ohio USA can be found at <https://rotary6690.org/maintaining-engagement/>

'HOW TO ENGAGE MEMBERS DURING THE CORONAVIRUS PANDEMIC'

From Rotary Voices Posted on March 19, 2020

Article by George Robertson-Burnett, Zone 34 Rotary Coordinator and PDG District 6890



These are certainly interesting times we live in. None of us could have foreseen these extraordinary circumstances brought on by the pandemic of COVID-19, the illness caused by the novel coronavirus. Rotary clubs everywhere are wrestling with the question. How do we maintain membership engagement during the pandemic?

Well, this is Rotary and I am sure that these challenges will bring out our considerable strengths – ingenuity, decisiveness, flexibility, and integrity.



Keep members engaged through virtual meeting platforms

Download our [Coronavirus Response Guide](#).

Here in Zone 34 (Georgia, Florida, USA and Caribbean), our Rotary Coordinator team has put together a guide to assist clubs in their efforts to maintain membership engagement during these difficult times. The suggestions are not exhaustive, and many clubs will surely come up with new ideas as their ingenuity and adaptability finds new and innovative ways to maintain our fellowship. But we wanted to offer this guide to all clubs as they explore online meetings and other adaptive solutions.

... We suggest you check with e-clubs in your area for help and advice on structuring online meetings.

Replies to this article on the following page.

Chico Schlabit (Rotary Club de Brasília-5 de Dezembro) on [March 19, 2020 at 21:24](#) said: Yes, I think that we will have two kinds of Rotary: one is the Rotary before coronavirus pandemic and the other will be the Rotary after the coronavirus pandemic! In Brazil, all clubs are having virtual meetings.

Lynn O'Connor on [March 20, 2020 at 20:25](#) said:

Our District (5080) is finding that there are many silver linings in this dark cloud: it's forcing us to learn the technologies we should know already; it will be easier to engage outside club boundaries; unique opportunities for District Leadership to sharpen their skills.

May Monla on [March 21, 2020 at 02:48](#) said:

Rotary after the Coronavirus pandemic ... New ways to connect! In Lebanon (District 2452) most clubs have moved to virtual meetings. Hope this crisis will pass with less damage ... Stay Safe, Stay @ Home

Chris Firth DG D1100 2020-21 on [March 21, 2020 at 06:30](#) said:

George Thank you for this. We will be adapting in D1100 to fit our needs but it is a very helpful start and well will be circulating to all clubs and District officers. We'll update on how it is received. For information I have just spoken to the District Treasurer and we will be offering 2 budgets next year one for a standstill membership and one for a reduced membership. The age profile of our District is skewed to the over 60s and we may lose people who no longer have the habit of going to a rotary dining event very week. Out of this there are opportunities but we will have to work on them.

Issa Shalhoub, Rotary Club of Milton-Ulladulla, D9710, NSW, on [March 22, 2020 at 02:53](#) said:

If Rotary Clubs do not adopt online, virtual meetings, they will lose a lot of members when we get to the other side of this pandemic, meetings keep us together and informed. I feel that Clubs should also regularly contact those members without access to a PC and basically socialise with others over the phone, Skype, FaceTime ... because that is Rotary, friendship and looking after each other.

'ROTARY MEETINGS AND COVID-19'

Article by District 9670 Marketing & Communications Chair Shaun Stoneman



The world has been changing rapidly for quite some time, but the exponential changes in 2020 have never been more prominent than with the arrival of COVID-19. This has presented a need to change how we operate, not just optional change but a very real need for change.

Rotary can and needs to continue to function, both during this period of uncertainty but when the world needs guidance and support following this period of upheaval. But with a wide cross section of society within our ranks we need to face the fact that we are not invincible and do have vulnerable people in our membership.

We can use this as an opportunity to radically shift the concepts of our meetings to not only get Rotary through this period but to strengthen our appeal within younger generations.

- Reconsider the frequency of meetings in the short term to allow more flexibility and to minimise potential exposure.
- Explore the possibilities with a change of venue, with outdoors being a popular option to avoid buildings with static gatherings as well as the opportunity to implement [social distancing](#) by maintaining a minimum distance between members.
- Fully utilise social media to engage with members, when was the last time you posted on social media or had a group chat running on Facebook Messenger with members?
- Embrace technology, virtual meetings are now commonplace amongst Rotary Clubs with e-clubs currently on the rise. This allows each of your members to be seen and interact with each other, even to bring in a guest speaker all without having to leave the safety of your home.

Of course, some clubs are going to feel that the safest option will be to suspend meetings for the foreseeable future, don't let this be an opportunity to let communications lapse. Check in with your members to see how they are going throughout this time period.

But not only that, it is also an opportunity to reflect on your club and how you can get more members, do a SWOT analysis on your club by listing out your Strengths, Weaknesses, Opportunities, and Threats. We can also do ground work for a more robust membership drive, ask yourself who is your ideal new member, the goal of this is to be specific what's their age, their occupation, what sort of message will get them into action, and where / how will you deliver this message.

There is now time to unify the branding across clubs so that we are a consistent brand at the end of this, update your social media icons, your email signatures, your websites so that whilst we retain our individual club personalities we have a golden thread joining us all together under the one brand.

Rotary as an organization is strong, we have the opportunity to be even stronger by using this time as opportunity to regroup and present a unified front for the global community at large.

'CONNECTING DURING THE COVID-19 RESPONSE'

From RI 'Membership Minute', March 2020

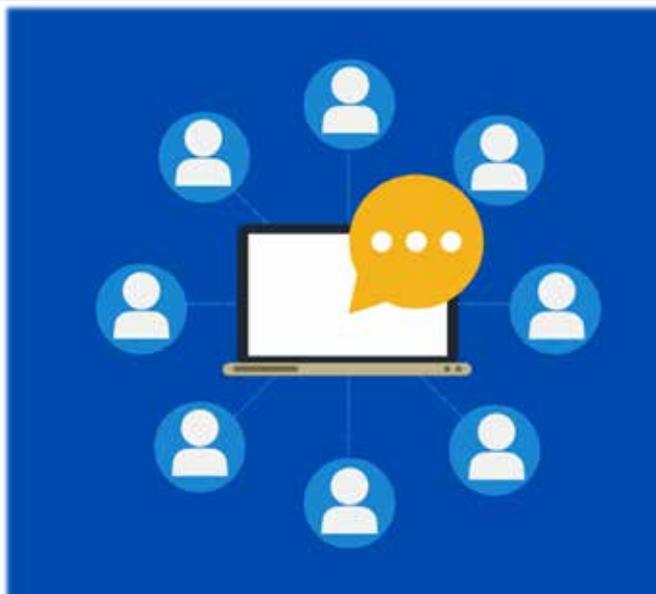
For more than a century, Rotary has connected the world through fellowship and service. The COVID-19 pandemic has altered our daily routines and forced the cancellation of many in-person Rotary and Rotaract club meetings and events. But even when we can't hold our usual events, members have lots of ways to stay engaged, connect with one another, and serve their communities.

Clubs can meet online using services such as [Zoom](#), [Skype](#) or [GoToMeeting](#). All three platforms offer robust support, from their directions for setting up an account to helping with technical issues. Rotary and Rotaract members get a [discount on Zoom](#) through Rotary Global Rewards. Members can also connect with each other on social media and with services such as FaceTime, Google Hangouts, or [WhatsApp](#) groups.

Learn how Rotarians and Rotaractors are staying in contact and keeping members engaged during these difficult times:

- Find ideas and resources for holding virtual meetings, engaging through social media, and serving from afar in District 6690's guide to [Maintaining Member Engagement During the COVID-19 Pandemic](#).
- [Read](#) how the Zone 34 Rotary coordinators are maintaining membership engagement (hint: ingenuity and adaptability) and download their COVID-19 [response guide](#). Details are on page 5 of this Newsletter.
- See how Big West Rotaract, a multidistrict information organization in the western region of North America, is connecting Rotarians and Rotaractors who are experiencing difficulties with others who can help. Look at its [Rotary and Rotaract COVID-19 Mutual Aid form](#).
- [Read advice](#) from Charlotte Ahlberg, past chair of the Rotary International E-Club Committee, on taking your club online.
- Visit Rotary's website to get more [tips and guidance](#) for holding online club meetings.

How is your club or district keeping your members engaged during the COVID-19 response? Share your ideas and resources or participate in a discussion in the [Meeting Online](#) group in Learning Topics.



'CONNECT WITH PROSPECTIVE MEMBERS'

From RI Membership Minute, March 2020

This may be a good time for you to contact prospective members who have expressed an interest in joining Rotary. Use this time as a chance to connect with potential members who may be feeling isolated right now. A simple phone call could increase their awareness of Rotary and help them feel connected. Tell the prospective member how Rotary clubs in the area are responding to the crisis and how they could help. Learn how to find them by [managing your membership leads](#).

'NEW TYPES OF ROTARY CLUBS — Part 2'

From Beyond Borders, Zones 24 & 32 Newsletter, March 2020 edition. By Lawrence Furbish, Assistant Rotary Coordinator, Zone 32

Here is the latest video. It is the second half of a two-parter on different new types of Rotary Clubs that we can use to increase our overall memberships. Click [here](#).

To find all the Membership videos, go to:
<http://tinyurl.com/MembershipVideos>.



'TAKING YOUR CLUB ONLINE FOR MEETINGS'

From District 9780 website

As many Clubs are cancelling face to face meetings, and practising social distancing as part of the Covid-19 Action Plan, the District IT Team have put together some suggestions on how you can still meet and stay connected to each other, but in the online space. You can [click here](#) to download this information.

We are suggesting that you consider **Zoom** as your online meeting platform. It is free, can connect up to 100 people at a time and has a meeting time limit of 40 minutes. Click [HERE](#) to download a Quick Guide for Using Zoom There are also paid versions that will have additional features if you feel you need them.



Below are some links and answers to commonly asked questions, you can also visit the Zoom website for more information <https://zoom.us/>

- [Getting Started with Zoom](#)
- [Scheduling a Meeting](#)
- [Joining a Meeting](#)
- [Zoom Webinars](#)
- [Meeting and Webinar Features](#)
- [My Zoom Account](#)
- [Troubleshooting](#)

Other online Platforms to stay connected

As well as meeting online, you may want to consider using a chat app so that all Club members can connect easily. We are suggesting you consider two of these apps, that you can download from App Store or Play Store, onto your phone.

WhatsApp is a free online messaging system that works through your home wifi or mobile data plan. Click on <https://www.whatsapp.com/> to learn more. With this app you can create groups that are large or small – your whole club, your board, your committees, project groups etc. and is simply a texting system similar to the one you may use now. Click [HERE](#) for a Beginners Guide to WhatsApp

Viber is a similar app. Click here to learn more <https://www.viber.com/>

From the 'Rotary on the Move' Newsletter's editor: let us all practice 'Physical Distancing' and not 'Social Online Distancing'.

'BUSINESS CASUAL'

From Rotary News

A youthful outlook isn't the only key to rejuvenating Rotary, but it's a start. For **President-elect Holger Knaack**, the opportunities are endless.

"Growing Rotary, and especially growing with young members, will definitely be one of my goals," he said. "Because if we lose contact with the younger generation" — he lifted his hands and shrugged — "we are outdated."

He had quoted Paul Harris: "If Rotary is to realise its proper destiny, it must be evolutionary at times, revolutionary on occasions." He then offered his own take on that thought: "To be prepared for the future, Rotary must continue to be revolutionary and must believe in the power of youth."

Some people have said I don't look presidential enough. But that's OK. It's about leadership, not about looking too serious. Besides, we really have to focus on young leaders to stay relevant in this world. We welcome our retirees because they have the skills, the time, and the passion to contribute. My focus is on innovative clubs, new club models, new club ideas,

and young members. I think I can be the right person at the right time to attract more young members.

"There's no wrong age to become a Rotarian." If someone is 18 and becoming a member, that's great. And if someone is 80, that's great too.



'PREPARE FOR YOUR FIRST ZOOM MEETING (PARTICIPANT AND HOST)'

Article prepared-submitted by ARC PDG Peter Frueh



Zoom looks a bit different, depending on your device. It works on PCs, laptops, tablets and smart phones. First step is to download the application appropriate for your device from [Zoom.US](https://zoom.us).

Watch this video first. Joining a Zoom Call for the First Time; Fun and Easy Online Connection; <https://www.youtube.com/watch?v=9isp3qPeQOE>

This is an 8 min video and shows how it looks on a Windows PC. Similar for Mac, except Zoom is in the Apple store. For IOS (iPhone and iPad) and Android (tablets and phones) Zoom is in their stores.

Some other aspects to remember as your meeting approaches:

- you will need some natural or room lighting on your face for others to see you
- it is best if you use your phone earphones and microphone plugged into the PC or tablet, as this cuts out feedback and noise, or comfortable headset
- prepare for the meeting, by having your pen, papers and drink nearby
- let others in the household know you will be busy and avoid any distractions such as TV, multitasking, etc
- make sure your PC or Tablet is on power - you don't want your batteries running low during the call
- try and be close enough to the camera so that people can see your facial expressions (you can stop the video at any stage for any reason and you will still be able to hear and speak)
- it is good video conference protocol to mute if you are not speaking, as this gives the best audio quality to the speakers, without coughing, etc.
- you can click on the top right to alternate between speaker and gallery views (which shows everyone)
- it is possible to share documents if necessary, to the meeting
- you can use the chat function publicly or privately during the meeting and can transfer files in real time if necessary.

Maybe print out these tips for your first time? (add in Club person name and contact details for Zoom support)
If you are hosting your first Zoom meeting look at:

<https://www.youtube.com/watch?v=hI32Xk2Va7M&feature=youtu.be>

FOR ZOOM PRICING CLICK [HERE](#), to access a discount from Rotary Global Rewards, click on this link:
<https://my.rotary.org/en/member-center/rotary-global-rewards/offers?#/offers/featured>

'GREAT ABC ARTICLE'

Note and link received from ARC PDG Peter Frueh

This article is the best I have read on the health crisis. It is from a trusted source (ABC) based on official stats and advice. It explains the situation in different countries in simple ways.

The article also provides the context for explaining the Australian response, which is cause for optimism. And finally, it explains how our collective behaviours will determine the outcome against this invisible enemy.

<https://www.abc.net.au/news/2020-03-26/coronavirus-covid19-global-spread-data-explained/12089028>

'WAYS TO CONNECT DURING THE COVID-19 PANDEMIC'

From Rotary Zones 33/34 Facebook page, 25-03-2020

Please click [HERE](#) to download a pdf; 'Some Basic Ideas To Begin Your Brainstorming Of Ways "Your" #Rotary Connects The World'.

From Rotary District 6690 website

Please click [HERE](#) to open the 'Guide For Maintaining Engagement During The Covid-19 Pandemic'.

From Rotary Zone 34 Rotary Coordinator Team

Please click [HERE](#) to download 'Guidance For Maintaining Member Engagement During The Covid-19 Pandemic'.

SHARE YOUR CLUB OR DISTRICT SERVICE PROJECT AND MEMBERSHIP BEST PRACTICES.

We would like to hear from Clubs or Districts telling us what they have done. Please include a summary, contact details, a couple of captioned photos, and email to **Issa Shalhoub**, this Newsletter's editor.

We also would like readers to share their experiences and stories on Best Practices in their Clubs and what has worked for their Clubs in gaining new members and also what has helped in keeping members.

'EMBRACING VIRTUAL MEETINGS FOR YOUR CLUB'

**Article by Suzanne Gibson, governor of District 6440
(northern Illinois, USA)
From Rotary Voices, Posted on March 23, 2020**



For many of us, our Rotary family is an important part of our lives. These friendships connect us to our communities and the world and provide avenues of soul-enriching service.

These uncertain times caused by the coronavirus pandemic challenge us to be innovative and adaptable. In District 6440 (Illinois), all our clubs have canceled in-person meetings, following the advice of the U.S. Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) and the need for social distancing. But that does not mean we have to give up on regular fellowship opportunities. Several of our clubs have already met this week virtually using Zoom.

To make it easier for more of our clubs to meet online, we are underwriting the cost of a Zoom Pro license (\$120 for the first year with the Rotary discount) to each club. We are holding two Introduction to Zoom sessions to help members become familiar with the online meeting platform. And we are encouraging every club to create a Virtual Meeting Coordinator, someone with good technical skills, who can be enthused about virtual meetings and have a desire to help members of the club become proficient at it. (Clubs will be required to appoint this position to take advantage of our offer to underwrite a Zoom account.)

The Virtual Meeting Coordinator will serve these functions:

- § Establish their club's Zoom Pro account
- § Coordinate Zoom training for their club
- § Coordinate scheduling their Zoom license for use by club committees and other needs
- § Serve as the club meeting technical host to manage aspects like connectivity and screen sharing
- § Interface with the district's Virtual Meeting Team to learn about best practices and receive advance training

Finally, we are holding optional Zoom meetings for our presidents and presidents-elect to give them an opportunity to ask questions, seek advice, and share action plans.

Rotarians are resourceful people who use their talents to lead in their communities. We hope that our example will give guidance to other districts in maintaining Rotary fellowship and service in these trying times. Indeed, many districts have already adopted guidelines for their clubs.

Our best wishes are with Rotarians everywhere as we collectively rise to this challenge and show why we are People of Action.

- § View a [one-minute video](#) on how to join a Zoom meeting.

ROTARY COORDINATORS' TEAM 2019-20 ZONE 8

Zone 8; Australia, New Zealand and
Pacific Islands

9455, 9465, 9500, 9520, 9550, 9570, 9600,
9630, 9640, 9650, 9670, 9675, 9685, 9700,
9710, 9780, 9790, 9800, 9810, 9820, 9830,
9910, 9920, 9930, 9940, 9970, 9980

RI DIRECTOR ZONE 7 AND 8

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All past editions of the "Rotary on the Move" Newsletter
can be accessed by clicking [HERE](#)

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