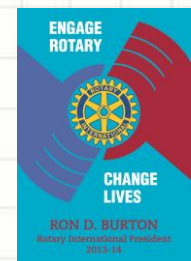


# ROTARY CONFLICT RESOLUTION

Rotary District 9685 Assembly  
14 April 2013

Jennifer Scott and Trish Wetton



# Aim of Presentation

- Promote an understanding that Conflict Resolution is a system of quality control requiring quality communication between members to deal with and resolve to produce a positive outcome
- Discuss Rotary District 9685 Conflict Resolution process in 2013-14

# Rotary Conflict Resolution Kit

A kit will be set up consisting of:

- Terms of Reference for setting up a Club Grievance Resolution Committee and P&P
- Roles and responsibilities of members
- Training information
- Contacts for Networking
- Communication modes
- Independent Mediation and Counselling
- Cycle for Reporting, Evaluation & Future Planning

# Rotary Conflict Resolution Training Sessions

- Training sessions will be held to:
- Introduce members to the concept of Conflict Resolution
- Identification of a number of learning objectives
- Interactive learning exercises to gain knowledge about benefits/outcomes
- Conflict Resolution kit will be available to all Clubs within District 9685

# Conflict Resolution Training

## Learning Objectives

- To explore & understand the purpose of resources in the kit
- To understand the definitions of Conflict & pathways to resolving Conflict
- To participate in role playing own situations in a training environment
- To hold Conversations & develop an Action Plan for Club members

# Rotary Club Visits

## Support to Clubs & Reporting

- Follow up training presentations at Zone & Club meetings where needed
- Provision of a Club support link via Email
- Referral of Clubs to Independent Mediators and Counsellors where needed
- Regular communication with Assistant Governors and District Governor
- Monthly reports to District Board

# Conflict Resolution in a Rotary Club

- Discuss some examples of:
- Conflict
- Conflict Resolution
- Continuing Conflict

# Rotary 'Z' Factor

- A good working Conflict Resolution system in each Club will ensure each club remains “Zippy”