



American Red Cross

Volunteer Opportunities – American Red Cross NCCR



American Red Cross

JULY 2020

Updated: Jul. 9th, 2020

Volunteer Opportunities List



Volunteer Recruiters:

Alameda, Contra Costa, Marin, Napa, Solano, and Sonoma - Julie Mucilli (Julie.Mucilli@redcross.org) / Merced, San Benito, Stanislaus, San Joaquin (felicia.woolfolk@redcross.org)
Monterey, Santa Cruz, Santa Clara – Ana Romero (Ana.Romero@redcross.org) / San Francisco & San Mateo – Allie Parker (Alexandra.Parker@redcross.org) 2020-07-09



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CRITICAL NEEDS: Seasonal Readiness Campaign

The **Seasonal Readiness Campaign** aims to prepare our workforce to deploy Regionally or Nationally to large disasters like wildfires or hurricanes. Trainings to become a Red Cross Shelter worker or help with local Disaster Action Team calls are week-long virtual boot camps. **New sessions kick off every Monday.**

	Position Name	Description	Responsibilities	Requirements
Disaster Cycle Services	Wildfire Disaster Shelter Service Associate (S.A.)	The Shelter Service Associate (S.A.) is assigned to work in person in a Red Cross shelter before, during and/or after a disaster. Shelter S.A. complete tasks necessary for shelter operations and provide assistance for disaster clients. Support the day-to-day activities within a shelter which may include working in reception, registration, feeding, dormitory, information, or other areas within a shelter.	<ul style="list-style-type: none"> • Time commitment: Ability to deploy for at least 5 consecutive days (Reg.) 14 days (Nat.) • Following worker safety procedures for working in a COVID environment • Embodying the fundamental principles of the American Red Cross in their work with clients, disaster responders and partners • Providing excellent client service and support the daily maintenance of the shelter operation at the direction of the assigned Shelter Supervisor • Completing the required virtual self-paced training 	<ul style="list-style-type: none"> • Ability to build appropriate and effective relationships with co-workers and shelter residents • Demonstrates clear, concise, and effective written and verbal communication. • Lift / carry 20 lbs. • Stand and/or sit for two-hour periods; walk for two miles during a shift; work outdoors in inclement weather. • Speak clearly on phone and in person. • Work for long periods on computer. • Willing to complete required training. • 18+ yrs
	Wildfire Disaster Shelter Supervisor (S.V.)	Supervise a team of assigned workers to successfully complete tasks necessary for shelter operations and aid disaster clients. Shelter Supervisors guide and support the day-to-day activities within a shelter which may include working in reception, registration, feeding, dormitory, information, or other areas within a shelter.	<ul style="list-style-type: none"> • Following, implementing and monitoring worker safety procedures for working in a COVID env. • Embodying and sharing the fundamental principles of the ARC in their work with clients, disaster responders and partners. • Providing clear expectations, feedback and coaching to team members in the provision of excellent client service and support the daily maintenance of the shelter operation at the direction of the assigned Shelter Manager • Using the Shift Tool during the disaster event to report availability and schedule shelter shifts • Completing the required virtual self-paced training. 	<ul style="list-style-type: none"> • Time Commitment: Same as Shelter S.A. • All the requirements of the Shelter Service Associate. • Experience leading and managing teams of people from diverse backgrounds. • Ability to support and correct team and individual performance, manage conflict and ask for help early on so that workflow and service delivery does not impact shelter residents or the shelter community. • 18+ yrs

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	Position Name	Description	Responsibilities	Requirements	License Requirements
Disaster Cycle Services (cont.)	Wildfire Disaster Health Services Service Associate (S.A.)	The Disaster Health Services Service Associate (S.A.) is a temporary position assigned to work in person before, during and/or after a disaster event this hurricane/wildfire season. Volunteers in this role provide assistance and healthcare to shelter residents as needed.	<ul style="list-style-type: none"> • Provide hands on care for shelter clients to include but not limited to assistance with activities of daily living, wound care, incontinence care, assistance with functional needs. • Provide health education, health assessments and determination if a higher level of care is needed. • Assist clients to replace medications, durable medical equipment or consumable medical supplies. • Advocate for client needs with Disaster Health Services supervisor. • Support maternal and child needs as necessary. • Complete required virtual self-paced training required for the position. 	<ul style="list-style-type: none"> • Time commitment: Ability to deploy for at least 5 consecutive days (Reg.) 14 days (Nat.) • Willing and able to volunteer in person in a COVID -19 disaster shelter before, during and/or after a disaster event • Availability to sign up for shifts on consecutive days (shifts may be 4, 8 or 12 hours long) • Willing to complete 4 hours of virtual self-paced training required for position • 18+ yrs 	<p>A current, unencumbered license in at least one of the following professions:</p> <ul style="list-style-type: none"> • Registered Nurse (RN) • Licensed Practical Nurse (LPN) • Licensed Vocational Nurse (LVN) • Emergency Medical Technician (EMT)* • Paramedic* • Medical Doctor (MD) • Doctor of Osteopathy (DO) • Physician Assistant (PA) • Nurse Practitioner (NP) • Advanced Practice Registered Nurse (APRN)
	Wildfire Disaster Health Services Supervisor (S.V.)	The purpose of this role is to lead a team of Disaster Health Services responders to provide health services care to shelter clients. This role will act as the liaison from the Disaster Health Services team to the shelter manager. Advocacy for client needs is a primary purpose of this role.	<ul style="list-style-type: none"> • Lead team of licensed healthcare pro. • Act as liaison for DHS team with shelter manager. • Assist DHS service associates with documentation and data gathering. • Provide hands on care as necessary, including assistance with activities of daily living, wound care, incontinence care, health assessments, health education, and determination that a higher level of care is needed for client. • Observation and health screening for COVID-19 like illness for all shelter clients. • Lead the management of an isolation care area. • Complete required virtual self-paced training for position (8 hours total). 	<ul style="list-style-type: none"> • Time commitment: Same as Health Services Serv. Associate. • All the requirements of the Health Services Serv. Associate. • Willing and able to work in person in a COVID -19 disaster shelter before, during and/or after a disaster event • Availability to sign up for shifts on consecutive days (shifts may be 4, 8 or 12 hours long) • Willing to complete 8 hours of virtual self-paced training required for position • Experience as a charge nurse, EMS team lead or physician • 18+ yrs 	

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CRITICAL NEEDS: Blood Services

Important Notice Regarding COVID-19: The American Red Cross is closely monitoring the outbreak of coronavirus disease 2019 (COVID-19). Our need for volunteers is constant and continues to evolve as we navigate this health crisis. Please rest assured that we are working with public health officials to help keep local communities and our volunteers safe. Volunteer opportunities include supporting blood donations and delivering much-needed services to your community.

	Position Name	Description	Requirements	Ideal for Anyone
Blood Services	Transportation Specialist Recruiting In: Alameda, San Francisco, Santa Clara counties.	Transport life-saving blood products to local hospitals using a Red Cross van located at the Oakland Blood Center, San Jose Blood Center, or San Francisco Pier 54. Time commitment: 2 shifts (4-5 hours) per month. Current high need shifts: <u>Alameda</u> – Afternoon/evenings (3pm on) <u>San Francisco</u> – Early mornings (5am) or evening (6:30pm) <u>Santa Clara</u> –Afternoon/evenings (3pm on) <u>Stockton</u> – OPEN recruitment	<ul style="list-style-type: none"> • 2 “ride-a longs” driving Red Cross van • Valid driver’s license • Move boxes < 45 lbs. 	<ul style="list-style-type: none"> • Who enjoys driving • Clean driving record for 3 years • Available weekdays, evenings, or weekends • 21+ only

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Food Bank Feeding Mission

When disaster strikes and people are faced with such heartache and loss, the Red Cross is always there to help. We are now needed to bring our work of hope and caring to those who are struggling to find enough food for themselves and their families by helping support the Food Bank Feeding Mission.

	Project	Description	Requirements	Position Referral
FOOD BANKS	Food Bank Feeding Mission	<p>Volunteers will sort and pack food as part of our emergency response to the Covid-19 pandemic.</p> <p>Volunteers may be assigned to work independently or in small groups.</p> <p>As an essential business we adhere to strict health and safety guidelines by health authorities. Everyone must wear a face covering upon entering our facility.</p> <p>Volunteers must always observe 6-foot social distancing rules and adhere to all other safety rules.</p> <p>All volunteers will complete a Covid-safety health screening.</p>	<p>Volunteers must be able to:</p> <ul style="list-style-type: none"> • Stand and walk on concrete for up to 3 hours at a time. • Bend and reach repetitively. • Regularly lift 10-pound bags and occasionally assist with 30-pound boxes. • Tolerate bright lights and some noise (e.g. forklifts and heavy equipment, as well as amplified music.) • Be prepared for cool mornings and very warm afternoons. The warehouse is not climate-controlled. 	<p>Volunteers Register for Shifts here: bit.ly/DROShifts</p> <p>Locations:</p> <p>San Benito County (Hollister) Where: 351 Tres Pinos Rd Suite 100, Hollister, CA 95023 When: Wednesday, Friday & Saturday, 12:00pm – 3:00pm Age: 18 and older</p> <p>San Joaquin County (Manteca) Where: 1220 Vanderbilt Circle, Manteca, CA 95337 When: Monday – Friday, 08:00 am - 11:30am or 11:30 am - 03:00pm Age: 13 to 17 if accompanied by an adult</p> <p>San Joaquin County (Stockton) Where: 7 W Scotts Ave, Stockton, CA 95203 When: Monday – Friday, 08:00 am - 12:30 pm PT Age: 13 to 17 if accompanied by an adult.</p>

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REMOTE VOLUNTEER OPPORTUNITIES

We have a wide variety of remote (work-from-home) opportunities available. Volunteers need to have access to a working computer and reliable internet access in order to perform the tasks assigned through these positions.

	Position Name	Description	Requirements	Ideal for Anyone
COMMS Communications	Translator	Translate Red Cross messaging related to Disaster Services preparedness programs into various languages Time commitment: Flexible-2 hours per week.	<ul style="list-style-type: none"> • Must be fluent in Tagalog or Vietnamese. • Must be computer savvy and able to translate electronic documents 	<ul style="list-style-type: none"> • Can be a remote opportunity • Great opportunity for youth • Youth friendly (13+ but preferably 16+)
	Photographer Recruiting in: Napa, Sonoma, Marin, Solano. Heart of the Valley (any county) Central Coast (any county)	Photograph Red Cross events and disaster responses that occur in your local community, helping showcase the mission in action. Photographers will take online trainings to ensure awareness of the organization and disaster response. Time commitment: Flexible, but able to work in-person during a large-scale disaster	<ul style="list-style-type: none"> • Photographers must have their own equipment • Previous experience • Must have a portfolio to show. • Familiar with Flickr 	<ul style="list-style-type: none"> • Ages 16+ years old (as long as they meet requirements)
NHQ- Human Resources	COVID-19-related exposure/diagnosis Front Line Agent Recruiting in: All Counties	Support Red Cross managers, employees and volunteers who submit COVID-19-related exposure/diagnosis information Time commitment: 1 month 4 hours shifts daily when available	<ul style="list-style-type: none"> • Professional experience maintaining confidential information. • Min. of 6 yrs of HR, labor relations or managing a team of employees • Access to computer with Office 365, Microsoft Teams, Google Chrome. 	<ul style="list-style-type: none"> • NOT ideal for an individual who is temporarily home due to COVID-19. • 18+ yrs

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	Position Name	Description	Requirements	Ideal for Anyone
NHQ- VIPC	VIPC LEAD (Volunteer Intake Processing Center)	Lead and motivate the Volunteer Intake Processing (VIP) Center intake volunteers to accomplish intake processes in a timely manner and provide an excellent experience for all new volunteers joining the American Red Cross. Time commitment: Minimum 6 - 8 hours per week; Hours may increase during active disaster responses.	<ul style="list-style-type: none"> • Experience leading a team of people. • Ability to work with computer database (training provided). • Excellent oral communication skills - ability to express ideas and facts clearly. • Comfortable making phone calls to volunteers. 	<ul style="list-style-type: none"> • Remote volunteer opportunity. • 16+ years old (as long as they have experience)
SAF SERVICES TO THE ARMED FORCES	Family CONTACT Caseworker	Call and inform military families—who have a family member entering the military—about Red Cross services for the armed forces. Manage confidential family case files in Red Cross online case management system.	<ul style="list-style-type: none"> • Must be comfortable working with computers. • Must have strong interpersonal communication skills. • Must be calm and professional and able to handle sometimes emotional and/or challenging phone calls. 	<ul style="list-style-type: none"> • Interested in supporting service members and families. • Interested in casework/outreach. • Interested a remote or in-office opportunity. • 18+ years old • Time commitment: 6-month commitment.
	Family FOLLOW UP Caseworker	Follow up with military families after experiencing a family emergency to see if there is anything else the Red Cross can do for them. Manage confidential family case files in Red Cross online case management system.	<ul style="list-style-type: none"> • Must be comfortable working with computers. • Must have strong interpersonal communication skills. • Must be calm and professional and able to handle sometimes emotional and/or challenging phone calls. 	<ul style="list-style-type: none"> • Interested in supporting service members and families. • Interested in casework/outreach. • Interested a remote or in-office opportunity. • 18+ years old • Time commitment: 6-month commitment.

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	Position Name	Description	Requirements	Ideal for Anyone
Disaster Cycle Services	Caseworker	Assess needs of families to develop recovery plans and access community resources	<ul style="list-style-type: none"> • Must be comfortable using the computer as trainings are online • 18+ yrs 	<ul style="list-style-type: none"> • Looking to increase readiness within your community • Looking to support local or large-scale disasters • Looking for a set weekly shift • 18+ yrs (Caseworker)
	Workforce Engagement Team Members Recruiting in: Contra Costa, San Francisco, Napa/Sonoma, Solano, Santa Clara	Help interview, place, and onboard new volunteers. Coordinate and train new volunteers in their new disaster services volunteer roles and support their engagement within the department.	<ul style="list-style-type: none"> • Must be comfortable using online platforms • 16+ yrs 	<ul style="list-style-type: none"> • 16+ yrs (Workforce)
	Disaster Health Services	Meet the health-related needs of disaster clients, including medication or medical equipment replacement	<ul style="list-style-type: none"> • Must be comfortable using the computer as trainings are online • Current licensure required 	<ul style="list-style-type: none"> • Looking to support local or large-scale disasters • LVNs, RNs, NPs, MDs, etc. • 18+ yrs
	Disaster Mental Health Services	Address the emotional needs of disaster clients		<ul style="list-style-type: none"> • Looking to support local or large-scale disasters • MSWs, LCSWs, LMFTs, Psych Ds, etc. • 18+ yrs
	Disaster Action Team Member (DAT)	Help Disaster Action Teams respond in-person to support clients displaced by small disasters, such as single-family fires, to provide financial and emotional support.	<ul style="list-style-type: none"> • Time commitment: 6-month commitment • Must be comfortable using the computer as trainings are online • Must have a valid driver’s license. 	<ul style="list-style-type: none"> • Looking to increase readiness within your community • Looking to support local or large-scale disasters • Looking for a set weekly shift • 18+ yrs

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	Position Name	Description	Requirements	Ideal for Anyone
Disaster Cycle Services	Disaster Spiritual Care	Meet the spiritual needs of disaster clients	<ul style="list-style-type: none"> • Must be comfortable using the computer as trainings are online • Current licensure required • Chaplains, ministers, pastors, etc. 	<ul style="list-style-type: none"> • Looking to support local or large-scale disasters
	Community Partnerships	Build local capacity for large-scale disaster response. Before a disaster strikes, the Red Cross needs to have partnerships built for various response functions (i.e. providing meals or providing shelter to disaster clients). Community Partnerships members work to establish and build partnerships with organizations including businesses, government agencies, and other nonprofits.	<ul style="list-style-type: none"> • Must be comfortable using the computer as trainings are online. • Must have availability during business hours (time commitment is flexible), • Be willing to travel to various locations in the county, and be comfortable meeting and speaking with new people. 	<ul style="list-style-type: none"> • Looking to support local or large-scale disasters • Looking to increase readiness within your community • 16+ yrs.
	Logistics	Maintain warehouses, inventory, and vehicles	<ul style="list-style-type: none"> • Must be comfortable using the computer as trainings are online 	
	Logistics- Alameda Warehouse	As an Alameda Logistics Team Member, you will be on-call for shifts at the Alameda warehouse. If there is a regional disaster response during your on-call shift, you will be called to report to the warehouse. Volunteers will be trained to read and fill supply requests for the disaster response operation. On-call shifts are Monday- Friday 5pm-8am, Saturday/Sunday 8am-11pm or 8 pm-11 am.	<ul style="list-style-type: none"> • Register for one on-call shift per week (you will only be called if there is a regional disaster during your shift. • If called during your on-call shift, you will report directly to the Alameda Warehouse in-person. • On the job training will be provided in addition to online training. • Live within an hours drive of the Alameda Warehouse: 650 W. Ranger Ave. Door E, Alameda, CA 94501 • Driver's license req. 	<ul style="list-style-type: none"> • Looking to support local or large-scale disasters • Looking to increase readiness within your community • 16+ yrs.

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	Position Name	Description	Requirements	Ideal for Anyone	
DEVELOPMENT	Grant Writer	<ul style="list-style-type: none"> Assist with research and documentation relating to grants and foundations. Research prospective grant-makers, including charitable giving history, Form 990s, and grant guidelines. Assist with writing grant proposals. Assist with writing final reports and preparing stewardship materials. 	<ul style="list-style-type: none"> Must have grant writing experience Must have computer access and basic computer skills. Detail-oriented Strong communication and writing skills. Must have computer research skills. 	<ul style="list-style-type: none"> Flexible schedule. 4-6 hours per month 16+ years old 	

	Position Name	Description	Requirements	Ideal for Anyone	
OPERATIONS	Fleet Coordinator Recruiting in: <ul style="list-style-type: none"> ALA (Oakland), SF SCR SJ (Stockton) 	<p>Help manage vehicles for a Red Cross office to ensure transportation is available for critical mission delivery. This role includes bringing vehicles into a local service center for needed work, ensuring vehicle inspections are taken care of on time, and answering questions about vehicle status as they arise.</p>	<ul style="list-style-type: none"> Time commitment: must be available during business hours at least 1 day/week. Must have a valid driver’s license, but a personal vehicle is not required. 	<ul style="list-style-type: none"> 18+ years 	
	Facilities Team Member Recruiting in: <ul style="list-style-type: none"> ALA (Oakland), SF-Market St. office SJ (Stockton) SVC -San Jose office 	<p>Assist with building maintenance tasks such as painting, cleaning, and setting up basic equipment. Monitor building security and safety i.e. checking electrical appliance use to ensure that hazards are not created. Complete monthly preventative maintenance checklists.</p>	<ul style="list-style-type: none"> Time commitment: 1-2 hours/week; must be available during business hours 	<ul style="list-style-type: none"> Youth friendly as long as they meet requirements. 	

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	Position Name	Description	Requirements	Ideal for Anyone
VOLUNTEER SERVICES	Newsletter Coordinator	Build the monthly newsletter for the Chapter by compiling and editing content from various departments. Supports the local Red Cross by sharing Red Cross stories, news and event info with all volunteers and employees. Time commitment: 5 - 10 hours per month	<ul style="list-style-type: none"> • Must have strong writing, research & editing skills • Must have previous experience. • Experience with Constant Contact is a plus. • Persistence and tact in obtaining stories. • Ability to meet deadlines. 	<ul style="list-style-type: none"> • Looking for a flexible time-commitment. • Likes to work independently as well as part of a team.
	Recognition and Appreciation Lead	Ensure volunteer retention through recognition events, engagement check-ins and Volunteer Satisfaction Survey. Plan and run local volunteer recognition and social events. Build culture of recognition/appreciation (Birthdays, pictures, spontaneous thanks, etc.)	<ul style="list-style-type: none"> • Experience leading a team of 5 or more people. • Experience coordinating events is a plus. • Great at developing relationships. • Understands the value of volunteerism. 	<ul style="list-style-type: none"> • 16+ years • Interested in event planning • Flexible time commitment.

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Reactive positions: Blood Services

	Position Name	Description	Requirements	Ideal for Anyone
Blood Services	Donor Ambassador Actively Recruiting In: Monterey Stanislaus San Joaquin Merced	Provide great customer service to donors at local blood centers (Oakland, Pleasanton, Newark, Pleasant Hill, San Jose) or community drives. Greet & register donors, staff the canteen area, make donors feel appreciated. Time commitment: • Minimum 1 shift (4 hours) per month. • Able to commit for at least 6 months	<ul style="list-style-type: none"> • One 2-hour online training followed by a shadow shift • Able to commit for at least 6 months. 	<ul style="list-style-type: none"> • Available weekdays • Interested in a set weekly shift • Looking for a youth-friendly position • 15+ yrs. • Who is OK waiting a few months to start volunteering.
	Blood Donor Screener Actively Recruiting In: Monterey Stanislaus San Joaquin Merced	Provide excellent customer service to enhance the blood donor experience, executing donor temperature screening on potential donors prior to their entry into the blood drive. This position serves as gatekeeper by providing additional screening the American Red Cross has implemented in the interest of the safety of the blood supply, recipients, other donors, staff, volunteers and general public health regarding COVID-2019 outbreaks.	<ul style="list-style-type: none"> • A 1.5 hour training is provided • Able to commit for at least 6 months. 	<ul style="list-style-type: none"> • Available 7 days a week. • Shifts are 4 -6 hours • 18+ yrs • Who is OK waiting a few months to start volunteering.

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Service to the Armed Forces- Face Coverings Project

The American Red Cross has provided comfort and care to service members, veterans and their families for over 130 years. In particular, the Red Cross developed programs to knit socks and helmet liners, sew coverings for casts and crochet/quilt lap blankets for injured wheelchair patients. This legacy continues during the current pandemic crisis.

	Project	Description	Ideal for anyone	
Service to the Armed Forces	Face Coverings Project	<p>A current need exists for face coverings to wear on installations, in communities and other areas where face coverings are required.</p> <p>If volunteers are interested in making face coverings to support service members, veterans and/or their families, please read this article from the CDC for instructions and additional information. We are particularly looking for face coverings that are sewn, whether by hand or machine.</p> <p>Completed face coverings can be sent to:</p> <p style="text-align: center;">American Red Cross Service to the Armed Forces 1663 Market Street San Francisco, CA 94103</p> <p>*Please note, we are unable to receive drop-offs at this time.</p>	<ul style="list-style-type: none"> Looking to work from home. Youth friendly opportunity Able to donate materials and end product. Able to sew. Any age 	<p>Interested volunteers click on the following link: https://tinyurl.com/ydyvptrw</p>

Volunteer Recruiters:

Alameda, Contra Costa, Marin, Napa, Solano, and Sonoma - Julie Mucilli (Julie.Mucilli@redcross.org) / Merced, San Benito, Stanislaus, San Joaquin (felicia.woolfolk@redcross.org)
 Monterey, Santa Cruz, Santa Clara – Ana Romero (Ana.Romero@redcross.org) / San Francisco & San Mateo – Allie Parker (Alexandra.Parker@redcross.org) 2020-07-09



Volunteer Opportunities – American Red Cross NCCR

Additional YOUTH ENGAGEMENT OPPORTUNITIES

Activity	Brief description	Location
Virtual Summer Events	Find weekly activities for the rest of the summer that youth can participate in. These are being held by the Red Cross youth executive boards and are available for any NCCR youth volunteer to participate in.	YS NCCR calendar Find the YS NCCR calendar to sign up for events under My Shifts → YS NCCR
Wildfire Shelter Team Training	Youth volunteers ages 16-17 can take the online training and help support response efforts within county lines. Once 18, you can then put these skills to use in aiding communities across the United States, if interested! Please note: This is a virtual training opportunity but putting the training in action during a wildfire will be an <i>in-person activity</i> .	If you are interested in this opportunity or learning more, please email youthnccr@redcross.org

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American Red Cross

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