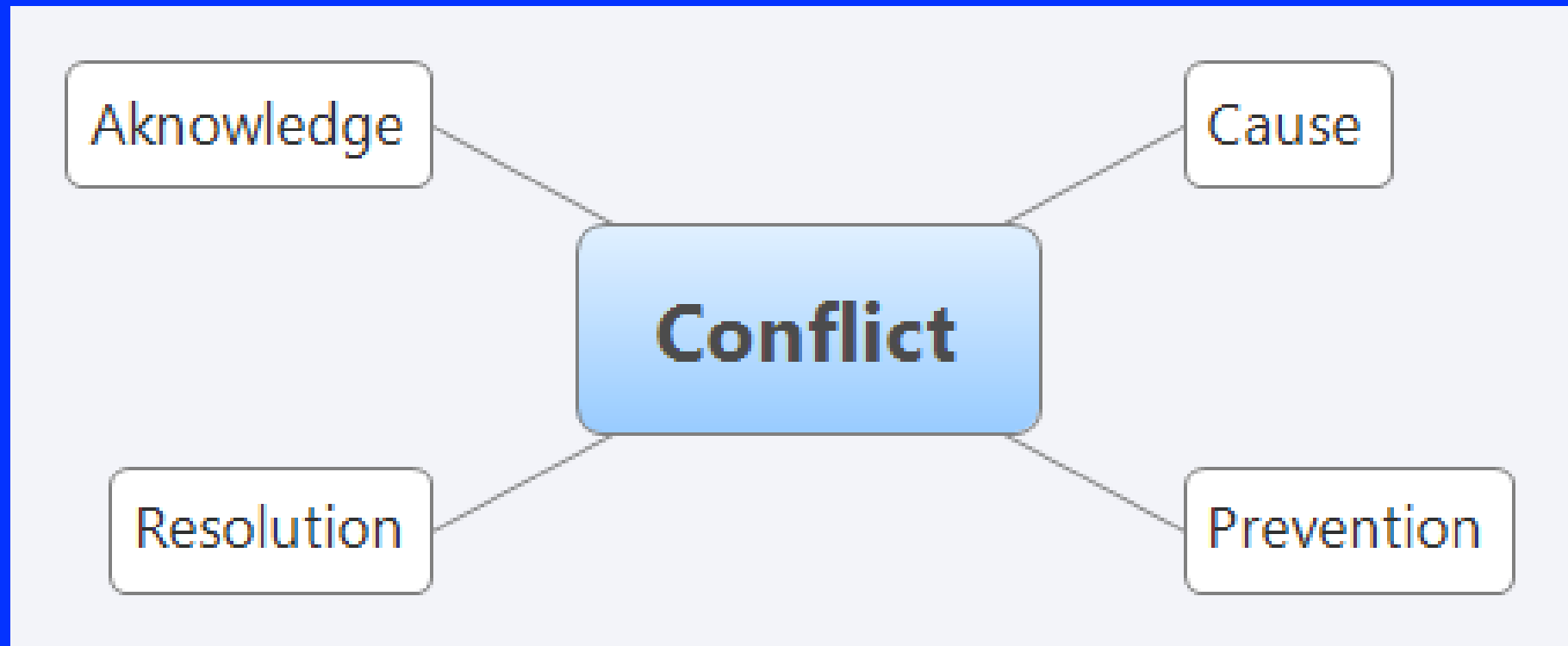




ROTARY:
MAKING A
DIFFERENCE

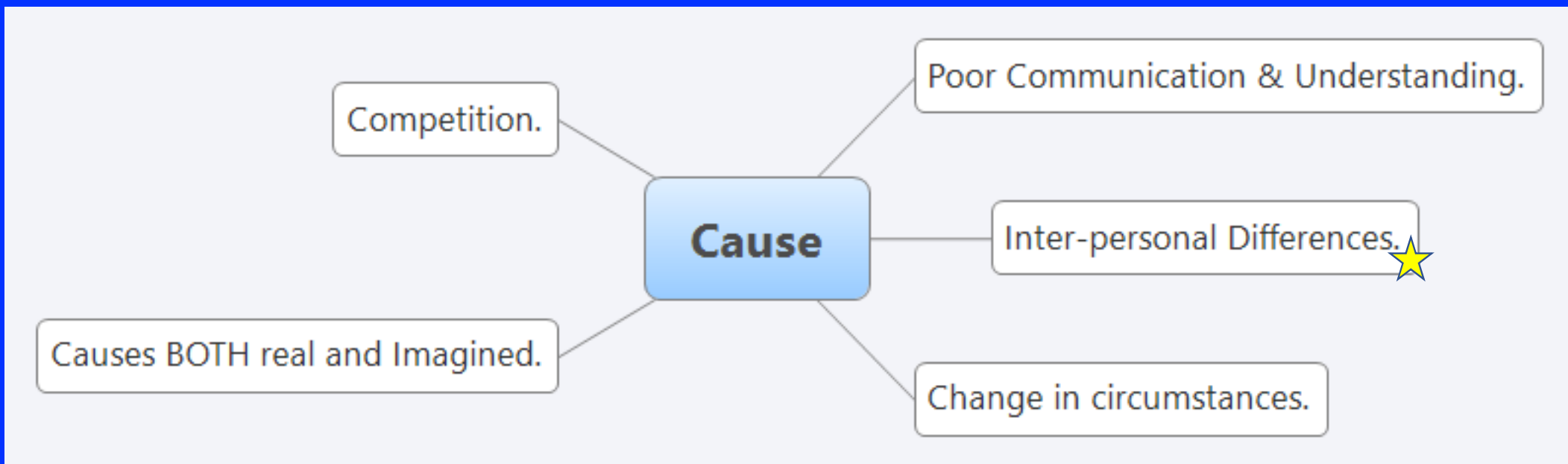
Conflict



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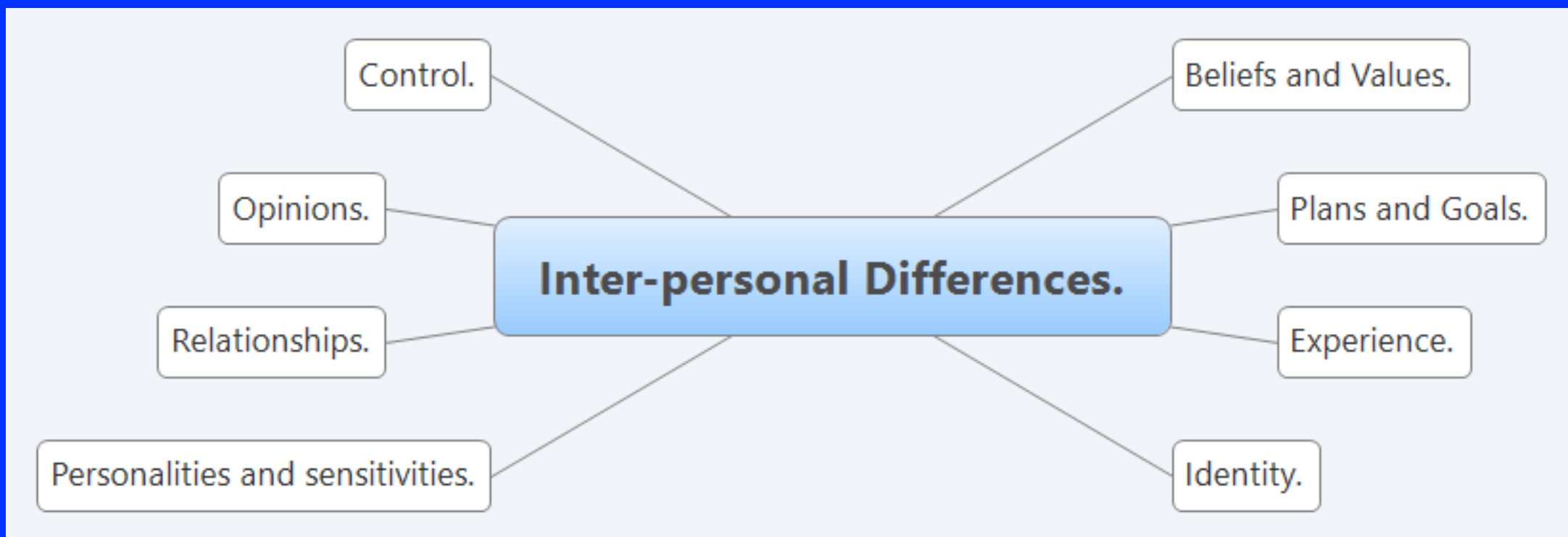


Causes of Conflict





Causes - Inter-personal Differences.





ROTARY:
MAKING A
DIFFERENCE

Prevention

Prevention

Good Communication.

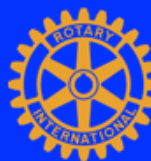
Show Leadership.

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Prevention - Good Communication.





Prevention - Show Leadership.

Intervene in a timely fashion.

Show Leadership.

Be committed to team leadership and involvement.

Respect AND value everyones abilities and contribution.

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ROTARY:
MAKING A
DIFFERENCE

Resolution

Resolution

Forget the past and stay in the present.

Look for common ground (Focus on agreement NOT disagreement).

NEVER make assumptions or jump to conclusions.

Unless both parties are satisfied conflict will continue.

Build power with NOT over others.

Seek a final resolution if possible.

Be objective NOT emotional.

Attack the Problem NOT the person.

Focus on the Issue NOT your personal views.

Try to understand BOTH sides of the conflict.

Accept and respect that individual opinions may differ.

It is NOT a competition.

With apologies to Paul Murray

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Acknowledge

Aknowledge

Marilyn and Ron Walter.





ROTARY:
MAKING A
DIFFERENCE



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