

June 25, 2024

Rotary International District 7040 42 Leslie Ave Box 3033 Renfrew, ON K7V 3Z6

Dear John:

Re: Coalition Insurance Solutions Canada Inc. - Policy # C-4MI9-034833

We are pleased to enclose your new Cyber policy wordings effective July 1, 2024. Your rights and obligations under the policy are governed by the attached documents. Kindly review the actual policy wordings and advise if any changes should be made.

Also enclosed is our invoice in the amount of \$1,447 plus \$100.00 policy fee and applicable taxes. We accept payment by e-transfer, online banking or credit card and offer payment plan options outlined on your invoice.

If you have any questions or concerns regarding your coverage, please do not hesitate to contact us.

Sincerely,

Kelly McKinney Account Executive

kmckinney@mcdougallinsurance.com

(613) 966-7001

Jenna Kerr

Commercial Account Manager jkerr@mcdougallinsurance.com





# Digital Risk, Solved

Coalition is the leading provider of Active Insurance. By combining the power of technology and insurance, we help organizations identify, mitigate, and respond to digital risks.



# Active Protection in Coalition Control

Coalition offers comprehensive and innovative cyber insurance products to help protect your business and keep it up and running. Coalition also actively monitors its policyholders' risks through proprietary cybersecurity tools and 24/7 cyber security experts are available to help you respond to a cyber incident. In addition, Coalition Control provides policyholders access to the following tools to help them mitigate cyber risks:



#### **Attack Surface Monitoring**

Improve security hygiene with continuous monitoring of all your company's digital assets, including infrastructure, applications, IT and data exposures.



#### **Security Notifications**

Stay up to date with dashboard and email notifications of day to day tasks and security notifications on all critical vulnerabilities discovered on your organization's attack surface.



#### **Third-Party Risk Management**

Monitor suppliers and vendors for risks as an extension of your organization that may pose a threat.



#### **Partner Technology**

Coalition partners with leading cybersecurity companies to offer the right tools to address risks, vulnerabilities, and contingencies. Policyholders can access savings on solutions from leading security providers. Available partner solutions include security awareness training, phishing protection, endpoint detection and response, and more.



Coalition Insurance Solutions Canada Inc. 1600-925 Georgia Street West Vancouver, BC V6C 3L2

Producer Code: 1043474

# COALITION CYBER AND TECHNOLOGY POLICY 2.0 POLICY DECLARATIONS

#### THIS POLICY CONTAINS A CLAUSE THAT MAY LIMIT THE AMOUNT PAYABLE.

NOTICE: YOUR POLICY CONTAINS CLAIMS-MADE AND REPORTED COVERAGE. CLAIMS-MADE AND REPORTED COVERAGE APPLIES ONLY TO CLAIMS THAT ARE FIRST MADE AND REPORTED DURING THE POLICY PERIOD OR EXTENDED REPORTING PERIOD, IF PURCHASED. THE LIMIT OF LIABILITY AVAILABLE TO PAY DAMAGES WILL BE REDUCED AND MAY BE EXHAUSTED BY CLAIMS EXPENSES. FURTHERMORE, CLAIMS EXPENSES WILL BE APPLIED AGAINST THE RETENTION.

PLEASE READ YOUR POLICY CAREFULLY AND CONSULT YOUR INSURANCE ADVISOR ABOUT ANY QUESTIONS YOU MIGHT HAVE.

Filing Policy No.: C-4MI9-034833-CYBER-2024-A Renewal of: C-4MI9-034833-CYBER-2023

Item 1. **Named Insured** Rotary International District 7040

> Address 228 Fifteenth St W

Cornwall, ON K6J 3J8

Item 2. **Policy Period** From: July 01, 2024 (Effective Date)

To: July 01, 2025 (Expiration Date)

Both dates 12:01 A.M. at the address stated in Item 1.

Item 3. **Policy Premium** Premium \$1,447.00

> Policy Fee \$100.00

Total \$1,547.00

Item 4. **Aggregate Policy Limit of Liability** \$500,000

> Per Event Limit of Liability \$500,000 **Aggregate Retention** \$18,750

#### Item 5. Insuring Agreement(s) purchased, Limits of Liability, and Retentions

Coverage under this policy is provided only for those Insuring Agreements for which a limit of liability appears below. If no limit of liability is shown for an Insuring Agreement, such Insuring Agreement is not provided by this policy. The Aggregate Policy Limit of Liability shown above is the most the Insurer(s) will pay under this Policy regardless of the number of Insured Agreements purchased. The Aggregate Retention shown above is the most the Insured will pay towards Retentions regardless of the number of claims or events covered under this Policy.

THIRD PARTY LIABILITY COVERAGES	Limit / Sub-Limit	Retention / Sub-Retention
 Insuring Agreement		
THIRD PARTY SECURITY AND PRIVACY		
A. NETWORK AND INFORMATION SECURITY LIABILITY	\$500,000	\$2,500
B. REGULATORY DEFENCE AND PENALTIES	\$500,000	\$2,500

CYBCAN 0009 0420 Page 1 of 4



Coalition Insurance Solutions Canada Inc. 1600-925 Georgia Street West Vancouver, BC V6C 3L2 Producer Code: 1043474

C. PCI FINES AND ASSESSMENTS	\$500,000	\$2,500	
D. FUNDS TRANSFER LIABILITY	\$500,000	\$2,500	
TECHNOLOGY AND MEDIA PROFESSIONAL			
E. TECHNOLOGY ERRORS & OMISSIONS	N/A	N/A	
F. MULTIMEDIA CONTENT LIABILITY	\$500,000	\$2,500	

# **FIRST PARTY COVERAGES**

FIRST FARTT COVERAGES	Limit / Sub-Limit	Retention / Sub-Retention
Insuring Agreement	•	•
EVENT RESPONSE		
G. BREACH RESPONSE SERVICES	\$500,000	\$0
Limit is separate from and in addition to the Aggregate Polic	cy Limit of Liability	
H. BREACH RESPONSE COSTS	\$500,000	\$2,500
Limit is separate from and in addition to the Aggregate Police	cy Limit of Liability	
I. CRISIS MANAGEMENT AND PUBLIC RELATIONS	\$500,000	\$2,500
J. RANSOMWARE AND CYBER EXTORTION	\$500,000	\$2,500
V DIDECT AND CONTINUED TO DESCRIPTION		\$2,500
K. DIRECT AND CONTINGENT BUSINESS INTERRUPTION,	\$500,000	i. Waiting period: 8 Hours
AND EXTRA EXPENSES FROM SECURITY FAILURE AND SYSTEMS FAILURE		ii. Enhanced 1 Hour waiting period:
L. PROOF OF LOSS PREPARATION EXPENSES	\$50,000	\$2,500
M. DIGITAL ASSET RESTORATION	\$500,000	\$2,500
N. COMPUTER REPLACEMENT AND BRICKING	\$500,000	\$2,500
O. REPUTATIONAL HARM LOSS	\$500,000	Reputation waiting period: 14 Days
P. COURT ATTENDANCE	i. Per day/per per	son limit: \$250
F. COURT ATTENDANCE	ii. Limit: \$50,000	
Q. CRIMINAL REWARD	\$50,000	N/A
CYBER CRIME		
R. FUNDS TRANSFER FRAUD, PERSONAL FUNDS FRAUD,	\$125,000	\$12,500
AND SOCIAL ENGINEERING	7123,000	712,000
S. SERVICE FRAUD INCLUDING CRYPTOJACKING	\$100,000	\$2,500
T. PHISHING	\$50,000	\$2,500
U. INVOICE MANIPULATION	\$250,000	\$2,500

Item 6. Pre-Claim Assistance \$360

**Item 7.** Professional Services N/A

CYBCAN 0009 0420 Page 2 of 4



Coalition Insurance Solutions Canada Inc. 1600-925 Georgia Street West Vancouver, BC V6C 3L2

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#### Item 8. Insurers and Quota Share Percentage

	Quota Share			
		<b>Quota Share %</b>	Limit of	
Insurer	Policy No.	of Loss	Liability	Premium
Arch Insurance Canada Ltd.	CYP1012687-05	40%	\$200,000	\$578
Certain Underwriters at Lloyd's, London (under Binding Authority UMR: B174010160SS24)	CYP1012687-05	30%	\$150,000	\$434
HDI Global Specialty SE	CYP1012687-05	30%	\$150,000	\$434

The obligations of each Insurer in this Item 8. of these Declarations are limited to the extent of its Quota Share % of Loss up to its Quota Share Limit of Liability.

Item 9. Notification of incidents, claims, or potential claims

By Email

Attn: Coalition Claims claims@coalitioninc.ca

By Phone 1.833.866.1337

By Mail

1600-925 Georgia Street West Vancouver, BC V6C 3L2

**Item 10. Retroactive Date** Full Prior Acts Coverage

**Item 11. Continuity Date** July 01, 2020

Item 12.Optional Extended Reporting PeriodAdditional premium:N/AExtended period:N/A

Item 13. Choice of Law ON

**Item 14.** Breach Response Services Advisor Coalition, Inc.

Item 15. Endorsements and Forms Effective at Inception

POLICY DECLARATIONS (CAN) CYBCAN 0009 0420 SIGNATURE PAGE ARCH (CAN) 10 ML0002 56 10 12

SIGNATURE PAGE HDI (CAN) CYCAP-00NT-000003-1223-01

COALITION CYBER AND TECHNOLOGY POLICY 2.0 CYBCAN 0001 0821
SERVICE OF SUIT ENDORSEMENT CYBCAN 0005 0420
BODILY INJURY AND PROPERTY DAMAGE ENDORSEMENT - CYBS 0002 0420

1ST PARTY

BODILY INJURY AND PROPERTY DAMAGE ENDORSEMENT - CYBS 0004 0420

3RD PARTY

POLLUTION ENDORSEMENT
CYBCAN 0006 0420
REPUTATION REPAIR ENDORSEMENT
CYBS 0005 0420
MULTI-FACTOR AUTHENTICATION (MFA) RETENTION
CYBS 0001 0420

CYBCAN 0009 0420 Page 3 of 4



Coalition Insurance Solutions Canada Inc. 1600-925 Georgia Street West Vancouver, BC V6C 3L2 Producer Code: 1043474

REDUCTION
QUOTA SHARE ENDORSEMENT
FUNDS TRANSFER LOSS ENDORSEMENT REQUIRING
AUTHENTICATION
WAR EXCLUSION - AMENDED V2
WRONGFUL COLLECTION EXCLUSION
AFFIRMATIVE AI ENDORSEMENT

CYBS 0021 0221 CYBS 0012 0720

CYCAP-00EN-000021-1223-01 CYBCAN 0015 1020 CYCAP-00EN-000024-0324-01

THE DECLARATIONS, THE APPLICATION, THE COALITION CYBER AND TECHNOLOGY ERRORS & OMISSIONS POLICY, AND ANY ENDORSEMENTS ATTACHED THERETO, CONSTITUTE THE ENTIRE POLICY BETWEEN US, THE ENTITY NAMED IN ITEM 1. OF THE DECLARATIONS, AND ANY INSURED.

IN WITNESS WHEREOF, we have caused this Policy to be signed officially below.

**Authorized Representative** 

June 20, 2024

Date

Coalition Insurance Solutions Canada Inc.

Motter

CYBCAN 0009 0420 Page 4 of 4



Coalition Insurance Solutions Canada Inc. 1600-925 Georgia Street West Vancouver, BC V6C 3L2

Producer Code: 1043474

IN WITNESS WHEREOF, Arch Insurance Canada Ltd. has caused this policy to be executed and attested.

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Will Wallace

10 ML0002 56 10 12 Page 1 of 1



Coalition Insurance Solutions Canada Inc. 1600-925 Georgia Street West Vancouver, BC V6C 3L2 Producer Code: 1043474

IN WITNESS WHEREOF, HDI Global Specialty SE has caused this policy to be executed and attested.



Chief Agent and Managing Director, HDI Global Specialty SE (Canada Branch)

For purposes of the *Insurance Companies Act* (Canada), this document was issued in the course of HDI Global Specialty SE's insurance business in Canada.

CYCAP-00NT-000003-1223-01 Page 1 of 1



# COALITION CYBER AND TECHNOLOGY POLICY 2.0

#### THIS POLICY CONTAINS A CLAUSE THAT MAY LIMIT THE AMOUNT PAYABLE.

#### SECTION I

#### INTRODUCTION

This Policy is a contract of insurance between the **named insured** and **us**. This Policy includes and must be read together with the Declarations page and any Endorsements.

The insurance provided under this Policy for **claims** made against **you** is on a claims made and reported basis, and applies to **claims** only if they are first made against **you** during the **policy period** and reported to **us** in accordance with Section IV, YOUR OBLIGATIONS AS AN INSURED, or during any applicable Optional Extended Reporting Period. **Claim expenses** reduce the applicable Limits of Liability and are subject to retentions.

Please note that the terms in bold lower case print are defined terms and have special meaning as set forth in Section IX, DEFINITIONS.

#### SECTION II

# WHAT WE COVER – OUR INSURING AGREEMENTS

In consideration of the **named insured's** payment of the premium, in reliance upon the information provided to **us**, including in and with the **application**, and subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy, **we** agree to provide the following insurance coverage provided that:

- The claim is made against you during the policy period, and is reported to us during the policy period or any applicable Optional Extended Reporting Period;
- 2. The **event** first took place after the **retroactive date** and before the end of the **policy period**; and
- Notice is provided in accordance with Section IV, YOUR OBLIGATIONS AS AN INSURED.

# THIRD PARTY LIABILITY COVERAGES

#### THIRD PARTY SECURITY AND PRIVACY

- A. NETWORK AND INFORMATION SECURITY LIABILITY
- We will pay on your behalf claim expenses and damages that you become legally obligated to pay resulting from a claim against you for a security failure, data breach, or privacy liability.
- B. REGULATORY DEFENCE AND PENALTIES

We will pay on your behalf claim expenses and regulatory penalties that you become legally obligated to pay resulting from a claim against you in the form of a regulatory proceeding.

CYBCAN 0001 0821 Page 1 of 34



C. PCI FINES AND ASSESSMENTS

We will pay on your behalf PCI fines and assessments that you become legally obligated to pay resulting from a claim against you for a security failure or data breach compromising payment card data.

D. FUNDS TRANSFER LIABILITY

We will pay on your behalf claim expenses and funds transfer liability loss that you become legally obligated to pay resulting from a claim against you for a funds transfer liability.

TECHNOLOGY AND MEDIA PROFESSIONAL

E. TECHNOLOGY ERRORS AND OMISSIONS

We will pay on your behalf claim expenses and damages that you become legally obligated to pay resulting from a claim against you for a technology and professional services wrongful act.

F. MULTIMEDIA CONTENT LIABILITY

We will pay on your behalf claim expenses and damages that you become legally obligated to pay resulting from a claim against you for a multimedia wrongful act.

FIRST PARTY COVERAGES

#### **EVENT RESPONSE**

G. BREACH RESPONSE SERVICES

We will pay on your behalf breach response services resulting from an actual or suspected security failure, data breach, cyber extortion, funds transfer fraud, or phishing attack, first discovered by you during the policy period.

H. BREACH RESPONSE COSTS

**We** will pay on **your** behalf **breach response costs** resulting from an actual or suspected **security failure** or **data breach** first discovered by **you** during the **policy period**.

I. CRISIS MANAGEMENT AND PUBLIC RELATIONS

We will pay on your behalf crisis management costs resulting from a public relations event first discovered by you during the policy period.

J. RANSOMWARE AND CYBER EXTORTION

We will pay on your behalf cyber extortion expenses resulting from cyber extortion first discovered by you during the policy period.

K. DIRECT AND
CONTINGENT BUSINESS
INTERRUPTION, AND
EXTRA EXPENSES FROM
SECURITY FAILURE AND
SYSTEMS FAILURE

We will pay business interruption loss, contingent business interruption loss, and extra expenses that you incur during the indemnity period directly resulting from the partial or complete interruption of computer systems for a period longer than the waiting period caused by a security failure or systems failure first discovered by you during the policy period.

The period of time set forth in Item 5.K.ii. of the Declarations will be the waiting period for any interruption of computer systems caused by a denial of service attack where a DDoS mitigation vendor from our list of panel providers is utilized at the time of such denial of service attack.

The period of time set forth in Item 5.K.i. of the Declarations will be the **waiting period** for all other causes of interruption of **computer systems**, or where the interruption of **computer systems** is caused by a **denial of** 

CYBCAN 0001 0821 Page 2 of 34



**service attack** and a DDoS mitigation provider from our list of **panel providers** is not utilized at the time of such **denial of service attack**. L. PROOF OF LOSS We will pay on your behalf proof of loss preparation expenses. PREPARATION EXPENSES M. DIGITAL ASSET We will pay on your behalf restoration costs that you incur because of the **RESTORATION** alteration, destruction, damage, theft, loss, or inability to access digital assets directly resulting from a security failure or systems failure first discovered by **you** during the **policy period**. N. COMPUTER We will pay on your behalf computer replacement costs that you incur resulting from a **security failure** first discovered by **you** during the **policy** REPLACEMENT AND BRICKING period. O. REPUTATIONAL HARM We will pay reputational harm loss that you incur during the reputation LOSS **indemnity period** solely and directly resulting from an **adverse publication** first published during the **policy period** specifically concerning a security failure, data breach, cyber extortion, or privacy **liability** first discovered by **you** and reported to **us** during the **policy** period. The reputation waiting period for any reputational harm loss will be the period of time set forth in Item 5.0. of the Declarations. P. COURT ATTENDANCE **We** will pay **you court attendance costs** set forth in Item 5.P.i. of the Declarations, subject to the maximum amount set forth in Item 5.P.ii. of the Declarations Q. CRIMINAL REWARD We will pay on your behalf, in our discretion, criminal reward costs. CYBER CRIME R. FUNDS TRANSFER We will pay funds transfer loss that you incur resulting from a funds FRAUD, PERSONAL transfer fraud or personal funds fraud first discovered by you during the FUNDS FRAUD, AND policy period. SOCIAL ENGINEERING S. SERVICE FRAUD We will pay on your behalf service fraud loss that you incur resulting from **INCLUDING** a security failure first discovered by you during the policy period. **CRYPTOJACKING** T. PHISHING We will pay on your behalf phishing response services that you incur resulting from a **phishing attack** first discovered by **you** during the **policy** period. U. INVOICE MANIPULATION We will pay you invoice manipulation loss that you incur resulting from any invoice manipulation first discovered by you during the policy

CYBCAN 0001 0821 Page 3 of 34

period.



#### SECTION III

<b>EXCLUSIONS -</b>	- WHAT	IS	NOT
COVERED			

This Policy does not apply to and **we** will not make any payment for any **claim expenses**, **damages**, **loss**, **breach response costs**, **breach response services**, **regulatory penalties**, **PCI fines and assessments**, or any other amounts directly or indirectly arising out of, resulting from, based upon, or attributable to:

#### A. BODILY INJURY

Any physical injury, sickness, disease, mental anguish, emotional distress, or death of any person, provided, however, that this exclusion will not apply to any **claim** for mental anguish or emotional distress under Sections II.A, NETWORK AND INFORMATION SECURITY LIABILITY and II.E, MULTIMEDIA CONTENT LIABILITY.

#### B. CONFISCATION

Confiscation, nationalization, requisition, destruction of, or damage to any property, **computer systems**, software, or electronic data by order of any governmental or public authority.

#### C. CONTRACTUAL LIABILITY

Any contractual liability or obligation or any breach of contract or agreement either oral or written, provided, however, that this exclusion will not apply:

- with respect to the coverage provided by Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY, and Section II.H, BREACH RESPONSE COSTS, to your obligations to maintain the confidentiality or security of personally identifiable information or third party corporate information:
- with respect to the coverage provided by Section II.E., TECHNOLOGY ERRORS AND OMISSIONS, any unintentional breach of a written contract to provide technology services or technology products:
- with respect to the coverage provided by Section II.F, MULTIMEDIA CONTENT LIABILITY, to misappropriation of ideas under implied contract:
- 4. with respect to the coverage provided by Section II.C, PCI FINES AND ASSESSMENTS; or
- 5. to the extent **you** would have been liable in the absence of such contract or agreement.

# D. DIRECTOR & OFFICERS LIABILITY

Any act, error, omission, or breach of duty by any director or officer in the discharge of his or her duty if the **claim** is brought by or on behalf of the **named insured**, **subsidiary**, or any principals, directors, officers, stockholders, members, or **employees** of the **named insured** or **subsidiary**.

#### E. DISCRIMINATION

Any discrimination of any kind.

# F. EMPLOYMENT PRACTICES

Any employer-employee relations, policies, practices, acts, or omissions. However, this exclusion will not apply to a **claim** by a current or former **employee** under Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY or:

CYBCAN 0001 0821 Page 4 of 34



- breach response services provided under Section II.G, BREACH RESPONSE SERVICES; or
- 2. **breach response costs** provided under Section II.H, BREACH RESPONSE COSTS:

involving a **security failure**, **data breach**, **cyber extortion**, **funds transfer fraud**, or **phishing attack**, as applicable to coverage Sections II.G and H, that impacts current or former **employees**.

G. FRAUD BY A SENIOR EXECUTIVE

Any dishonest, fraudulent, criminal, or malicious act or omission of any senior executive. However, this exclusion does not apply to claim expenses incurred in defending any such claim until and unless a final or non-appealable adjudication establishes that a senior executive committed such dishonest, fraudulent, criminal, or malicious act or omission, at which time the named insured will reimburse us for all claim expenses we incurred or paid in defending such claim.

This exclusion will not apply to any natural person **insured** who did not participate in or otherwise be involved in the dishonest, fraudulent, criminal, or malicious act or omission.

H. GOVERNMENTAL ORDERS

Any court order or demand requiring **you** to provide **personally identifiable information** to any domestic or foreign law enforcement, administrative, regulatory, or judicial body or other governmental authority. However, this exclusion will not apply to any **claim expenses**, **damages**, and **regulatory penalties** that **you** become legally obligated to pay resulting from **your** response to a **regulatory proceeding**.

I. ILLEGAL REMUNERATION

Any profit, remuneration, or advantage to which **you** are not legally entitled. However, this exclusion does not apply to **claim expenses** incurred in defending any such **claim** until and unless a final or non-appealable adjudication establishes the gaining of any profit, remuneration, or advantage to which **you** are not legally entitled, at which time the **named insured** will reimburse **us** for all **claim expenses we** incurred or paid in defending such **claim**.

J. INSURED VERSUS INSURED

Any **claim** made by or on behalf of:

- 1. an **insured** under this Policy; however, this exclusion will not apply to an otherwise covered **claim** made by:
  - a. an **employee** arising from a **security failure** or **data breach**; or
  - b. an additional insured:
- 2. any business enterprise in which **you** have greater than a twenty percent (20%) ownership interest; or
- 3. any parent company or other entity that owns more than twenty percent (20%) of an **insured**.
- K. INTELLECTUAL PROPERTY

Violation or infringement of any intellectual property right or obligation, including:

1. infringement of copyright of software, firmware, or hardware;

CYBCAN 0001 0821 Page 5 of 34



- 2. distribution or sale of, or offer to distribute to sell, any goods, products, or services;
- 3. other use of any goods, products, or services that infringes or violates any intellectual property law or right relating to the appearance, design, or function of any goods, products, or services; or
- 4. misappropriation, misuse, infringement, or violation of any patent, patent right, or trade secret;

however, this exclusion will not apply to:

- a. Section II.E, TECHNOLOGY ERRORS & OMISSIONS for any claim alleging that any software code or software products provided as part of your technology services or technology products violate another party's copyright described in items 1, 2, or 3 above; or
- b. Section II.F, MULTIMEDIA CONTENT LIABILITY, for an otherwise covered **claim** for a **multimedia wrongful act**, provided that, this exception to exclusion K. INTELLECTUAL PROPERTY will not apply to any violation or infringement of any intellectual property right or obligation described in items 1 and 4 above.
- L. MERCHANT LIABILITY

Any charge back, interchange fee, discount fee, service related fee, rate, or charge; or liability or fee incurred by **you** due to a merchant service provider, payment processor, payment card company, or bank reversing or freezing payment transactions, except that this exclusion will not apply to coverage afforded under Section II.C, PCI FINES AND ASSESSMENTS.

M. NATURAL DISASTER

Any physical event or natural disaster, including fire, flood, earthquake, volcanic eruption, explosion, lightning, wind, hail, tidal wave, and landslide.

N. NUCLEAR

Any exposure or threatened exposure to any radioactive matter or any form of radiation or contamination by radioactivity of any kind or from any source. This exclusion applies regardless of whether any other causes, events, materials, or products contributed concurrently or in any sequence to the **claim** or **event**, or the liability or legal obligation alleged or existing.

O. POLLUTANTS

Any:

- 1. discharge, dispersal, seepage, migration, release, or escape of **pollutants**, or any threatened discharge, seepage, migration, release, or escape of **pollutants**; or
- 2. request, demand, order, or statutory or regulatory requirement that you or others detect, report, test for, monitor, clean up, remove, remediate, contain, treat, detoxify, or neutralize, or in any way respond to, or assess the effects of pollutants; including any claim, suit, notice, or proceeding by or on behalf of any governmental authority or quasi-governmental authority, a potentially responsible party or any other person or entity for any amounts whatsoever because of detecting, reporting, testing for, monitoring, cleaning up, removing, remediating, containing,

CYBCAN 0001 0821 Page 6 of 34



treating, detoxifying, or neutralizing, or in any way responding to, or assessing the effects of **pollutants**.

This exclusion applies regardless of whether any other causes, events, materials, or products contributed concurrently or in any sequence to the **claim** or **event**, or the liability or legal obligation alleged or existing.

- P. PRIOR KNOWLEDGE
- any event, act, error, or omission that any senior executive on or before the continuity date knew or could have reasonably foreseen might be the basis of a claim, loss, breach response costs, or breach response services under this Policy; or
- 2. any **claim**, **event**, or circumstance which has been the subject of any notice given to the insurer of any other policy in force prior to the inception date of this Policy.

Q. RECALL

Any withdrawal, recall, inspection, adjustment, removal, or disposal of any property, tangible or intangible, including **computer systems** and their component parts, mobile devices, and mechanical equipment.

R. REPAIR

Any repair, replacement, recreation, restoration, or maintenance of any property, tangible or intangible, including **computer systems** and their component parts, mobile devices, and mechanical equipment. This exclusion does not apply to **damages** that **you** are legally obligated to pay resulting from a **claim** and that are otherwise covered under this Policy, or to coverage afforded under Sections II.K, DIRECT AND CONTINGENT BUSINESS INTERRUPTION, AND EXTRA EXPENSES FROM SECURITY FAILURE AND SYSTEMS FAILURE, and II.M, DIGITAL ASSET RESTORATION.

S. RETROACTIVE DATE

Any **event**, act, error, or omission that took place prior to the **retroactive date**, or any related or continuing acts, errors, omissions, or **events** where the first such act, error, omission, or **event** first took place prior to the **retroactive date**.

T. TANGIBLE PROPERTY

Any injury or damage to, destruction, impairment, or loss of use of any **tangible property**, including any computer hardware rendered unusable by a **security failure** or **systems failure**, except this exclusion will not apply to coverage afforded under Section II.N, COMPUTER REPLACEMENT AND BRICKING.

U. TECHNOLOGY ERRORS
AND OMISSIONS
EXCLUSIONS

With respect to the coverage provided by Section II.E., TECHNOLOGY ERRORS AND OMISSIONS, any:

- 1. breach of:
  - a. express warranty or representation, except for an agreement to perform within a reasonable standard of care or skill consistent with applicable industry standards;
  - b. other contractual obligation which goes beyond an express or implied duty to exercise a degree of care or skill as is consistent with applicable industry standards; or
  - c. guarantee or any promises of cost savings, profits, or return on investment:

CYBCAN 0001 0821 Page 7 of 34



- 2. delay in delivery or performance, or failure to deliver or perform at or within an agreed upon period of time, however this exclusion will not apply if such delay or failure to deliver or perform is the result of a **technology services wrongful act**, provided that **you** have made diligent efforts to deliver the applicable **technology products** or perform the applicable **technology services**;
- 3. inaccurate, inadequate, or incomplete description of the price of goods, products, or services;
- 4. cost guarantee, cost representation, or contract price estimate of probable costs or cost estimate actually or allegedly being exceeded;
- 5. commercial decision by **you** to stop providing any product or services;
- 6. provision of any sweepstakes, gambling activities, or lotteries, or price discounts, prizes, awards, money, or valuable consideration given in excess of a total contract or expected amount:
- 7. idea, trade secret, or confidential information that came into possession of any person or entity before such person or entity became an employee, board member, trustee, director, or officer of the **named insured** or any **subsidiary**;
- 8. unauthorized or surreptitious collection of any information by **you**, or failure to provide adequate notice that such information is being collected, or failure to comply with any legal requirement to provide individuals with the ability to assent or withhold assent for such collection;
- 9. loss, theft, or transfer of funds, monies, or securities in **your** care, custody, or control, or in the care, custody, or control of any third party for whom **you** are legally liable;
- 10. unfair competition, false or misleading advertising, or violation of consumer protection laws; or
- 11. costs or expenses incurred by **you** or others to withdraw, recall, repair, replace, upgrade, supplement, or remove any **technology products** or any products that contain or incorporate **technology products** or **technology services**.
- V. THIRD PARTY
  MECHANICAL FAILURE

Electrical, mechanical failure, or interruption (including blackouts, brownouts, power surge, or outage) or other utility failure, interruption, or power outage, of a third party, including telecommunications and other communications, internet service, website hosts, server services, satellite, cable, electricity, gas, water, or other utility or power service providers. However, this exclusion will not apply to coverage under Section II.K, DIRECT AND CONTINGENT BUSINESS INTERRUPTION, AND EXTRA EXPENSES FROM SECURITY FAILURE AND SYSTEMS FAILURE, where such loss arises directly from the **service provider** directly experiencing their own **security failure**.

W UNFAIR TRADE PRACTICE

Any false, unlawful, deceptive, or unfair trade practices; however, this exclusion does not apply to a **claim** under Section II.B, REGULATORY DEFENCE AND PENALTIES arising from a **security failure** or **data breach**.

CYBCAN 0001 0821 Page 8 of 34



X. VIOLATION OF ACTS/LAWS

Any violation of:

- 1. the Employee Retirement Income Security Act of 1974 (ERISA);
- 2. the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Act of 1940, or any other federal, provincial, territorial, or state securities laws:
- 3. the Organized Crime Control Act of 1970 (RICO);
- 4. the Controlling the Assault of Non-Solicited Pornography and Marketing Act of 2003 (CAN-SPAM);
- 5. Telephone Consumer Protection Act (TCPA);
- 6. the Sherman Anti-Trust Act, the Clayton Act, or any price fixing, restraint of trade, or monopolization statutes;
- 7. the Canada Pension Plan Act;
- 8. the Securities Act, R.S.O. 1990, c. S.5; the Business Corporations Act, R.S.O 1990, c. B16; or any similar Canadian federal, provincial, or territorial securities or business corporations statutes;
- 9. the Criminal Code of Canada, or any related or similar provincial or territorial statutes:
- 10. Canada's Anti-Spam Legislation, or any related or similar provincial or territorial legislation;
- 11. the Competition Act, R.S.C. 1985, c. C-34; the Consumer Protection Act, 2002, S.O. 2002, c. 30; or any similar Canadian federal, provincial, or territorial business practices and consumer protection, price fixing, restraint of trade, or monopolization statutes; or
- 12. any similar federal, provincial, territorial, state, local, common, or foreign laws or legislation to the laws described in 1. through 11. above:

however, this exclusion will not apply to a **claim** against **you** alleging a **data breach** or **privacy liability** in violation of Securities and Exchange Commission (SEC) regulation S-P (17 C.F.R. § 248) or any Canadian federal, provincial, or territorial legislation regulating privacy or the disclosure of information, including but not limited to the federal Personal Information Protection and Electronic Documents Act (PIPEDA) and any substantially similar provincial or territorial legislation.

Y. WAR AND TERRORISM

War, invasion, acts of foreign enemies, terrorism, hostilities, civil war, rebellion, revolutions, insurrection, military, or usurped power; however, this exclusion will not apply to **cyber terrorism**.

#### SECTION IV

YOUR OBLIGATIONS AS AN INSURED

WHEN THERE IS A **CLAIM** OR **EVENT** 

It is a condition precedent to coverage under this Policy that **you** must provide **us** written notice of a **claim** or **event** through the persons named in Item 9. of the Declarations as soon as practicable once such **claim** or **event** is known to a **senior executive**. In the event of an **adverse publication**, notice will include complete details of the **adverse publication** and date

CYBCAN 0001 0821 Page 9 of 34



WHEN THERE IS A CIRCUMSTANCE

**you** first became aware of such **adverse publication**. In no event will such notice to **us** be later than: (i) the end of the **policy period**; (ii) or 90 days after the end of the **policy period** for **claims** made against **you** in the last 60 days of the **policy period**.

With respect to Third Party Liability Coverage, if during the **policy period**, **you** become aware of any circumstances that could reasonably be expected to give rise to a future **claim** covered under this Policy and **you** give written notice to **us** through the persons named in Item 9. of the Declarations during the **policy period** of:

- 1. a detailed description of the act, **event**, or other circumstances that could reasonably be expected to give rise to the future **claim**, including dates, persons, and entities involved;
- 2. the identity of the potential claimants;
- 3. the details of how **you** first became aware of the act, **event,** or other circumstances; and
- 4. the nature of the potential **damages**;

then any **claim** arising out of the act, **event**, or other circumstance reported under this Section will be deemed to have been made and reported at the time written notice complying with the above requirements is provided to **us**.

DUTY TO COOPERATE

**We** will have the right to make any investigation **we** deem necessary, and **you** will cooperate with **us** in all investigations, respond to reasonable requests for information, and execute all papers and render all assistance as requested by **us**. **You** will do nothing that increases **our** exposure under this Policy. **You** will also cooperate with **us** and counsel in the defence of all **claims** and response to all **events**, and provide all information necessary for appropriate and effective representation.

With respect to Section II.J, RANSOMWARE AND CYBER EXTORTION, **you** must make every reasonable effort not to divulge the existence of this coverage, without first seeking **our** prior consent.

OBLIGATION TO NOT INCUR ANY EXPENSE OR ADMIT LIABILITY **You** will not, except at **your** own cost, admit liability, make any payment, assume any obligation, incur any expense, enter into any settlement, stipulate to any judgment or award, or dispose of any **claim** without **our** prior written consent, except as specifically provided in Section V, CLAIMS PROCESS. Compliance with **breach notice law** will not be considered as an admission of liability for purposes of this paragraph.

Expenses incurred by **you** in assisting and cooperating with **us** do not constitute **claim expenses**, **loss**, **breach response costs**, or **breach response services** under this Policy.

OBLIGATION TO PRESERVE
OUR RIGHT OF SUBROGATION

In the event of any payment by **us** under this Policy, **we** will be subrogated to all of **your** rights of recovery. **You** will do everything necessary to secure and preserve such subrogation rights, including the execution of any documents necessary to enable **us** to bring suit in **your** name. **You** will not do anything after an **event** giving rise to a **claim**, **loss**, **breach response** 

CYBCAN 0001 0821 Page 10 of 34



**costs**, **breach response services**, **regulatory penalties**, or **PCI fines and assessments** to prejudice such subrogation rights without first obtaining **our** consent.

AUTHORIZATION OF NAMED INSURED TO ACT ON BEHALF OF ALL INSUREDS

It is agreed that the **named insured** will act on behalf of all **insureds** with respect to the giving of notice of a **claim**, giving and receiving of notice of cancellation and non-renewal, payment of premiums and receipt of any return premiums that may become due under this Policy, receipt and acceptance of any endorsements issued to form a part of this Policy, exercising or declining of the right to tender the defence of a **claim** to **us**, and exercising or declining to exercise of any right to an Optional Extended Reporting Period.

#### SECTION V

#### **CLAIMS PROCESS**

**DEFENCE** 

**We** will have the right and duty to defend, subject to the Limits of Liability and applicable Retention(s), exclusions, conditions, and other terms of this Policy:

- 1. any **claim** against **you** seeking **damages** that are payable under the terms of this Policy; or
- 2. under Section II.B, REGULATORY DEFENCE AND PENALTIES, any claim in the form of a regulatory proceeding.

You have the right to select defence counsel from our panel providers. If you would like to retain defence counsel not on our list of panel providers, such counsel must be mutually agreed upon between you and us, which agreement will not be unreasonably withheld, and subject to a fee rate structure substantially similar to that of our panel providers.

We will pay claim expenses incurred with our prior written consent with respect to any claim seeking damages, funds transfer liability loss, or regulatory penalties payable under this Policy. We will have no obligation to pay claim expenses until you have satisfied the applicable Retention.

The Limits of Liability of this Policy will be reduced and may be completely exhausted by payment of **claim expenses**. **Our** duty to defend ends once the applicable Limit of Liability is exhausted, or after deposit of the amount remaining on the applicable Limit of Liability in a court of competent jurisdiction. Upon such payment, **we** will have the right to withdraw from the defence of the **claim**.

RIGHT TO ASSOCIATE

**We** have the right, but not the duty, to associate in the investigation and response to any **event** or **claim**, including participation in the formation of strategy and review of forensic investigations and reports.

PRE-CLAIM ASSISTANCE

If **we** are provided with notice of an **incident** or of a circumstance that is not yet a **claim** or **incident** under Section IV, YOUR OBLIGATIONS AS AN INSURED, and **you** request assistance to mitigate against any potential future **claim** or the **incident**, **we** may, in **our** discretion, agree to pay for up

CYBCAN 0001 0821 Page 11 of 34



to the amount shown in Item 6. of the Declarations for legal, forensic, and IT services provided by a third party. Any such fees must be incurred with **our** prior consent by legal counsel or a consultant we have mutually agreed upon. Such legal counsel's and consultant's fees will be considered **claim expenses**, **loss**, **breach response costs**, or **breach response services** and will be subject to the Limits of Liability that would be applicable if there is a covered **incident** or if a covered **claim** is made, and is also subject to the Aggregate Policy Limit of Liability.

**SETTLEMENT** 

If **you** refuse to consent to any settlement or compromise of a **claim** recommended by **us** and acceptable to the claimant, **our** liability for such **claim** will not exceed:

- the amount for which such **claim** could have been settled, less the retention, plus **claim expenses** incurred up to the time of such refusal: and
- 2. seventy percent (70%) of **claim expenses** incurred after such settlement was refused by **you**, plus seventy percent (70%) of **damages** and **regulatory penalties** in excess of the amount such **claim** could have settled under such settlement

In this event, **we** will have the right to withdraw from the further defence of such **claim** by tendering control of the defence thereof to **you**. The operation of this paragraph will be subject to the Limits of Liability and Retention provisions of this Policy.

SETTLEMENT WITHIN RETENTION

We agree that you may settle any claim where the total claim expenses, loss, damages, breach response costs, breach response services, regulatory penalties, and PCI fines and assessments do not exceed the applicable Retention, provided the entire claim is resolved and you obtain a full release from all claimants.

PROOF OF LOSS

With respect to **business interruption loss**, **contingent business interruption loss**, **extra expenses**, and **reputational harm loss**, **you** must complete and sign a written, detailed, and affirmed proof of loss within 90 days after **your** discovery of the **security failure**, **systems failure**, or **adverse publication** (unless such period has been extended by the underwriters in writing) which will include, at a minimum, the following information:

- 1. full description of the circumstances, including the time, place, and cause of the **loss** or **event**; and
- detailed calculation of any business interruption loss, contingent business interruption loss, extra expenses, and reputational harm loss; and all underlying documents and materials that reasonably relate to or form part of the basis of the proof of such business interruption loss, contingent business interruption loss, extra expenses, and reputational harm loss.

Any costs **you** incur in connection with establishing or proving **business interruption loss**, **contingent business interruption loss**, **extra** 

CYBCAN 0001 0821 Page 12 of 34



**expenses**, or **reputational harm loss**, including preparing a proof of loss, in excess of the Limits of Liability under Section II.L, Proof Of Loss Preparation Expenses, will be **your** obligation and is not covered under this Policy.

Solely with respect to verification of **business interruption loss**, **contingent business interruption loss**, and **reputational harm loss**, **you** agree to allow **us** to examine and audit **your** books and records that relate to this Policy at any time during the **policy period** and up to 12 months following **our** receipt of any proof of loss in accordance with this section.

# **SECTION VI**

# LIMITS OF LIABILITY AND RETENTION

LIMITS OF LIABILITY

Aggregate Policy Limit of Liability and Limits of Liability for All Insuring Agreements Other Than **Breach Response Costs** and **Breach Response Services** 

The Aggregate Policy Limit of Liability set forth in Item 4. of the Declarations is the maximum amount **we** will be liable to pay for all **claim expenses**, **damages**, **funds transfer liability loss**, **loss**, **PCI fines and assessments**, **regulatory penalties**, and other amounts under this Policy, regardless of the number of **claims**, **events**, or **insureds**. The reference to Aggregate Policy Limit of Liability herein also refers to each participating Insurer's individual Quota Share Limit of Liability as stated in Item 8. of the Declarations.

The Per Event Limit of Liability set forth in Item 4. of the Declarations is the maximum amount **we** will be liable to pay for all **claim expenses**, **damages**, **funds transfer liability loss**, **loss**, **PCI fines and assessments**, **regulatory penalties**, and other amounts arising from a single **event** under all Insuring Agreements, regardless of the number of Insuring Agreements triggered, **events**, **claims**, or **insureds**. Such Limits of Liability are part of, and not in addition to, the Aggregate Policy Limit of Liability.

The Limit stated in Item 5. of the Declarations with respect to an Insuring Agreement is the maximum amount **we** will be liable to pay for all **claim expenses**, **damages**, **funds transfer liability loss**, **loss**, **PCI fines and assessments**, **regulatory penalties**, and other amounts arising from a single **event** under that Insuring Agreement. Such Limits of Liability are part of, and not in addition to, the Aggregate Policy Limit of Liability.

**Our** Limits of Liability for an Optional Extended Reporting Period, if applicable, will be part of, and not in addition to the Aggregate Policy Limit of Liability set forth in Item 4. of the Declarations.

<u>Limits of Liability for Breach Response Costs and Breach Response</u> <u>Services</u>

CYBCAN 0001 0821 Page 13 of 34



The Limit set forth in Item 5.G. of the Declarations is the maximum amount we will be liable to pay for all breach response services regardless of the number of security failures, data breaches, cyber extortions, funds transfer frauds, phishing attacks, or insureds. This Limit is in addition to the Aggregate Policy Limit of Liability. Upon exhaustion of the breach response services Limit, there will be no further coverage under this Policy for any breach response services.

The Limit set forth in Item 5.H. of the Declarations is the maximum amount **we** will be liable to pay for all **breach response costs**, regardless of the number of **security failures**, **data breaches**, or **insureds**. This Limit is in addition to the Aggregate Policy Limit of Liability. Upon exhaustion of the **breach response costs** Limit, there will be no further coverage under this Policy for any **breach response costs**.

**We** will only be liable for those amounts payable under this Policy which are in excess of the applicable Retention(s). Such Retention(s) cannot be insured.

In the event that damages, funds transfer liability loss, PCI fines and assessments, regulatory penalties, claim expenses, breach response costs, breach response services, loss, or other amounts arising out of a claim or event are subject to more than one Retention, the applicable Retention amount will apply to such damages, funds transfer liability loss, PCI fines and assessments, regulatory penalties, claim expenses, breach response costs, breach response services, loss, or other amounts, provided that the sum of such Retention amounts will not exceed the largest applicable Retention amount.

The Aggregate Retention set forth in Item 4. of the Declarations is the maximum amount **you** will be liable to pay towards satisfying Retentions for covered **claims** or **events**. Once the Aggregate Retention is paid, **we** will be liable for amounts payable under this Policy. Such amounts are part of and not in addition to the Limits of Liability of this Policy.

### SECTION VII

CANCELLATION AND OPTIONAL EXTENDED REPORTING PERIOD

CANCELLATION AND NON-RENEWAL **We** may cancel or elect not to renew this Policy by mailing to the **named insured** at the address shown in Item 1. of the Declarations, written notice stating when the cancellation or non-renewal will be effective. Where permitted by applicable law, we may provide such written notice of cancellation or non-renewal by electronic transmission. Such cancellation or non-renewal will not be less than sixty (60) days after such notice is mailed (or ten (10) days thereafter when cancellation is due to non-payment of premium or fraud or material misrepresentation). The mailing of such

RETENTION

CYBCAN 0001 0821 Page 14 of 34



notice as aforesaid will be sufficient proof of notice and this Policy will terminate at the date and hour specified in such notice.

This Policy may be cancelled by **us** for non-payment of premium, or by fraud or material misrepresentation by **you** in the **application** or other information provided to induce **us** to issue this Policy; or fraud by **you** in connection with the submission of any **claim** or **event** for coverage under this Policy.

This Policy may be cancelled by the **named insured** by surrender of this Policy to **us** or by giving written notice to **us** stating when thereafter such cancellation will be effective.

If this Policy is cancelled in accordance with the paragraphs above, the earned premium will be computed pro rata but the premium will be deemed fully earned if any **claim**, **event**, or any circumstance that could reasonably be expected to give rise to a **claim** or **event**, is reported to **us** on or before the date of cancellation.

If **we** elect not to renew this Policy, **we** will mail to **you** written notice thereof at least sixty (60) days prior to the expiration of the **policy period**.

We have no obligation to renew this Policy.

Any offer of renewal terms, conditions, Limits of Liability, and/or premiums different from those of this Policy will not constitute a cancellation or refusal to renew.

OPTIONAL EXTENDED REPORTING PERIOD

In the event of cancellation or non-renewal of this Policy, by either the **named insured** or **us**, for reasons other than fraud or material misrepresentation in the **application**, or non-payment of premium or Retention, the **named insured** will have the right, upon payment in full of additional premium, to purchase an Optional Extended Reporting Period under this Policy, subject to all terms, conditions, limitations of, and any endorsements to this Policy, for a period of either:

- a. one year for an additional premium of 100% of the total annual premium:
- b. two years for an additional premium of 150% of the total annual premium; or
- c. three years for an additional premium of 200% of the total annual premium

following the effective date of such cancellation or non-renewal.

Such Optional Extended Reporting Period applies only to a **claim** first made against **you** during the Optional Extended Reporting Period arising out of any act, error, or omission committed on or after the **retroactive date** and before the end of the **policy period**, subject to the Retention, Limits of Liability, exclusions, conditions, and other terms of this Policy.

CYBCAN 0001 0821 Page 15 of 34



The Optional Extended Reporting Period will terminate on the effective date and hour of any other insurance issued to the **named insured** or the **named insured** or the **named insured**'s successor that replaces in whole or in part the coverage afforded by the Optional Extended Reporting Period.

The **named insured's** right to purchase the Optional Extended Reporting Period must be exercised in writing no later than ninety (90) days following the cancellation or non-renewal date of this Policy, and must include payment of premium for the applicable Optional Extended Reporting Period as well as payment of all premiums due to **us**. If such written notice is not given to **us**, the **named insured** will not, at a later date, be able to exercise such right.

At the commencement of any Optional Extended Reporting Period, the entire premium thereafter will be deemed earned and in the event the **named insured** terminates the Optional Extended Reporting Period before its expiring date, **we** will not be liable to return any portion of the premium for the Optional Extended Reporting Period.

The fact that the time to report **claims** under this Policy may be extended by virtue of an Optional Extended Reporting Period will not in any way increase the Limits of Liability, and any amounts incurred during the Optional Extended Reporting Period will be part of, and not in addition to the Limits of Liability as stated in the Declarations. The Optional Extended Reporting Period will be renewable at **our** sole option.

#### **SECTION VIII**

# OTHER PROVISIONS

CHOICE OF LAW Any disputes involving this Policy will be resolved applying the law

designated in Item 13. of the Declarations, without reference to that

jurisdiction's choice of law principles.

CURRENCY Except as otherwise provided in this Policy, all premiums, Limits of Liability,

Retentions, **damages**, **loss**, and other amounts under this Policy are expressed and payable in the currency of Canada. If judgment is rendered, settlement is denominated, expenses, penalties or costs are incurred, or another element of **loss** under this Policy is stated in a currency other than Canadian dollars, payment under this Policy shall be made in Canadian dollars at the Bank of Canada daily average exchange rate on the date the judgment becomes final, the settlement amount is agreed upon, the expense, penalty or cost is paid, or other element of **loss** is due, or if not published on such date, then on the next date of publication by the Bank of

Canada.

NO ASSIGNMENT No change in, modification of, or assignment of interest under this Policy

will be effective except when made by written endorsement signed by us.

CYBCAN 0001 0821 Page 16 of 34



NON-PERMISSIBLE INSURANCE

Where **we** may not permissibly insure, either on an admitted or non-admitted basis, any entity that falls within the definition of an **insured** under this Policy, by virtue of the entity's domicile (or deemed location of risk for regulatory purposes), **we** will indemnify the **named insured** in respect of any loss to its insurable financial interest in such uninsured entity by way of agreed valuation calculated as the amount that **we** would have been liable to pay such uninsured entity for the applicable loss under the terms and conditions of this Policy had it been permissible to insure such uninsured entity.

OTHER INSURANCE

This Policy will apply excess of any other valid and collectible insurance available to **you**, including the self-insured retention or deductible portion of that insurance, unless such is written only as specific excess insurance to this Policy, without contribution by this Policy.

**SANCTIONS** 

This Policy does not apply to the extent that trade or economic sanctions or other laws or regulations prohibit **us** from providing insurance, including but not limited to payment of **claims**.

TERRITORY - THE UNIVERSE

This Policy will apply to events occurring, claims made, and damages, losses, breach response costs, breach response services, regulatory penalties, and PCI fines and assessments incurred, anywhere in the universe.

**TITLES** 

The titles and headings to the various sections, subsections, and endorsements of this Policy are included solely for ease of reference and do not limit coverage, expand coverage, or otherwise affect the provisions of such sections, subsections or endorsements.

# **SECTION IX**

**DEFINITIONS** Words and phrases that appear in lowercase bold in this Policy have the

meanings set forth below:

Adverse publication means any report or communication to the public through any media

channel including television, print media, radio, the internet, or electronic

mail, of information that was previously unavailable to the public, specifically concerning a **security failure**, **data breach**, **cyber extortion**,

or **privacy liability** that affects **your** customers or clients. All **adverse publications** relating to the same **security failure**, **data breach**, **cyber extortion**, or **privacy liability** will be deemed to have occurred on the date of the first **adverse publication** for the purposes of determining the applicable **reputation waiting period** and **reputation indemnity period**,

and will be deemed to constitute a single **reputational harm loss**.

Application means all applications, including any attachments thereto and

supplemental information, submitted by or on behalf of the **named insured** to **us** in connection with the request for or underwriting of this Policy, or any prior policy issued by **us** of which this Policy is a renewal

thereof.

CYBCAN 0001 0821 Page 17 of 34



Breach notice law

Breach response costs

means any statute or regulation, including from Canada, the United States, the European Union, or other country that requires: (i) notice to persons whose **personally identifiable information** was, or reasonably considered likely to have been, accessed or acquired by an unauthorized person; or (ii) notice to regulatory agencies of such incident.

means the following reasonable and necessary costs **you** incur with **our** prior written consent in response to an actual or suspected **security failure** or **data breach**:

- 1. computer forensic professional fees and expenses to determine the cause and extent of a **security failure** or **data breach**:
- costs to notify individuals affected or reasonably believed to be affected by such **security failure** or **data breach**, including printing costs, publishing costs, postage expenses, call center costs, and costs of notification via phone or e-mail;
- 3. costs to provide government mandated public notices related to such **security failure** or **data breach**;
- 4. legal fees and expenses to advise you in connection with your investigation of a security failure or data breach and to determine whether you are legally obligated under a breach notice law to notify applicable regulatory agencies or individuals affected or reasonably believed to be affected by such security failure or data breach;
- 5. legal fees and expenses to advise you in complying with Payment Card Industry ("PCI") operating regulation requirements for responding to a security failure or data breach compromising payment card data, and the related requirements under a merchant services agreement, including a PCI forensic investigator when required under such merchant services agreement (this clause does not include any fees or expenses incurred in any legal proceeding, arbitration, or mediation, for any advice in complying with any PCI rules or regulations other than for assessment of PCI fines and assessments for a covered security failure or data breach, or to remediate the breached computer systems);
- 6. costs to provide up to two years (or longer if required by law) of a credit or identity monitoring program, including credit freezing and thawing, to individuals affected by such **security failure** or **data breach**; and
- 7. identity theft restoration services to those natural persons identified by a licensed identify theft investigator as victims of identity theft affected by such **security failure** or **data breach**.

**Breach response costs** must be incurred within one year of **your** discovery of an actual or suspected **security failure** or **data breach**. **You** have **our** prior consent to incur **breach response costs** in the form of computer forensic fees under paragraph 1. and legal fees under paragraphs 4. and 5. with any vendor on **our** list of **panel providers**.

CYBCAN 0001 0821 Page 18 of 34



Breach response services

means the following services to assist with **your** initial response to a **security failure**, **data breach**, **cyber extortion**, **funds transfer fraud**, or **phishing attack**:

- 1. access to the 24/7 hotline detailed in Item 9. of the Declarations;
- two hour consultation and advice by legal counsel from our panel providers;
- consultation and advice by the breach response services advisor:
- 4. preliminary forensics and threat intelligence gathered by and known to the **breach response services advisor**; and
- 5. remote support and assistance.

Breach response services apply only to assistance provided by the breach response services advisor with your initial response to a security failure, data breach, cyber extortion, funds transfer fraud, or phishing attack based upon the information provided by you to us and/or the breach response services advisor at the time you first notify us of the applicable security failure, data breach, cyber extortion or funds transfer fraud. Breach response services do not include the costs and expenses of any services which are covered under any other First Party Coverage of this Policy.

Breach response services advisor

means entity or person named in Item 14. of the Declarations.

Business interruption loss

means:

- 1. the net profit that would have been earned before income taxes, or net loss that would not have been incurred, directly due to the partial or complete interruption of **computer systems**; and
- 2. continuing normal operating expenses, including payroll.

Provided, however, that **business interruption loss** will not include net profit that would likely have been earned as a result of an increase in volume due to favorable business conditions caused by the impact of network security failures impacting other businesses, loss of market, or any other consequential loss.

**Business services** 

means software as a service (SaaS), platform as a service (PaaS), infrastructure as a service (laaS), network as a service (NaaS), voice over internet protocol, and telephony services that:

- 1. **you** use regularly in the normal course of **your** business;
- 2. **you** are charged a fee on a regular periodic basis, no less frequently than on a semi-annual basis; and
- 3. are provided to **you** pursuant to a written contract.

Claim

means:

CYBCAN 0001 0821 Page 19 of 34



- 1. a written demand for money or services, including the service of a suit or institution of arbitration proceedings;
- 2. with respect to coverage provided under Section II.B, REGULATORY DEFENCE AND PENALTIES, a **regulatory proceeding**; and
- 3. a written request or agreement to toll or waive a statute of limitations relating to a potential **claim** described in paragraph 1. above.

All **claims** that have a common nexus of fact, circumstance, situation, event, transaction, or cause, or a series of related facts, circumstances, situations, events, transactions, or causes will be considered a single **claim** made against **you** on the date the first such **claim** was made.

### Claim expenses

#### means:

- 1. reasonable and necessary fees charged by legal counsel to which **we** have agreed to defend a **claim**;
- 2. all other fees, costs, and charges for the investigation, defence, and appeal of a **claim**, if incurred by **us** or by **you** with **our** prior written consent; and
- 3. premiums on appeal bonds, provided that **we** will not be obligated to apply for or furnish such appeal bonds.

**Claim expenses** do not include salary, charges, wages, or expenses of any **senior executive** or **employee**, or costs to comply with any court or regulatory orders, settlements, or judgments.

### Computer replacement costs

means the reasonable and necessary costs **you** incur, with **our** prior written consent, to restore or replace computer hardware or tangible equipment owned or leased by **you** impacted by a loss of firmware integrity resulting from a **security failure**.

# Computer systems

#### means:

- 1. computers and related peripheral components, including Internet of Things (IoT) devices;
- 2. systems and applications software;
- 3. terminal devices;
- 4. related communications networks;
- 5. mobile devices (handheld and other wireless computing devices); and
- 6. storage and back-up devices

by which electronic data is collected, transmitted, processed, stored, backed up, retrieved, and operated by **you** on **your** own behalf.

#### Computer systems includes hosted computer systems.

# Consumer redress awards

means any monetary amounts **you** are legally obligated or have agreed to deposit into a consumer redress fund as equitable relief for the payment of consumer claims due to an adverse judgment or settlement of a **regulatory** 

CYBCAN 0001 0821 Page 20 of 34



**proceeding. Consumer redress awards** do not include any sums paid which constitute taxes, fines, penalties, injunctions, or sanctions.

Contingent business interruption loss

means:

- the net profit that would have been earned before income taxes, or net loss that would not have been incurred, directly due to the partial or complete interruption of **hosted computer systems**; and
- 2. continuing normal operating expenses, including payroll.

Provided, however, that **contingent business interruption loss** will not include net profit that would likely have been earned as a result of an increase in volume due to favorable business conditions caused by the impact of network security failures impacting other businesses, loss of market, or any other consequential loss.

Continuity date

means the date specified in Item 11. of the Declarations. Provided, if a **subsidiary** is acquired during the **policy period**, the **continuity date** for such **subsidiary** will be the date the **named insured** acquired such **subsidiary**.

Court attendance costs

means the reasonable costs and expenses of attending at **our** request a trial, hearing, deposition, mediation, arbitration, or other proceeding relating to the defence of any **claim**.

Criminal reward costs

means any amount offered and paid by **us** for information that leads to the arrest and conviction of any individual(s) committing or trying to commit any illegal act related to any coverage under this Policy. This Policy will not cover amounts offered and paid-for-information provided by **you**, **your** legal counsel and/or auditors, whether internal or external, individuals hired or retained in response to the aforementioned illegal acts, or other individuals with responsibilities for supervision or management of the aforementioned individuals and entities.

Crisis management costs

means the following reasonable fees or expenses agreed to in advance by us, in our discretion, to mitigate covered damages, loss, claims expenses, breach response costs, or breach response services due to a public relations event:

- 1. a public relations or crisis management consultant;
- 2. media purchasing, or for printing or mailing materials intended to inform the general public about the **public relations event**;
- 3. providing notifications to individuals where such notifications are not required by **breach notice law**, including notices to **your** non-affected customers, employees, or clients; and
- 4. other costs approved in advance by us.

Cyber extortion

means any:

1. threat made by an individual or organization against **you** expressing the intent to:

CYBCAN 0001 0821 Page 21 of 34



- a. transfer, pay, or deliver any funds or property belonging to you, or held by you on behalf of others, using computer systems without your permission, authorization, or consent;
- access, acquire, sell, or disclose non-public information in your care, custody, or control, provided such information is stored in an electronic medium in computer systems and is retrievable in a perceivable form;
- c. alter, damage, or destroy any computer program, software, or other electronic data that is stored within **computer systems**;
- d. maliciously or fraudulently introduce **malicious code** or **ransomware** into **computer systems**; or
- e. initiate a denial of service attack on computer systems; or
- 2. introduction of **malicious code** or **ransomware** into **computer systems** by an individual or organization; or,
- 3. denial of service attack on computer systems;

where such threat is made or act is committed for the purpose of demanding payment of money, securities, Bitcoin or other virtual currencies, property, or goods from **you**.

Cyber extortion expenses

means the following reasonable and necessary costs incurred with **our** prior written consent:

- money, securities, Bitcoin, or other virtual currencies paid at the direction and demand of any person committing **cyber extortion** and costs incurred solely in, and directly from, the process of making or attempting to make such a payment;
- value of property or goods demanded by any person committing cyber extortion and costs incurred solely in, and directly from, the process of delivering or attempting to deliver to such property or goods; and
- 3. reasonable and necessary costs, fees, and expenses to respond to a **cyber extortion**.

The value of **cyber extortion expenses** will be determined as of the date such **cyber extortion expenses** are paid.

Cyber terrorism

means the premeditated use, or threatened use, of disruptive activities against **computer systems** by any person, group, or organization, committed with the intention to harm or intimidate **you** to further social, ideological, religious, or political objectives. However, **cyber terrorism** does not include any activity which is part of or in support of any military action, war, or war-like operation.

Damages

means a monetary judgment that **you** are legally obligated to pay, prejudgement and post-judgment interest, or settlement agreed to by **you** and **us. Damages** does not mean the following:

CYBCAN 0001 0821 Page 22 of 34



- 1. future profits, restitution, disgorgement of profits, or unjust enrichment, or the costs of complying with orders granting injunctive or equitable relief:
- 2. return or offset of fees, charges, or commissions charged by or owed to **you** for goods or services already provided or contracted to be provided;
- 3. any loss, transfer or theft of monies, securities. or digital currencies;
- costs incurred by you to correct, re-perform, or complete any service, including any technology services or professional services:
- 5. liquidated damages including those arising from a technology and professional services wrongful act, but only to the extent such liquidated damages exceed the amount for which the insured would have been liable in the absence of any agreement to pay liquidated damage;
- 6. civil or criminal fines or penalties, civil or criminal sanctions, payroll or other taxes, or loss of tax benefits, or amounts or relief uninsurable under applicable law;
- 7. any damages which are a multiple of compensatory damages, or punitive or exemplary damages, unless insurable by law in any applicable jurisdiction that most favors coverage for such punitive or exemplary damages;
- 8. discounts, coupons, prizes, awards, or other incentives offered by **vou**:
- 9. fines, costs, assessments, or other amounts **you** are responsible to pay under a **merchant services agreement**;
- 10. any amounts for which **you** are not liable, or for which there is no legal recourse against **you**; or
- 11. royalty or licensing fees.

Data breach

means the acquisition, access, theft, or disclosure of **personally identifiable information** or **third party corporate information** by a person or entity, or in a manner, that is unauthorized by **you**.

Denial of service attack

means a deliberate or malicious attack that makes **computer systems** unavailable to its intended users by temporarily or indefinitely disrupting services of a host that **you** use.

Digital asset

means any of **your** electronic data or computer software. **Digital assets** do not include computer hardware of any kind.

Employee

means any past, present, or future:

- 1. person employed by the **named insured** or **subsidiary** as a permanent, part-time, seasonal, leased, or temporary employee, intern, or any volunteer; and
- 2. senior executive;

but only while acting on behalf of the **named insured** or **subsidiary** and in the scope of the business operations of the **named insured** or **subsidiary**.

CYBCAN 0001 0821 Page 23 of 34



Event

Extra expenses

means a funds transfer liability, incident, privacy liability, technology and professional services wrongful act, or multimedia wrongful act.

All **events** that have a common nexus of fact, circumstance, situation, transaction, or cause, or a series of related facts, circumstances, situations, transactions, or causes will be considered a single **event** occurring on the date the first such **event** occurred.

means **your** reasonable and necessary additional costs incurred to avoid or minimize a **business interruption loss**, including:

- the reasonable and necessary additional costs of sourcing your products or services from alternative sources in order to meet contractual obligations to supply your customers and clients;
- the reasonable and necessary additional costs of employing contract staff or overtime costs for **employees**, including **your** internal IT department, in order to continue **your** business operations which would otherwise have been handled in whole or in part by **computer systems** or **service provider**; and
- 3. the reasonable and necessary additional costs of employing specialist consultants, including IT forensic consultants, in order to diagnose and fix a **security failure** or **systems failure**.

Provided, however, that such additional costs do not exceed the amount of loss that otherwise would have been payable as **business interruption loss**.

**Extra expenses** does not mean and will not include:

- 1. costs incurred to update, restore, replace, upgrade, maintain, or improve **computer systems**:
  - a. to a level greater than existed before a security failure, unless the costs to upgrade to a more current or secure version of functionally equivalent components of computer systems is no more than 25% greater than the costs that would have been incurred to repair or replace computer systems that existed before a security failure: or
  - b. to a level greater than existed before a **system failure**; or
- costs incurred to acquire or install computer systems which did not form a part of computer systems immediately prior to the security failure or system failure.

Funds transfer fraud

means fraudulent instruction transmitted by electronic means, including through social engineering, to **you** or **your** financial institution directing **you**, or the financial institution:

1. to debit, or instruct to authorize to debit, an account for which the **named insured** or **subsidiary** is an authorized custodian, and to transfer, pay, or deliver money or securities from such account; or

CYBCAN 0001 0821 Page 24 of 34



- to debit, or instruct to authorize to debit, an account held by the named insured or subsidiary, or held by the named insured or subsidiary on behalf of a third party, and to transfer, pay, or deliver money or securities from such account; or
- 3. directing **you** to transfer or deliver **tangible property** owned or held by the **named insured** or **subsidiary**;

which instruction purports to have been transmitted by **you** or **your** vendors, business partners, or clients, and impersonates such party, but was transmitted by someone other than **you** or **your** vendors, business partners, or clients, and without such party's knowledge or consent. The "financial institution" does not include any such entity, institution, or organization that is an **insured**.

Funds transfer liability

means distribution of fraudulent wire transfer or payment instructions which instruction purports to have been transmitted by **you** directing **your** vendors, business partners, or clients to transfer funds to a third party, but was transmitted by someone other than **you** as the result of a **security failure** 

Funds transfer liability loss

means a monetary judgement or award that **you** are legally obligated to pay, or a settlement agreed to by **you** and **us**, because of the transfer of money, securities, or digital currencies by any of **your** vendors, business partners, or clients to a third party as the direct result of a **funds transfer liability**.

Funds transfer loss

means:

- loss of money, securities, digital currencies, or tangible property directly resulting from funds transfer fraud or personal funds fraud; and
- 2. reasonable and necessary costs, fees, and expenses to respond to **funds transfer fraud** or **personal funds fraud**.

**Funds transfer loss** does not mean and will not include the loss of personal money, securities, or property of **your employees** with the exception of **senior executives**.

Hosted computer systems

means:

- 1. computers and related peripheral components, including Internet of Things (IoT) devices;
- 2. systems and applications software;
- 3. terminal devices;
- 4. related communications networks;
- 5. mobile devices (handheld and other wireless computing devices); and
- 6. storage and back-up devices

by which electronic data is collected, transmitted, processed, stored, backed up, retrieved, and operated by a third party vendor, but only for

CYBCAN 0001 0821 Page 25 of 34



providing hosted computer services, including SaaS, IaaS, NaaS and PaaS, to **you** pursuant to a written contract.

Incident

means adverse publication, cyber extortion, data breach, funds transfer fraud, invoice manipulation, personal funds fraud, phishing attack, public relations event, security failure, or systems failure.

All **incidents** that have a common nexus of fact, circumstance, situation, event, transaction, or cause, or series of related facts, circumstances, situations, events, transactions, or causes will be considered a single **incident** occurring on the date the first such **incident** occurred.

Indemnity period

means the time period that:

- 1. begins on the date and time that the partial or complete interruption of **computer systems** first occurred; and
- 2. ends on the earlier of the date and time that the interruption to **your** business operations resulting from such interruption of **computer systems**: (i) ends; or (ii) could have ended if **you** had acted with due diligence and dispatch.

However, in no event will the **indemnity period** exceed 365 days.

Insured, you, or your

means:

- 1. the **named insured**;
- 2. a subsidiary;
- 3. senior executives and employees;
- 4. an independent contractor, who is a natural person, solely acting in the normal course of the **named insured** or **subsidiary's** business operations while under their direct supervision;
- 5. with respect to Sections II.A, NETWORK AND INFORMATION SECURITY LIABILITY, II.B, REGULATORY DEFENCE AND PENALTIES, and II.E, TECHNOLOGY ERRORS AND OMISSIONS, any person or entity **you** have agreed in a written contract or agreement to add as an additional insured to a policy providing the type of coverage afforded by this Policy, provided such contract or agreement is in effect or becomes effective during the **policy period**, and solely for such person's or entity's liability arising out of the **named insured's** or **subsidiary's** acts (hereafter an additional insured);
- 6. the estates, heirs, legal representatives, or assignees of any **employee** or **senior executive** in the event of their death, incapacity, insolvency, or bankruptcy but solely for the estates', heirs', legal representatives', or assignee's liability arising out of the acts committed by the **employee** or **senior executive**, in their capacity as such; and
- 7. the spouse, domestic partner, or civil partner of any employee or senior executive solely for such spouse's, domestic partner's, or civil partner's liability resulting from a claim against the employee or senior executive, in their capacity as such; or their ownership or interest in property which the claimant seeks as recovery for a

CYBCAN 0001 0821 Page 26 of 34



**claim** against the **employee** or **senior executive**, in their capacity as such.

Invoice Manipulation

means the release or distribution of any fraudulent invoice or payment instruction to a third party as a direct result of a **security failure**.

Invoice Manipulation Loss

means **your** direct net costs, excluding any profit, to provide goods, products, or services to a third party for which **you** are unable to collect payment after transfer of such goods, products, or services to a third party as the direct result of **invoice manipulation**.

Loss

means business interruption loss, computer replacement costs, contingent business interruption loss, court attendance costs, criminal reward costs, crisis management costs, cyber extortion expenses, extra expenses, funds transfer loss, invoice manipulation loss, phishing response services, proof of loss preparation expenses, reputational harm loss, service fraud loss, and restoration costs.

Malicious code

means any software program, code, or script specifically designed to create system vulnerabilities and destroy, alter, steal, contaminate, or degrade the integrity, quality, or performance of:

- electronic data used or stored in any computer system or network;
- 2. a computer network, any computer application software, or computer operating system or related network.

Media content

means content in any form, regardless of its nature or medium, including any data, text, sounds, numbers, images, graphics, videos, streaming content, webcasts, podcasts, or blogs but does not mean computer software or the actual goods, products, or services described, referenced, illustrated, or displayed in such **media content**.

Merchant service agreement

means any agreement between the **you** and a financial institution, payment card company, payment card processor, or independent service operator, that enables **you** to accept credit cards, debit cards, prepaid cards, or other payment cards for payments or donations.

Multimedia wrongful act

means any of the following actually or allegedly committed by **you** in the normal course of **your** business in gathering, communicating, reproducing, publishing, disseminating, displaying, releasing, transmitting, or disclosing **media content**, including social media authorized by **you**:

- defamation, libel, slander, trade libel, infliction of emotional distress, outrage, outrageous conduct, or other tort related to disparagement or harm to the reputation or character of any person or organization;
- 2. violation of the rights of privacy of an individual, including false light and public disclosure of private facts;
- 3. invasion or interference with an individual's right of publicity, including commercial appropriation of name, persona, voice, or likeness;

CYBCAN 0001 0821 Page 27 of 34



- 4. plagiarism, piracy, or misappropriation of ideas under implied contract;
- 5. infringement of copyright, domain name, trademark, trade name, trade dress, logo, title, metatag, slogan, service mark, or service name: or
- 6. improper deep-linking or framing within electronic content.

Named insured

means the individual, partnership, entity, or corporation designated as such in Item 1. of the Declarations, or by endorsement to this Policy.

Panel Providers

means those firms listed on our web site at: <a href="www.coalitioninc.ca/panel">www.coalitioninc.ca/panel</a>

PCI fines and assessments

means the direct monetary fines and assessments for fraud recovery, operational expenses including card reissuance fees and notification of cardholders, and case management fees owed by **you** under the terms of a **merchant services agreement**, but only where such fines or assessments result from a **security failure**. **PCI fines and assessments** will not include any charge backs, interchange fees, discount fees, or other services related fees, rates, or charges.

Personal funds fraud

means the loss of personal money, securities, or property from a personal bank account of a **senior executive** as a direct result of a **security failure** of the **named insured's** or a **subsidiary's computer systems**.

Personally identifiable information

means any information about an individual that is required by any federal, provincial, territorial, state, local, or foreign law or regulation to be protected from unauthorized access, acquisition, or public disclosure.

Phishing response services

means:

- the cost of retaining a law firm and public relations firm incurred by you to create and publish a press release or establish a website to advise your customers and prospective customers of a phishing attack; and
- the cost of reimbursing your existing customers for their loss of money or tangible property directly resulting from a phishing attack; and
- 3. the cost of retaining a third party for the removal of websites designed to impersonate **you**.

Phishing attack

means fraudulent electronic communications or websites designed to impersonate **you** or any of **your** products provided that such fraudulent communications or websites do not arise out of or result from any **security failure**.

Policy period

means the period of time between the inception date shown in the Declarations and the effective date of termination, expiration, or cancellation of this Policy and specifically excludes any Optional Extended Reporting Period.

**Pollutants** 

means any solid, liquid, gaseous, or thermal irritant or contaminant exhibiting hazardous characteristics as is or may be identified on any list of toxic or hazardous substances pursuant to Ontario's Environmental

CYBCAN 0001 0821 Page 28 of 34



Protection Act, the United States Environmental Protection Agency, or any similar federal, provincial, territorial, state, local, or foreign legislation or agency, including gas, acids, alkalis, chemicals, odors, noise, lead, petroleum or petroleum-containing products, heat, smoke, vapor, soot, fumes, radiation, asbestos or asbestos-containing products, waste (including material to be recycled, reconditioned, or reclaimed), electric, magnetic, or electromagnetic field of any frequency, as well as any air emission, wastewater, sewage, infectious medical waste, nuclear materials, nuclear waste, mold, mildew, fungus, bacterial matter, mycotoxins, spores, scents or by-products and any non-fungal micro-organism, or non-fungal colony form organism that causes infection or disease.

Privacy liability

means:

- 1. **your** actual or alleged failure to timely disclose a **security failure** or **data breach** resulting in a violation of any **breach notice law**;
- 2. **your** failure to comply with those provisions in **your privacy policy** that:
  - a. mandate procedures to prevent the loss of **personally** identifiable information:
  - b. prohibit or restrict disclosure, sharing, or selling of an individual's **personally identifiable information**; or
  - require you to give access to personally identifiable information or to amend or change personally identifiable information after a request is made by the concerning individual;

provided that no **senior executive** knew of or had reason to know of any such conduct;

- 3. **your** failure to administer an identity theft prevention program or an information disposal program pursuant to any federal, provincial, territorial, or state law; and
- 4. Any alleged failure to prevent an "intrusion upon seclusion" or any other security or privacy breach.

Privacy policy

means any public written statements that set forth **your** policies, standards, and procedures for the collection, use, disclosure, sharing, dissemination, and correction or supplementation of, and access to, **personally identifiable information**.

Professional services

means those services specified in Item 7. of the Declarations and performed by the **named insured** or a **subsidiary** for others' benefit pursuant to a written contract.

Proof of loss preparation expenses

means the reasonable and necessary costs **you** incur with **our** prior written consent for a third party forensic accounting firm to assist **you** with preparing a proof of loss as required by Section V. CLAIMS PROCESSES, PROOF OF LOSS with respect to **business interruption loss**, **contingent business interruption loss**, or **extra expenses** covered under this Policy.

Public relations event

means:

CYBCAN 0001 0821 Page 29 of 34



- the publication or imminent publication in a newspaper (or other general circulation print publication), on radio or television, or electronic news website (but not including social media) of a covered **claim** under this Policy; and
- 2. a **security failure** or **data breach** that results in covered **breach response costs** under this Policy or which reasonably may result in a covered **claim** under the Policy.

Ransomware

means any **malicious code** designated to block **your** access to **computer systems** or **digital assets**, delete or otherwise harm **your computer systems** or **digital assets**, or cause a **security failure**, until a sum of money is paid.

Regulatory penalties

means monetary fines and penalties, including **consumer redress awards**, imposed in a **regulatory proceeding** to the extent insurable under applicable law.

# Regulatory penalties will not mean any:

- 1. costs to comply with injunctive relief;
- 2. costs to establish or improve privacy or security practices; or
- 3. audit, reporting, or compliance costs.

Regulatory proceeding

means a request for information, civil investigative demand, or civil proceeding commenced by service of a complaint or similar proceeding:

- 1. brought by or on behalf of any federal, provincial, territorial, state, local, or foreign governmental entity in such entity's regulatory or official capacity, in connection with such proceeding arising from a **security failure** or **data breach**; or
- brought for a violation of the General Data Protection Regulation (GDPR), the federal Personal Information Protection and Electronic Documents Act (PIPEDA), California Consumer Privacy Act (CCPA), or any similar federal, provincial, territorial, state, local, or foreign regulation arising from a **privacy liability**.

Other than the foregoing, **regulatory proceeding** does not include a request for information, civil investigative demand, or civil proceeding commenced by service of a complaint or similar proceeding brought by any federal, provincial, territorial, or state Securities Commission and similar federal, provincial, territorial, state, local, or foreign governmental entities.

Reputational harm loss

means the net profit that would have been earned before income taxes, or net loss that would not have been incurred solely and directly as the result of any **adverse publication**.

#### **Reputational harm loss** does not include any:

1. costs to rehabilitate **your** reputation, including legal costs or expenses;

CYBCAN 0001 0821 Page 30 of 34



- breach response costs, crisis management costs, business interruption loss, contingent business interruption loss, or extra expenses;
- 3. costs not directly caused by an **adverse publication**.

**Reputational harm loss** will not include net profit that would likely have been earned before income taxes as a result of an increase in volume due to favorable business conditions caused by the impact of security failures, data breaches, cyber extortion, or privacy liability impacting other businesses, loss of market, or any other consequential loss. Further, due consideration will be given to the following when calculating **reputational harm loss**:

- the experience of your business before the adverse publication and probable experience thereafter during the reputation indemnity period had there been no adverse publication and to the continuation of normal charges and expenses that would have existed has no adverse publication occurred; and
- 2. any **reputational harm loss** made up during, or within a reasonable time after the end of, the **reputation indemnity period**.

Reputation indemnity period

means the one hundred and eighty (180) day period that begins at the conclusion of the **reputation waiting period**.

Reputation waiting period

means the amount of time set forth in Item 5.O. of the Declarations that must elapse after the date upon which the **adverse publication** was first published.

Restoration costs

#### means:

- 1. the reasonable and necessary costs **you** incur to replace, restore, or recreate **digital assets** to the level or condition at which they existed prior to a **security failure** or **systems failure**; or
- 2. the cost for the most current version of **digital assets** if it is substantially equivalent to (or less than) the original cost of **digital assets**:

if such **digital assets** cannot be replaced, restored, or recreated, then **restoration costs** will be limited to the actual, reasonable, and necessary costs **you** incur to reach this determination.

**Restoration costs** does not mean and will not include:

- 1. any costs or expenses incurred to identify, remove, or remediate computer program errors or vulnerabilities;
- 2. the economic or market value of any **digital assets**, including trade secrets, or the costs to re-perform any work product contained within any **digital assets**; or
- 3. costs incurred to acquire or install **digital assets** which did not exist immediately prior to the **security failure** or **system failure**.

Retroactive date

means the date specified in Item 10. of the Declarations.

CYBCAN 0001 0821 Page 31 of 34



Security failure

means the failure of security of **computer systems** which results in:

- acquisition, access, theft, or disclosure of personally identifiable information or third party corporate information in your care, custody, or control and for which you are legally liable;
- 2. loss, alteration, corruption, or damage to software, applications, or electronic data existing in **computer systems**;
- 3. transmission of **malicious code** from **computer systems** to third party computer systems that are not owned, operated, or controlled by the **named insured** or **subsidiary**; or
- 4. a denial of service attack on the named insured's or subsidiary's computer systems; or
- 5. access to or use of **computer systems** in a manner that is not authorized by **you**, including when resulting from the theft of a password.

**Security failure** does not mean and will not include any failure of computers, related peripheral components, or mobile devices that are owned or leased by an **employee** and not used for the business operations of the **named insured** or **subsidiary**.

means any partner, principal, director, executive board member, in-house counsel, risk manager, chief information officer, chief information security officer, chief privacy officer, chief financial officer, chief executive officer, chief operating officer, or functional equivalent, but only while acting on **your** behalf in the scope of **your** business operations.

means direct financial loss that **you** incur as the result being charged a fee for the fraudulent use of **business services**, including fraudulent use arising from cryptojacking.

means any third party that is responsible for the processing, maintenance, protection, or storage of **digital assets** pursuant to a written contract.

means any organization in which the **named insured**:

- 1. owns either directly or indirectly 50% or more of the outstanding voting stock; and
- 2. has recognized the revenues in the **application**.

An organization ceases to be a **subsidiary** on the date, during the **policy period**, that the **named insured's** ownership, either directly or indirectly, ceases to be 50% of the outstanding voting stock.

The **named insured** will give written notice to **us** of any acquisition or creation of an organization with ownership interest greater than 50%, no later than sixty (60) days after the effective date of such acquisition or creation. Automatic coverage of such organization is granted until the end of the **policy period** or for 90 days, whichever is the earlier, subject to the following criteria:

Senior executive

Service fraud loss

Service provider

Subsidiary

CYBCAN 0001 0821

Page 32 of 34



- 1. the newly created or acquired **subsidiary** has substantially similar business operations;
- the new subsidiary's gross revenue is equal to or less than 10% of the total gross revenue the named insured has listed on the application; and
- prior to the effective date of such acquisition or creation, no senior executive of the named insured or of the acquired or created organization, knew or could have reasonably expected that a claim would be made or coverage triggered under any Insuring Agreement in Section II, WHAT WE COVER.

Upon receipt of such acquisition or creation, **we** may, at **our** sole option, agree to appropriately endorse this Policy subject to additional premium and/or change terms and conditions. If the **named insured** does not agree to the additional premium and/or changed terms and conditions, if any, coverage otherwise afforded under this provision for such acquired or created organization will terminate ninety (90) days after the effective date of such acquisition or creation, or at the end of the **policy period**, whichever is the earlier.

Systems failure

#### means any:

- unintentional, unplanned, or unexpected computer systems
  disruption, damage, or failure where the proximate cause is not a
  security failure, loss of or damage to any physical equipment or
  property, or planned or scheduled outage or maintenance of
  computer systems or a third party's computer systems (including
  downtime that is the result of a planned outage lasting longer than
  initially expected); or
- 2. disruption or voluntary shutdown of **computer systems** by **you**, with **our** prior consent, in order to mitigate covered **loss** under this Policy.

# **Systems failure** does not include any:

- failure of hosted computer systems that results in an outage that extends beyond the services being provided to you by hosted computer systems;
- 2. failure or termination of any core element of internet, telecommunications, or GPS infrastructure that results in a regional, countrywide, or global outage of such infrastructure;
- 3. suspension, cancellation, revocation, or failure to renew any domain names or uniform resource locators;
- 4. failure of power supply and other utilities unless the provision of power and other utility services is under the **named insured's** direct control;
- 5. failure to adequately anticipate or capacity plan for normal and above operational demand for **computer systems** except where this demand is a **denial of service attack**;
- 6. government shutdown of systems or services;

CYBCAN 0001 0821 Page 33 of 34



- 7. ordinary wear and tear or gradual deterioration of the physical components of **computer systems**; or
- 8. failure or defect in the design, architecture, or configuration of **computer systems**.

Tangible property

means items or objects that can be felt or touched. **Tangible property** does not include:

- 1. digital assets;
- 2. any form of intellectual property, including trade secrets; or
- 3. money, securities or digital currencies.

Technology and professional services wrongful act

#### means:

- any actual or alleged error, omission, misstatement, neglect, or unintentional breach of duty or written contract, by you or any person for whose actual or alleged error, omission, neglect or unintentional breach of duty or written contract the named insured or subsidiary is legally liable for, in rendering technology services or professional services; or
- any actual or alleged act, error, omission, misstatement, neglect, or unintentional breach of contract, by **you** or any person for whose actual or alleged error, omission, misstatement, neglect or unintentional breach of written contract the **named insured** or **subsidiary** is legally liable for, that results in the failure of **technology products** to perform as intended.

Technology products

means computer or telecommunications hardware or software products, or related components or products, that are created, manufactured, developed, sold, or distributed by the **named insured** or **subsidiary** for others' benefit pursuant to written contract for a fee, including software updates, service packs, and other maintenance releases for such products.

Technology services

means computer and electronic technology services, including data backup and processing, Internet and mobile services, email services, SaaS, PaaS, IaaS, NaaS, data and application hosting, computer systems analysis, technology and security consulting and training, custom software programming for a specific customer, computer and software systems installation and integration, computer and software support, and network management services, performed by the **named insured** or **subsidiary** for others' benefit pursuant to a written contract for a fee.

Third party corporate information

means any information of a third party held by **you** which is not available to the general public and is provided to **you** subject to a mutually executed written confidentiality agreement between **you** and the third party or which **you** are legally required to maintain in confidence. However, **third party corporate information** does not include **personally identifiable information**.

Waiting period

means the number of hours set forth in Item 5.K. of the Declarations.

We, us, or our

means the insurers providing this Policy.

CYBCAN 0001 0821 Page 34 of 34



Last updated: February 24, 2021

# Notice of Available Panel Providers - Canada

Coalition policyholders may engage the following Panel Providers upon written notice of a claim or incident. Notice of a claim or incident can be provided to claims@coalitioninc.ca, at 1.833.866.1337, or through the contact button at www.coalitioninc.ca/claims. Panel Providers available to Coalition policyholders are subject to change. The current list is available at www.coalitioninc.ca/panel.

Data Breach response – Canada (recommended attorney in brackets)	Blake, Cassels & Graydon (Sunny Handa) Fasken, Martineau DuMoulin (Alex Cameron) Norton Rose Fulbright Canada (Imran Ahmad)
Data Breach response – E.U. (recommended attorney in brackets)	Clyde & Co (Ian Birdsey)
Litigation	Blake, Cassels & Graydon
Media Claims	DMG Associates (Ryder Gilliland) David F. Sutherland & Associates (David F. Sutherland)
Notification	Epiq Kroll
Forensics / Incident Response	Coalition Incident Response Kivu Consulting Crypsis Charles River Associates Arete Advisors
PR & Crisis Management	Infinite Global Edelman
Forensic Accounting	Baker Tilly
DDoS Mitigation providers	Cloudflare (cloudflare.com) Incapsula (incapsula.com) Google Project Shield (projectshield.withgoogle.com) Akamai (akamai.com) Fastly (fastly.com)

Coalition policyholders may engage with the following additional vendors with our prior written approval. Coalition policyholders may also engage vendors not listed with our prior written approval.

Forensics/Incident Response	CrowdStrike
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CYBCAN 0003 0920 Page **1** of **1** 



FILING POLICY NO.: C-4MI9-034833-CYBER-2024-A ENDT NO.: 1

# SERVICE OF SUIT ENDORSEMENT

Form Number CYBCAN 0005 0420

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

#### COALITION CYBER AND TECHNOLOGY POLICY 2.0

It is understood and agreed that in the event **we** fail to pay any amount claimed to be due hereunder, **we**, at the request of the **named insured**, will submit to the jurisdiction of a court of competent jurisdiction within Canada. The foregoing shall not constitute a waiver of the right by **us** to remove, remand, or transfer such suit to any other court of competent jurisdiction in accordance with the applicable statutes of the province or territory of Canada pertinent hereto. In any suit instituted against **us** upon this contract, **we** will abide by the final decision of such court or of any appellate court in the event of an appeal.

**We** hereby designate the Chief Agent of Arch Insurance Canada Ltd., 200 Bay Street, Suite 3600, Toronto, ON M5K 1K2, as the person who is authorized to receive such process or a true copy thereof, in compliance with the applicable statutes governing said service of process in the jurisdiction in which a cause of action under this contract of insurance arises.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBCAN 0005 0420 Page 1 of 1



FILING POLICY NO.: C-4MI9-034833-CYBER-2024-A

ENDT NO.: 2

# BODILY INJURY AND PROPERTY DAMAGE ENDORSEMENT - 1ST PARTY

Form Number CYBS 0002 0420

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

### COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5. FIRST PARTY COVERAGES of the Declarations is amended to include the following:

Insuring Agreement	Limit / Sub-Limit	Retention
BI/PD1. BODILY INJURY AND PROPERTY DAMAGE - 1ST PARTY	\$250,000	\$2,500

2. Section II, FIRST PARTY COVERAGES is amended by the addition of the following Insuring Agreement:

BI/PD1. BODILY INJURY AND PROPERTY DAMAGE – 1ST	We will pay on your behalf breach response costs, breach response services, and loss that you incur for:
PARTY	<ol> <li>bodily injury, sickness, disease, or death of a person resulting directly from a security failure;</li> <li>damage or injury to or destruction of tangible property resulting directly from a security failure; or</li> <li>impairment to or loss of use of tangible property, whether physically damaged, injured, destroyed or not, including</li> </ol>

CYBS 0002 0420 Page 1 of 2



tangible property that cannot be accessed, used, or is less useful resulting directly from a <b>security failure</b> ;
provided such <b>security failure</b> is first discovered by <b>you</b> during the <b>policy period</b> .

- 3. Paragraphs A. BODILY INJURY and T. TANGIBLE PROPERTY, under Section III, EXCLUSIONS WHAT IS NOT COVERED, are deleted for purposes of the coverage provided under Insuring Agreement, BI/PD1. BODILY INJURY AND PROPERTY DAMAGE 1ST PARTY only.
- 4. For purposes of the coverage provided under Insuring Agreement, BI/PD1. BODILY INJURY AND PROPERTY DAMAGE 1ST PARTY only, the definition of "Loss" under Section IX, DEFINITIONS is deleted and replaced with the following:

Loss	means breach response costs, business interruption loss, computer replacement costs, contingent business interruption loss, crisis management costs, cyber extortion expenses, and
	extra expenses.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBS 0002 0420 Page 2 of 2



FILING POLICY NO.: C-4MI9-034833-CYBER-2024-A

ENDT NO.: 3

# BODILY INJURY AND PROPERTY DAMAGE ENDORSEMENT – 3RD PARTY

Form Number CYBS 0004 0420

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

 $({\sf Name\ of\ Insurance\ Company}) \qquad {\sf UMR:\ B174010160SS24}),$ 

HDI Global Specialty SE

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

### COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Item 5. THIRD PARTY LIABILITY COVERAGES of the Declarations is amended to include the following:

Insuring Agreement	Limit / Sub-Limit	Retention	
BI/PD3. BODILY INJURY AND PROPERTY DAMAGE – 3RD PARTY	\$250,000	\$2,500	

2. Section II, THIRD PARTY LIABILITY COVERAGES is amended by the addition of the following Insuring Agreement:

BI/PD1. BODILY INJURY AND PROPERTY DAMAGE – 3RD PARTY	We will pay on your behalf claim expenses, damages, and regulatory penalties that you become legally obligated to pay resulting from a claim against you for:
	<ol> <li>bodily injury, sickness, disease, or death of a person resulting directly from a <b>security failure</b>;</li> <li>damage or injury to or destruction of tangible property resulting directly from a <b>security failure</b>; or</li> </ol>

CYBS 0004 0420 Page 1 of 2



tangible property that cannot be accessed, used, or is less useful resulting directly from a <b>security failure</b> .
--

- 3. Paragraphs A. Bodily injury and T. Tangible property, under Section III, EXCLUSIONS WHAT IS NOT COVERED, are deleted for purposes of the coverage provided under Insuring Agreement, BI/PD3. BODILY INJURY AND PROPERTY DAMAGE 3RD PARTY only.
- 4. For purposes of this Endorsement only, Section III, EXCLUSIONS WHAT IS NOT COVERED, is amended by the addition of the following:

MULTIMEDIA EXCLUSION	With respect to Section II, BI/PD3. BODILY INJURY AND PROPERTY DAMAGE – 3RD PARTY, any <b>claim</b> against <b>you</b> for a <b>multimedia wrongful act</b> . However, this exclusion will not apply to any <b>claim</b> for
	mental anguish or emotional distress for a <b>multimedia wrongful act</b> .

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBS 0004 0420 Page 2 of 2



FILING POLICY NO.: C-4MI9-034833-CYBER-2024-A

ENDT NO.: 4

### **POLLUTION ENDORSEMENT**

Form Number CYBCAN 0006 0420

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

#### COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

Paragraph O. POLLUTANTS, under Section III. EXCLUSIONS – WHAT IS NOT COVERED, is deleted for purposes of:

- an otherwise covered **claim** under Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY only; and
- 2. **claim expenses** resulting from an otherwise covered **claim** under Section II.B, REGULATORY DEFENCE AND PENALTIES only.

Provided, however, that the amount of **claim expenses** and **damages** paid by **us** under this Endorsement that would otherwise be excluded from coverage by Paragraph O. will not exceed the sub-limit amount of \$250,000, regardless of the number of **claims** or **insureds**. This sub-limit will be part of, and not in addition to, the Limits of Liability for Section II.A, NETWORK AND INFORMATION SECURITY LIABILITY and Section II.B. REGULATORY DEFENCE AND PENALTIES, and the Aggregate Policy Limit of Liability.

CYBCAN 0006 0420 Page 1 of 2



All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBCAN 0006 0420 Page 2 of 2



FILING POLICY NO.: C-4MI9-034833-CYBER-2024-A ENDT NO.: 5

### REPUTATION REPAIR ENDORSEMENT

Form Number CYBS 0005 0420

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

#### COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

Crisis management	L
costs	

means the following reasonable fees or expenses agreed to in advance by **us**, in **our** discretion (such agreement not to be unreasonably withheld) to mitigate harm to **your** reputation or to a covered **loss** due to a **public relations event**:

- 1. a public relations or crisis management consultant;
- media purchasing or for printing or mailing materials intended to inform the general public about the **public** relations event;
- providing notifications to individuals where such notifications are not required by **breach notice law**, including notices to **your** non-affected customers, employees, or clients;
- 4. other costs approved in advance by **us**;

Provided that any **crisis management costs** to mitigate harm to **your** reputation must be incurred within twelve months after the first publication of such **public relations event**.

CYBS 0005 0420 Page 1 of 2



All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBS 0005 0420 Page 2 of 2



## FILING POLICY: C-4MI9-034833-CYBER-2024-A

ENDT NO.: 6

# MULTI-FACTOR AUTHENTICATION (MFA) RETENTION REDUCTION

Form Number CYBS 0001 0420

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

# **COALITION CYBER AND TECHNOLOGY POLICY 2.0**

Section VI, LIMITS AND RETENTION, RETENTION is deleted and replaced with the following: 1.

RETENTION	<b>We</b> will only be liable for those amounts payable under this Policy which are in excess of the applicable Retention(s). Such Retention(s) cannot be insured.
	In the event that damages, funds transfer liability loss, PCI
	fines and assessments, regulatory penalties, claim expenses,
	breach response costs, breach response services, loss , or other
	amounts arising out of a <b>claim</b> or <b>event</b> are subject to more than one Retention, the applicable Retention amount will apply to such <b>damages</b> ,
	funds transfer liability loss, PCI fines and assessments, regulatory
	penalties, claim expenses, breach response costs, breach response
	<b>services</b> , <b>loss</b> , or other amounts, provided that the sum of such
	Retention amounts will not exceed the largest applicable Retention amount.
	The Aggregate Retention set forth in Item 4. of the Declarations is the maximum amount <b>you</b> will be liable to pay towards satisfying Retentions for covered <b>claims</b> or <b>events</b> . Once the Aggregate Retention is paid, <b>we</b> will be liable for amounts payable under this Policy. Such amounts are part of and not in addition to the Limits of Liability of this Policy.

CYBS 0001 0420 Page 1 of 2

In the event that damages, funds transfer liability loss, PCI fines and



assessments, regulatory penalties, claim expenses, breach response
costs, breach response services, loss, or other amounts arise out of
a claim or event that is the direct result of a business email compromise,
the largest applicable Retention amount will be reduced by 50% subject to a
maximum reduction of \$10,000, provided that <b>multi-factor</b>
authentication was enabled and required at the time of the applicable
event.

2. Section IX, DEFINITIONS is amended by the addition of the following definitions:

Business email	means any access to or use of <b>your</b> email system in a manner that is not	
compromise	authorized by <b>you</b> .	
Multi-factor	means, in addition to the use of a user ID and password to validate access to	
authentication	your email system, the use of at least one of the following methods or	
	authentication:	
	<ul> <li>a. a hardware or software token or access card;</li> <li>b. third party authentication applications providing time bound, one-time codes, by a method other than text messaging; or</li> <li>c. text messaging authentication.</li> </ul>	
Text messaging authentication	The use or receipt of a unique one-time passcode received by text message to a pre-established mobile number linked to the email account on <b>your</b>	
	email system that is being accessed in order to validate access to <b>your</b> email system.	

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBS 0001 0420 Page 2 of 2



#### FILING POLICY: C-4MI9-034833-CYBER-2024-A

# **QUOTA SHARE ENDORSEMENT**

ENDT NO.: 7

Form Number CYBS 0021 0221

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd..

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

### COALITION CYBER AND TECHNOLOGY POLICY 2.0

This Policy is issued on a quota share basis. Each insurer will be responsible for payment of a certain percentage share of the Limits of Liability as specified in the Declarations for this Policy as follows:

Quota Share Percentage of each insurer:

Arch Insurance Canada Ltd. 40.0%

Certain Underwriters at Lloyd's, London (under Binding Authority UMR: B174010160SS24)

30.0%

HDI Global Specialty SE 30.0%

Each quota share insurers' obligations to you under this Policy are several and not joint and are limited solely to the extent of their individual quota share percentage. The quota share insurers are not responsible for the obligations of any quota share insurer who for any reason does not satisfy all or part of its obligations. None of the quota share insurers has a duty to pay before any of the other quota share insurers. **Claim expenses** are part of and not in addition to the Limits of Liability.

# Provided that:

1. The collective liability of the insurers shall not exceed the Aggregate Policy Limit of Liability as specified in Item 4. of the Declarations.

CYBS 0021 0221 Page 1 of 2



2. The Limit of Liability of each of the insurers individually shall be limited to the pro rata percentage of liability set opposite its name.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBS 0021 0221 Page 2 of 2



## FILING POLICY: C-4MI9-034833-CYBER-2024-A

ENDT NO.: 8

# FUNDS TRANSFER LOSS ENDORSEMENT REQUIRING AUTHENTICATION

Form Number CYBS 0012 0720

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

# COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

The definition of "Funds transfer fraud" under SECTION IX, DEFINITIONS is deleted and replaced with the following:

Funds transfer fraud	means fraudulent instruction transmitted by electronic means, including through social engineering, to <b>you</b> or <b>your</b> financial institution directing <b>you</b> , or the financial institution:
	<ol> <li>to debit, or instruct to authorize to debit, an account for which the named insured or subsidiary is an authorized custodian, and to transfer, pay, or deliver money or securities from such account; or</li> <li>to debit, or instruct to authorize to debit, an account held by the named insured or subsidiary, or held by the named insured or subsidiary on behalf of a third party, and to transfer, pay, or deliver money or securities from such account; or</li> <li>directing you to transfer or deliver tangible property owned or held by the named insured or subsidiary;</li> </ol>
	which instruction purports to have been transmitted by <b>you</b> or <b>your</b> vendors, business partners, or clients, and impersonates such party, but was transmitted by someone other than <b>you</b> or <b>your</b> vendors, business partners, or clients, and without such party's knowledge or consent. The "financial institution" does not include any such entity, institution, or

CYBS 0012 0720 Page 1 of 2



organization that is an **insured**.

**Funds transfer fraud** will not include loss arising out of any fraudulent request to change instruction or create a new instruction received by **you** or **your** financial institution that is not authenticated by **you** or **your** financial institution by means of a secondary method of authentication to verify the authenticity or validity of such instruction in addition to the original method of authentication undertaken. Such secondary method of authentication must verify all of the recipient's banking information including financial institution name and account number.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBS 0012 0720 Page 2 of 2



FILING POLICY NO.: C-4MI9-034833-CYBER-2024-A

# ENDT NO.: 9

# WAR EXCLUSION - AMENDED V2

Form Number CYCAP-00EN-000021-1223-01

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040 Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding

(Name of Insurance Company) Authority UMR: B174010160SS24),

HDI Global Specialty SE

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

### COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. Section III, EXCLUSIONS - WHAT IS NOT COVERED, Paragraph Y. WAR AND TERRORISM is deleted and replaced with the following exclusion:

Y. WAR - AMENDED	<ol> <li>war;</li> <li>a cyber operation that is carried out as part of a war; or</li> <li>a cyber operation that causes a sovereign state to become an impacted state.</li> </ol>
	Provided, however, item three (3) above shall not apply to the direct or indirect effect of a <b>cyber operation</b> on a <b>computer system</b> used by the <b>insured</b> or its third party service providers that is not physically located in an <b>impacted state</b> but is affected by a <b>cyber operation</b> .

2. For the purposes of applying this exclusion, the following definitions apply:

Computer system	means any computers and related peripheral components (including Internet
	of Things (IoT) devices), systems and applications software, terminal devices,
	related communications networks, mobile devices (handheld and other
	wireless computing devices), and storage and back-up devices.
Cyber operation	means the use of a <b>computer system</b> by, at the direction of, or under the control
	of a sovereign state to disrupt, deny, degrade, manipulate or destroy
	information in a <b>computer system</b> of or in another sovereign state.

CYCAP-00EN-000021-1223-01 Page 1 of 2



Essential service	means a service that is essential for the maintenance of vital functions of a sovereign state including but not limited to financial institutions and associated
	financial market infrastructure, health services or utility services.
Impacted state	means a sovereign state where a <b>cyber operation</b> has had a major detrimental impact on:  1. the functioning of that sovereign state due to disruption to the availability, integrity or delivery of an <b>essential service</b> in that sovereign state; and/or  2. the security or defense of that sovereign state.
War	means the use of physical force by a sovereign state against another sovereign state, or as part of a civil war, rebellion, revolution, insurrection, or military or usurped power, whether war be declared or not.

# 3. Attribution of a **cyber operation** to a sovereign state:

Notwithstanding **our** burden of proof, which shall remain unchanged by this clause, in determining attribution of a **cyber operation** to a sovereign state, the **insured** and **us** will consider such objectively reasonable evidence that is available to them. This may include formal or official attribution by the government of the sovereign state in which the **computer system** affected by the **cyber operation** is physically located to another sovereign state or those acting at its direction or under its control.

This exclusion applies notwithstanding any provision to the contrary in this Policy or any endorsement added thereto.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYCAP-00EN-000021-1223-01 Page 2 of 2



#### FILING POLICY: C-4MI9-034833-CYBER-2024-A

# WRONGFUL COLLECTION EXCLUSION

ENDT NO.: 10

Form Number CYBCAN 0015 1020

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

### COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

SECTION III, EXCLUSIONS - WHAT IS NOT COVERED is amended by the addition of the following:

WRONGFUL COLLECTION	Any collection, processing, storage, sharing or sale of <b>personally</b> identifiable information that is:
	<ol> <li>Performed without the knowledge and consent of the individuals whose personally identifiable information is collected, stored, processed, shared or sold; or,</li> <li>In violation of federal, provincial, territorial, state, local, or foreign privacy regulation</li> </ol>
	However, this exclusion shall not apply to claims under SECTIION II, B. REGULATORY DEFENCE AND PENALTIES for claims arising from a <b>privacy liability.</b>

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYBCAN 0015 1020 Page **1** of 1



FILING POLICY NO.: C-4MI9-034833-CYBER-2024-A

# **AFFIRMATIVE AI ENDORSEMENT**

ENDT NO.: 11

Form Number CYCAP-00EN-000024-0324-01

Effective Date of Endorsement July 01, 2024

Named Insured Rotary International District 7040

Filing Policy Number C-4MI9-034833-CYBER-2024-A

Arch Insurance Canada Ltd.,

Issued by Certain Underwriters at Lloyd's, London (under Binding Authority

(Name of Insurance Company) UMR: B174010160SS24),

HDI Global Specialty SE

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

This endorsement modifies insurance provided under the following:

#### COALITION CYBER AND TECHNOLOGY POLICY 2.0

In consideration of the premium charged for this Policy, it is hereby understood and agreed that:

1. The following is added to the definition of "**security failure**" in SECTION IX, DEFINITIONS:

### **Security failure** includes an **AI security event**, which results in:

- acquisition, access, theft, or disclosure of personally identifiable information or third party corporate information in your care, custody, or control and for which you are legally liable;
- 2. loss, alteration, corruption, or damage to software, applications, or electronic data existing in **computer systems**;
- transmission of malicious code from computer systems to third party computer systems that are not owned, operated, or controlled by the named insured or subsidiary;
- 4. a denial of service attack on the named insured's or subsidiary's computer systems; or
- 5. access to or use of **computer systems** in a manner that is not authorized by **you**, including when resulting from the theft of a password

CYCAP-00EN-000024-0324-01 Page 1 of 2



2. The following definition is added to SECTION IX, DEFINITIONS:

AI security event	means the failure of security of <b>computer systems</b> caused by any
	artificial intelligence technology, including through the use of
	machine learning or prompt injection exploits.

3. The following is added to the definition of "data breach" in SECTION IX, DEFINITIONS:

**Data breach** includes the acquisition, access, theft, or disclosure of **personally identifiable information** or **third party corporate information**, that is unauthorized by **you**, resulting from an **AI security event**.

4. The following is added to the definition of "**funds transfer fraud**" in SECTION IX, DEFINITIONS:

In addition and subject to the terms above, a "fraudulent instruction transmitted by electronic means" as used in this definition, includes a fraudulent instruction transmitted through the use of deepfakes or any other artificial intelligence technology.

All other terms and conditions of this Policy remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

CYCAP-00EN-000024-0324-01 Page 2 of 2