



Shaking it Up

Regional Pilot Project to Regenerate Rotary

In January 2019, Rotary
International approved a
Pilot Project for Rotary
in our region to help
address membership
challenges and ensure
our organisation thrives
long into the future. To do
that, we need your help.
Regional Pilot Project
co-chairs Ingrid Waugh
and Peter Frueh are urging
Rotarians both established
and new to jump onboard
and get involved.

Words by PDG Ingrid Waugh & PDG Peter Frueh Co-Chairs Regional Pilot Project

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Rotarians who attended the recent Rotary conference in Christchurch, NZ, were astounded to see the impact of the destructive 2011 earthquake, which resulted in the loss of 1200 CBD buildings, 6000 suburban homes and 185 precious lives. But the city is getting on with its massive regeneration task, which, along with the recent mosque attacks, has brought the community together like never before.

The courage and resilience of the Christchurch people is outstanding and is a great example for Rotary Zone 8 (Australia, New Zealand and the South West Pacific) as we face our regeneration challenges.

Our membership has declined 12 per cent in the past five years, with 127 clubs closing in the same period, continuing a trend that's been happening for the past 20 years. In presenting these trends at the recent Regeneration Conference, Zone 8 coordinators Tim Moore and John

The Airm

Prendergast encouraged delegates to embrace transformation or face continued demise.

Rotary membership challenges are not dissimilar to those in organisations such as golf clubs, associations and churches. We are all dealing with significant societal changes in volunteering patterns led by social media and other developments. An ageing demographic adds to the challenge, bringing about a growing sense of urgency for us to work together and act now.

In environments of mounting complexity and rapid change, it is a fact that traditional hierarchical organisations tend to be risk-averse and resistant to change, which is the reason why Rotary International has approved a Pilot Project for our region to help address the challenge.

With Rotary International's support, this is an exciting and unique opportunity to regenerate Rotary for

A New Vision for Rotary

"Together, we see a world where people unite and take action to create lasting change — across the globe, in our communities, and in ourselves."

those passionate about our future.

Volunteers with knowledge, passion, energy and enthusiasm, who are keen to see Rotary flourish in the next century, are now being sought. Both longer serving and new generation volunteers are required for working groups that will recommend how we will achieve our objectives (Objective Groups) and for Reference Groups that provide regular feedback on the changes being considered.

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The need for a regional approach to these challenges has been recognised for many years, but it was galvanised in September 2018, when last year's Zone 8 governors unanimously agreed to petition RI to develop a pilot regional structure that aims to:

- Promote a strong and relevant brand;
- Grow national and state community partnerships;
- Develop a coordinated public voice; and
- Provide more supportive and proactive change management for clubs and districts.

Local senior Rotarians and past governors encouraged the petition, which gained broad support after it was shared with governors elect and nominee groups in 2018 and again recently in Christchurch.

"This is a changing world; we must be prepared to change with it.
The story of Rotary will have to be written again and again."

– Paul Harris



Timeline for Transformation

2019

March

A wide representative group was developed to determine a project vision and purpose, with five key objectives.

These were presented at the recent Christchurch Regeneration Conference (see page XX). They are in complete alignment with RI's new vision and strategic objectives.

2020



September An undate will be present

January

The Rotary International Board

agreed with the pilot project's

aims and requested a plan be

submitted for Board approval.

An update will be presented at the Alice Springs Australia and New Zealand Conference.

2020

October

The date by which it is envisaged the project plan will be submitted to the RI Board.

2021



July

It is intended that implementation of the plan will commence on this date – the beginning of our centenary year.

"To be the flamingo of change you have to think differently on who we are, where we are going and what we need to do. How do we convince our clubs to go in a different direction, which will be better for both Rotarians and

- Barry Rassin President, Rotary International 2018-19

To Rotaractors?"



To get involved in either the Objective Working Groups and/or the Reference Groups, please send an expression of interest to rotaryregionalpilot@gmail.com succinctly explaining your interests, location, club or district role, demographic group and background.

Get Involved

Successful change initiatives always build on the valuable and important past and tap into resources across the organisation. It is also recognised that in today's fast changing world, traditional top-down change management methodologies just don't work, particularly in volunteer organisations. Without the involvement of people throughout our clubs and districts, success will be severely limited – their participation, ideas, leadership, knowledge and skills are essential.

Accordingly, an army of volunteers from clubs, groups and various demographics is being sought.

Opportunities are available for people interested in contributing in two key ways:

1. Objective Working Groups are being set up for those with skills related to the objectives in the areas of communication, culture, governance, public image, and leadership and development. Their task will be to work out how we will achieve the vision, purpose and relevant objective.

2. Reference Groups are being established for each Australian state, two for New Zealand, and geographically and culturally appropriate groups for the Pacific Islands. Participation in Reference Groups will be mainly online, with the purpose of providing ideas, feedback, validation, feelings and opinions on proposals being developed. Clubs may wish to collaborate in clusters and opportunities may be available for demographic focus groups as well.

The Regional Pilot Project offers us the unique opportunity to do all these things together and ensure that Rotary flourishes in our region for another 100 years.

Rewards & Benefits

The rewards of being involved in this initiative are tremendous and include fulfillment from pursuing a mission one believes in and the chance to collaborate with a broader array of people across Rotary in

The benefits for Rotary will be immense as the new strategic plan encourages us to:

- Increase our impact locally and globally by focusing our programs and leveraging partnerships;
- Enhance our reach by growing and diversifying our membership with new channels into Rotary;
- Support our clubs to better engage members with better leadership development and skills
- Increase our ability to adapt by simplifying and reviewing our governance structures and fostering more diverse perspectives in decision making.

"Transformational Ahange" is a shift in the culture of an organisation resulting from a change in the underlying strategy and processes the organisation has used in the past. A transformational change is designed to be organisation-wide and is enacted over a period of time."

- Zone 8 Coordinator Tim Moore



A club at the crossroads **Lessons in Transformational Change**

In 2016, the Rotary Club of Port Adelaide, SA, was at a crossroad. Membership had been steadily declining, and members were facing the very real possibility of losing their charter.

Weekly meetings were steeped in tradition – formally chaired with procedures strictly adhered to – and most of the members were retired businessmen who had been long-

term, loyal members of the club.

An ingrained belief that the club's members themselves. shaky future was the result of external factors had negated the need for the club to take ownership of its predicament and take a long, hard look in the mirror.

were failing, and the occasional new member didn't hang around for long.

They knew something had to

change... and that something was the

In adopting a strategy of transformational change, members set about redefining the entire culture of the club – new ideas, new attitudes, new customs and new behaviours. Traditional recruitment strategies Underlying strategies and processes were rethought and a new vision looking to the future was embraced.

In order to attract new members,

they stopped trying to attract new members. Instead, they focused on creating a club that was both relevant and valuable to the community.

A number of strategies were adopted.

The club's weekly bulletin, solely distributed to the club's 20 members, was transformed into a marking tool to advertise what they have been up to in the community. Two weekly publications are now distributed to two different audiences, with a combined readership of approximately 2000. Both Rotary members and community businesses pay to advertise in the publications.

The established Business Awards took on a new life, thanks to the fostering of community partnerships and now consist of two different categories – Business of the Year and Entrepreneur of the Year. The change has seen a massive increase in businesses applying for the awards, which now attract sponsorship from the local radio station, local council and a range of local business and community groups. Two major events – a Gala Launch and a Gala Presentation – have attracted strong attendance and gained high profiles in the community.

One weekly meeting has been replaced with a monthly Business Network Lunch, which attracts more than 40 non-Rotarians and highprofile speakers from the business, political and entrepreneurial world.

Another weekly meeting now takes the form of an Open For Business breakfast event – aka an informal networking catch-up.

These initiatives, among others, have given the Rotary Club of Port Adelaide a new lease on life, but 2018-19 president Steve Smart said it would be wrong to surmise that that this new-found success is built on one or two of the initiative it has introduced.

"It has been mentioned that the success of our club is because 'we have gone back to business networking'. This is far from the truth.

"Our club is transforming to achieve our vision by looking forwards to the future, not backwards to the past. This transformation has included strategies, processes, ideas, attitudes, customs and behaviours. It is because of ongoing transformational change that the future of our club is looking positive."

While an increase in membership has not been the focus of the club during its transformational process, this has indeed been the result.

"For the first time in a number of years our membership will increase this Rotary year and we have a number of prospective new members," Steve said.

"It is not the strongest of the species that survives, nor the most intelligen that survives. It is the one that is the most adaptable to change.

- Charles Darwin



Characteristics of Transformational Change

- An acceptance that the club must change as the community and society changes.
- A flexible approach. There is no pre-determined, time-bound, linear strategic plan. Although there needs to be an over-arching vision for change, the details will evolve during the journey (of course, strategic planning is still critical).
- An organisational approach. We must look at the way we do things at all levels of the club.
- High levels of leadership and communication skills, as transformational change involves challenging processes of giving and receiving feedback, learning, problem solving and negotiation.
- Problem solving skills as issues will need to be confronted and resolved.
- Unique solutions for your club. You cannot duplicate what another club has done. You need to use your club vision, analyse your club's strengths and weaknesses, and develop your own goals and strategies.
- Patience and belief as the changes take time. Trying to fast-track transformational change will only create an illusion of long-term change.
- Good communication skills, as all members of the club need to be regularly informed of the changes that are occurring and the reason for those changes.
- An understanding that transformation will change some of the traditional roles and responsibilities of club leaders and members.
- Empathy, as the changes can be challenging and even threatening to some members – particularly so because the emerging form of the new Rotary club cannot be articulated in every detail from the beginning of the process.
- Transformational Change cannot occur without the support of the leaders in the club and the majority of members. If members are not actively supporting and participating, they will ultimately undermine and reject change.

