



Roy Maas Youth Alternatives Centro Seguro Drop-In Center

3103 West Avenue, San Antonio, TX 78213

24-HOUR HOTLINE: (210) 340-8090

Drop-In Center Mission: To connect with youth, who may be identified as sex trafficked, in ways that create safety and assist in finding a Safe Place off the streets they can call home.

How we accomplish our mission:

- Center open 24 hours a day, 7 days a week.
- 24-hour drop-in for runaways, homeless youth, youth at risk of CST, and youth survivors of human trafficking.
- Services include case management, exploitation screening, needs and placement assessments, mentorship coordination, and street outreach.
- Youth receive trauma-informed and evidence-based services in a non-judgmental and safe environment.
- Centro Seguro staff will make contact with the appropriate entities such as CPS, Rape Crisis Center, Common Thread, and help find a shelter, or placement, for the youth.

Population served

- Youth age 5 to age 24 who are;
 - Homeless
 - Runaways
 - At-risk of Exploitation
 - Survivors of Human Trafficking

Centro Seguro receives referrals from;

- Safe Place
- Law Enforcement
- Juvenile Probation
- DFPS (CPS)
- BCFS, Rape Crisis Center, and other non-profits
- Surrounding counties
- Self-referrals

- Community referrals
- Hotline
- Street outreach; staff go out into the community to provide homeless youth with information and Care Kits.

Law enforcement referrals

- When a youth is picked up by law enforcement, and the legal guardian is not available, the youth should be brought to Centro Seguro.
 - If the youth is being charged with a crime, Bexar County Juvenile Justice is the appropriate option.
 - If the youth has a medical emergency, they should go to the hospital.
 - If the youth is under the influence they must be medically cleared before intake.
- Runaways, homeless youth, or any youth at risk of CST should be brought to Centro Seguro so staff can initiate services.
- Centro Seguro staff will make contact with the appropriate entities such as CPS, Rape Crisis Center, Common Thread, and find shelter, or placement, for the youth.

What do we need at intake?

- Information is minimal at intake and includes:
 - Youth's name and date of birth.
 - Name and badge number of law enforcement officer.
 - Probation officer and / or caseworkers name and contact information; if known.
 - Case numbers; NIC#, Law Enforcement, DFPS, Juvenile Probation.
 - Contacts already made; CPS, parent/guardian, etc.

Immediate services

- A Centro Seguro Case Manager will conduct an assessment of the youth with to determine:
 - Why they are at Centro Seguro; homelessness, running away, etc?
 - Were they a victim of a crime, abuse, neglect, or exploitation?
 - Are they in need of medical, or mental health, treatment?
 - Do reports need to be made for protective services, law enforcement, or the office of refugee resettlement?
 - Were they a victim of human trafficking? CSE-IT
- All youth will also receive a mental health assessment by a staff counseling clinician.
- Hygiene needs; shower
- Appropriate clothing, and access to laundry services
- Cot
- Additional counseling
- Hot meals
- Opportunities to connect with services