



EXIT SURVEY

We're sorry to lose you as a member of our club. To help us understand why you're leaving and what we can do to improve the club experience, please answer the following questions about your Rotary experience and return the completed survey to your club secretary or president. We appreciate your candid and honest answers.

1. What were your primary reasons for joining the club?

- Community service
- International service Personal
- Development
- Leadership or professional development
- Family legacy or tradition
- Status and prestige
- Social opportunities
- Networking
- Opportunity to facilitate international exchange
- Tutoring and mentoring of youth
- Reconnecting with Rotary as an alumnus or alumna
- Other: _____

2. How long have you been a member of the club? Less

- Less than 2 years
- 2-5 years
- 6-10 years
- 11-20 years
- More than 20 years

3. What did you like best about being a member of this club?

What did you like least?

4. How many prospective member information sessions did you attend before you became a member?

or more

None, because the club did not offer such sessions None,

because I was not interested

5. How many club meetings did you attend before you became a member? 0

or more

6. How were you informed about club activities and your responsibilities before joining?
(Mark all that apply.)

Attended information sessions

Received club information from a club officer

Received club information from my sponsor I

Found information on my own

7. Did you learn more about Rotary in a structured way (e.g., new member orientation, continuing education) once you became a member? (Select one.)

1

2

3

4

5

6

Not at all

Definitely

8. Do you believe you were adequately informed of the financial and time obligations of club membership? (Select one.)

1

2

3

4

5

6

Not at all

Definitely

9. Were club meetings a worthwhile use of your time? (Select one.)

1

2

3

4

5

6

Not at all

Definitely

10. Did you feel welcome in the club? (Select one.)

1

2

3

4

5

6

Not at all

Definitely

11. Did you feel comfortable expressing concerns to club leaders? (Select one.)

1

2

3

4

5

6

Not at all

Definitely

12. If you did not feel welcome or did not feel comfortable expressing concerns, explain why.

13. How would you describe the club's culture?

14. What could be done to improve the club experience for new members?

15. Please evaluate meeting logistics.

Meeting logistics	Yes	No
Convenient meeting location	<input type="checkbox"/>	<input type="checkbox"/>
Enjoyable meeting location (atmosphere, service)	<input type="checkbox"/>	<input type="checkbox"/>
Convenient meeting time	<input type="checkbox"/>	<input type="checkbox"/>
Appropriate meeting length	<input type="checkbox"/>	<input type="checkbox"/>
Well-run and organized meetings	<input type="checkbox"/>	<input type="checkbox"/>

16. Please evaluate meeting activities.

Meeting activities	Excessive	Reasonable	Inadequate
Rotary education (on Rotaract, Youth Exchange, Rotary Foundation programs, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Club public relations Fundraising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

17. Please rate the following aspects of club meetings.

Meeting features	Excellent	Fair	Poor
Program content Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
structure Networking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
opportunities Meal quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meal cost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opportunity to socialize	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

18. Did you participate in service projects? Yes No

19. If no, why not?

Type and quality of projects

Number of projects

Personality conflicts

Cost

Schedule conflicts

Other: _____

20. How satisfying was your participation in service projects? (Select one.)

1	2	3	4	5	6
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not at all					Very

21. If your participation in service projects wasn't satisfying, why wasn't it? (Mark all that apply.) Lack

<input checked="" type="checkbox"/> variety in projects	<input type="checkbox"/> Lack of quality of projects
<input type="checkbox"/> Low quantity of projects	<input type="checkbox"/> Personality conflicts
<input type="checkbox"/> Lack of support from other members	<input type="checkbox"/> Insufficient family involvement High
<input type="checkbox"/> Costs	<input type="checkbox"/> Did not feel welcomed
<input type="checkbox"/> Schedule conflicts	<input type="checkbox"/> Other: _____

22. Please evaluate your experience of Rotary with respect to your family.

Family of Rotary	Agree	Disagree	Not applicable
Rotary interfered with my family responsibilities My	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
family was proud of my involvement in Rotary My	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
family wanted to be more involved in Rotary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There were opportunities to include my family in club activities and projects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

23. How could your family have been more involved in your Rotary experience?

24. Please evaluate the costs associated with membership.

Cost	Too high	Reasonable	Too low	Not applicable
Club dues Meal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
costs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Club assessments Club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
finances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service project contributions (time or monetary)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rotary Foundation contributions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

25. How well does the club reflect the demographic profile of professionals in the community?
(Select one.)

1

2

3

4

5

6

Not at all

Very well

26. Think about what was communicated to you when you joined the club.
Were your expectations met?

27. Why did you decide to terminate your membership?

28. Would you consider joining another Rotary club? Yes

No

Not sure

29. What is your best advice to the club's leaders as you leave?

30. Do you have any other comments?

Thank you for completing this survey.