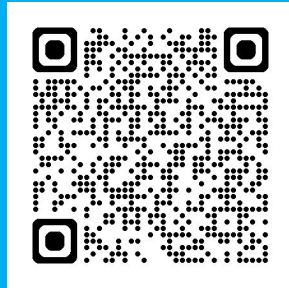


ClubRunner

Changeover Webinar Series 2026 🎉

ClubRunner Nova
May 4, 2026



👋 Say hello in the chat - tell us where you're attending from!

View our entire training schedule:
clubrunner.com/training

Welcome & Introductions






Zach Woods

Product Owner



Halle Asterbadi

Co-Founder & COO

-  Say hello in the chat - tell us where you're attending from!
-  Post your questions in the Q&A section.
-  Session is being recorded.

What We'll Cover

- 1 Welcome & Introductions
- 2 Introduction to Nova
- 3 Latest Updates for Clubs
- 4 🚀 Switching to Nova
- 5 Demo and Q&A



This webinar is being recorded and will be shared after the Changeover sessions conclude.

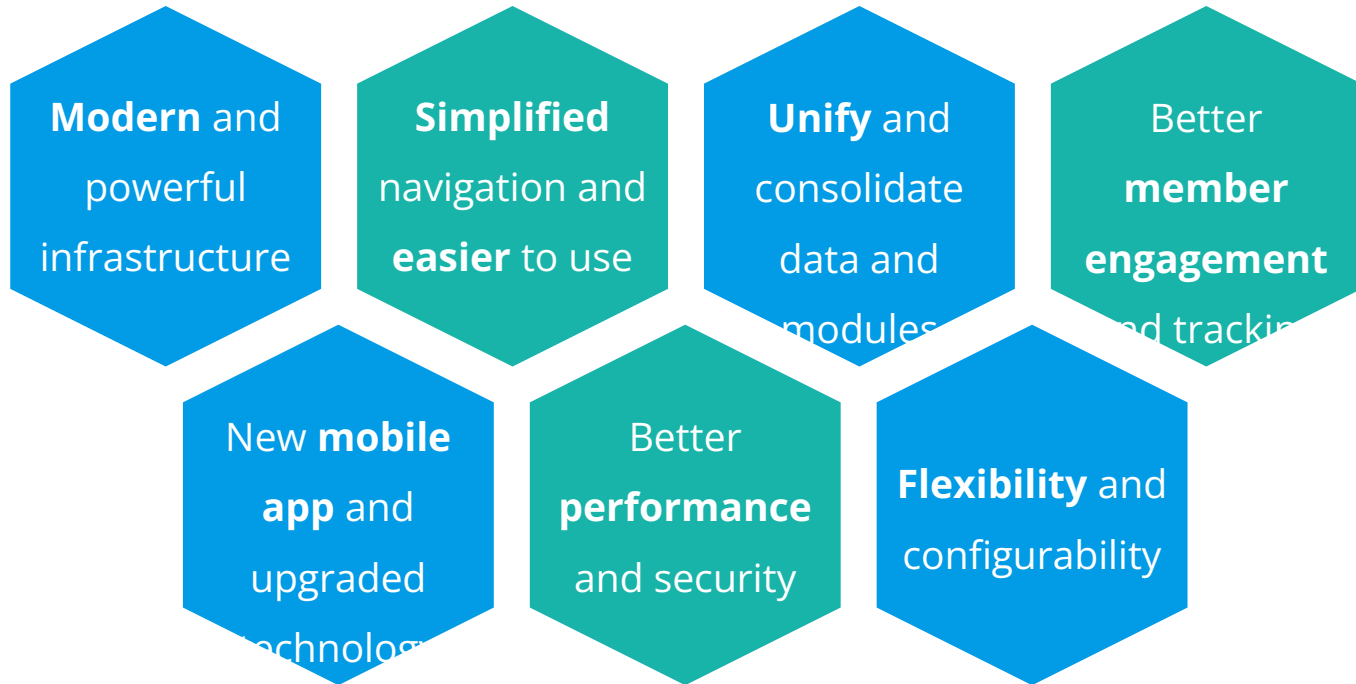




Introducing
ClubRunner Nova

www.clubrunner.com/nova

Why we built Nova



The Power of Nova

A new and robust platform that will keep getting even better; this is just the beginning.

360° Member Profiles



Members, contacts, and prospects unified. See all activity, notes, and documents in one view.

Visual Dashboards & Reporting



Real-time insights that help club leaders make better decisions, faster.

New Billing & Financials



Modern batching, unified financial reporting, and simplified dues management.

New & Improved Email



Smart lists, sender profiles, automated campaigns, and club intercommunication built in.

Form Builder



Build custom forms for any need; surveys, applications, nominations, and more.

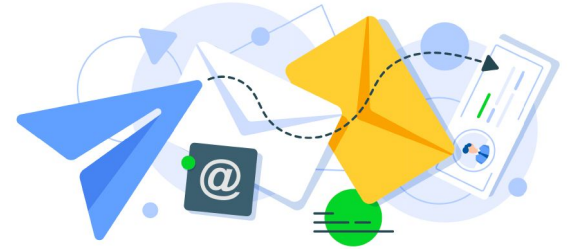
Automations



Automated emails and reminders and coming soon - membership renewal reminders.

Email Capabilities

- Smart Lists
- Automated Campaigns
- Sender Profiles
- Click tracking



Campaigns

Set up automated email campaigns for special occasions like member birthdays, anniversaries, and other important dates, sent annually on the celebrated date.

When you create a campaign, you can choose your recipient list, select an email template, set the send time, and customize the sender information. Click on Add Campaign to get started!

[Add Campaign](#)

NAME ^	DATE FIELD v	SMART LIST v	WHEN v	ACTIONS
Birthday Email	Birthday		8:00 AM	Active v
Club Anniversary	Anniversary		8:00 AM	Active v

Showing all 2 campaigns

Add Campaign

Name *

Smart List *

Date Field *

Email Details

Template *

From *

Schedule Email

Time ?

Activate Campaign?

Cancel [Save](#)

Modernized Financials

- Invoice any member or contact
- Batch member dues with multiple line items
- Optional donations that can be edited
- Bulk apply payments
- Aggregated reporting across new modules
- Categorize line items into accounts (Dues revenue, events, donations, etc.)
- More granular export capabilities
 - Invoice items
 - Payments
 - Refunds

The screenshot displays the 'Batch Order Details' interface. At the top, it shows 'Batch Order Details' with a 'Draft' status, 'Recipients: 110', and 'Batch Total: \$379.68'. Below this are two tabs: 'Batch Setup' (active) and 'Preview'. There are two main sections: 'BATCH ORDER DETAILS' and 'INVOICE DETAILS (DEFAULT)'. The 'BATCH ORDER DETAILS' section includes fields for Batch Date (May 17, 2025), Batch No. (145), Batch Description (Quarterly Billing for 2024 Q4), and Owner (Grace Allen). The 'INVOICE DETAILS (DEFAULT)' section includes Invoice Date (May 17, 2025), Payment Terms (Net 30 Invoice due on Jun 17, 2024), Invoice Note (Thank you for your membership!), and Field Name (Value Four). Below these are three buttons: 'Generate Orders/Pro Forma', 'Generate Invoices', 'Add Promo Code', 'Add Ad Hoc Charge', and 'Add Product'. The 'ORDER ITEMS' section contains a table with columns: DATE, CHARGE TYPE, PRODUCT/CHARGE DESCRIPTION, TOTAL, and RECIPIENTS. The table lists four items, with the last one expanded to show a calculation by membership type.

DATE	CHARGE TYPE	PRODUCT/CHARGE DESCRIPTION	TOTAL	RECIPIENTS
Jun 4, 2017 at 5:04 am	Simple	Ri Dues	\$3,488	26
Jun 3, 2017 at 5:04 am	By Membership Type	Membership Dues for 2024 Q4	\$1,250	4
Jun 2, 2017 at 5:04 am	By Membership Price Plan	Membership Dues for 2024 Q4	\$950	56
Jun 3, 2017 at 5:04 am	By Membership Type	Membership Dues for 2024 Q4	\$2,250	8

Calculation: By Membership Type
Values:

Member Type	Price
Regular Members	400.00
Associate Members	300.00
Students	150.00

Jun 1, 2017 at 5:00 am	Ad Hoc	Guest Charges	\$160	16
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Cloud Events

The screenshot displays the Rotary Cloud Events interface. On the left is a navigation sidebar with options: Home, My Club, Members & Contacts, Communication, Events (selected), Events Home, Cloud Events, Event Planner, Speakers, Calendar Items, Engagement, Attendance, Volunteers, and Website. The main content area shows an 'Event List' with a search bar and filters for 'Upcoming' and 'Past' events. A 'Create Event' button is visible. The event list includes:

- District Governor Welcome**: May 23, 2024 11:00 AM - 6:00 PM, 46 attendees. Hosted by DG Paul Sagan.
- Club Dinner at Singapore Convention**: May 29, 2024 7:00 PM - 10:00 PM, No attendee.
- 10th Annual Rotary Musicfest**: Jun 08, 2024 12:00 PM - Jun 09, 2024 11:30 PM, 101 attendees.
- District Conference 2024**: Celebrating 50 Years.

A registration modal is open for the '10th Annual Rotary Musicfest'. It shows ticket options:

- All Weekend Admission**: Limit 2000, Price \$50.00.
- Saturday Only**: Price \$35.00, 1461 left.
- Sunday Only**: Price \$30.00.

There are also 'Products & Add-ons' such as 'Souvenir T-Shirts' with a 'Show Options' button. The modal includes 'Cancel' and 'Proceed to checkout' buttons.

The background shows the event page for the '10th Annual Rotary Musicfest' with details: 'PROCEEDS TO THE ROTARY FOUNDATION', 'JUNE 8 2024 TO JUNE 9 2024', 'Scotiabank Arena, 50 Bay Street, Toronto', and a 'Register' button. A map shows the location at Scotiabank Arena.

Cloud events makes planning events a breeze. Add flexible event registration and ticket sales to your fundraising efforts. Set up multiple ticket types, add-on products and options, donations, custom questions, and more.

Donations and Fundraising



Rotary Club of Kipling

Home About Us - What is Rotary - Get Involved - News & Updates - Calendar - [Join us!](#)

Make a Donation

Coats for Kids

❤️ \$2,836.00 Raised • 👤 51 Donors

We are distributing coats for children in all the schools in our area.

[Donate now](#)

Disaster Relief Fund

❤️ \$5,125.00 Raised • 👤 56 Donors

This is the description for this campaign. Include how the donations will be used here!

[Donate now](#)

School in Honduras

❤️ \$6,485.00 Raised • 👤 61 Donors

We are raising funds to help build a brand new school in Honduras.

[Donate now](#)

Our new donations module makes fundraising a breeze with a public landing page and seamless transactions, campaigns, and customization options.

Rotary Club of Kipling

Donation Analytics

← Back to Membership Dashboard

\$23,361.00
Total Donations
Total donations since the first campaign

\$1,219.00
Monthly Donations
Last Month's total donations were \$8,287.00

\$86.84
Average Donation
Average donation since the first campaign

269
Total Donors
Total number of donors since the first campaign

DONATIONS SUMMARY

POPULAR DONATION PRESETS

Other	146
\$50.00	36
\$100.00	29
\$25.00	23
\$10.00	19
\$20.00	9
\$40.00	5
\$500.00	2

TOP DONATION CAMPAIGNS

Wheelchair Fundraiser	\$6,680
Started on Apr 29, 2024	100.0%

RECENT DONATIONS

DATE	DONATION ID	DONOR	CAMPAIGN	AMOUNT (USD)	STATUS
May 13, 2024	294	Corenda Lesmonde		50.00	Paid
May 13, 2024	292	Vivan Adams		25.00	Paid
May 05, 2024	291	Koo Leber	Wheelchair Fundraiser	459.00	Paid
May 05, 2024	290	Tabby Knowing	Wheelchair Fundraiser	50.00	Paid

ClubRunner Mobile App

Everything members need on their device and now redesigned from the ground up.



Biometric Login

Face ID and fingerprint login. Secure, fast, and frictionless every time.



Calendar View of All Events

Club, area, and district events all in one calendar. Members never miss a thing.



New Menu & Dashboard

A completely redesigned interface with streamlined navigation and landing pages with configurable buttons.



District Member Search

Find any member across the district instantly, great for helping members connect.



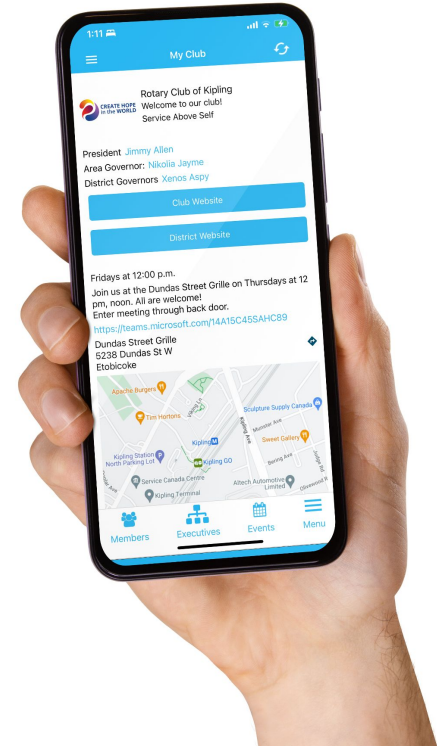
Foundation Recognition

View and track Foundation giving levels and recognition, conveniently found on your app.

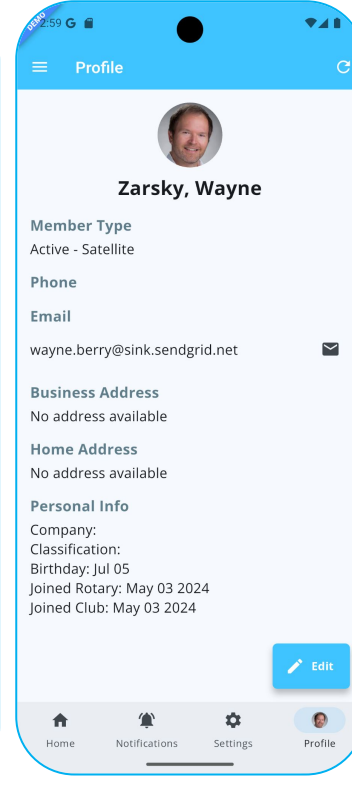
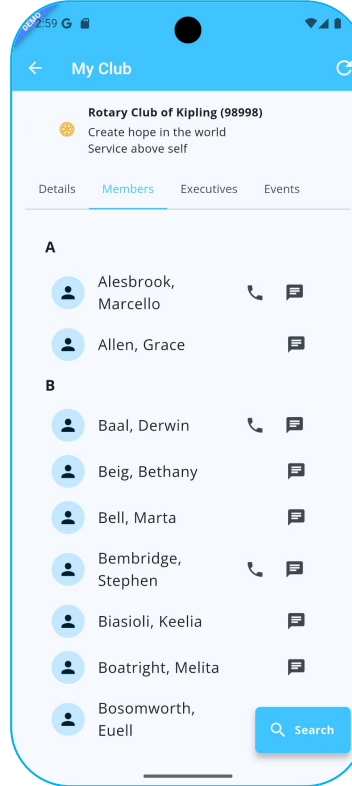
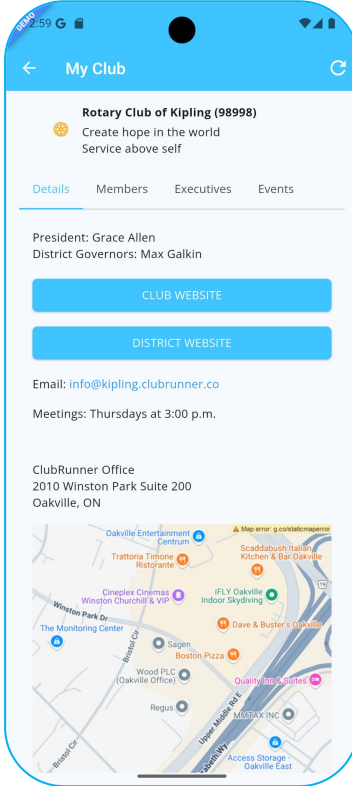
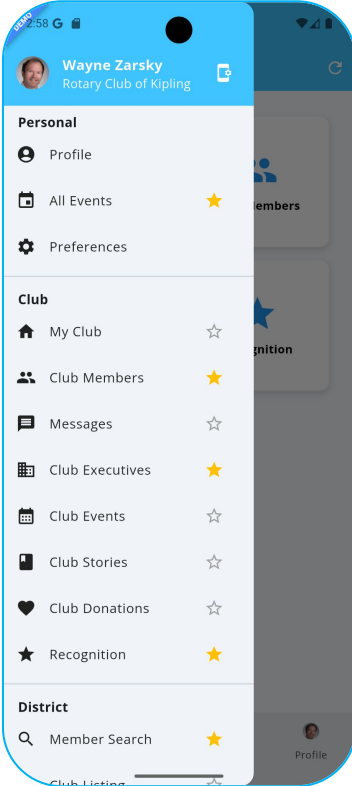
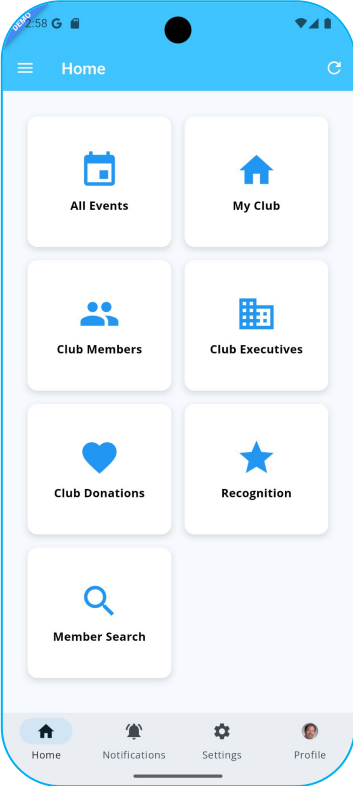


Chat

Chat directly with members, and create private or public groups to exchange ideas and collaborate.

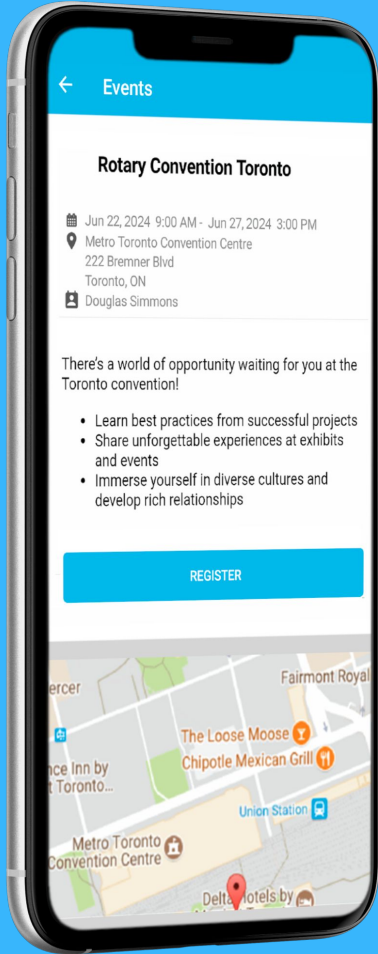
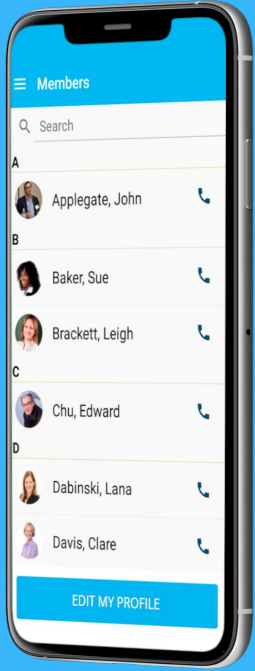


Mobile App Updates



Download the ClubRunner Mobile App today!

FREE!



Membership Success (Prospects)

Turbocharge your club's growth with a recruitment and nurture toolkit to attract, engage, and convert prospects into members.

- Member referrals and inquiry forms
- Manage statuses and email prospects
- Digital application form
- Available today for standard and lite accounts

The screenshot shows the Rotary Membership Inquiry form. At the top, there is a navigation bar with the Rotary logo and links for Home, About Us, Members, Get Involved 2, News & Updates, Calendar, and a 'Join our Club!' button. Below the navigation bar, the page title is 'Membership Inquiry'. A thank you message follows: 'Thank you for your interest in becoming a Rotarian and joining our network of dedicated volunteers. We're always happy to hear from individuals interested in our mission. Impact starts with our members - people like you, who want to be part of making the world a better place. With your help, we can make an even greater difference in our community and around the world.'

The form is divided into two sections:

- Contact Details:** Includes input fields for First Name, Last Name, Email, and Preferred Contact Number.
- Rotary Involvement:** Includes a dropdown menu for 'How did you hear about our club?', and three sets of radio buttons for 'Are you a Rotary Alumni?', 'Have you ever been a member of a Rotary Club?', and 'Have you worked with other service organizations?'.

The screenshot shows the Membership Success dashboard. At the top, there is a navigation bar with 'Dashboard' and 'Analytics'. The main heading is 'Membership Success' with the subtitle 'A smarter way to manage your prospective members'. Below this, there is a sub-heading: 'Collect, track, and nurture your online inquiries and member referrals.'

The dashboard features three key metrics:

- 12 New Prospects:** Number of new applicants that need to be reviewed by the club.
- 7 Potential Prospects:** Number of applicants that provided more information for the club to review.
- 5 Accepted Applicants:** Number of applicants that accepted the membership invitation for the club.

Below the metrics, there are two main sections:

- Prospect Status:** A flowchart showing the progression of prospects through various stages: New, Potential Prospect, Potential Member, Accepted, Pending Response, Qualified Applicant, and Invited.
- Email Settings:** A section for managing templates and settings for all emails sent through the Membership Success module, including options for Recipient Profiles, Sender Profiles, Email Templates, and Automation Tasks.

ClubRunner Nova for Rotaract Clubs

FREE!

Available at no cost to any Rotaract club within a subscriber District

- Full club version (website, membership, bulletins, billing, cloud events, donations, mobile app, and more)
- Dedicated Rotaract website template and colour scheme
- Integrated member information with District and RI

To get started, a Rotaract club officer can fill out our Order Form at www.clubrunner.com and indicate their District ID.



How to switch to Nova

Nova is available today for Rotary club subscribers

1

Check your eligibility

All active subscriber clubs are now eligible to switch. Visit your ClubRunner dashboard to see the Nova switch button.

2

Start the Switch from Your Dashboard

Click the Nova switch button directly in your ClubRunner admin dashboard. No support ticket required.

3

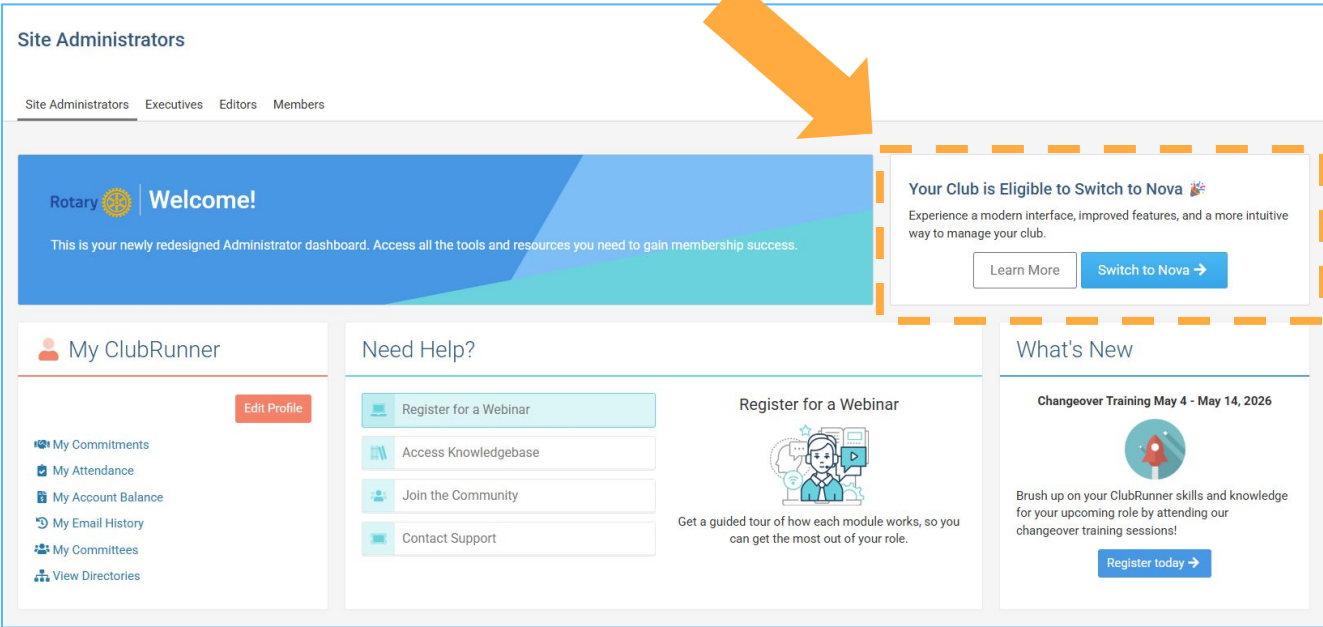
Your Data Transfers Automatically

All member data and existing member balances will transfer seamlessly. Your club history is safe and intact.

Learn more: www.clubrunner.com/nova

How to switch to Nova

Administrators can log in to your current club dashboard



The screenshot shows the 'Site Administrators' dashboard. At the top, there are navigation tabs: 'Site Administrators', 'Executives', 'Editors', and 'Members'. Below this is a blue banner with the Rotary logo and the text 'Welcome! This is your newly redesigned Administrator dashboard. Access all the tools and resources you need to gain membership success.' An orange arrow points from the banner area to a callout box on the right. The callout box has a dashed orange border and contains the text 'Your Club is Eligible to Switch to Nova' followed by a description: 'Experience a modern interface, improved features, and a more intuitive way to manage your club.' At the bottom of the callout box are two buttons: 'Learn More' and 'Switch to Nova' with a right-pointing arrow.

Site Administrators

Site Administrators Executives Editors Members

Rotary | **Welcome!**

This is your newly redesigned Administrator dashboard. Access all the tools and resources you need to gain membership success.

Your Club is Eligible to Switch to Nova

Experience a modern interface, improved features, and a more intuitive way to manage your club.

[Learn More](#) [Switch to Nova →](#)

My ClubRunner [Edit Profile](#)

- My Commitments
- My Attendance
- My Account Balance
- My Email History
- My Committees
- View Directories

Need Help?

- Register for a Webinar
- Access Knowledgebase
- Join the Community
- Contact Support

Register for a Webinar

Get a guided tour of how each module works, so you can get the most out of your role.

What's New

Changeover Training May 4 - May 14, 2026

Brush up on your ClubRunner skills and knowledge for your upcoming role by attending our changeover training sessions!

[Register today →](#)



Demo

Support Resources



Contact Support

support@clubrunner.ca | 1-855-621-2582 | +1-647-490-5878



View Knowledgebase

www.clubrunnersupport.com



Join the ClubRunner Community

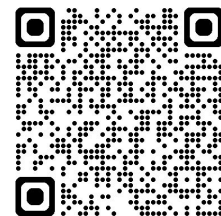
www.clubrunnercommunity.com



Download our Mobile App

www.clubrunner.ca/mobile

Check out all
the other
sessions!



View our entire training schedule:
clubrunner.com/training